

RICHARD KIM

(919) 244-5784 | 2205 New Garden Rd, Greensboro, NC, 27410 | Rkkim@uncg.edu

Objective

Seeking a position in the informational systems field in Lightspeed Technologies in order to apply my strong analytical and problem-solving skills through my experience in informational systems studies, customer service work experience, and knowledge in supply chain management.

Education

The University of North Carolina at Greensboro

2018

Greensboro, North Carolina

Bachelor of Science, Information Systems / Supply Chain Management

Expected Graduation: May

Related Courses:

- Principles of Microeconomics
- Principles of Macroeconomics
- Business Finance
- Business Process Informational Technology
- Logistics / Transport Management
- Operations Management
- Business computing 1 and 2

Selected Professional Experience

Sales Representative

Nov 2016 – Current

Fontalis Group LLC – *Greensboro, North Carolina*

- Promote and educate existing and prospective customers with janitorial and floor care services provided by the company.
- Establish, develop, and maintain positive business and customer relationship.
- Analyze and identify potential client markets and report market potential and needs.

Student Aid / Private Tutor

Jan 2015 – Current

Greensboro, North Carolina

- Tutored students in mathematics topics such as Algebra, Pre-Calculus, Trigonometry, Statistics, logistics and operations management to ensure students are fully prepared for meeting their academic goals.

Shift Supervisor

Jun 2013 – Current

Starbucks Corporation – *Greensboro, North Carolina*

- Educate customers with information on various coffee blends and company products and provide recommendations in accordance with customer preference.
- Overlooked all cash management and cash register policies.
- Recognize and reinforce individual and team accomplishments by using existing organizational tools to find new, creative, and effective methods of recognition to boost team performance.
- Administer and analyze all orders that are inputted into the Starbucks inventory database.

Skills

- Fluent in English and Korean. Conversational working proficiency in Japanese.
- Proficient with SQL, Microsoft Office, Access, Excel (VBA), and Project., HTML5, Front-end and Back-end Web Development Languages, PHP, Git