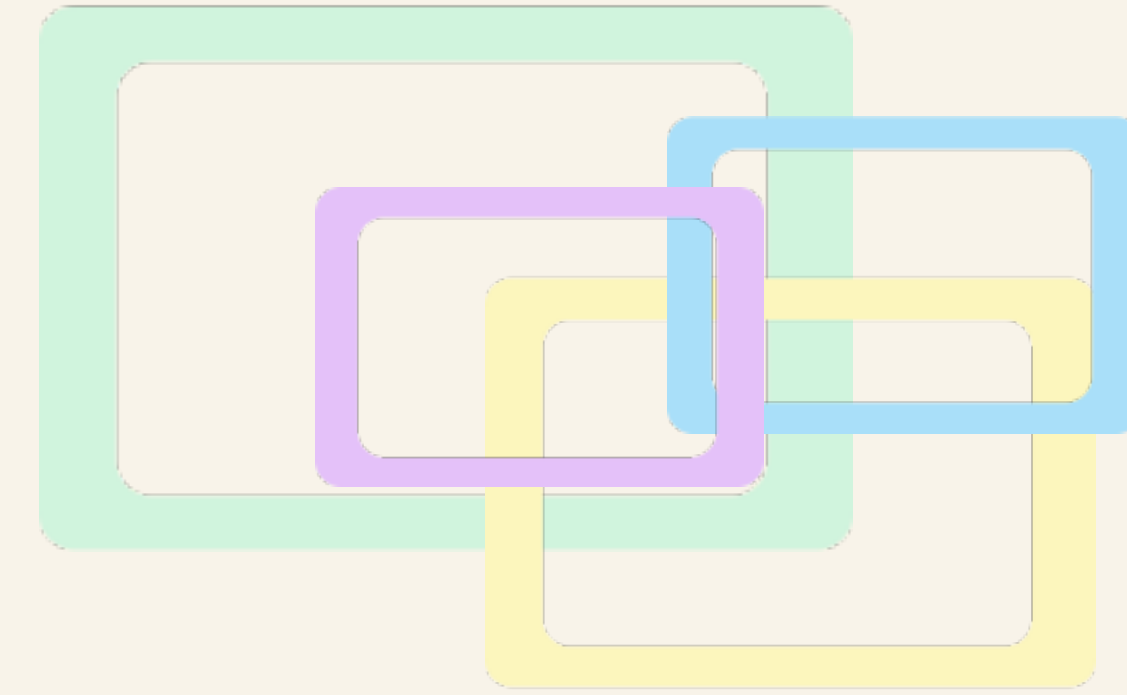


# The Canvas Method for information security

**Makes Cybersecurity part of your Company Culture**



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# Introductions

- Name of Workshop Facilitator
- Name and role of participant 1
- Name and role of participant 2
- Name and role of participant 3
- Name and role of participant 4
- Name and role of participant 5
- Name and role of participant 6

# Controls Workshop

## Agenda

- Recap of Risks workshop
- Goals of this workshop
- Let's start! – Controls Workshop
- Feedback
- Look Forward

# Recap of Risks workshop

Risk Canvas

Team: Digital

Captain: Name

Date: Date

Goals

Context

HR Department

IT Department

ERP

Tax Office

HQ

External Consultants

Payment Service Providers

Web developers

Google tooling

New acquisitions

Beroepskracht-Kindratio (BKR) reporting

Childcare laws

Operations (locations)

Customer Services

Sales

Marketing

Web

Developers in France

Parents

Qualtrix

VoIP integration

Unions

GGD

Landelijk Register Kinderopvang (LRK)

Connectivity between systems

IT Contractors

Risks (unprioritised, no treatment yet)

Reputational Damage

Incident on Day Care locale

Child data GDPR breach (availability, confidentiality)

Can't reach parent

Child data incomplete (e.g. allergies)

Invoice to 2nd parent (not the contract parent)

In applicatie on group -> wrong use of put in child inform.

Mistake in manually entered parent's bank account

Wrong email address leads to sending child data to different parent

Child connected to the wrong parent

Storing client data on website (database)

Sharing personal data of parent and children between employees/depts in a non-secure way, e.g. excel attachments to email, screenshots

Sharing children's photos by location PMs without given permission

Parents having the same contact details on our ERP system

Changes in government rules

Wrong click mistakes by internal employees

Data accuracy between different sources

Manual input during the process

Keeping data consistent / one source of truth

Unencrypted data during transfer

Sharing confidential data bc it's needed later in the process

Software updates without acceptance

Manual changes in connecting systems (not aligned with the source data)

Manually managing authorization levels

Unauthorised made connections

Exchange data via API's

Mitigate

Third parties using data for competitors

Too much access rights for the wrong people

Transfer

Unallowed tracking of users not giving consent (GDPR)

Updating all data sources after changes in organization (no BI playbook)

Process

KidsKonnnect

Data dump from ERP (incl. to AFAS)

