



## **Paws and Exotics Pet Care Services**

Catherine Fudge, owner  
Phone: 416-407-9638  
Email: pawsandexotics@gmail.com

### **SERVICE AGREEMENT**

Date: \_\_\_\_\_

#### **Client Information**

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

#### **Emergency Information**

Emergency Contact Name: \_\_\_\_\_

Emergency Phone #: (h) \_\_\_\_\_ (w) \_\_\_\_\_ (c) \_\_\_\_\_

Name of Veterinary Hospital: \_\_\_\_\_

Veterinarian's Phone #: \_\_\_\_\_

#### **Pet Information**

Pet Name: \_\_\_\_\_ Type of Pet: \_\_\_\_\_

Breed: \_\_\_\_\_ Colour/markings: \_\_\_\_\_

Sex: ☐ Male ☐ Female Date of birth: \_\_\_\_\_

Flea protection? ☐ Yes ☐ No Up-to-date vaccinations? ☐ Yes ☐ No

Spayed/Neutered? ☐ Yes ☐ No Microchip? ☐ Yes ☐ No

Health issues/Allergies (*please specify*): \_\_\_\_\_

Good with other dogs? ☐ Yes ☐ No Leash reactive? ☐ Yes ☐ No

## Terms of Service

- For the purpose of this document, the terms Client, Owner, Pet Owner and Customer are synonymous with the person contracting services for one or more domestic animals
- A signed Service Agreement form must be completed before service is provided
- Payment for service is due at time of booking
- Prices are subject to change at any time
- Paws and Exotics Pet Care Services are not responsible for damages to the home beyond my control. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, I will attempt to contact the customer before making a subjective decision on dealing with the problem. All repairs and related fees are the responsibility of the customer
- Paws and Exotics Pet Care Services is not responsible for any damages to property of the client or others unless such damage is caused by my negligence. I agree to remain fully insured and bonded
- Paws and Exotics Pet Care Services accepts no responsibility for security of the premises or loss if other individuals have access to a client's home, or if the home is not properly secured
- Paws and Exotics Pet Care Services is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure the home prior to leaving the premises. Your home will be re-secured at the end of each visit. While keys are in my possession, they will be either with me, or be properly stored in a secure location
- Any and all cameras and recording devices must be disclosed to Paws and Exotics Pet Care Services before services begin
- Pet owners must have legal rights to place animals in the care of a pet sitter. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, accepted and signed by each rightful owner(s)
- The terms of this document apply to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any location the owner designates for service
- Pet owner is responsible for pet-proofing house and yard, and the security fences/gates/latches
- Paws and Exotics Pet Care Services will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors
- Paws and Exotics Pet Care Services will not be liable for pets that are predisposed to injuries as a result of medications or medical issues
- Paws and Exotics Pet Care Services are authorized to seek any emergency veterinarian assistance needed during visit, at the cost to the client, from any veterinarian as chosen by the sitter.
- Claims/complaints must be submitted to Paws and Exotics Pet Care Services within 24 hours of occurrence, after which we are not liable
- Pet owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness, halter, collar, etc... for walks, firmly affixed vaccination tags, a lead rope or leash, bags, scoop, litter boxes, food, cleaning supplies, medications, pet food, and cat litter
- Pet owner agrees to be responsible for all medical expenses and damages resulting from an injury to myself, or other persons that do not arise from neglect.

## Paws and Exotics Pet Care

- I authorize this contract to be valid approval for services so as to permit any member of Paws and Exotics Pet Care Services to enter my home without additional signed contracts or verbal authorizations
- Paws and Exotics Pet Care Services reserves the right to terminate this contract at any time if it is determined that the Owner's pet poses a danger to the health or safety of itself, other pets, other people, or myself
- Paws and Exotics Pet Care Services agree to provide services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of the services as an express condition thereof, the client expressly waives and relinquishes any and all claims against Paws and Exotics Pet Care Services, except those arising from negligence
- Client agrees to notify Paws and Exotics Pet Care Services of any concerns within 24 hours of return home
- I understand my pets pictures will be used on social media
- This agreement is valid from the date signed.
- The owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions
- I certify that I have read and understand the rules and regulations set forth herein and that I have read and understand this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions and statements of this agreement and confirm the truthfulness of the contents of the Application form completed by me

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## **Pet Information**

## Paws and Exotics Pet Care

Pet Name: \_\_\_\_\_ Type of Pet: \_\_\_\_\_  
Breed: \_\_\_\_\_ Colour/markings: \_\_\_\_\_  
Sex: ☐ Male ☐ Female Date of birth: \_\_\_\_\_  
Flea protection? ☐ Yes ☐ No Up-to-date vaccinations? ☐ Yes ☐ No  
Spayed/Neutered? ☐ Yes ☐ No Microchip? ☐ Yes ☐ No  
Health issues/Allergies (*please specify*): \_\_\_\_\_  
Good with other dogs? ☐ Yes ☐ No Leash reactive? ☐ Yes ☐ No

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