



Users are the best judges of **service and reliability** in the industry.

At your service

The fastest PC in the world is no good if it breaks down or arrives late... great-value ISPs are useless if you can never get connected. What looks in theory like a great deal, may seriously let you down. PCW can advise you, but we can't call an ISP millions of times per month, nor order thousands of PCs to see how many are dead on arrival or whether they turn up at all. The best source of this information is you, and other users on the front-line. That's why, in our 20th Anniversary issue [May '98] we asked you to tell us about your PC, notebook, printer and ISP. What kind of service did your supplier deliver? Was your equipment living up to your expectations? Your response was tremendous, and we reveal the results of the industry's largest independent user survey of service and reliability on page 151.

As for smart buys, check out a new PC based around the new AMD K6-2 3D Now! processor. The name may be a mouthful, but as this month's group test shows, it's no slouch, particularly when you consider its low price. We pitched

this new 300MHz processor against Intel's latest 300MHz Celeron, to see how they measure up [p174].

There's nothing quite like a digital camera to turn heads. Of course, you want one; but

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which model should you choose, and how do they work? On page 218 we've tested 15 of them, picked the best, and gone into the finer details for those who want to their casual snaps to look seriously good.

How do you like our **brand new look**? We've redesigned PCW to make it easier for you to find your way around and get to the information you're looking for. It's your magazine, and we'd appreciate knowing what you think of the new format, so please email me on newlook@pcw.co.uk with your thoughts.

Gordon Laing, Editor

next month

450MHz PENTIUM II PCs

If you need a **powerful workstation**, we have ten perfect solutions, all based around Intel's new 450MHz PII.

3D GRAPHICS CARDS

For PC-blasting **3D games** performance, we line up 12 of the best cards.

DATABASES

Ideal packages to **store and retrieve** all your most valuable data.



ALSO NEXT MONTH:

Microsoft Office 2000 preview, and building a **web server** for small business.

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