

# Rocko Bishop

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**OBJECTIVE** *Computer Technology Professional willing to accept Software Developer/Engineering Positions. My experience as an IT Support Technician and Computer Science education will allow me to learn concepts quickly and apply those concepts accurately.*

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## **SKILLS**

C#	JavaScript	HTML
PHP	C++	Git
SSH	Unity	Computer Repair
Attention to Detail	Strong Teamwork Skills	Quick Learner

## **EDUCATION**

The University of Texas at Tyler <i>Bachelor of Science; Computer Science</i> <ul style="list-style-type: none"><li>GPA: 3.7/4.0</li></ul>	Tyler, TX	Attended: 2017-2019
University of North Texas <i>Bachelor of Science; Computer Science</i> <ul style="list-style-type: none"><li>GPA: 3.4/4.0</li></ul>	Denton, TX	Exp. Grad: 2022

## **PROFESSIONAL EXPERIENCE**

University of North Texas – College of Visual Arts and Design <b>IT Support Helpdesk Technician</b>	Denton, TX: Feb 2020 - Current
<ul style="list-style-type: none"><li>Helped maintain college-wide Raspberry Pi classroom projection solution using SSH to ensure 100% Pi uptime and usability.</li><li>Imaged new handheld and desktop devices for various clients – 100% accurately set up devices' software/hardware to ensure needs of the client were met.</li><li>Maintained Audio/Visual equipment, accurately sorted and itemized technology inventory to sustain 0% inventory loss.</li><li>Diagnosed and repaired various device hardware; includes but not limited to desktop computers, laptops, projectors, microphones, keyboards, and mice.</li></ul>	

Wal-Mart <b>Electronics Sales Associate</b>	Crockett, TX: 2017 – Mar. 2019
<ul style="list-style-type: none"><li>Recorded electronics inventory; conducted daily inventory and stock control; attention to detail led to 100% product accountability and 0% inventory loss.</li><li>Conducted electronics sales, utilized knowledge of product and approachable personality to advise consumers; on product needs suitability increased department profits by 23%.</li><li>In-House repair expert; diagnosed and repaired multiple electronic devices.</li></ul>	

## **SOCIALS/PORTFOLIO**

- LinkedIn - <https://www.linkedin.com/in/rocko-bishop/>
- GitHub: <https://github.com/rlbishop99/>
- Website: <https://www.rockobishop.com/>