Rajvinder Kaur

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Professional Summary

* Approx. 2 **years** of professional experience in developing, designing, testing and maintenance of **Web Applications**.
* Extensive knowledge of designing and developing **webpages layout** and determining **technical requirements**.
* Skilled in end-to-end development of **Java applications** that includes requirements gathering, analysis, design, coding, testing and implementation using diverse technologies.
* Knowledge of Data Connectivity, SQL Queries with MYSQL using the Microsoft SQL Server 2008.
* Proficiency in developing **multithreading programs** using **java**, working with **Eclipse**, **NetBeans IDE** for generating and analyzing the code.
* Extensive experience of **Project Development** via **Android SDKs, Android Studio**.
* Deep knowledge of **Cascading style sheets** to design the front end of the websites, **XHTML, CSS, PHP** and **JavaScript**.
* In-Depth knowledge of all phases and various methodologies used in Software Development Life Cycle (**SDLC**).
* Experienced in **finding** **bugs** and logging.
* Practical experience of **Data Structure** and **Algorithms** to solve real-time applications problems efficiently.
* Performed **requirement** **documentation**, **facilitation**, **technical documentation** and **test plans** on various projects.
* Highly motivated and **adaptive** with the ability to grasp things quickly and possesses excellent technical skills.
* **Organizational skills** and strong attention to details.

Technical Strength

* **Operating Systems:** Windows XP,7, 8, Vista, 10
* **Programming Languages:** C, C++, JAVA, C#, .NET
* **Database:** Microsoft SQL Server 2008, MYSQL
* **Packages:** Microsoft Office (Word, Excel, PowerPoint)
* **Web Technologies:** HTML, CSS, JavaScript, jQuery, JSP, PHP, XML
* **Applications:** Office365, Zopim Dashboard, Zendesk, Slack, Okta
* **Tools:** Android SDKs, Eclipse, JDK, NetBeans IDE, Adobe Photoshop, GitHub, Adobe Premiere Pro, Balsamiq, JustInMind, Lucidchart, Microsoft Visual Studio, Visual Paradigm for UML, Dreamweaver, IntelliJ IDEA

Professional Experience

**Customer Services Representative February 2018 - July 2019**

Fusion BPO Services, Montreal, QC

* Managed large amounts of inbound chats and outbound calls in a timely manner.
* Scored in the top 10% of employees in a successful resolution of issues.
* Handled three customers' queries simultaneously with Great CSAT.
* Recognized clients' needs, clarified information, researched every issue, provided solutions and alternative.
* Built sustainable relationships and engaged the customers by taking the extra mile.
* Met personal/team qualitative and quantitative targets.
* Performed effectively despite sudden deadlines and changing priorities.

**Computer Technology Instructor September 2016 – August 2017**

BIS College, Punjab, India

Platforms: XHTML, HTML, CSS, JavaScript, Microsoft SQL Server, jQuery, OOPS, Adobe Photoshop, Adobe Premiere Pro

* Delivered lectures of programming C, C++ and Java to undergraduate classes.
* Conducted practical sessions for web development, designing (HTML, CSS, JavaScript, jQuery, JSP, PHP, XML) and multimedia (Adobe Photoshop, Adobe Premiere Pro).
* Prepared, conducted and evaluated theoretical and practical exams.
* Evaluated computer hardware and software.
* Established credibility with superiors and subordinates.
* Excelled in simplifying systems and reducing paperwork.
* Regularly checked with staff to keep accurate logs/inventory of all software and hardware.
* Keep informed of new technologies in office automation.

**Web Developer August 2013 – June 2015**

Intellisense Technology, Jalandhar, Punjab

Platforms: JAVA, PHP, CSS, XHTML, HTML, JavaScript, Microsoft SQL Server, OOPS

* Developed websites for shopping stores, grocery stores using the XHTML, CSS, PHP and JavaScript.
* Used Android SDKs, Android Studio in Project Development.
* Worked with Eclipse, NetBeans IDE for generating and analyzing the code.
* Performed data Connectivity with MYSQL using the Microsoft SQL Server 2008.
* Developed multithreading programs using java.
* Designed webpages layout and determining technical requirements.
* Used OOPS concept in Project Development.
* Developed Cascading Style Sheets to design the front end of the websites.

**Internship Project (PHP) January 2013 – June 2013**

* Developed Social Networking Site (ex. Facebook) with the use of PHP, CSS and MYSQL.
* Introduced group chat feature for the very first time (later came in WhatsApp).

Projects

**Go Rider (Going to launch on Google Play Store Soon)** Cégep De La Gaspésie Et Des Iles, Montreal

Platform: Java | Tool: Android Studio | Backend: Firebase

* Developed a fully functional application for ridesharing from Montreal to Toronto or Visa Versa, thereby saving expenditure and time for the journey.
* Introduced chat feature in app along with the posting and acceptance of the rides.

**My Lunch Buddy (Application to find a Lunch Buddy)** Cégep De La Gaspésie Et Des Iles, MontrealPlatform: Java | Tool: Android Studio, NetBeans & JustInMind | Backend: Oracle DB & JSON

* Designed and developed the application to meet the requirements of the modern demand where people usually spend their most of the time solitary and don't have many people to talk. Through this app they can share their lunchtime with others and talk with them over lunch and make friends.

**Friendbook (Social Networking website - Just like Facebook)** Lovely Professional University, Punjab, India Platform: PHP | Backend: SQL Server

* Designed the website to increase social interaction with friends and family over the internet.
* The idea of the group chat was implemented in this project by fault, but a great feature that came up later in WhatsApp.

Educatational Profile

**Diploma (ACS) Bachelors, Mobile Application Development August 2019**

Cégep De La Gaspésie Et Des Iles, Montreal, QC

**Master of Computer Applications June 2013**

Lovely Professional University, Punjab, India

**Bachelor of Computer Applications June 2011**

Lovely Professional University, Punjab, India

Skills

* Good communication skills with proven ability to work in large team sizes.
* Excellent troubleshooting abilities and analytical skills.
* Ability to solve problems and learn new technologies rapidly.
* Skilled in teamwork, leadership and creative thinking.
* Demonstrate self-reliance and resourcefulness.
* Adept at data structures, problem-solving and end-to-end coding.
* Passion for Java, HTML, XHTML, CSS, jQuery, PHP, SQL.