

VBT Online – Joint Signatures User Administration

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### What is VBT Online for Joint Signatures?

The VBT Online for Joint Signatures is a service for customers who required joint signatures and wishing to effect transactions with different levels of approval, ensuring greater safety and reliability.

Joint signatures module allows you to have total control of the user structure that you require to manage your products, through the figure of the **Administrator**, who upon receiving a username and password via SMS can create the whole structure of users and roles. To do this, you have 5 types of Users, plus the **Administrator**.

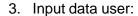
Input User	Responsible user to record internal and transfers to other banks, as well as consultation.
Approver	Responsible user for approving the transfers that have been previously registered by the input user. Also the approver can view balances and transactions of the different products, issue account and time deposit statements.
Releaser	Responsible user for releasing the transfers are in approved status.
Consultation	User who can view balances and transactions of different products, issue account and time deposit statements.
Auditor	User who can view balances and transactions of different products, issue account statements, time deposits and view log placement activities for all the users belonging to the contract.



#### **User Set-Up**

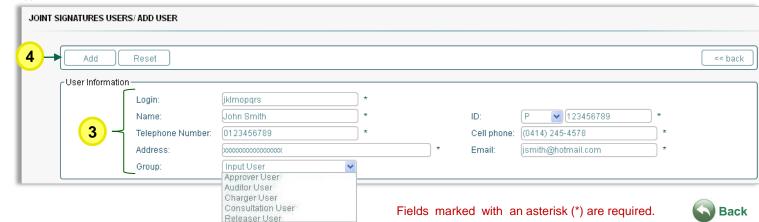
Access VBT Online with the User and Password that we have provided, through a text message received in your cell phone contact. To set-up users do the following:

- 1. Enter the "Manager (Administrator) / Consult Users" option.
- 2. Click on the "Add User ".



- User: is te value assigned to the user to access the system. (\*)
- > Name: User first and last name. (\*)
- > ID: C.I., R.I.F., Passport or other user personal identification number. (\*)
- Phone Number.
- > Cell Phone: user contact number who will receive passwords and other system messages. (\*)
- Address. (\*)
- Email Address. (\*)
- Group: User Type: (\*)
- Input User.
- · Approver.
- Releaser.
- Consultation.
- Auditor.
- 4. Click on the "Add".



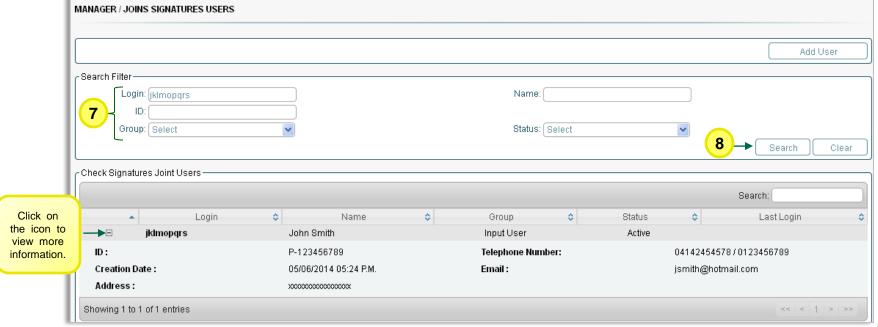


### **User Set-Up**

5. The System prompts you to confirm the creation of the user, with the following message:



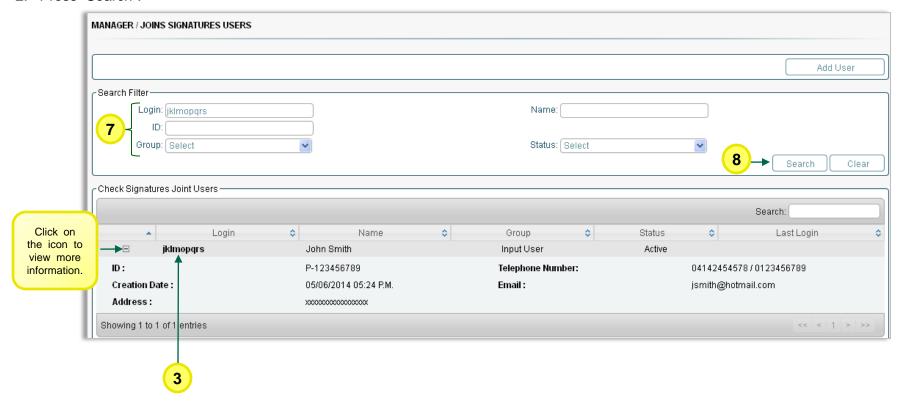
- 6. The user is created, the system sends the user name and password to the registered cell phone number.
- 7. To view the data of the new user, perform the search by user, name, ID, group and / or status.
- 8. Press"Search".





