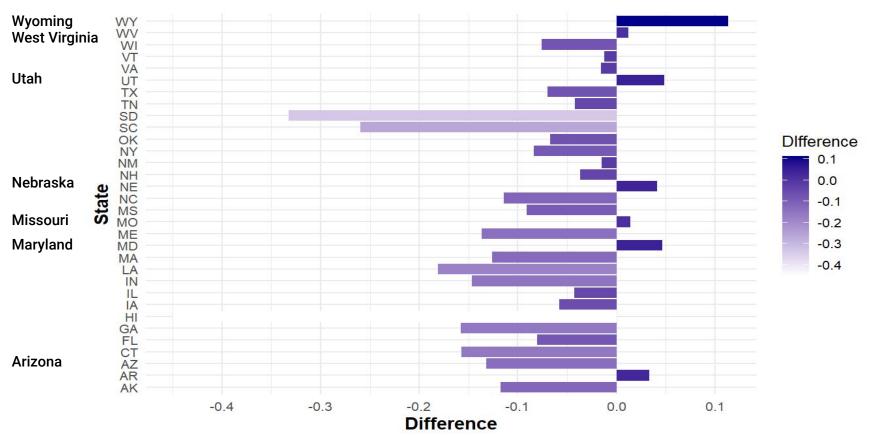
What happened to the seven states?

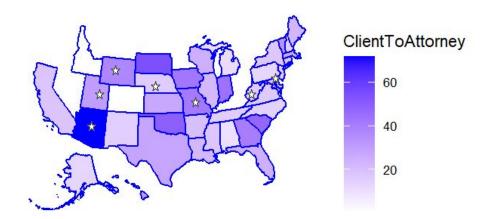
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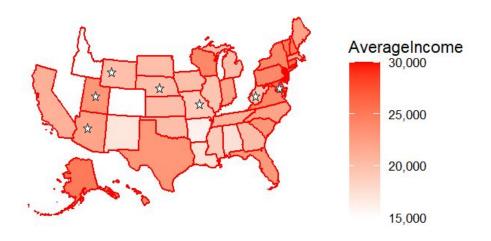
TaeHee Kim, Samantha Alejandre, Tran Nguyen, Nicole Yamachika

Average time attorney spent to close the case

After COVID (2020-2022) minus before COVID (2017-2019)







Average Client To Attorney Ratio and Average Annual Income

2012 to 2023

There was a decrease in the average number of hours spent per client request from before COVID-19 to after COVID-19. This could suggest that clients are becoming more efficient in their legal needs and that attorneys are finding ways to work more efficiently.

However, seven states worsened in terms of performance. The average time that attorneys spent actually increased compared to pre-COVID era.