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Analyze Data with SQL Rodolfo Mares June 2020

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1. Quiz Funnel

1.1 Table Structure

Style Quiz uses a table called *survey* which contains all user's responses to the different questions they asked in their Style Quiz:

- What are you looking for?
- What is your fit?
- Which shapes do you like?
- Which colors do you like?
- When was your last eye exam?

Query Results question user_id response 1. What are you looking for? 005e7f99-d48c-4fce-b605-10506c85aaf7 Women's Styles 2. What's your fit? 005e7f99-d48c-4fce-b605-10506c85aaf7 Medium 3. Which shapes do you like? 00a556ed-f13e-4c67-8704-27e3573684cd Round 4. Which colors do you like? 00a556ed-f13e-4c67-8704-27e3573684cd Two-Tone 1. What are you looking for? 00a556ed-f13e-4c67-8704-27e3573684cd I'm not sure. Let's skip it. 2. What's your fit? 00a556ed-f13e-4c67-8704-27e3573684cd Narrow 5. When was your last eye exam? 00a556ed-f13e-4c67-8704-27e3573684cd <1 Year 3. Which shapes do you like? 00bf9d63-0999-43a3-9e5b-9c372e6890d2 Square 5. When was your last eye exam? 00bf9d63-0999-43a3-9e5b-9c372e6890d2 <1 Year 2. What's your fit? 00bf9d63-0999-43a3-9e5b-9c372e6890d2 Medium

SELECT *
FROM survey
LIMIT 10;

1.2 Number of Responses for Each Question

Users will "give up" at different points in the survey.

- How many users move from Question 1 to Question 2, etc.?
- What is the number of responses for each question?

Query Results		
question	users	
1. What are you looking for?	500	
2. What's your fit?	475	
3. Which shapes do you like?	380	
4. Which colors do you like?	361	
5. When was your last eye exam?	270	

SELECT question,

COUNT(DISTINCT user_id) AS users

FROM survey

GROUP BY question;

1.3 Percentage of users who answers each question

Calculate the percentage of users who answer each question.

Which question(s) of the quiz have a lower completion rates?

Question #3 and Question #5 are the ones with the lower completion rates.

What do you think is the reason?

The 3 options available in Question #3 (Round, Rectangular & Square) are generic cartoonish drawings and look quite similar. As a frame user, until you see the product you can decide which one, you like to try.

With regards to Question #5, maybe most of the users don't know or haven't had an eye exam and don't want to share that information.

Question	Percentage Completed
1. What are you looking for?	100%
2. What's your fit?	95%
3. Which shapes do you like?	80%
4. Which colors do you like?	95%
5. When was your last eye exam?	75%

2. Home Try-On Funnel

2.1 Tables Structure

The data is distributed in 3 tables:

- quiz
- home_try_on
- purchase

Query Results					
user_id	style	fit	shape	color	
4e8118dc-bb3d-49bf-85fc-cca8d83232ac	Women's Styles	Medium	Rectangular	Tortoise	
291f1cca-e507-48be-b063-002b14906468	Women's Styles	Narrow	Round	Black	
75122300-0736-4087-b6d8-c0c5373a1a04	Women's Styles	Wide	Rectangular	Two-Tone	
75bc6ebd-40cd-4e1d-a301-27ddd93b12e2	Women's Styles	Narrow	Square	Two-Tone	
ce965c4d-7a2b-4db6-9847-601747fa7812	Women's Styles	Wide	Rectangular	Black	
user_id	number_of_pairs	address			
d8addd87-3217-4429-9a01-d56d68111da7	5 pairs	145 New York 9a			
f52b07c8-abe4-4f4a-9d39-ba9fc9a184cc	5 pairs	383 Madison Ave			
8ba0d2d5-1a31-403e-9fa5-79540f8477f9	5 pairs	287 Pell St			
4e71850e-8bbf-4e6b-accc-49a7bb46c586	3 pairs	347 Madison Square N	1		
3bc8f97f-2336-4dab-bd86-e391609dab97	5 pairs	182 Cornelia St			
user_id	product_id	style	model_name	color	price
00a9dd17-36c8-430c-9d76-df49d4197dcf	8	Women's Styles	Lucy	Jet Black	150
00e15fe0-c86f-4818-9c63-3422211baa97	7	Women's Styles	Lucy	Elderflower Crystal	150
017506f7-aba1-4b9d-8b7b-f4426e71b8ca	4	Men's Styles	Dawes	Jet Black	150
0176bfb3-9c51-4b1c-b593-87edab3c54cb	10	Women's Styles	Eugene Narrow	Rosewood Tortoise	95
01fdf106-f73c-4d3f-a036-2f3e2ab1ce06	8	Women's Styles	Lucy	Jet Black	150

SELECT *
FROM quiz
LIMIT 5;

SELECT *
FROM home_try_on
LIMIT 5;

SELECT *
FROM purchase

LIMIT 5;

2.2 LEFT JOIN all tables

Create a new table with the following layout:

user_id	is_home_try_on	number_of_pairs	is_purchase	_
4e8118dc	True	3	False	
291f1cca	True	5	False	
75122300	False	NULL	False	~
4			>	

