



PARASRAM

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IT TECHNICAL SUPPORT ENGINEER (5YEARS EXP)

ADDRESS

Ward No.14 , Kazi
wara,near RaviDas
mandir, Sohna Distt
Gurgaon (Haryana)
Pin No. 122103.

CAREER OBJECTIVE

- To work in the most challenging position with an organization that provides ample opportunities to learn and to contribute.
- Always leading to learn and improve performance.
- Motivate individual with a desire to achieve challenging result.

PRESENT EXPERIENCE

Career span From July-2013 to Present experience in IT working with **M/s**
SINTEX BAPL LTD., Sohna (Gurgaon), Position held on **EDP**
Supervisor.

COMPANY PROFILE

The company is a **SINTEX Group** & operate core business of high precision **plastic component for automotive**, consumable, electronic industries, consumable durable material handling and house hold products for **Maruti Suzuki India Ltd, Honda Motors India Ltd , Force Motors Ltd ,Eicher Polaris Pvt Ltd.**

PREVIOUS EXPERIENCE

Career span From October-2011 to June-2013 experience in **IT** with **M/s Megasoftware Solutions Pvt Ltd** Gurgaon as an **IT Support Engineer.**

COMPANY PROFILE

Megasoftware Solutions India Pvt. Ltd. Leading provider of complete array of human resource, payroll, accounting and benefits administration solutions for corporations across the spectrum in India.

PREVIOUS EXPERIENCE

Career span From August -2010 to September 2011 experience in **IT** with **M/s CDS Technologies Pvt. Ltd** Gurgaon as an **IT Support (trainee).**

COMPANY PROFILE

CDS formally know, as **Computer Data System** to provide innovative solutions to the high performance needs of users of IT industry.**CDS TECHNOLOGIES** is headed by some of the most experienced people in the computer industry and are known for quality services and high customer satisfaction.

BASIC KNOWLEDGE IN SAP

- SAP T Codes. MIGO , ME51N, MMBE ,MB21 ,MB22 , MB25 , ME2L , MBLB , ZSDREG2 , MM60 , MB52 , ZKANUPLD , ZKAN.

TOTAL EXPERIENCE

- 5 Years experience in IT. As an IT support engineer.

EDUCATIONAL QUALIFICATION

- Pursuing MBA (IT) First year from GJ University of Science and Technology Hisar(Haryana.)
- Graduate in B.A (Arts) from MDU Rohtak (Haryana).
- 12th passed (NOS) from Gurgaon Haryana.
- 10th passed (NOS) from New Delhi.

PROFESSIONAL DIPLOMA

- Diploma in Hardware and networking form F-Tec computer Education Institute. (Gurgaon) Haryana.
- Diploma in MCSE & CCNA from GARUD InfoTech. (Gurgaon) Haryana.
- Basic knowledge of computer (Ms-word Ms-Excel, power point, Internet etc.)

IT SKILL

- Windows Operating System :> Installation & configuration Windows XP/vista/7.8.10.
- Windows Server Installation & configuration 2003/2008.
- Server Installation and configuration Active Directory.DHCP.DNS
- Hardware: Assembling, Upgrading & Troubleshooting with Desktops, laptops, Servers. Networking, DMP Printers
- LAN & USB Printers installation, troubleshooting.
- Wi-Fi Router configuration.
- RJ 45 connectors punch.

JOB RESPONSIBILITIES

- Providing technical support and handling the issues.
- Handling the Server, desktop, laptop, networking,DMP Printers , and resolving the problems.

KEY PERFORMANCE AREAS

- Installation Windows Server 2003, 2008.
- Installation Windows XP /Vista/7/8.10.
- Server Installation and configure DNS, DHCP, Active Directory.
- Building system, hardware upgrades and troubleshooting.
- LAN & USB Printers installation, troubleshooting.
- WiFi Router configuration.
- RJ 45 connectors punch.

FIREWALL (BASIC KNOWLEDGE)

- Sonicwall firewall configuration, activation, registration.
- Create policies, DHCP Configuration.
- Backup import export.
- Create IP Pool statics & DHCP.
- Activate or deactivate URL HTTPS,HTTP,PING, SNMP.

STRENGTH

- Good communication skills.
- Accepting any challenge with a positive attitude.
- Confidence and quick Lerner.

HOBBIES

- Listening music, playing cricket & watching match,

PERSONAL DETAILS

- Father's name : Mr. Roshan Lal
- Date of birth : 10 September 1984
- Nationality : Indian

- Language known : Hindi & English
- Religion : Hindu
- Sex : Male
- Marital status : married

DECLARATION:-

I undertake that that the information give above is true with the best of my knowledge and belief in case any of the particulars furnished by one is found wrong as false at any stage my carrier.

Date:-.....

Place:-.....

Parasram