ryan borgstrom

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+ employment

iBeta Quality Assurance
Aurora, CO
QA Engineer\Analyst in Biometrics | 2019-Present

· Executed test scripts in compliance with DEA EPCS, ISO, FIDO, and Mastercard certification standards.

· Applied quality engineering principals throughout the Agile product lifecycle.

· Created test cases, logged and assigned defects, and kept track of the defect status.

· Consulted with Fortune 500 companies to achieve certifications for biometric systems.

McGrath Office Equipment
Joliet, IL
Implementation Specialist | 2014-2018

· Utilized remote control, desktop sharing software to streamline the connectivity process.

· Installed software packages tailored to specific machines both remotely and on-site.

· Built and maintained successful relationships with service providers, dealers, and customers.

· Ran both hardware and software tests to achieve quality assurance.

Taylor County Adventure Club
Grafton, WV
Research and Creative Intern | 2017

· Executed a marketing and promotion strategy for the Adventure Club, reaching WVU students and community members.

· Increased website traffic by 15% in four months from the use of social media platforms.

· Conducted primary and secondary research using quantitative and qualitative methods.

· Created a promotional video to showcase their business model.

Seattle Sutton's Healthy Eating
Ottawa, IL
Graphic Designer | 2016

· Designed marketing materials for Seattle Sutton's Slim Down Contest weight loss event.

· Collaborated with clients to generate web content to meet their needs.

· Developed graphic images and effects to achieve design goals.

+ education

Galvanize
Web Development 2018
The Web Development Immersive is a full-time, six-month educational program. Galvanize has been a fertile space for my growth as a software developer, a learner and most importantly, a collaborator.

West Virginia University
B.S. Strategic Communications 2017
Minor in Electronic Media

Griffith University - Gold Coast, Australia
Study Abroad 2016

+ skills

TECHNOLOGIES/LANGUAGES
JavaScript
React
Node
HTML5
CSS3
SQL
PostgreSQL
Cypress
Adobe Creative Cloud
Bootstrap
Swift

+ certifications

Google Analytics

Google Adwords

FIDO Alliance Biometrics Testing