	Query Results		
user_id	is_home_try_on	number_of_pairs	is_purchase
4e8118dc-bb3d-49bf-85fc-cca8d83232ac	True	3 pairs	False
291f1cca-e507-48be-b063-002b14906468	True	3 pairs	True
75122300-0736-4087-b6d8-c0c5373a1a04	False	Ø	False
75bc6ebd-40cd-4e1d-a301-27ddd93b12e2	True	5 pairs	False
ce965c4d-7a2b-4db6-9847-601747fa7812	True	3 pairs	True
28867d12-27a6-4e6a-a5fb-8bb5440117ae	True	5 pairs	True
5a7a7e13-fbcf-46e4-9093-79799649d6c5	False	Ø	False
0143cb8b-bb81-4916-9750-ce956c9f9bd9	False	Ø	False
a4ccc1b3-cbb6-449c-b7a5-03af42c97433	True	5 pairs	False
b1dded76-cd60-4222-82cb-f6d464104298	True	3 pairs	False

```
SELECT q.user id,
       CASE
          WHEN h.user id IS NOT NULL THEN 'True'
          ELSE 'False'
       END AS is home try on,
       h.number of pairs,
       CASE
          WHEN p.user id IS NOT NULL THEN 'True'
          ELSE 'False'
       END AS is purchase
FROM quiz AS 'q'
LEFT JOIN home try on AS 'h'
  ON q.user id = h.user id
LEFT JOIN purchase AS 'p'
  ON h.user id = p.user id
LIMIT 10;
```

3. Overall Conversion Rates

3.1 From Quiz to Home_Try_On

Analyze from the total number of users that took the quiz.

- How many move to Home_Try_On?
- How many refused?

Query Results		
Quiz_Customers	is_home_try_on	
250	False	
750	True	

```
WITH data analysis AS (
 SELECT q.user id,
       CASE
          WHEN h.user id IS NOT NULL THEN 'True'
          ELSE 'False'
       END AS is home try on,
       h.number of pairs,
       CASE
          WHEN p.user id IS NOT NULL THEN 'True'
          ELSE 'False'
       END AS is purchase
  FROM quiz AS 'q'
 LEFT JOIN home try on AS 'h'
    ON q.user id = h.user id
 LEFT JOIN purchase AS 'p'
    ON h.user id = p.user id)
SELECT COUNT(*) AS Quiz Customers,
 is home try on
FROM data analysis
GROUP BY is home try on;
```

3.2 Home_Try_On to Purchase

Analyze from the total number of Home_Try_On.

- How many made a purchase?
- How many did not make a purchase?

Query Results		
Quiz_Customers	is_purchase	
255	False	
495	True	

```
66 % success rate!
```

```
WITH data analysis AS (
 SELECT q.user id,
       CASE
          WHEN h.user id IS NOT NULL THEN 'True'
          ELSE 'False'
       END AS is home try on,
       h.number of pairs,
       CASE
          WHEN p.user id IS NOT NULL THEN 'True'
          ELSE 'False'
       END AS is purchase
  FROM quiz AS 'q'
 LEFT JOIN home try on AS 'h'
    ON q.user id = h.user id
 LEFT JOIN purchase AS 'p'
    ON h.user id = p.user id)
SELECT COUNT(*) AS Quiz Customers,
 is purchase
FROM data analysis
WHERE is home try on = 'True'
GROUP BY is purchase;
```

3.3 Which is better, 3 or 5 pairs?

Analyze from the total number of Purchases.

- How many where made with 3 pairs?
- How many where made with 5 pairs?

Query Results		
Customers	number_of_pairs	
201	3 pairs	
294	5 pairs	

5 pairs by 18.8%

```
WITH data analysis AS (
 SELECT q.user id,
       CASE
          WHEN h.user id IS NOT NULL THEN 'True'
          ELSE 'False'
       END AS is home try on,
       h.number of pairs,
       CASE
          WHEN p.user id IS NOT NULL THEN 'True'
          ELSE 'False'
       END AS is purchase
  FROM quiz AS 'q'
 LEFT JOIN home try on AS 'h'
    ON q.user id = h.user id
 LEFT JOIN purchase AS 'p'
    ON h.user id = p.user id)
SELECT COUNT(*) AS Customers,
 number of pairs
FROM data analysis
WHERE is home try on = 'True' AND
      is purchase = 'True'
GROUP BY number of pairs;
```

4. Trends

4.1 Women or Men?

• Which is the most common Style Pruchase?

Women

• Which is the most common Style Browse? Women

Query Results		
Total	Style_Purchased	
252	Women's Styles	
243	Men's Styles	

Query Results		
Total	Style_Browsed	
469	Women's Styles	
432	Men's Styles	
99	I'm not sure. Let's skip it.	

SELECT COUNT(*) AS Total,
style AS Style_Purchased
FROM purchase
GROUP BY style
ORDER BY style DESC;

SELECT COUNT(*) AS Total,
style AS Style_Browsed
FROM quiz
GROUP BY style
ORDER BY style DESC;

4.2 Top Selling Models

• Which is the Top Selling Model?

Eugene Narrow

Query Results		
model_name	Total	
Eugene Narrow	116	
Dawes	107	
Brady	95	
Lucy	86	
Olive	50	
Monocle	41	

SELECT model_name, COUNT(*) AS Total FROM purchase GROUP BY model_name ORDER BY Total DESC;