Questionnaire - internal data

Apart from your questions, you will find in the data record additional variables, as far as you have not deactivated this option when downloading the data record.

CASE Serial number of the subject

REF Reference, if such has been provided in the link to the questionnaire

LASTPAGE Page number of the questionnaire that has been edited and sent last

QUESTNNR ID of the questionnaire that has been edited

MODE Information if the questionnaire has been started by pretest or by a project member

STARTED Time the interviewee opened the questionnaire

FINISHED Information if the questionnaire has been completed up to the last page

TIME_001... Time that an interviewee has spend on a questionnaire page

Please note that you can not read the internal variables of the questionnaire with the function value(). For interview number and reference there are the PHP functions III PHP function caseNumber() and III PHP function reference()

Details about additional variables can be find in the manual: I Additional Variables in the Data Set

Section I0: Introduction

Section D0: Demographics

[D001] Selection

Company Size

"What is your company's size in equivalent full-time employees (FTEs)?"

D001 Company Size

- 1 = Micro (<10 employees)
- 2 = Small (11-50 employees)
- 3 = Medium (51-250 employees)
- 4 = Large (251-2499 employees)
- 5 = Very Large (>2500 employees)
- -9 = Not answered

[D002] Multiple Choice

Business Area

"What is the main business area of your company?"

D002 Business Area: Residual option (negative) or number of selected options Integer

D002_01 Software Development (custom software, i.e., individual solutions)

D002_02 Software Development (standard software, e.g., SAP, Office)

D002_03 System Development (hard- and software, e.g., embedded systems)

D002 04 Consulting/Project Management Support

D002_05 Consulting/Software Process (Management) Support (e.g., process improvement programs, appraisals)

D002_06 IT Consulting, Training, and Services

D002_07 Research & Development

D002 08 Other

- 1 = Not checked
- 2 = Checked

D002_08a Other (free text)

Free text

[D003] Selection

Distribution

"Is the project or product your answer refers to carried out in a (globally) distributed manner?"

D003 Distribution

- 1 = No
- 2 = Yes, nationally (same country)
- 3 = Yes, regionally (same continent)
- 4 = Yes, globally
- -9 = Not answered

[D004] DExtended Selection

Country

37 = Cameroon

38 = Canada

39 = Cape Verde

40 = Cayman Islands

41 = Central African Republic

42 = Chad

43 = Chile

44 = China

45 = Christmas Island

46 = Cocos (keeling) Islands

47 = Colombia

48 = Comoros

49 = Congo

50 = Congo, The Democratic Republic Of The

51 = Cook Islands

52 = Costa Rica

53 = Cote D'ivoire

54 = Croatia 55 = Cuba

56 = Cyprus

57 = Czech Republic

58 = Denmark

59 = Djibouti

60 = Dominica

61 = Dominican Republic

62 = East Timor

63 = Ecuador

64 = Egypt 65 = El Salvador

66 = Equatorial Guinea

67 = Eritrea

68 = Estonia

69 = Ethiopia

70 = Falkland Islands (malvinas)

