

Roberto Mejia

FRONT END/BACK-END WEB DEVELOPER

OBJECTIVE

I recently completed the coding Certification bootcamp at UNC Charlotte. Program includes the basics of front-end and back-end technologies including HTML5, CSS3, JavaScript, jQuery, Bootstrap, React.js, Node.js, Express.js, Database Theory, MySQL, NoSQL (MongoDB), Command Line, and Git.

2023- PRESENT

BILINGUAL PROPERTY AND LIABILITY SPECIALIST

CONCENTRIX, Charlotte, NC

- Sent task for policy that were having technical issues when still showing pending
- As rates increase, we must be able to provide customer with a brief description why.

2019-2023

BILINGUAL PROPERTY AND LIABILITY SPECIALIST

ALLSTATE, Charlotte, NC

- Investigate customers policy to identify why premium changed.
- Add and remove vehicle and drivers and verified required information per state guideline.
- Inform of coverages and identify addition discounts available.

BILINGUAL DRIVEWISE/ MILEWISE SPECIALIST (PILOT)

- Identify and report app issues & what phone versions were being affected.
- Informing customer about discount and reward their eligibility.
- Enrolling and unenrolling Drive wise drivers per request thru mobile app.
- Walking customer thru installation process & informing how to use the app.

SKILLS

- | | |
|-------------------------|------------|
| • HTML, CSS, Boot strap | • Git hub |
| • Teamwork deployment | • Mongo DB |
| • Mobile configurations | • Heroku |

LICENSES

- INSURANCE PRODUCER, Property and Casualty

EDUCATION

Central Piedmont Community College, Charlotte NC

- Associates in arts, 2013

University of North Carolina at Charlotte, Charlotte NC

- Full stack coding, July 2023

CONTACT

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LICENSED INSURANCE AGENT

Concentrix

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