

Editorial

EDITOR Bobby Pickering
ASSOCIATE EDITOR Clive Akass
FEATURES EDITOR Adele Dyer
REVIEWS EDITOR Nik Rawlinson
SENIOR STAFF WRITER Ian Robson
STAFF WRITER Ajith Ram
PRODUCTION EDITOR Lauraine Lee
SENIOR SUB-EDITOR Patrick Ramus
ART EDITOR Claudia Randall
ASSISTANT ART EDITOR Chris Dias
EDITORIAL ASSISTANT Etelka Clark

COLUMNISTS Brian Clegg, Barry Fox, Michael Hewitt, Paul Smith
INTERNATIONAL CORRESPONDENT Tim Bajarin
Editorial Phone 0171 316 9000
Editorial Fax 0171 316 9313
Web site www.pcw.co.uk
All email addresses are in the form:
firstname_lastname@vnu.co.uk

GENERAL EDITORIAL ENQUIRIES:
Etelka Clark 0171 316 9315

CD-ROM TECHNICAL HELP LINE:
01685 354726 (see page 16 for details)

New Media

CD EDITOR
Steve Rogers
steve_rogers@vnu.co.uk
SOFTWARE RESEARCHERS
Matt Honeyball
matt_honeyball@vnu.co.uk
Rozalia Mair
rozalia_mair@vnu.co.uk
CD PROGRAMMER
Claire Calcluth
claire_calcluth@vnu.co.uk

VNU Labs

EUROPEAN LABS MANAGER Wisse Hettinga
UK LABS MANAGER Gordon Thorn
OPERATIONS MANAGER Alan Rider
Phone 0171 316 9064 **Fax** 0171 316 9059

Circulation

NEWSTRADE CIRCULATION MANAGER
Jonathan Hardy 0171 316 9851
SUBSCRIPTIONS MARKETING EXECUTIVE
Gaynor Silsbury 0171 316 9847

Advertising

DEPUTY SALES DIRECTOR Steve Jones
HEAD OF SALES Emma Halliwell 0171 316 9246
SALES MANAGER Vicky Shaw 0171 316 9572
PC CONSUMER SALES
Steven Beckwith 0171 316 9832
Nunzio Mosca 0171 316 9305
Ugo Emezi 0171 316 9724
Gavan Collins 0171 316 9529
Jim McGinty 0171 316 9295
Ian Carrington 0171 316 9773
MICROMART SALES EXECUTIVE
Gillian Wilson 0171 316 9435
Julie Twaddell 0171 316 9727
PORTFOLIO ACCOUNT HANDLERS
Paul Heslop 0171 316 9501
Beccy Carr 0171 316 9307
Dave Barr 0171 316 9533
Lesley Goldstein 0171 316 9535
Amanda Dorrington 0171 316 9834
Jon Westbrook 0171 316 9306
PORTFOLIO ACCOUNT MANAGER
Andrew Griffiths 0171 316 9303

ADVERTISING CUSTOMER SERVICES
Chantelle Johnson 0171 316 9523

CREDIT CONTROL MANAGER
Tosh Bruce-Morgan 0171 316 9667

CUSTOMER RELATIONS

Enquiries or complaints regarding any advertiser in this magazine should, initially, be presented in writing to:
ANTHONY GEORGE
Manager
Customer Relations Department
VNU Business Publications
VNU House
32 - 34 Broadwick Street, London W1A 2HG
Tel: 0171 316 9186

Readers are reminded that we are unable to provide technical help/support services, either written or verbal; and that the opinions expressed and results published in connection with reviews and laboratory test reports are confined to, and are representative of, only those goods as supplied.

VNU House, 32-34 Broadwick Street, London W1A 2HG.
Main switchboard tel: 0171 316 9000

No material may be reproduced in whole or in part without written consent from the copyright holder
© VNU Business Publications 1999.
Original design by WB Associés, Paris.
Advertisement typesetting by Typematters, London N1.
Origination by Westside Digital Media, 9 Bridle Lane, London W1.
Printed and bound in the UK by St Ives plc, Plymouth.
Distributed by Marketforce (UK) Ltd, 247 Tottenham Court Road, London W1P 0AU.

Readers are reminded that the opinions expressed and results published in connection with reviews and laboratory test reports carried out on computing systems and/or other related items are confined to, and are representative of, only those goods as supplied and should not be construed as a recommendation to purchase.

US SALES REPRESENTATIVE

Global Media Representatives
00 1 415 306 0880

TAIWAN SALES REPRESENTATIVES

Grace Chu/Kent Lai 00 1 886 2717 7663

Production

GROUP PRODUCTION CONTROLLER
Stav Athanasiou 0171 316 9227

PRODUCTION CONTROLLER
Louise Conroy 0171 316 9228

PRODUCTION MANAGER
Richard Briggs 0171 316 9483

Publishing

FOUNDER Angelo Zgorelec

PUBLISHING DIRECTOR
Martin Hill 0171 316 9925

PUBLISHER
Mick Andon 0171 316 9474

GROUP MARKETING MANAGER
Dafina Harrison 0171 316 9181

MARKETING EXECUTIVE
Katy Lefevre 0171 316 9582

REPRINTS & EXTRACTS

We offer a full reprint service for reproduction of all or part of previous articles (minimum: 1,000 copies). For orders, please call LOUISE CONROY on 0171 316 9228. We are happy for people to use quotations and segments for internal or promotional purposes. For clearance, please call MICK ANDON, Publisher, on 0171 316 9000, or ANTHONY GEORGE, Customer Relations Manager, on 0171 316 9186.

PRICES

Unless otherwise stated, all prices quoted in *Personal Computer World* are inclusive of VAT.

BACK ISSUES

We keep a stock of past issues and can provide individual copies at a charge of £5. Call 01795 414870.

ABC
AUDIT BUREAU OF CIRCULATIONS
BUSINESS PRESS 147,381
July-Dec '98

vnu business publications



READER & SUBSCRIBER ENQUIRIES

Tel: 01795 414870

Fax: 01795 414555

Email: pcwsubs@galleon.co.uk

By Post to:

Personal Computer World,
Subscriptions Dept,
PO Box 301,
Sittingbourne ME9 8BN

Subs prices (including postage and packing)

3-year subscription	£57.95	Rest of the World	£125
1-year subscription	£24.95	Back issue cost	£5 (UK)
Overseas subscription Europe			£95

Subscriber and Reader Service Guarantee —

for orders, renewals and requests for back issues, or to inform us about payment problems, missing issues or CD-ROMs. If you are not satisfied with the service you receive from our Subscriptions Department, please contact me direct. I guarantee to take

action on your inquiry or complaint within 24 hours.

WENDY GREGORY, Head of Reader Services,
VNU PC Consumer Group
VNU House, 32-34 Broadwick Street,
London W1A 2HG
wendy_gregory@vnu.co.uk