71 = Faroe Islands

72 = Fiji

73 = Finland

74 = France

75 = French Guiana

76 = French Polynesia

77 = French Southern Territories

78 = Gabon

79 = Gambia

80 = Georgia

81 = Germany 82 = Ghana

83 = Gibraltar

84 = Greece

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85 = Greenland
86 = Grenada
87 = Guadeloupe
88 = Guam
89 = Guatemala
90 = Guinea
91 = Guinea-bissau
92 = Guyana
93 = Haiti
94 = Heard Island And Mcdonald Islands
95 = Holy See (vatican City State)
96 = Honduras
97 = Hong Kong
98 = Hungary
99 = Iceland
100 = India
-9 = Not answered
```

[D005] Multiple Choice

Target Application Domain

"What is the target application domain of the project or product your answer is related?"

D005 Target Application Domain: Residual option (negative) or number of selected options Integer

D005_01 Automotive Software and Systems

D005 02 Aviation

D005_03 Cloud Applications and Services (e.g., data storage, SaaS)

D005_04 Defense Systems

D005_20 Energy (e.g., Smart Grid, renewable energy)

D005_05 Financial Services (e.g. Banking, Insurance, Trading)

D005 06 Games

D005_07 Home Automation and Smart Buildings

D005_08 Logistics and Transportation

D005_19 Media and Entertainment (e.g., photos, TV)

D005_09 Medical Devices and Health Care

D005_10 Mobile Applications

D005_11 Other Embedded Systems and Services

D005_12 Other Information Systems (e.g. ERP, SAP, etc.)

D005_13 Public Sector/Public Contracting

D005_14 Robotics (e.g., autonomous robots, UAVs/drones)

D005_15 Space Systems

D005_16 Telecommunication

D005_17 Web Applications and Services (e.g., portals, shops)

D005_18 Other

1 = Not checked

2 = Checked

D005_18a Other (free text)

Free text

[D006] Multiple Choice

Criticality

"In the project or product you refer to, a software failure conceivably can:"

D006 Criticality: Residual option (negative) or number of selected options Integer

D006_01 ... threaten human health or life

D006_02 ... lead to a complete system loss

D006_03 ... lead to system (service) degradation

D006 04 ... lead to financial loss

D006_05 ... have legal consequences (civil law)

D006_10 ... have legal consequences (criminal law)

D006_06 ... impact the environment

D006_07 ... impact your company's reputation

D006_08 ... impact your company's business

D006 09 Other

1 = Not checked

2 = Checked

D006 09a Other (free text)

Free text

[D007] Selection

Role

"What is the major role you have in this project or product?"

D007 Role

4 = Analyst/Requirements Engineer

5 = Architect

11 = C-level Management (e.g., CIO, CTO, etc.)

6 = Developer

2 = Product Manager/Owner

1 = Project/Team Manager

3 = Quality Manager

9 = Scrum Master/Agile Coach

7 = Tester

8 = Trainer

10 = Other:

-9 = Not answered

D007 10 Other

Free text

[D008] Text Input

Project/Product

"Please describe the project or product your answer is related to in a few words (less than 100), or provide ..."

D008 01 [01]

Free text

[D009] Selection

Project/Product Size

"What is the size of the project or product to which the your answer is related?"

D009 Project/Product Size

- 1 = Very Small (<2 person weeks)
- 2 = Small (2 person weeks 2 person months)
- 3 = Medium (2 person months 6 person months)
- 4 = Large (6 person months 1 person year)
- 5 = Very Large (more than 1 person year)
