## Rocko Bishop

225 Bryan Street || Denton, TX, 76201 (936)-204-1624 rlbishop99@gmail.com

OBJECTIVE Computer Technology Professional willing to accept Software Developer/Engineering Positions. My experience as an IT Support Technician and Computer Science education will allow me to learn concepts quickly and apply those concepts accurately.

SKILLS

C# **JavaScript** HTML PHP C++Git

SSH Unity Computer Repair Attention to Detail Strong Teamwork Skills Quick Learner

**EDUCATION** 

The University of Texas at Tyler Tyler, TX Attended: 2017-2019

Bachelor of Science; Computer Science

GPA: 3.7/4.0

University of North Texas Denton, TX Exp. Grad: 2022

Bachelor of Science; Computer Science

GPA: 3.4/4.0

## PROFESSIONAL EXPERI ENCE

University of North Texas - College of Visual Arts and Design

Denton, TX: IT Support Helpdesk Technician Feb 2020 - Current

- Helped maintain college-wide Raspberry Pi classroom projection solution using SSH to ensure 100% Pi uptime and usability.
- Imaged new handheld and desktop devices for various clients 100% accurately set up devices' software/hardware to ensure needs of the client were met.
- Maintained Audio/Visual equipment, accurately sorted and itemized technology inventory to sustain 0% inventory loss.
- Diagnosed and repaired various device hardware; includes but not limited to desktop computers, laptops, projectors, microphones, keyboards, and mice.

Wal-Mart Crockett, TX:

## **Electronics Sales Associate**

2017 - Mar. 2019

- Recorded electronics inventory; conducted daily inventory and stock control; attention to detail led to 100% product accountability and 0% inventory loss.
- Conducted electronics sales, utilized knowledge of product and approachable personality to advise consumers; on product needs suitability increased department profits by 23%.
- In-House repair expert; diagnosed and repaired multiple electronic devices.

## SOCIALS/PORTFOLIO

- LinkedIn https://www.linkedin.com/in/rocko-bishop/
- GitHub: https://github.com/rlbishop99/
- Website: https://www.rockobishop.com/