

Caleb Kritzar

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Summary

Experience in customer service and food preparation roles, including pizza making and restaurant crew positions. Consistently demonstrates strong customer service skills, efficient operation of POS systems, and the ability to adapt to customer requests in fast-paced environments.

Skills

Customer Service | POS Systems | Food Preparation | Teamwork | Time Management | Adaptability | Cybersecurity Basics | Computer Hardware | Programming Fundamentals

Languages

HTML & CSS | JavaScript | Python | SQL | Networking & Hardware

Experience

Woodland Mall - The Thrift Store | Donations – Bowling Green, OH

Oct 2025 – Present

- Cleaning Bathrooms, Main Store, and Backrooms
- Bringing in Donations

Jet's Pizza | Inside Crew Member – Bowling Green, OH

Apr 2025 – Sep 2025

- Prepared pizzas, modifying standard recipes to account for customer requests and substitutions
- Assisted with taking orders over the phone

Whistle Stop Cafe | Kitchen Crew – North Baltimore, OH

Jan 2024 – Apr 2024

- Prepared pizzas and dishes, modifying recipes based on customer requests

Culver's | Crew Member – Bowling Green, OH

Mar 2023 – Jul 2023

- Excellent customer service and POS operation
- Prepared sandwiches according to customer specifications

Taco Bell | Crew Member – Bowling Green, OH

Jun 2022 – Apr 2023

- Excellent customer service and POS operation
- Received and delivered drive-thru orders accurately

Pagliai's | Kitchen Team Member – Bowling Green, OH

Apr 2022 – Jun 2022

- Prepared pizzas and dishes per customer requests
- Maintained kitchen cleanliness and hygiene

McDonald's | Crew Member – Bowling Green, OH

Jul 2021 – Dec 2021

- Received drive-thru orders accurately
 - Greeted customers and provided excellent service
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Education

Elmwood High School – Bloomingdale, OH

Graduated Jun 2024

Penta Career Center | Information Technology Academy – Perrysburg, OH

Graduated May 2024

- Honor Roll Fall 2022 – Spring 2023
 - Earned 6 college credits in computer hardware and programming
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Certifications

- Test Out Certified PC Pro
 - Alison Computer Maintenance and PC Building
 - Cybrary CompTIA IT Fundamentals and Cyber Security
 - Web Xam N4 Cybersecurity (85 MD)
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Projects

- Personal Website – Built with HTML, CSS, JS