### Resume of Kamali Lama

Application Developer 218-790-8584

<u>lamakam@mnstate.edu</u> portfolio: <u>https://kamalilama.me</u>

#### **Professional Skills**

- Fluency with object-oriented programming languages such as C<sup>++</sup>, Java (Android) python as well as other programming languages such as PHP, HTML, JS
- Experience working in a MVC patterns and Frameworks (Laravel 5.4, Zend Framework, etc.)
- Good understanding of Software Development Life Cycle
- Experience with developing, debugging code, designing interfaces and administering systems and networks
- Dedicated person who is willing to expand their knowledge, and learn new processes, and procedures
- Has an enthusiastic team player attitude, and is willing to go above and beyond to solve a problem

### **Professional Experiences**

# The Lacek Group | Minneapolis, MN Application Development Intern

06/2018 - 8/2018

- Implemented coding standards and other development best practices and methodologies
- Completed key operational processes and systems such as design, development, testing, debugging during the course of my internship
- Used version control systems such as Git on a daily basis in different deployment environments
- Worked closely with peers in the development team, project managers and project team members
- Developed database driven web application for a company use
- Utilized tools like Jira to focus on agile software development methodology
- Learned about different tools and implemented the best knowledge during the course of my internship

# Minnesota State University Moorhead | Moorhead, MN Helpdesk Support Technician

08/2015 - Present

- Acknowledged tickets from a ticketing queue
- Assisted users with technical issues
- Created multiple knowledge base articles as needed to improve service quality
- Utilized multiple applications during the course of my work day
- Answered emails regarding different technical based questions
- Worked in Active Directory, an application database, Bomgar (remote desktop support software), SharePoint, and Outlook

#### **Education and Certifications**