Maintaining accuracy of data sources

Getting customer data into Hubspot

Hubspot standardisation of data and connections with other systems (FlexKids, AFAS)

Customer Services

ERP and CRM data to Marketing

Digital Signing

Accept

Inaccurate form filling by parents

Avoid

Contributor:

Name

Name

Name

Name

Name

Name

Name

# Goals of this workshop

- Identify actions to mitigate selected risks
- Decide on ownership
- Set targets for success
- Integration in CLIENT's management system

# Let's Start!

## Risks Workshop

# Three Aspects

of information security



# Iterative approach, so ...

- It will not be a 100% complete *this time*
- It will not be a 100% correct *this time*
- It's about implementing an ongoing dialogue for continual improvement







# The Controls Specification Canvas

Created for:

Document owner:

Date:

Version:

Goals					
Risks		Controls		Target Metrics	

# Feedback and Look Forward

Questions?

What did you learn?

What could go better?

# Look Forward

- Completing the first cycle
- Conditions for succesful implementation

# Completing the first cycle

## Plan the Performance Evaluation workshop!







Performance Evaluation Canvas

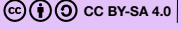
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Date:

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Goals			
Incidents 	Root Causes 	Improvements 	
Controls 	Effectiveness 		

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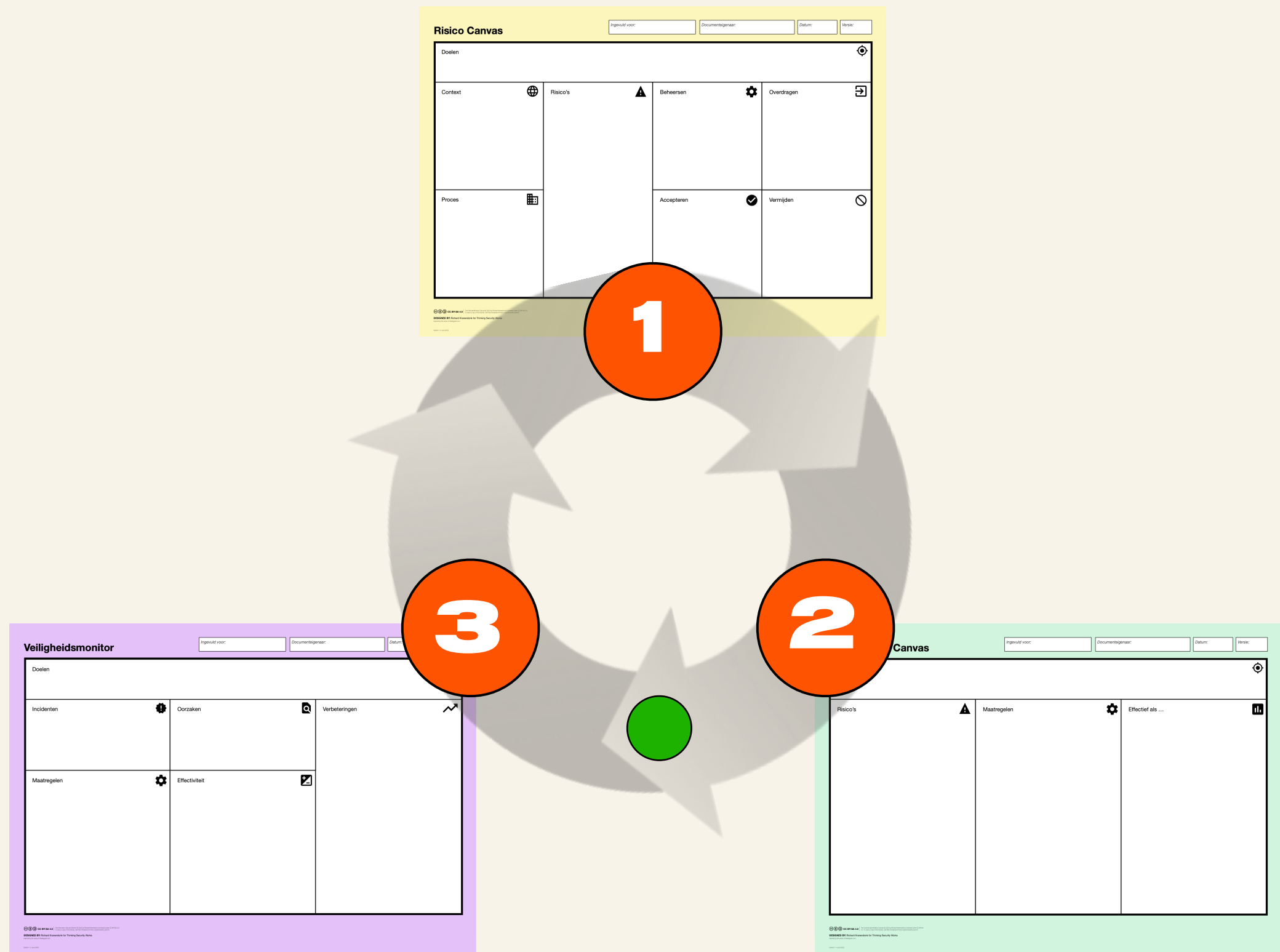
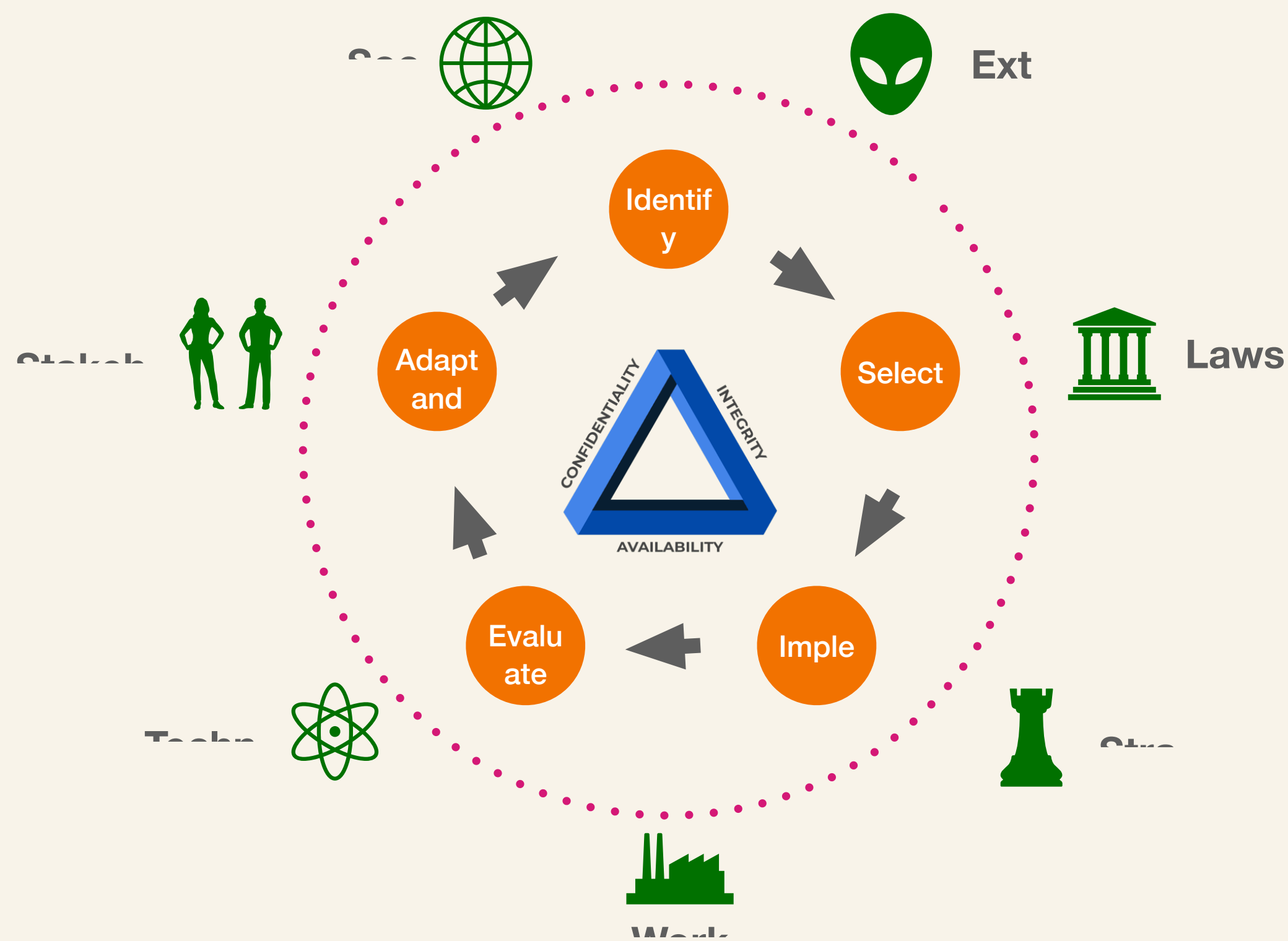
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**Two conditions for successful  
implementation ...**

# 1: Keep Cycling









# 2: Integration in Babilou's management system

- Use workshop results as a basis for risk-based security policies (ISO, NIS2)
- Involve 'the business' by making Security a management target / KPI / OKR
- Use the Maturity Board and Performance Evaluation Canvas as instruments

**Performance Evaluation Canvas**



Created for:  Document owner:  Date:  Version:

Goals 		
Incidents 	Root Causes 	Improvements 
Controls 	Effectiveness 	

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**The Risk Management Maturity Board**

Created for:  Document owner:  Date:  Version:

Goals 	Controls 	Policy Drafted <small>Policy title and date</small>	Implemented <small>Go Live Date</small>	Monitored <small>Report title and date</small>	Evaluated <small>Report title and date</small>	Improvements Identified <small>List Required Improvements</small>

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**Thanks!**