

Editorial

EDITOR Gordon Laing **ASSOCIATE EDITOR** Clive Akass **DEPUTY EDITOR** Alana Juman Blincoe FEATURES EDITOR Adele Dyer REVIEWS EDITOR David Fearon **NEWS REPORTER** Susan Pederson SENIOR STAFF WRITER Nik Rawlinson STAFF WRITERS Paul Trueman, Ajith Ram PRODUCTION EDITOR Lauraine Lee **SENIOR SUB-EDITOR** Patrick Ramus ART EDITOR Claudia Randall EDITORIAL ASSISTANT Etelka Clark COLUMNISTS Brian Clegg, Barry Fox, Michael Hewitt, Paul Smith

INTERNATIONAL CORRESPONDENT Tim Bajarin Editorial Phone 0171 316 9000 Editorial Fax 0171 316 9313 Web site www.pcw.co.uk
All email addresses are in the following

form: firstname_lastname@vnu.co.uk GENERAL EDITORIAL ENQUIRIES: Etelka Clark 0171 316 9315

CD-ROM TECHNICAL HELP LINE: 0891 715929 (see page 14 for details) Calls charged at 50p per minute

New Media

INTERNET EDITOR Angela Collins **CD EDITOR** Steve Rogers 0171 316 9370 steve rogers@vnu.co.uk

INTERACTIVE DEVELOPER Joel Newman 0171 316 9660 joel_newman@vnu.co.uk

SOFTWARE RESEARCHER Matt Honeyball 0171 316 9058 matt_honeyball@vnu.co.uk

VNU Labs



EUROPEAN LABS MANAGER Wisse Hettinga UK LABS MANAGER Gordon Thorn LABS TESTERS Ian Robson, Melvyn Mildiner **OPERATIONS MANAGER** Alan Rider Phone 0171 316 9064 Fax 0171 316 9059

Circulation

NEWSTRADE CIRCULATION MANAGER Jonathan Hardy 0171 316 9851

CIRCULATION MANAGER Wendy Gregory 0171 316 9862 SUBSCRIPTIONS EXECUTIVE Joanne Jeavons 0171 316 9702

Advertising

DEPUTY SALES DIRECTOR Steve Jones

HEAD OF SALES Emma Halliwell 0171 316 9246

PC CONSUMER SALES Colin Reid 0171 316 9439

Steven Beckwith 0171 316 9832 Jon Westbrook 0171 316 9306 Nunzio Mosca 0171 316 9305 Melanie King 0171 316 9727

MICROMART SALES EXECUTIVE Vinnie Singh 0171 316 9727

PORTFOLIO ACCOUNT HANDLERS Paul Heslop 0171 316 9501

Beccy Carr 0171 316 9307 Dave Barr 0171 316 9533 Lesley Goldstein 0171 316 9535

PORTFOLIO ACCOUNT MANAGER

Andrew Griffiths 0171 316 9303

ISSUE MANAGER

Susie Ross 0171 316 9465

CREDIT CONTROL MANAGER

Tosh Bruce-Morgan 0171 316 9667

us sales representative Global Media Representatives 00 1 415 306 0880

Taiwan Sales Representatives

Grace Chu/Kent Lai 00 1 886 2717 7663

Production

GROUP PRODUCTION CONTROLLER Stav Athanasiou 0171 316 9227

PRODUCTION CONTROLLER

Louise Conroy 0171 316 9228

PRODUCTION MANAGER

Peggy St. Clair 0171 316 9485

Publishing

FOUNDER Angelo Zgorelec PUBLISHING DIRECTOR Jon Ross 0171 316 9187

PUBLISHER

Catherine Gray Bennett 0171 316 9617

EDITORIAL DIRECTOR

Mick Andon 0171 316 9474

GROUP MARKETING MANAGER Dafina Harrison 0171 316 9181

MARKETING ASSISTANTS

Gaynor Silsbury 0171 316 9925 Katy Lefevre 0171 316 9926

We hope you enjoy this special redesigned issue of PCW, but it's your magazine and we'd appreciate your comments. Please email us on newlook@pcw.co.ul with your thoughts - we'd like to know what you think

CUSTOMER RELATIONS

CUSTOMER RELATIONS
Enquiries or complaints regarding any advertiser in this magazine should, initially, be presented in writing to: ANTHONY GEORGE Manager
Customer Relations Department VNU Business Publications
VNU House
32 - 34 Broadwick Street, London W1A 2HG

Tel: 0171 316 9186

Readers are reminded that we are unable to provide technical help/support services, either written or verbal; and that the opinions expressed and results published in connection with reviews and laboratory test reports are confined to, and are representative of, only those goods as supplied.

REPRINTS & EXTRACTS

We offer a full reprint service for reproduction of all or part of previous articles (minimum: 1000 copies). For orders, please call Susie Ross on 0171 316 9000. We are happy for people to use quotations and segments for internal or promotional purposes. For clearance, please call CATHERINE GRAY BENNETT on 0171 316 9000, or ANTHONY GEORGE, Customer Relations Manager, on 0171 316 9186

PRICES

Unless otherwise stated, all prices quoted in PCW are inclusive of VAT.

BACK ISSUES

We keep a stock of past issues and can provide individual copies at a charge of £5. Call 01795 414870.

VNU House, 32-34 Broadwick Street, London W1A 2HG. Main Switchboard Tel 0171 316 9000

Nam Switchboard let 01/1316 99000

No material may be reproduced in whole or in part without written consent from the copyright holder

© VNU Business Publications 1998.

Advertisement typesetting by Typematters, London N1.

Origination by Westside Digital Media, 9 Bridle Lane, London W1.

Printed and bound in the UK by St Ives plc, Plymouth.

Distributed by Marketforce (UK) Ltd, 247 Tottenham Court Road, London W1P 0AU.

141,575 July-Dec'97



nital Camera ick on the dray

01795 414870 **READER & SUBSCRIBER** HOTLINE

Subscriber and Reader Service Guarantee for orders, renewals and requests for back issues, or to inform us about payment problems, missing issues or CD-ROMs.

If you are not satisfied with the service you receive from our Subscriptions Department, please call me direct. I guarantee to take action on your inquiry or complaint within 24 hours.

WENDY GREGORY, Head of Reader Services, VNU PC Consumer Group Telephone 0171 316 9862

FAX A SUB TO 01795 414600

Email pcwsubs@galleon.co.uk

By Post to:

Personal Computer World, Subscriptions Dept, PO Box 191, Woking, Surrey GU21 1BR

Subs prices (including postage and packing)

3-year subscription	£57.95	Rest of the World	£125
1-year subscription	£24.95	Back issue cost	£5 (UK)
Overseas subscription Europe	€95		