

Real Estate analyst/ customer service specialist

Personalia

Telefoon

E-mail

Links

LinkedIn

Skills

Communication Skills

Customer Service

Fast Learner

Problemsolving thinking and taking initiative

Analysing

Languages

Engels



Nederlands



Hobbies

Traveling, Snowboarden, Skiing, Swimming, kickboxing, BJJ, Drawing, making/ listening music, extreme sports, going to the gym, chasing the sun.

Personal profile

I find it important to work for a goal that appeals to me. The current goal is to help people with a mortgage. I find it important to be motivated to do my work. A saying that really resonates with me is 'Work hard and play hard'. And that's how I like to live. What also really appeals to me is the saying of my kickbox coach: 'GO HARD OR GO HOME'. That's how I train, nevertheless I also want to go give everything on the work floor. That's why I look for challenges.

Work experience

Hypotheek acceptant/ real estate analyst, Proudexperts

Sep 2021 — Heden Nijmegen

Proudexperts is a company with various projects, the project I work in is the Volksbank. My work for Volksbank consists of customer service and mortgage acceptance. I answer questions from advisers about mortgage applications by telephone (customer service), and I handle applications myself. I analyse the situation of the people who request a mortgage (E.g. Income, collateral House, personal situation, fiscal policy etc.)

Customer service specialist , OHRA

Jul 2021 — Sep 2022 Arnhem

I worked as a customer service specialist, providing information about people's policies. I also handled applications for policies, I changed people's policies or terminated them for various reasons. There are many different duties, and that's what I liked about this job.

Customer service specialist, Teleperformance

Apr 2021 — Jul 2022 Arnhem

I worked as a vaccination planner for the GGD. I enjoyed working as a customer service representative. Constant contact with people on the line has greatly enhanced my communication skills on the telephone.


Hospitality , Multiple employers

Apr 2018 — Apr 2021 Arnhem

I worked for various employe in hospitality (see my Linked-In page) I mostly worked as a waiter or behind a bar. I gained social skills such as knowing how to treat a customer, and selling wines and menus. I can also make delicious cocktails! ;)


Education

Montessori , Havo

Sep 2014 — Jul 2019  Arnhem


With the specialisation economics, society and culture.

Dukers en Baelemans, Wft Basis

Okt 2021 — Nov 2021  Arnhem

Financial services

Dukers en Baelemans, Hypothecair

Apr 2022 — Aug 2022  Arnhem

Mortgages.

Cursussen

Driving licence B, CBR

Jul 2021 — Mei 2022

References

Proudexerts

Proudexerts

[Redacted]

OHRA

OHRA

[Redacted]

Teleperformance

Teleperformance

[Redacted]