

My Bill Summary for August 2020

www.virginmedia.ie

Freephone 1908

Virgin Media Ireland Limited

P.O. Box 321, Dublin 3

Registered in Ireland

Company Registration No. 435668

VAT Number: IE9661858K

BIC AIBKIE2D

IBAN IE62 AIBK 9312 6802 0213 87



MR SANTHOSH KUMAR GAJJALA LAVANYA
GAJJALA
APT 90 PAVILLION APARTMENTS
MARINE ROAD
DUN LAOGHAIRE
GLENAGEARY
CO DUBLIN
A96E822

Account Number

80353598

Bill Issue Date

7 Aug 2020

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Summary of Charges

Before this bill	Amount
Balance from last bill	109.50
You paid - thank you	-38.50
Outstanding balance due immediately	71.00
This month's charges	
Your Virgin Media service charges (see page 3)	-16.49
This period's total	-16.50

Total amount due

€54.50

Please pay by 21 Aug 2020

Recent payments may not have been deducted from the balance on this bill. If not, they will appear on your next bill.

Failure to pay your account in full may result in loss of service.
Re-activation of your service could take up to 7 days and will incur a fee.

euro bank giro credit

Customer name

SANTHOSH KUMAR GAJJALA LAVANYA GAJ

AIB Bank

BankCentre Branch
Ballsbridge, Dublin 4
Account: 02021387

Bank date/brand



Customer Account Number

80353598



notes / coins

total cash

cheques etc.

€	54	50
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euro euro euro

Please do not write or mark below this line. Please do not fold this counterfoil

00001 100803535987 0054500 931098

Paying your bill

Direct Debit: This is the hassle-free way to pay your bills. It's simple to set up - just go to www.virginmedia.ie/myvirginmedia and follow the instructions, or complete the mandate below.

Debit Card/Credit Card: To instantly make a payment online, have your account number and bank details to hand and go to www.virginmedia.ie/myvirginmedia. Then all you have to do is log in and select the 'Make a Payment' button. You can also call our automated telephone service on **1908** and select option 1 for card payments.

Bank: You can make a payment at an ATM, through your bank account online, or with phone banking.

Cash: You can make a payment at any retail outlet where you see the Payzone or Paypoint sign. Don't forget to bring your bill or your existing payment card with you.

eBilling: Sign up for paperless bills with eBilling to view and pay your bills online. Simply go to www.virginmedia.ie/myvirginmedia and follow the instructions to register for **My Virgin Media**. As an eBilling customer you can still pay in cash by using a payment card. To request a Virgin Media Payment card, please call us on freephone **1908**.

Cancelling Your Account: If you cancel services within the Minimum Period as set out in your contract a cancellation fee will be applied. If you do wish to cancel your service, you must give us 30 days notice in writing and you remain liable for your services until such time as acceptable official notification is received by us. Please speak to a member of our Customer Care team who will advise you of your options.

How to Contact Us: Our aim is to provide all of our customers with a quality customer care service. If you have any questions visit the help section on www.virginmedia.ie where you will find lots of useful information. If you need more specific information you can complete one of the online contact forms, or you can call us and we will be happy to assist you.

For Sales: Complete the 'Information about our services' online contact form or call **1890 940 624**. Lines are open 9am - 9pm, Monday to Saturday.

For Moving Home: Complete the 'Moving Home' online contact form or call **1890 940 140**. Lines are open 9am - 9pm, Monday to Friday.

For Customer Care or Technical Support: you will find extensive information and answers to frequently asked questions online at www.virginmedia.ie or complete the 'Technical Support' online contact form or call **Freephone 1908**. Lines are open 9am - 9pm, Monday to Sunday including Bank Holidays.

For Billing and Account Services: Complete the 'Billing & Account Services' online contact form or call **Freephone 1908**. Lines are open 9am - 6pm, Monday to Friday.

SEPA Direct Debit Mandate

Name of Creditor: Virgin Media
Address of Creditor: P.O Box 16118, Clonsilla, Dublin 15
Creditor Identifier: IE42SDD992847

To be completed by Virgin Media/For Office Use Only
Unique Mandate Reference (UMR):

By signing this mandate, you authorise Virgin Media to send instructions to your bank to debit your account in accordance with the instruction from Virgin Media. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

Please complete all fields marked *

Bank Account to be debited:	Type of Payment: <input checked="" type="checkbox"/> Recurrent
*IBAN/Account No:	
<div></div>	<div></div>
*1st Customer Name:	Customer Address:
2nd Customer Name:	
*Signature 1:	Signature 2:
*Date: <div></div>	*Date: <div></div>
Please complete and return this mandate to Virgin Media (the Creditor)	

For Information Purposes Only	
Virgin Media Customer Account Number:	Customer Contact number:
<div></div>	<div></div>

The amounts are variable and may be debited on various dates in accordance with your billing frequency.



Bill Details for August 2020

Account number 80353598

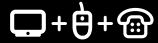
Bill number 165171919

Bill date 7 Aug 2020

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YOUR VIRGIN MEDIA SERVICE CHARGES



VIRGIN MEDIA BUNDLES

Description	Dates	Amount
Credit: Limitless 240Mb	2 Jul 2020	-65.50
Naked 250 and TV Anywhere Sports Pass	2 Aug - 1 Sep 2020	59.00
<i>Your bundle includes UPC Digital + Naked 250Mb.</i>		
Total Virgin Media Bundle charges		-6.49

SAVINGS AND DISCOUNTS

Description	Dates	Amount
Loyalty offer - 10 euro off broadband for 9 months	2 Aug - 1 Sep 2020	-10.00
Total for Savings And Discounts		-10.00

Your total Virgin Media service charges

€-16.49