### **Users Modification**

- 1. To make adjustments to the data of an user, perform the search by user, name, ID, group and / or status.
- 2. Press "Search".

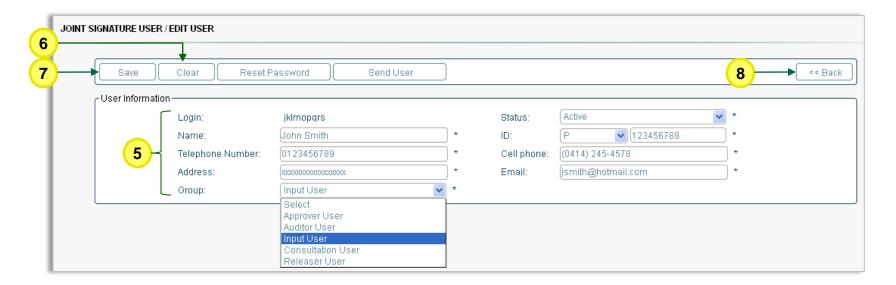


- 3. Click the user name to go to the "Joint Signature User / Edit User", where you can display:
  - Modify user data.
  - Reset user password.
  - Activate, Lock or Inactivate Users.



### **Users Modification**

- 4. On this screen you can:
  - Modify user data.
  - Reset user password.
  - Activate, Lock or Inactivate Users.
- 5. To change the user data, adjust the corresponding value.
- 6. If you reject the changes made, you can press the "Clear" button, returning to the previous value.
- 7. When you are sure of the changes, press the button "Save".

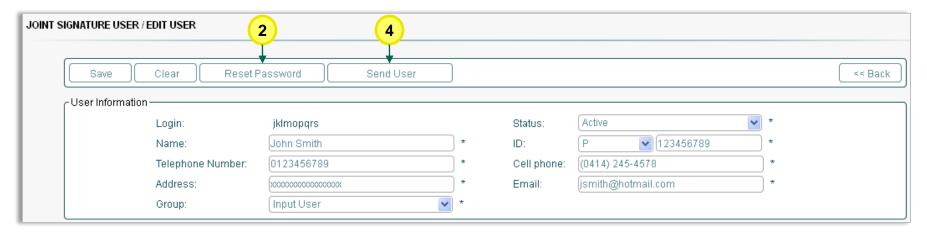


8. Press "Back" to return to the previous screen.



### **Password Reset**

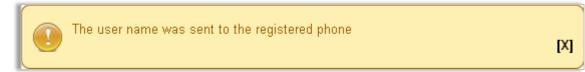
- 1. When prompted again for a key or password to login in the system, go to the "Joint Signature User / Edit User" screen.
- 2. Press "Reset Password". The system generates a new key and sends it to the user.



3. The system will display the following message, indicating that the password (key) was sent to the cell phone user.



- 4. If the person asks you to remind your **user**, you can send it by pressing the "Send User" option.
- 5. The system will display a message informing of the user sent via text to the applicant cell phone.





# **Chance of User Status**

1. The system has the following status for the User:

Active: Status in which you can use VBT Online.

> Locked: Status after 3 failed attempts to login to the system. This status is also used to restrict the user permissions

for a specific reason.

Cancelled: User with all permissions revoke to access VBT Online.

Inactive: User whose permissions are removed with the possibility to restore them in the future.

2. To change the user status, go to the "Joint Signature User / Edit User" screen and select the list of values from the field "Status".



- 3. Press "Save".
- 4. The system will display the following message, indicating that the user was successfully modified.

