

Md. Kamal Hossain

AREAS OF EXPERTISE

Network Administration

System administration

Server Configuration

IT & Desktop support

Network Services Support and
Management

VMware Virtualization

Citrix Virtualization

Linux Server Administration

Wi-Fi Network Administration

FTTH Technology

MikroTik Network Configuration

CCTV Operation Control and
Configuration

PROFESSIONAL CERTIFICATION AND TECHNICAL TRAINING

CCNA, ID: CSC011646074

Academic CCNA - One Year Course in
Shahjalal University of Science &
Technology (SUST)

RHCE, Course Complete

A+ Certification- Course Complete

MCSA, Course Complete

ACHIEVEMENTS AND PARTICIPATION

Participated 2nd National Cisco Skills
Competition lunched by CISCO.

IT Industrial Tanning

Programming Contest

Gamming Contest

University IT Festival Management

PERSONAL SKILLS

Technically minded, Pro-active

Analytical, self-motivated

Ability to work under pressure

PERSONAL DETAILS

Md. Kamal Hossain

Currently UAE on Visit Visa

Visa expires on 13-01-2019

M: +971588338216

E: hossain.unix@gmail.com

DOB: 09/12/1986

Nationality: Bangladeshi

PERSONAL SUMMARY

Possessing a proven ability to administer and control the operation, configuration, maintenance and administration of Network, System, Server Configuration, IT and Desktop support as well as having an eye for detail and able to multi-task under pressure. An excellent communicator can relate well with people at all levels and has the flexibility of working well as part of a team and on my own.

WORK EXPERIENCE

Sub. Asst. Engineer IT November 2012 – September 2018

Leading University – Bangladesh

Duties and Responsibility:

- ✓ Building, configuration and troubleshooting of server, and desktop hardware. Providing advice on the selection and purchase of IT equipment.
- ✓ Maintaining maximum availability of supported services for users.
- ✓ Ensuring that support calls are logged and handled effectively and efficiently.
- ✓ Ensure adequate antivirus protection & solutions are maintained, and updated.
- ✓ Troubleshooting and solving networking issues - TCP/IP, DNS, DHCP, Layer 2/3 network devices. Troubleshooting hardware and Software problems.
- ✓ Installation, Configuration and Administration of DNS Server, DHCP Server and NAT Server etc.
- ✓ Install, upgrade, support and troubleshoot Windows OS, Linux OS, authorized desktop applications, hardware, and peripheral equipment.
- ✓ Coordinate and execute preventative maintenance and remedial repairs on computers, laptops, printers, and peripherals.
- ✓ Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, or laptops.

KEY SKILLS AND COMPETENCIES

- ✓ Good understanding of Server Hardware Technology, UNIX, WINDOWS, SQL, LANs, WANs.
- ✓ Experience in VMware, Citrix, Windows, Linux, Active Directory Group Policies, TCP/IP, DNS, DHCP, NAT, and Apache HTTP Server.
- ✓ Programming Skills: C/C++/Java, HTML, CSS, MySQL, and MATLAB.
- ✓ Network and System Security (Hands on Experience): Manual SQL Injection, No redirect Exploit, DDOS attack, Shell Upload (XSS), Nessus Vulnerability Scanner, Acunetix Security Testing Tool.
- ✓ Hands of experience on Backtrack Linux. Install and configure various switches, router, and other networking devices.
- ✓ Tools: Cisco Packet Tracer, MikroTik, Winbox, Microsoft Office Suite, Office 360 and Microsoft Visual Studio etc.

ACADEMIC QUALIFICATIONS

Masters in Computer Science and Engineering

Shahjalal University of Science & Technology (SUST), Course Complete
Thesis Ongoing.

BSc (Hons) in Computer Science and Engineering

Leading University Sylhet, Bangladesh 2008 – 2012

Four (04) Years Polytechnic Diploma in Computer Technology

Sylhet Polytechnic Institute 2002 - 2006.