- -9 = Not answered

[D010] Selection

Experience

"How many years of experience do you have in software and systems development?"

D010 Experience

- 1 = <1 year
- 2 = 1-2 years
- 3 = 3-5 years
- 4 = 6-10 years5 = >10 years
- -9 = Not answered

Section PU: ProcessUse

[PU01] Selection

Company-Wide Process

"Does your company define a company-wide standard process for software and system development?"

PU01 Company-Wide Process

- 1 = Yes, all projects of the company are operated according to the same (potentially customized) standard process or process portfolio
- 2 = Each business unit has its own approaches/standards, which all projects of this unit have to follow
- 3 = Each project can individually select the process to be used
- -9 = Not answered

[PU04] Selection

Combination

"Do you combine different development approaches in the development of one project or product?"

PU04 Combination

- 1 = Yes
- 2 = No
- -9 = Not answered

[PU05] Scale (fully labeled)

Degree

"For the following standard activities in the project or product development, please indicate to which degree..."

PU05_01 Project Management

PU05_02 Quality Management

PU05_03 Risk Management

PU05_04 Configuration Management

PU05_05 Change Management

PU05_06 Requirements Analysis/Engineering

PU05_07 Architecture and Design

PU05_08 Implementation/Coding

PU05_09 Integration and Testing

PU05_10 Transition and Operation

PU05_11 Maintenance and Evolution

1 = Fully Traditional

2 = Mainly Traditional

3 = Balanced between Traditional and Agile

4 = Mainly Agile

5 = Fully Agile

-1 = Don't know

-9 = Not answered

[PU06] Text Input

Motivation

"Is there a further/other motivation to combine the different development frameworks, methods, and practices?"

PU06_01 [01]

Free text

[PU07] • Multiple Choice

How Combination

"How were the combinations of development frameworks, methods, and practices in your company developed?"

PU07 How Combination: Residual option (negative) or number of selected options

PU07_01 Planned as part of a process improvement program

PU07 02 Evolved as learning from past projects over time

PU07_03 Situation-specific, please briefly explain

1 = Not checked

2 = Checked

PU07_03a Situation-specific, please briefly explain (free text)

Free text

[PU08] Selection

Selection

"How was your project-specific development approach defined?"

PU08 Selection

- 1 = Specific practices and methods are selected in the project on demand
- 2 = Specific practices and methods are selected according to customer demands
- 3 = A project manager tailors the process in the beginning of a project
- 4 = Project-specific process selection and tailoring follows defined rules
- 5 = Project-specific process selection and tailoring is supported by tools
- 6 = The process is not tailored at all

7 = Other:

-9 = Not answered

PU08_07 Other

Free text

[PU09] Scale (fully labeled)

Frameworks/Methods

"Which of the following frameworks and methods do you use?"

PU09_01 Classic Waterfall Process

PU09 02 Crystal Family

PU09 03 DevOps

PU09 04 Domain-Driven Design

PU09_05 Dynamic Systems Development Method (DSDM)

PU09_06 eXtreme Programming (XP)

PU09_07 Feature Driven Development (FDD)

PU09_08 Iterative Development

PU09 09 Kanban

PU09_10 Large-Scale Scrum (LESS)

