

I am a goal-oriented person, always ready for a new challenge. I can perfectly prioritize and work under pressure. I can communicate well between companies and customers. I am always looking for a new challenge where I can acquire new skills and expertise.



[Redacted phone number]



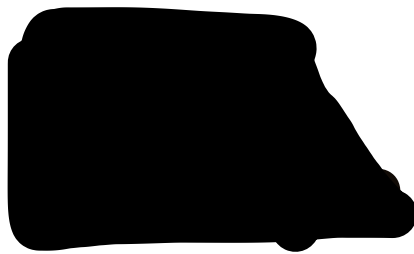
[Redacted address] Málaga



[Redacted email address]



[Redacted LinkedIn profile]



Customer Service Representative

Skills

Languages: Dutch (C2) , French (C1), English (C1), Spanish (B1)

Microsoft Softwares: Word, Excel, PowerPoint, Access

More tools: WordPress, InDesign, Magento, Freshdesk, Aircall...

Work Experience

February 2022 - March 2023

Selectra

Sales Agent

- Receive incoming calls.
- Identify and understand the needs of customers.
- Inform customers of the various options available to them and sell the most appropriate offer.

March 2023 - July 2023

Cluster Outsourcing Services Limited

Customer Service Representative

- Receive incoming calls and mails
- Working with programs like Magento, Freshdesk, Aircall etc.
- Help the customer to the best of my abilities with every query they might have

Education History

2019 - 2021

Thomas More Mechelen

Office Management:
Intercultural Relations Management

2017 - 2028

Ursulinen Mechelen

Business Economics