

RFQ 60RRBH19Q0009 - IT Senior Systems Engineer Services
ATTACHMENT C - PAST PERFORMANCE QUESTIONNAIRE (PPQ)

[WHEN FILLED IN THIS DOCUMENT IS SOURCE SELECTION SENSITIVE INFORMATION IAW FAR 2.101 & 3.104]

SECTION 1: CONTRACT IDENTIFICATION

- A. Contractor/Firm Name: Tella Soft
- B. RRB RFQ Offeror name if other than rated contractor: N/A
- C. Contractor Cage Code (if known): N/A
- D. Contract number: N/A
- D. Contract type(Firm Fixed, Cost; T and M, mixed type): T &M
- E. Was this a competitively awarded contract? Yes ☒ No ☐
- F. Period of performance: 2018
- G. Initial contract cost: N/A; Current/final contract cost: \$ \$90,000
- H. Reason(s) for differences between initial and final/current contract costs:
N/A
- I. Title of services provided under contract/agreement:
Professional Staffing Services

SECTION 2: CUSTOMER OR AGENCY IDENTIFICATION

- A. Customer or agency name: Tella Soft
- B. Customer or agency description (if applicable): Tella Soft is a IT Consulting firm. They provide various staffing services the State and Local Sectors in US
- C. Geographic location/impact of services provided, i.e. local, HQ only, nationwide, multi /single organization:
4548 Stimpson Ridge Dr Pfafftown, NC 27040-8742

SECTION 3: DESCRIPTION OF SERVICE(S) RECEIVED

Please provide a description of the services performed including type of work, location(s) worked, and organizations serviced, to include Federal Government, State or Local Government, or private sector - with emphasis on the Contractor performed work generally and as its related specifically to any of the following categories: promoting Achievement of designated Agency/Organization Strategic Objectives; Project Management; Requirements Analysis; Project Planning; Agile Project Management; Acquisition support; and Post Implementation Review (PIR) of projects and/or programs.

Since 2018 we did close to \$90,000 business with this particular client Tella Soft. During this tenure, we provided a consultant with various skillsets related "IT System Engineer"

SECTION 4: PAST PERFORMANCE REFERENCE EVALUATOR IDENTIFICATION

- A. Evaluator's name: Ram Tella
- B. Evaluator's title: Project Manager
- C. Evaluator's phone/Email: 336-577-2848 tella1@gmail.com
- D. Length of time (years/months) evaluator worked on subject contract: 2018

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SECTION 5: EVALUATION

- 1) Please indicate your satisfaction with the contractor's performance by placing an "X" in the appropriate block using the scale, defined below, provided to the right of each question in sections T, P and E below.

<u>CODE</u>	<u>PERFORMANCE RATING</u>
E	EXCEPTIONAL - During the entire period, the contractor met and exceeded many of the requirements of the contract and consistently performed at a superior level. Contractor accomplished performance with very few minor problems and took immediate, effective actions to correct those problems.
V	VERY GOOD - During the entire period, the contractor met and exceeded some of the requirements of the contract and consistently performed very well. Contractor accomplished performance with some minor problems and took timely and effective actions to correct those problems.
S	SATISFACTORY - During the entire period, the contractor met the requirements of the contract and consistently performed at an acceptable level. Contractor accomplished performance with some problems and took effective actions to correct those problems.
M	MARGINAL – During the entire period, the contractor did not always meet some of the requirements of the contract and intervention was required to continue performance. There were instances where performance was at a less than acceptable level; performance was accomplished with some problems and some corrective actions appear only marginally effective or were not fully implemented.
U	UNSATISFACTORY – During the entire period, the contractor did not meet the requirements of the contract and performance was at an unacceptable level. There were a number of serious problems that required extensive oversight and involvement, and corrective actions were either ineffective or non-existent.
N/A	NOT APPLICABLE - Unable to provide a rating. Contract did not include performance for this aspect, or information was not available. Do not know.

Technical Performance	E	V	S	M	U	N/A
T1 Was the contractor able to successfully implement and support Program Management in the Federal environment or equivalent private sector environment? <i>(Please elaborate)</i>	X					
T2 How effective was the contractor in analyzing Business Systems and related IT Systems and formulating systems needs complying with Federal Agency or private sector organization guidelines? <i>(Please elaborate)</i>		X				
T3 Was the contractor able to provide advice and assistance with reviewing acquisition documentation in compliance with the FAR and Federal Agency Policy or the private sector equivalent IT planning, investment selection, and implementation processes? <i>(Please elaborate)</i>						X
T4 How effective was the contractor in understanding and supporting the accomplishment of Agency Strategic goals and objectives? <i>(Please elaborate below)</i>		X				

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Technical Performance	E	V	S	M	U	N/A
T5 How effective was the contractor in providing assistance and guidance to agency staff in Project Management involving systems or solutions or platform migrations or standups that align with federal agency or private sector organization CIO plans? <i>(Please elaborate below)</i>	X					
T6 Was the contractor effective in providing assistance and guidance to project teams engaged in Agile (software/system) development projects? <i>(Please elaborate below)</i>		X				
T7 How effective was the contractor in proposing alternative methods/processes that reduced cost, improved maintainability or other factors that benefited the customer? <i>(Please elaborate below)</i>						X
T8 Was the contractor able to advise and recommend cloud technologies for agency capabilities that meet agency/customer needs that align with Federal or private sector guidelines? <i>(Please elaborate below)</i>						X

Program Management	E	V	S	M	U	N/A
P1. How effectively was the contractor staff able to execute overall project management activities (including ability to promote effective, project management, control and on time delivery)?	X					
P2. To what degree was the contractor staff reasonable and cooperative when dealing with agency/customer program/project staff (including the ability to successfully resolve disagreements/disputes)?		X				
P3. To what degree was the contractor able to timely and effectively take steps that resulted in resolution of 3 rd party contractor performance problems without extensive agency/customer guidance?						X
P4. To what degree was the contractor able to successfully respond to emergency and/or surge situations?		X				

Employee Retention/Attraction	E	V	S	M	U	N/A
E1. How effectively and timely was the contractor able to hire/apply a qualified workforce, especially key project members, to this effort?	X					
E2. How effectively was the contractor able to retain a qualified workforce, especially key project members, on this effort?						

2. Please discuss each and every response for which you indicated E (Exceptional), M (Marginal) or U (Unsatisfactory) in response to the questions (in Sections P and E) above (use additional sheets, if necessary).

During the entire period, the Vendor met and exceeded some of the requirements of the contract and consistently performed very well. Vendor accomplished performance with some minor problems and took timely and effective actions to correct those problems

3. Government Contracts Only: Was this contract partially or completely terminated for default or convenience or are there any pending terminations?

Yes____ Default____ Convenience____ Pending Terminations____ No X

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If yes, please explain the principal causes /reasons for the termination(s) (e.g., inability to meet cost, performance, or delivery schedules).

N/A

Would you have any reservations about soliciting this contractor in the future or having them perform one of your critical and demanding programs? (Please elaborate)

N/A

Please provide any additional comments concerning this contractor's performance, as desired.
During the entire period, the contractor met and exceeded many of the requirements of the contract and consistently performed at a superior level. Contractor accomplished performance with very few minor problems and took immediate, effective actions to correct those problems



Evaluator's Signature

05/20/2019

Date

Thank you for your prompt response and assistance!

*Please email this completed questionnaire to: proposals@rrb.gov. Please indicate in the subject line of the email **RFQ 60RRBH19Q0009 – PPQ – Offeror's / evaluated Company's name***