```
PU09_11 Lean Software Development
PU09_12 Model-Driven Architecture (MDA)
PU09_13 Nexus
PU09_14 Personal Software Process
PU09_15 Phase / Stage-gate model
PU09_16 PRINCE2
PU09_17 Rational Unified Process
PU09_18 Scaled Agile Framework (SAFe)
PU09_19 Scrum
PU09_20 ScrumBan
PU09_21 Spiral Model
PU09_22 Structured Systems Analysis and Design Method (SSADM)
PU09_23 Team Software Process
PU09_24 V-shaped Process (V-Model)
  1 = Do not know the framework
  2 = Do not know if we use it
  3 = We never use it
  4 = We rarely use it
  5 = We sometimes use it
  6 = We often use it
  7 = We always use the framework
  -9 = Not answered
[PU10] Scale (fully labeled)
Practices
"Which of the following practices do you use?"
PU10 01 Architecture Specifications
PU10_02 Automated Code Generation
PU10_03 Automated Theorem Proving
PU10_04 Automated Unit Testing
PU10_05 Backlog Management
PU10 06 Burn-Down Charts (as Progress Monitoring Practice)
PU10_07 Code review
PU10 08 Coding standards
PU10_09 Collective code ownership
PU10_10 Continuous deployment
PU10_11 Continuous integration
PU10_12 Daily Standup
PU10_13 Definition of done / ready
PU10_14 Design Reviews
PU10_15 Destructive Testing
PU10_16 Detailed Designs/Design Specifications
PU10_18 End-to-End (System) Testing
PU10_19 Expert/Team based estimation (e.g. Planning Poker)
PU10_20 Formal estimation (e.g. COCOMO, FP)
PU10_21 Formal Specification
PU10_22 Iteration Planning
PU10_23 Iteration/Sprint Reviews
PU10_17 Limit Work-in-Progress (e.g., using Kanban board)
PU10_24 Model Checking
PU10_25 On-Site Customer
PU10 26 Pair Programming
PU10_27 Prototyping
PU10 28 Refactoring
PU10_29 Release planning
PU10 30 Retrospectives
PU10 31 Scrum-of-Scrums
PU10 32 Security Testing
PU10_33 Test-driven Development (TDD)
PU10_36 Use Case Modeling (as Requirements Engineering Practice)
PU10_34 User Stories (as Requirements Engineering Practice)
PU10 35 Velocity-based planning
  1 = Do not know the practice
  2 = Do not know if we use it
```

- 3 = We never use it
- 4 = We rarely use it
- 5 = We sometimes use it
- 6 = We often use it
- 7 = We always use the practice
- -9 = Not answered

[PU11] Selection

Deviation

"Do you intentionally deviate from defined policies?"

PU11 Deviation

- 1 = No
- 2 = Yes, we intentionally deviate from the defined process, because of:
- -9 = Not answered

PU11 02 Yes, we intentionally deviate from the defined process, because of

Free text

[PU12] Multiple Choice

Goals

"What are the overall goals that you aim to address with your selection and combination of development approa..."

PU12 Goals: Residual option (negative) or number of selected options

Integer

- PU12_01 Improved client involvement
- **PU12_02** Improved planning and estimation (cost, time, etc.)
- PU12 03 Improved project monitoring and controlling (real-time statistics, efficient decision-making, etc.)
- **PU12_04** Improved reuse for project artifacts (models, code, tests, etc.)
- PU12 05 Improved tool-support
- PU12_06 Improved frequency of delivery to customers (rapid deliveries)
- PU12_07 Improved external product quality (perceived by customers)
- PU12_08 Improved internal artifact quality (requirements, tests, code quality, etc.)
- PU12_09 Improved knowledge transfer and learning
- PU12 10 Improved employee satisfaction
- PU12_11 Improved adaptability and flexibility of the process to react to change
- PU12_12 Improved productivity (reduction of effort, cost, etc.)
- PU12_13 Improved staff education and development (personal skill development)
- PU12_14 Improved ability of the company to develop critical systems (ability to certify a product)
- PU12_15 Improved maturity of the company (ability to adhere to a standard, compliance)
- PU12_16 Improved risk management (i.e., decrease risk)
- PU12_17 Improved return-on-investment cycles (i.e., faster ROI)
- PU12_18 Improved time-to-market
 - 1 = Not checked
 - 2 = Checked

[PU13] Slider

Goals Adressed

"To what degree did the combination of approaches help you to achieve the your goals?"

- PU13_01 Improved client involvement
- **PU13_02** Improved planning and estimation (cost, time, etc.)
- PU13_03 Improved project monitoring and controlling (real-time statistics, efficient decision-making, etc.)
- PU13_04 Improved reuse for project artifacts (models, code, tests, etc.)
- PU13 05 Improved tool-support
- PU13_06 Improved frequency of delivery to customers (rapid deliveries)
- **PU13_07** Improved external product quality (perceived by customers)
- PU13_08 Improved internal artifact quality (requirements, tests, code quality, etc.)
- PU13_09 Improved knowledge transfer and learning
- PU13_10 Improved employee satisfaction
- PU13 11 Improved adaptability and flexibility of the process to react to change
- **PU13 12** Improved productivity (reduction of effort, cost, etc.)
- PU13_13 Improved staff education and development (personal skill development)
- PU13_14 Improved ability of the company to develop critical systems (ability to certify a product)
- PU13_15 Improved maturity of the company (ability to adhere to a standard, compliance)
- **PU13_16** Improved risk management (i.e., decrease risk)
- PU13_17 Improved return-on-investment cycles (i.e., faster ROI)
- PU13_18 Improved time-to-market

