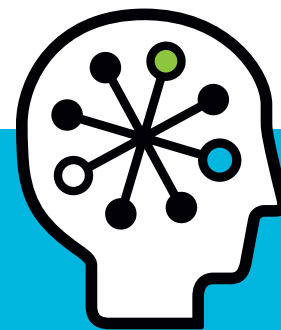




## Designed for Customer Self Repair



This product is designed to be easy to repair. If repair is needed, you can contact HP by phone or via the Web to diagnose the problem, and parts can be shipped to you for replacement. Using simple tools and easy-to-follow directions, you can replace many parts in this product.

Customer Self Repair (CSR) provides direct benefits to you:

1. CSR is the fastest repair process. HP ships the replacement parts to you the next business day to expedite the repair and minimize downtime. If you prefer onsite repair assistance, you can choose HP Care Pack services, which provide specialists to assist you with troubleshooting—the choice is yours.
2. CSR is the most convenient repair process. HP minimizes disruption to your production environment through diagnosis online, on the telephone, or by using interactive online resources.
3. CSR keeps your warranty intact if you follow the instructions provided. HP provides the assistance needed to ensure an efficient and safe repair, including detailed instructions, online chat, telephone support, and a video library that demonstrates the ease of the replacement.
4. CSR allows you to control your data center environment. CSR customers report higher levels of satisfaction with the repair process and improved skill and diagnostic capabilities of their data center staff.
5. CSR decreases the cost of ownership for your system. CSR lowers product and warranty costs by allowing you to avoid spending for onsite replacement of replaceable CSR parts. You may also upgrade your warranty to include onsite service for all incidents.

Keep this notice for reference in the unlikely event of a problem with this product. Please register your product to ensure that you receive the latest product update information.

HP provides an extensive online library of technical support information, including video instructions, to help you remove and replace CSR parts. This library can be accessed worldwide at: [www.hp.com/go/sml](http://www.hp.com/go/sml)

Access HP support program information and register your product at: [www.hp.com/support](http://www.hp.com/support)

For further information on CSR and warranty coverage, consult the warranty statement for your product at [hp.com](http://hp.com) or in the hardcopy form provided during the purchase of your product.

## Technology for better business outcomes

To learn more, visit [www.hp.com](http://www.hp.com)

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