

A results-oriented **Senior Technical Consultant** with **15+ years** of hands-on experience and proven success in driving **Digital Transformation** and **Advanced DevSecOps** at the enterprise level. Expert in the entire Software Delivery Lifecycle, from architecture and development to cloud deployment and operations (AWS, Azure, OpenShift). Skilled at aligning complex technical solutions with customer business outcomes and acting as a **Trusted Advisor** to drive adoption and achieve measurable results. Deep experience with **CI/CD pipelines, open-source practices**, and orchestrating technical teams.

- **Leading** enterprise-scale implementation of Digital Initiatives/Strategy and Advanced DevOps Culture/Tools/Processes using Agile methodologies (Scrum, DSDM).
- **Driving** Enterprise-wide Transformation/Transition, including Lean Software Delivery and Systems Thinking.
- **Architecting, Building, and Hosting** high-traffic, mission-critical, 24x7 e-Commerce D2C online systems.
- **Designing and Deploying** Application/Middleware on Private, Public (AWS, Azure), and Hybrid cloud environments.

Technical Skill Set

- **PaaS/Container Orchestration:** OpenShift, Kubernetes, ECS, AKS
- **Cloud:** AWS, Azure
- **Serverless:** Lambda, Knative
- **DevOps Tools:** Jenkins, Puppet, **GitHub**, Docker, Ansible, GO, Artifactory, JIRA, JMeter, Splunk
- **Middleware/API Gateway:** RedHat 3Scale API Gateway, AWS API Gateway, IBM WebSphere, Oracle WebLogic
- **Monitoring:** AppDynamics, New Relic, Prometheus, CloudWatch
- **Database:** Postgres, Oracle (10g, 11g), DB2
- **Scripting/Frontend:** Shell Scripting, Python, Ant, Sed, ReactJs
- **Programming Languages:** C, Java, Go Lang

Certifications & Recognitions

Certifications

- Red Hat Openshift Developer
- Red Hat Openshift Administrator
- AWS Certified Solution Architect Associate
- Azure Fundamentals certified

Recognitions

- Top Gun Consultant - Red Hat Services - ANZ.
- Most Trusted Consultant for RedHat Services - ANZ.
- Rated High Performer in every Annual Performance Review at National Australia Bank.
- Awarded **S*tar rating** (highest Performance rating) for 4 consecutive years (2011-2015) in Tech Mahindra.

Work Experience

RedHat | Sr Architect/Consultant | Jun 2020 - Present

- **Key Focus:** Cloud Native and Hybrid Cloud solutions (Microservices, e2e Automation, **DevOps, and DevSecOps**) using OpenShift 3/4, Azure RedHat OpenShift, AWS, Skupper, Helm, Kustomize.
- **Trusted Advisor & Customer Insight:** Functioned as a Senior Consultant, aligning complex technical architectures with customer business requirements to drive **digital transformation** goals and **customer adoption** of Red Hat's solutions.
- **DevSecOps & Transformation:** Led multi-customer engagements in architecting and implementing modern DevOps/DevSecOps practices, providing technical guidance to stakeholders on cloud-native strategies.
- **Customer Enablement :** Developed and ran workshops to successfully enable multiple customers in container adoption and migration strategies, ensuring a smooth transition and long-term success.
- **Simplify Complex Concepts :** Designed and developed a strategy for running complex, distributed stateful services (Redis, RabbitMQ) across multiple OpenShift clusters using Skupper, simplifying the architecture for customer teams and enabling **zero-downtime migration**.

- Led the design and deployment of a reliable, scalable, and cost-effective Azure RedHat OpenShift (ARO) platform, utilizing IaC (Terraform and Ansible) and establishing end-to-end CI/CD pipelines using ArgoCD and Tekton.

National Australia Bank | Technical Lead/Sr Consultant, DevOps and Automation | Jan 2019 – Jan 2020

- **Technologies:** AWS (EC2, ECS, EKS, S3, RDS, Lambda, etc.), CloudWatch, Splunk, React.
- **Technical Transformation:** Designed and architected a scalable and resilient Enterprise DevOps Tools stack (**GITHUB**, Artifactory, SonarQube, Jenkins) on AWS, successfully driving the technical transformation of the bank's core CI/CD toolchain.
- **Security & Standards:** Designed and defined security standards across the AWS stack, actively communicating with security architects to embed security best practices (**DevSecOps**) into the platform design.
- **Enablement & Coaching:** Provided coaching and technical guidance to development teams on the use of the new platform, ensuring enterprise-wide adoption of new DevOps patterns.

National Australia Bank (NABConnect) | Sr Engineer, DevOps and Automation | Nov 2016 – Jan 2019

- **Technologies:** AWS, IBM Websphere, Apache Tomcat, Jenkins, AppDynamics.
- **CI/CD Pipeline Design:** Designed and developed an automated, self-healing Jenkins platform in AWS with autoscaling, serving as a core **CI/CD pipeline** for the NABConnect production environment.
- **Zero-Downtime Delivery:** Successfully designed and implemented a **blue/green deployment** strategy for a critical banking platform, enabling a seamless, **zero-downtime** production delivery model.
- **Automation:** Automated the entire AMI lifecycle using Packer, Python, and Jenkins pipelines, reducing the time required to provision new stacks from days to minutes.

Infosys Australia – NBN | DevOps Lead | Apr 2016 – Oct 2016

- **Tools:** Tomcat, JBoss, Jenkins, Ansible, Docker, GIT.
- Developed an end-to-end solution for environment creation from scratch using Ansible and Jenkins, drastically improving environment provisioning speed.
- Led the DevOps team, guiding the development of automated deployment solutions for various application servers.

Tech Mahindra, Australia (NABConnect Release 12) | DevOps Engineer | Apr 2010 – March 2016

- **Technologies:** IBM WAS, Puppet, Jenkins, Docker, AWS, Git, Artifactory.
- Engineered and implemented an Automated Keep-Alive Jenkins job for the production support team, facilitating site-by-site deployments with **zero outage** by managing load balancer traffic.
- Automated the entire AWS environment build, including configuring complex components like WebSphere, using Puppet modules.
- Designed and implemented Jenkins jobs to fully automate the update of over **200+** WebSphere Data Source and Resource Adapter configurations with a single click, eliminating manual configuration errors.