Robert D McCabe

5 Camden St. Apt D
Johnson City, NY 13790
(607) 624-3853
rmccabe1023@gmail.com
GitHub: github.com/rmccabe62
LinkedIn: linkedin.com/in/rmccabe62
Portfolio: rmccabe62.github.io

Full-stack software developer with customer service experience in various industries. Previous employers would rely on me for technology issues with computer systems.

EXPERIENCE

Nationwide Credit Inc., Endicott,NY — *Debt Collector*

September 2019 - December 2019

Tasks included placing outbound phone calls to consumers with past due credit card balances. Helped to set up payment arrangements for balances. Used SAP in performance of duties.

Charter Communications, Vestal,NY — *Billing Associate*

November 2018 - September 2019

Received incoming phone calls to assist cable , internet, and phone customers with billing issues and changes in service. Tasked with upselling of services to customers.

Millipore Sigma, Saint Louis, MO — *Customer Service*

March 2018 - October 2018

Received incoming phone calls from government and education researchers – scientists to place orders for chemicals used in research. Used salesforce software in performance of duties.

Animal Medical Center of Mid–America, Saint Louis, MO — *Call Center Agent*

July 2017 - March 2018

Received incoming phone calls from pet owners to schedule appointments for their pets. Duties included placing prescription refill orders for clients. Used Zendesk software in performance of tasks.

St. Louis Community College, Kirkwood, MO — *Computer Lab Assistant*

January 2017 - June 2017

Used tracking software to grant access to college students to computer lab. Helped students with technical issues related to computer systems including troubleshooting of systems.

SKILLS

Experienced in:

C#, .NET framework, SQL,

HTML5, CSS3, JavaScript,

and Python

EDUCATION

The Tech Academy, Portland, OR — *Certificate*

September 2020 - April 2021

Completed intensive coding boot camp with over 600 hours of training in software development. Acquired skills in computer programming such as C#, .NET framework, SQL, HTML, CSS, JavaScript, and Python.

St. Louis Community College, Kirkwood, MO — *Associates*

August 2016 - May 2017

Pursuit of associates degree in software development. Did not graduate due to financial reasons.

PROJECTS

Theater Vertigo — *Live Project*

Participated as part of a team of developers at the Tech Academy in order to upgrade a local theater group's website. My particular task was to edit and add features to the blog author's page so that the theater could have reviews posted to their website. We used Azure in order to complete this project.

Guitar Shopping Application — *Project*

Earlier in the semester, I also created a guitar shopping application in Python that helped users perform research and make purchase decisions based on their budget and brand preferences by model of guitar.