Ryan Small

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PROFESSIONAL SUMMARY

Experienced software engineer and community leader with a strong foundation in user experience, stakeholder communication, and scalable system design. Proven success in leading technical migrations, designing accessible solutions, and delivering impactful digital experiences. Adept at collaborating across teams to drive transformation and solve complex problems. Now seeking to apply these skills in strategy-focused roles within finance, consulting, or innovation-led organizations.

WORK EXPERIENCE

Enfuse.io, remote   **July 2022 - June 2024**
Full Stack Software Engineer

- Led UI system migration to a client-owned AWS portal in partnership with executive leadership, ensuring zero downtime and enhanced security.
- Designed and implemented a customer-facing AI chatbot UI for a marketing client, improving engagement and accelerating deployment timelines by 25%.
- Enhanced accessibility and usability through Figma-based prototyping and implementation of responsive UIs.
- Integrated secure authentication protocols (Keycloak, Passport.js), improving compliance by 40%.

JP Morgan, N.A., Wilmington, DE   **July 2021 - July 2022**
Full Stack Software Engineer

- Developed and maintained real-time financial data visualization components used by over 50,000 internal stakeholders.
- Improved accessibility and compliance by implementing WCAG 2.1 design standards.
- Refactored application architecture using React Hooks and Context API, reducing code complexity and improving feature delivery speed.

Freelance Frontend Development, Newark, DE   **Dec 2018 – Present**
Freelance Frontend Developer

- Delivered customized admin dashboards and landing pages for small business clients using React, Tailwind, and Next.js.
- Provided strategic guidance on technical planning, visual design, and cross-device performance.

Black Tech Philly, Philadelphia, PA   **Mar 2020 – Present**
Co-Founder/Web Instructor

- Co-founded and scaled a nonprofit that has delivered STEM education and digital skills training to 100+ underserved youth.
- Designed web development curricula, instructed live courses, and mentored aspiring technologists.
- Spearheaded partnerships, event logistics, and community engagement efforts across Philadelphia.

EDUCATION

Zip Code Wilmington, Wilmington, DE   **Aug 2018**

Java/OOP Principles Certification

SKILLS

Digital Strategy: UX Design, Agile Delivery, Stakeholder Communication, Client Engagement, Accessibility (WCAG 2.1)

Technical Tools: React, Next.js, Vue.js, TypeScript, Tailwind CSS, Figma, Node.js

Platforms & DevOps: AWS, GitHub Actions, Netlify, Vercel