

TAKE PART IN OUR

Service and Reliability Survey 1999

It's time for PCW's second Service and Reliability Survey. With your help, our comprehensive, independent readership survey will provide the ultimate guide to the best brands for technical support, service efficiency and product reliability.

➔ We had an incredible response from our readers last year, so once more we have employed the services of Maritz Research, one of the world's largest

research groups and a leader in the field of customer satisfaction and loyalty research, to compile and deliver the ultimate performance guide to computer equipment.

➔ Please fill in the questionnaire you will find when you log on to www.pcwsurvey.co.uk, and return by 31st May 1999. All information supplied will be treated in confidence. The results will appear in our November 1999 issue.

➔ To make it a bit more fun, we are carrying out a prize draw. All entries will be entered as long as your full name and address details are completed at the end of the questionnaire. The prizes up for grabs are three Olympus C-830L cameras, 20 copies of Microsoft's Office 2000 and 50 copies of PCW on CD-ROM. (This includes the last 24 issues of PCW with full search and browser facilities.)

Many thanks for your participation.

WIN 3 Olympus CAMEDIA C-830L digital cameras

You could be one of three lucky winners to get your hands on a **CAMEDIA C-830L digital camera from Olympus** in our prize draw. Worth £549.99 each (inc VAT), the C-830L is an ideal starting point for digital-photography enthusiasts.

This compact, lightweight (it weighs in at 235g without batteries and cards), easy-to-handle camera features a 1/2.7in high-performance CCD, with no less than 1.31 million square pixels. It has

enhanced internal software, and features a new sliding-lens barrier that doubles as a powerswitch. Once opened, it's ready to take pictures in one second.

To ensure a balance of top image quality and storage, the C-830L offers a non-compression SHQ mode. This means that digital photos can be stored virtually without loss of information, so that each high-resolution picture file has a size of nearly 4Mb.

Images are displayed on an improved LCD monitor with a highly accurate 1.8in TFT colour display with approximately 72,000 pixels. It also has the added function of enlarging images shown on the LC-Display. So if you select one part of a picture, which is divided into nine sections, details can easily be viewed as 3X close-ups. This 'zoomed' image can be printed and even shown on a TV monitor via the camera's video-output.

Digital photography fans will be pleased to know that there are the additional features of manual exposure compensation and a 2X digital tele and macro mode. Ideally suited for leisure, travel and business, the C-830L comes with a SmartMedia card with panorama function and CAMEDIA utility software. And its efficient power consumption means it can offer a longer operation time. What a star!



www.pcwsurvey.co.uk

SURVEY AND WIN!

WIN 20 copies of Microsoft Money 99

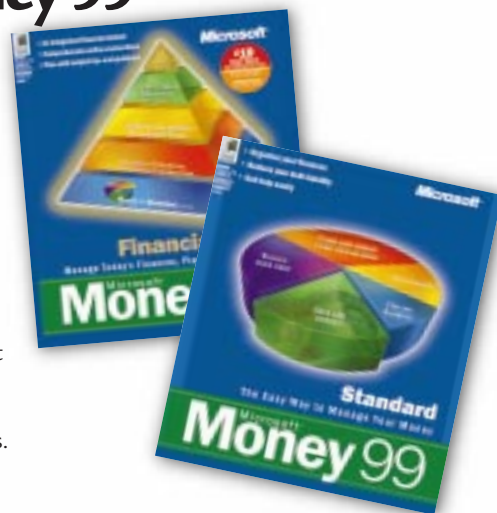
Money 99 is the perfect way to keep your finances up to date. All the components in this software are integrated, so any changes are automatically updated throughout the product.

It also works as your own private financial expert: once you input information, such as account details or longterm saving plans, Money 99 keeps a 24-hour watch on it and notifies you of any event that could affect your financial situation. It offers connection to any financial institution with online services, so you can download statements, pay bills, and transfer funds online. And there's the added bonus of the following features:

➤ **a budget planner**, which helps you budget monthly or for certain occasions;

➤ **a Loan Wizard**, which estimates the costs of various loans and compares the results; and

➤ **a Mortgage Wizard**, which stores up to six different mortgage schemes and compares a mortgage cost at different interest rates. There's even a function that tracks employee stock options. You can't go wrong!



WIN 20 copies of Microsoft Office 2000

Office 2000 is packed with a host of new features offering new ways to share information. Here's just a taster of what you get with the package:

➤ **Loads of new design themes** for creating web pages. Each theme comes with graphical backgrounds, bullets and various design elements to make web page design simple.

➤ **Workgroup members** can collaborate on projects across intranets and the web. Office 2000 integrates email into each application.

➤ **The Clipboard** lets you copy up to 12 different bits of text or pictures from one or more documents, email, web pages, presentations or

other files simultaneously, and you can paste them into any Office application.

Another great feature is the self-repairing applications.

Any files deleted from your hard disk can automatically be found and reinstalled if you run an Office application that needs them...

The list is endless.



WIN 50 copies of PCW on CD-ROM

Our newest version of the PCW CD-Rom gives you access to 24 issues' worth of PCW product reviews, workshops and group tests. It features all back issues from 1997 through to and including March 1999, in full text, with search and browser facilities. There's even an easy-to-use PCW Supplier Source section. And all at the click of a button.



www.pcwsurvey.co.uk