PERSONAL

HOW TO CONTACT US

Personal Computer World, VNU House, 32-34 Broadwick Street, London W1A 2HG. Main switchboard 020 7316 9000

CUSTOMER RELATIONS

Enquiries or complaints regarding any advertiser in this magazine should, initially, be presented in writing to: Anthony George, Manager, Customer Relations Department, at the above address. Tel: 020 7316 9186

The opinions expressed and results published in The opinions expressed and results published in connection with reviews and laboratory test reports carried out on computing systems and/or other related items are confined to, and are representative of, only those goods as supplied and should not be construed as a recommendation to purchase.

PCW is unable to provide technical help/support services, either written or verbal.

REPRINTS & EXTRACTS

We offer a full reprint service for reproduction of all or part of previous articles (minimum: 1,000 copies). part or previous articles (minimum: 1,000 copies). For orders, please call Xenia Antoni on 020 7316 9486. We are happy for people to use quotations and segments for internal or promotional purposes. For clearance, please call Shane McCracken, Associate Publisher, on 020 7316 9000.

No material may be reproduced in whole or in part without written consent from the copyright holder © VNU Business Publications 2000

SUBSCRIBER ENQUIRIES

Tel: 01858 438885 Fax: 01858 468969 Email: pcw@subscription.co.uk

By post to:

Personal Computer World, FREEPOST LON14776, Market Harborough, Leicestershire, LE87 4NZ

Subs prices

(including postage and packing)

3-year subscription	£57.19
1-year subscription	£24.95
Back issue cost	£5 (UK)

Overseas subscription

Europe	£95
Rest of the World	£125



Original design WB Associés, Paris Origination Westside Digital Media, 32 Great Pulteney Street, London W1R 3DE Printed St Ives plc, Plymouth Distributed Marketforce (UK) Ltd, 247 Tottenham Court Road, London W1P 0AU



EDITORIAL

Tel 020 7316 9315 Fax 020 7316 9313 www.pcw.vnunet.com

Riyad Emeran Editor, riyad_emeran@vnu.co.uk

Nik Rawlinson Deputy Editor, nik_rawlinson@vnu.co.uk

Clive Akass Associate Editor (News), clive_akass@vnu.co.uk

Niall Magennis Features Editor, niall_magennis@vnu.co.uk

Jason Jenkins Staff Writer, jason_jenkins@vnu.co.uk

Will Head Staff Writer, will_head@vnu.co.uk

Jalal Werfalli Staff Writer, jalal_werfalli@vnu.co.uk

Scott Montgomery Staff Writer, scott_montgomery@vnu.co.uk

Claire Morley Editorial Assistant, claire_morley@vnu.co.uk

Editorial contributors Tim Anderson, Mick Andon, Tim Bajarin, Chris Bidmead, Brian Clegg, David Fearon, Paul Fisher Barry Fox, Roger Gann, Terence Green, Guy Haslam, Toby Howard, Gordon Laing, David Ludlow, Rozalia Proven, David Rae, Steve Rogers, Caroline Swift, Ian Waugh, Stephen Wells, Mark Whitehorn, Nigel Whitfield, Benjamin Woolley

PRODUCTION

Debbie Oliver Production Editor, deborah_oliver@vnu.co.uk Matt Chapman Senior Sub-editor, matthew_chapman@vnu.co.uk Matt Whipp Sub-editor, matt_whipp@vnu.co.uk

ART

Stuart James Art Editor, stuart_james@vnu.co.uk Chris Dias Assistant Art Editor, chris_dias@vnu.co.uk

Art & production contributors Mandie Beckley, Ciaran Bradley, Katy Holden, Adrian Johnson, Patrick Llewelyn-Davies, Donatella Montrone, Patrick Morgan, Shonagh Rae, Salvatore Spagnuolo, David Whyte

PUBLISHING

Shane McCracken **Associate publisher**, shane_mccracken@vnu.co.uk Juliet Parker **Publishing Director**, juliet_parker@vnu.co.uk

Ruud Bakker Chief Executive Brin Bucknor Managing Director Tosh Bruce-Morgan Financial Director

Angelo Zgorelec Founder

Marketing & Circulation

Mark Judd Subscriptions Manager, mark_judd@vnu.co.uk

Zoe Rouch Marketing Manager, zoe_rouch@vnu.co.uk

Helen Muchmore Marketing Co-ordinator, helen_muchmore@vnu.co.uk

Jonathan Hardy Newstrade Circulation Manager, jonathan_hardy@vnu.co.uk

ADVERTISING

Sean Ferris **Head of Sales** 020 7316 9246

Sean Ferris Head of Sales 020 7316 9246
Tom Wright Account Manager 020 7316 9529
Amanda Dorrington Account Manager 020 7316 9834
Anis Qizilbash Portfolio Account Handler 020 7316 9306
Nunzio Mosca PC Consumer Sales Executive 020 7316 9305
Jim McGinty PC Consumer Sales Executive 020 7316 9295
Ian Carrington PC Consumer Sales Executive 020 7316 9773
Gillian Wilson Micromart Sales 020 7316 9435
Victoria Robinson Issue Manager 020 7316 953

Uitcoria Robinson **Issue Manager** 020 7316 9523 **US Sales Representation** Global Media USA LLC, 565 Commercial Street, 4th floor, San Francisco, CA 94111-

3031, USA Tel: 001 415 249 1620 Fax: 001 415 249 1630 www.globalreps.com

European/Asian/Middle East Representation Global Media Europe Ltd, 32-34 Broadwick Street, London W1A 2HG Tel 020 7316 9638 Fax: 020 7316 9774 www.globalreps.com

Taiwan Sales Representatives Grace Chu/Kent Lai 001 886 2717 7663

CENTRAL PRODUCTION

Stav Athanasiou **Group Production Controller** 020 7316 9227 Xenia Antoni **Production Controller** 020 7316 9486 Richard Briggs **Production Manager** 020 7316 9483

VNU LABS

VNU's European Labs fulfil the testing needs of VNU's portfolio of magazines. Together, the six labs across Europe in London, Amsterdam, Milan, Brussels, Paris and Madrid provide testing for all of VNU's European titles. All the Labs use the same methodology and benchmarks.

Lars-Goran Nilsson **PCW Labs Tester** Gordon Thorn **European Labs Manager** Alan Rider **Operations Manager**