

Ryan J. Wong

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PERSONAL INFORMATION

Nationality: American - USA citizen
Languages Spoken: English (native), Spanish & Portuguese

Currently Based in Silicon Valley, California
Status: Available for Work

EDUCATION

Santa Clara University
MSBA - Master's in Business (Data) Analytics

Santa Clara, California
Expected Graduation Date: December 2024

University of Miami
Bachelor's in Computer Science; Minor in Economics

Miami, Florida
Graduated May 2019

TECHNICAL SKILLS

Programming Languages: SQL, Java, Python, R
Certifications: Web Development Bootcamp (Coding Dojo Silicon Valley)
Tools: Tableau, Google Cloud Platform, MySQL Workbench

EXPERIENCE

Janmar Systems – Field Service Cloud
Software (SaaS) Sales Representative

San Jose, California
July 2024 – Present

- Identified potential clients in the target market of the landscape maintenance industry.
- Initiated contact with prospects through phone calls to introduce the Field Service Cloud software and generate interest.
- Presented the software's features to demonstrate its value to prospects.

Palo Alto Networks
Data Analyst Practicum

Santa Clara, California
January 2024 – June 2024

- Identified stakeholders, project goals, deliverables, and established timelines and resources.
- Investigated SEC Edgar dataset using SEC Edgar API, prototyped benchmarking solution, and evaluated quality of public datasets.
- Retrieved yield calculations for creating data visualizations through Tableau and Google Cloud Platform.
- Built proof of concept pilot to demonstrate feasibility and effectiveness of data extraction processes on BigQuery.

TANDA (FinTech App)
Brand Ambassador

Cupertino, California
April 2024 – June 2024

- Performed user research to enhance the customer experience of the app (<https://tanda.io/>).
- Utilized in-person interactions and digital marketing in both Spanish and English to increase the user base and Instagram followers.
- Provided insights and recommendations to enhance user experience and retention rates.

PayPal
Audit Associate – Financial Operations

San Jose, California
May 2021 – February 2022

- Audited financial statements and control frameworks in compliance with financial reporting & regulatory requirements.
- Demonstrated leadership, teamwork, and ownership to achieve company objectives.
- Prepared technical memos, process narratives, and presentations to complete comprehensive testing of all internal controls.
- Automated audit procedures in Tableau via data extraction, transformation, and analysis.
- Multi-tasked and completed all engagement duties including project management, communication with managers, and adherence to review deadlines by being organized, detail-oriented, and timely.

Amadeus IT Group (Data Company)
Software Developer Intern

Miami, Florida
May 2018 – August 2018

- Integrated web development, database management, and cloud computing in collaboration with the IT team.
- Migrated via Linux an old database to a new server by performing data debugging, dumping, compression, and transformation.
- Upgraded an outdated website with modern data visualization technology.
- Managed deliverables and deadlines for projects while collaborating cross-functionally with international and domestic colleagues in different time zones.

ACADEMIC PROJECTS

Analytics Project for Sistema.bio (Renewable Energy Company)
Master's Student in Business Analytics at Santa Clara University

Santa Clara, California
February 2024 – March 2024

- Utilized the Google Analytics platform to analyze web traffic data for the Sistema website (<https://sistema.bio/>).
- Generated tables and visualizations showcasing the distribution of website traffic across different regions.
- Conducted in-depth analysis of the traffic patterns, identifying trends, patterns, and areas of high and low traffic.
- Translated Spanish to English for data analysis focused on Mexico.