

# KAMALI LAMA

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Portfolio: <http://kamalilama.me/>

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I am a Computer Information Technology (CIS) student currently pursuing my Bachelors degree at Minnesota State University, Moorhead. I am Junior and I plan to graduate on Spring 2019. I am a self-motivated and passionate tech savvy person who believes in hard work, creativity and discovery. One thing that tells the best about myself is I like fixing things and solving problems. This resume is designed for my internship opportunity as Application Developer.

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## Education

Minnesota state university, Moorhead ..... 05/2019

### **Bachelor of Science in Computer Information Technology**

Python was the first Object Oriented Programming language I learned. I enjoyed learning OOP and its concept so, then I took classes like C++, C# and PHP. All the languages I've learnt has taught me how to think out of the box, to solve complex problem, to write an algorithm, to work as a team, to work in a time limit environment. The most important thing I've learned is not to give up.

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## Technical Skills and Core Competencies

JavaScript, C# .NET Framework, C++, Python, HTML, CSS, SQL, Bootstrap, REST API, PHP, Visual Studio Code,

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## Core Competencies

Adaptability, Problem Solving, Initiative, Communication Skills, Team Work, Reliability, Analytical Thinking, Self-Training/Coaching

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## Job Experience

**Helpdesk Support Technician**, 08/2015-now..... Minnesota state university, Moorhead, MN

As Technician, I monitored ticket system and assisted customers with technical issues. I Also, Installed software on staff's computer as needed and provided assistance with hardware issues. I also created multiple Knowledge Base articles as per the need to improve the service quality. I also had the opportunity to utilize different application like Active Directory, Application Database, Bomgar, SharePoint, and Outlook while at work.

## **Classes**

- **Python Programming I**
- **Python Programming II**
- **Software Engineering**
- **C++**
- **Database**
- **Server-Side Scripting**
- **Linux Programming and Development Tool**
- **Network and Security**
- **Networking and Data Communication**
- **System and Network Administration**
- **Computer Maintenance**
- **Discrete Math**