Rocko Bishop

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Denton, TX, 76201
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O B J E C T I V E
Computer Technology Professional willing to accept Software Developer/Engineering Positions. My experience as an IT Support Technician and ongoing Computer Science education will allow me to learn concepts quickly and apply those concepts accurately.

S K I L L S

C#	C	PHP
HTML	Java	Git
Computer Repair	Strong Teamwork Skills	Attention to Detail
Efficient Worker	Natural Leader	Quick Learner

E D U C A T I O N

The University of Texas at Tyler	Tyler, TX	Attended: 2017-2019

Bachelor of Science; Computer Science
- GPA: 3.7/4.0

University of North Texas	Denton, TX	Exp. Grad: 2022

Bachelor of Science; Computer Science
- GPA: 3.3/4.0

P R O F E S S I O N A L   E X P E R I E N C E

University of North Texas – College of Visual Arts and Design   Denton, TX:
IT Support Helpdesk Technician   Feb 2020 - Current
- Assisted Staff and Students with audio/visual problems, ensured swift resolution and 100% client satisfaction.
- Imaged new handheld and desktop devices for various clients – 100% accurately set up devices' software/hardware to ensure needs of the client were met.
- Maintained Audio/Visual equipment, accurately sorted and itemized technology inventory to sustain 0% inventory loss.
- Diagnosed and repaired various device hardware; includes but not limited to desktop computers, laptops, projectors, microphones, keyboards and mice.

Wal-Mart   Crockett, TX:
Electronics Sales Associate   2017 – Mar. 2019
- Recorded electronics inventory; conducted daily inventory and stock control; attention to detail led to 100% product accountability and 0% inventory loss.
- Conducted electronics sales, utilized knowledge of product and approachable personality to advise consumers; on product needs suitability increased department profits by 23%.
- Led electronics department to ensure customer satisfaction; mastered interpersonal teamwork skills; directly contributed to a perfect 100 rating for the department.
- In-House repair expert; diagnosed and repaired multiple electronic devices.

S O C I A L M E D I A / P O R T F O L I O
- LinkedIn - https://www.linkedin.com/in/rocko-bishop/
- Code Portfolio **(Google Drive)**: https://shorturl.at/lwzK9
- Website: https://www.rockobishop.com/