

Editorial

EDITOR Gordon Laing ASSOCIATE EDITOR Clive Akass **DEPUTY EDITOR** Alana Juman Blincoe FEATURES EDITOR Adele Dyer REVIEWS EDITOR David Fearon NEWS REPORTER Susan Pederson SENIOR STAFF WRITER Nik Rawlinson STAFF WRITERS Paul Trueman, Ajith Ram PRODUCTION EDITOR Lauraine Lee SENIOR SUB-EDITOR Patrick Ramus SUB-EDITOR Cliff Hope
ART EDITOR Claudia Randall ASSISTANT ART EDITOR Chris Dias ASSOCIATE ART EDITOR Jonathan Ross **EDITORIAL ASSISTANT** Ételka Clark

COLUMNISTS Brian Clegg, Barry Fox, Michael Hewitt, Paul Smith INTERNATIONAL CORRESPONDENT Tim Bajarin Editorial Phone 0171 316 9000 Editorial Fax 0171 316 9313 Web site www.pcw.co.uk All email addresses are in the form: firstname_lastname@vnu.co.uk

GENERAL EDITORIAL ENQUIRIES: Etelka Clark 0171 316 9315

CD-ROM TECHNICAL HELP LINE: 01685 354726 (see page 14 for details)

New Media

INTERNET EDITOR Angela Collins CD EDITOR Steve Rogers 0171 316 9370 steve_rogers@vnu.co.uk

SOFTWARE RESEARCHER
Matt Honeyball 0171 316 9058
matt_honeyball@vnu.co.uk

VNU Labs



EUROPEAN LABS MANAGER Wisse Hettinga LIK LARS MANAGER Gordon Thorn LABS TESTERS lan Robson **OPERATIONS MANAGER** Alan Rider Phone 0171 316 9064 Fax 0171 316 9059

Circulation

NEWSTRADE CIRCULATION MANAGER Jonathan Hardy 0171 316 9851 CIRCULATION MANAGER Wendy Gregory 0171 316 9862 SUBSCRIPTIONS EXECUTIVE Joanne Jeavons 0171 316 9702

Advertising

SALES DIRECTOR Jon Ross

DEPUTY SALES DIRECTOR Steve Jones

SALES MANAGER Vicky Shaw 0171 316 9572

PC CONSUMER SALES

Ion Westbrook 0171 316 9306 Nunzio Mosca 0171 316 9305 Ugo Emezi 0171 316 9724

MICROMART SALES EXECUTIVE

Beccy Carr 0171 316 9307 Dave Barr 0171 316 9533

Amanda Dorrington 0171 316 9834

Andrew Griffiths 0171 316 9303

CREDIT CONTROL MANAGER

Tosh Bruce-Morgan 0171 316 9667

CUSTOMER RELATIONS

CUSTOMER RELATIONS
Enquiries or complaints regarding any advertiser in this magazine should, initially, be presented in writing to: ANTHONY GEORGE Manager
Customer Relations Department

VNU Business Publications
VNU House
32 - 34 Broadwick Street, London W1A 2HG

Tel: 0171 316 9186

Readers are reminded that we are unable to provide technical help/support services, either written or verbal; and that the opinions expressed and results published in connection with reviews and laboratory test reports are confined to, and are representative of, only those goods as supplied.

VNU House, 32-34 Broadwick Street, London W1A 2HG. Main switchboard tel: 0171 316 9000

No material may be reproduced in whole or in part without written consent from the copyright holder © VNU Business Publications 1998. Original design by WB Associés, Paris. Advertisement typesetting by Typematters, London N1. Origination by Westside Digital Media, 9 Bridle Lane, London W1. Printed and bound in the UK by St Ives plc, Plymouth. Distributed by Marketforce (UK) Ltd, 247 Tottenham Court Road, Iondon W1 P. OAII

London W1P 0AU.

US SALES REPRESENTATIVE Global Media Representatives 00 1 415 306 0880

HEAD OF SALES Emma Halliwell 0171 316 9246

Steven Beckwith 0171 316 9832

Gavan Collins 0171 316 9529

Gillian Wilson 0171 316 9435

Julie Twaddell 0171 316 9727

PORTFOLIO ACCOUNT HANDLERS Paul Heslop 0171 316 9501

Lesley Goldstein 0171 316 9535

Colin Reid 0171 316 9439

PORTFOLIO ACCOUNT MANAGER

ISSUE MANAGER

Susie Ross 0171 316 9465

Stav Athanasiou 0171 316 9227 PRODUCTION CONTROLLER Louise Conroy 0171 316 9228

GROUP PRODUCTION CONTROLLER

TAIWAN SALES REPRESENTATIVES

Grace Chu/Kent Lai 00 1 886 2717 7663

Production

PRODUCTION MANAGER
Peggy St. Clair 0171 316 9485

Publishing

FOUNDER Angelo Zgorelec

PUBLISHING DIRECTOR

Martin Hill 0171 316 9925

PUBLISHER

Catherine Gray Bennett 0171 316 9617

EDITORIAL DIRECTOR

Mick Andon 0171 316 9474

GROUP MARKETING MANAGER

Dafina Harrison 0171 316 9181

MARKETING ASSISTANTS Gaynor Silsbury 0171 316 9847 Katy Lefevre 0171 316 9582

REPRINTS & EXTRACTS

We offer a full reprint service for reproduction of all or part of previous articles (minimum: 1,000 copies). For orders, please call Susie Ross on 0171 316 9000. We are happy for people to use quotations and segments for internal or promotional purposes. For clearance, please call CATHERINE GRAY BENNETT on 0171 316 9000, or ANTHONY GEORGE, Customer Relations Manager, on 0171 316 9186.

Unless otherwise stated, all prices quoted in PCW are inclusive of VAT

BACK ISSUES

We keep a stock of past issues and can provide individual copies at a charge of £5. Call 01795 414870.



138,226

vnu business publications

Readers are reminded that the opinions expressed and results published in connection with reviews and laboratory test reports carried out on computing systems and/or other related items are confined to, and are representative of, only those goods as supplied and should not be construed as a recommendate to purchase.



READER & SUBSCRIBER HOTLINE 01795 414870

Subscriber and Reader Service Guarantee — for orders, renewals and requests for back issues, or to inform us about payment problems, missing issues or CD-ROMs. If you are not satisfied with the service you receive from our Subscriptions Department, please contact me direct. I guarantee to take action on your inquiry or complaint within 24 hours.

WENDY GREGORY, Head of Reader Services, VNU PC Consumer Group VNU House, 32-34 Broadwick Street, London W1A 2HG wendy_gregory@vnu.co.uk

FAX A SUB TO 01795 414600

Email pcwsubs@galleon.co.uk

By Post to:

Personal Computer World, Subscriptions Dept, PO Box 301, Sittingbourne ME9 8BN

Subs prices (including postage and packing)

3-year subscription	£57.95	Rest of the World	£125
1-year subscription	£24.95	Back issue cost	£5 (UK)
Overseas subscription Europe	£95		