

Technical Support and Documentation

The [HP business support center](#) provides one-stop access to the information, tools, services, and community you need to manage your IT environment. Features include:

- **Support documentation** - View manuals, maintenance and service guides, white papers, QuickSpecs, and FAQs
- **Software and drivers** - Download drivers, software, firmware, and patches. Sign up for proactive notification of drivers and support alerts.
- **Diagnostic and monitoring tools** - Use HP Instant Support Enterprise Edition (ISEE) for remote monitoring, fault detection and notification, and diagnostics.
- **Support Case Manager** - Submit a service request for timely resolution. Monitor case status, history, and updates. (Features may vary by country).
- **Online assistance** - Communicate with an HP support expert by e-mail.
- **Forums** - Participate in an online community of business and IT professionals. Collaborate, share ideas, and solve problems.
- **Multivendor knowledge base** - Search the HP Technical Knowledge Base for security bulletins, patch information, service requests, and so on.

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