1 = Not achieved at all

10 = Fully achieved

-9 = Not answered

[PU14] Text Input

Further Frameworks

"Do you use further frameworks and methods?"

PU14_01 [01]

Free text

[PU15] Text Input

Further Practices

"Do you use further practices?"

PU15_01 [01]

Free text

Section PS: ProcessUse and Standards

[PS01] Selection

External Standards

"Do you implement external standards in your company?"

PS01 External Standards

1 = We do NOT implement any external standard

2 = Yes, we DO implement external standards, in particular:

-9 = Not answered

PS01_02 Yes, we DO implement external standards, in particular

Free text

[PS02] Multiple Choice

Reason

"Why have you implemented the aforementioned standards?"

PS02 Reason: Residual option (negative) or number of selected options

Integer

PS02_01 Due to requirements of the company/project business (e.g., project- or system types in the portfolio)

PS02_02 Due to external triggers (e.g., laws, customer requirements)

PS02_03 Due to internal company policy (e.g., quality management, company strategy)

PS02_04 Other

1 = Not checked

2 = Checked

PS02_04a Other (free text)

Free text

[PS03] In Multiple Choice

Assessment

"How is the compliance of the development process assessed?"

PS03 Assessment: Residual option (negative) or number of selected options

Integer

PS03_01 Internal Project Assessments

PS03_02 External Project Assessments

PS03_03 Constructive measures (e.g., templates or checklists)

PS03_04 Analytical measures (e.g., milestone-based inspection as part of quality gates)

PS03_05 Compliance is not controlled

PS03_06 Other

1 = Not checked

2 = Checked

PS03_06a Other (free text)

Free text

[PS04]
Selection

Agility

"Does agility challenge the implementation of the standards you have to apply?"

PS04 Agility

- 1 = No, agility is easy to implement in our context
- 2 = Yes, agility challenges the implementation, in the following way:
- -9 = Not answered

PS04_02 Yes, agility challenges the implementation, in the following way

Free text

[PS05] Selection

Subject to certification

"Is the project or product your answer relates to also subject to certification?"

PS05 Subject to certification

- 1 = No, the referred project or product is not subject to certification
- 2 = Yes, the referred project or product is subject to certification, in particular:
- -9 = Not answered

PS05_02 Yes, the referred project or product is subject to certification, in particular

Free text

Section EX: Experience

[EX01] Scale (fully labeled)

Statements

"Based on your personal experience, please rate the following statements:"

- **EX01_04** The current development approach is suitable to support our project business (e.g., regarding internal or customer goals)
- **EX01 07** The current development approach helps us to achieve good product quality
- EX01_08 The current development approach helps us to achieve fast product time-to market
- **EX01 03** The current development approach provides me with sufficient support in my work
- **EX01_02** The current development approach is adequately addressing the external requirements (e.g., standards) we face
- **EX01_01** The level of agility in the current development approach is sufficient
- **EX01_05** I'm generally satisfied with the current development approach
- **EX01 06** If I could, I would change/improve the current development approach
 - 1 = Strongly disagree
 - 2 = Somewhat disagree
 - 3 = Neither agree nor disagree
 - 4 = Somewhat agree
 - 5 = Strongly agree
 - -1 = Don't know
 - -9 = Not answered

[EX02] Text Input

Problems

"Based on your personal experience, please specify any problems that have arisen regarding your current proce..."

EX02_01 [01]

Free text

Section C0: Closing

[C001] Text Input

Comments

"Do you have any further comments or issues not addressed so far?"

C001 01 [01]

Free text

[C002] Collect Email Addresses Separately

Mail

"If you want to be informed about the study's outcomes and possible future iterations (with in-depth intervie..."

[C003] Selection

Future participation

"In future iterations, we plan to complement this survey with in-depth interviews. Would you be willing to p..."

C003 Future participation

- 1 = Yes
- 2 = No
- -9 = Not answered

[C004] Selection

H1 participation

"Have you already participated in stage 1 of the HELENA survey?"

C004 H1 participation

1 = Yes

2 = No

-9 = Not answered

[C005] Selection

Multiple answers

"Have you filled in the questionnaire more than once (i.e., for more than one project/product)?"

C005 Multiple answers

1 = Yes

2 = No

-9 = Not answered

[C006] Text Input

Company name

"For which company/organization do you work?"

C006 01 [01]

Free text

[C007] Selection

Company visibility

"Are we allowed to name your company in the list of participants?"

C007 Company visibility

1 = Yes

2 = No

3 = Don't know, please contact our company using this contact:

-9 = Not answered

C007_03 Don't know, please contact our company using this contact

Free text

[C008] Selection

Survey trigger

"How did you learn about this survey/how were you contacted?"

C008 Survey trigger

1 = ResearchGate

2 = LinkedIn

3 = Twitter

4 = Mailinglist 5 = Personal Contact

6 = Other:

-9 = Not answered

C008_06 Other

Free text