# SWAPNA SUSAN JOSE
**JUNIOR SOFTWARE TEST ENGINEER**

**Phone:+91-7034215669**          **Email: swapnasusan06@gmail.com**

## PROFILE SUMMARY

- 10 months of experience in Testing field as a junior test engineer.
- Expertise in Manual Testing, Preparing Test cases, Test data's, Test execution and Tracking Defects.
- Have Good Knowledge in Functional, Negative, Regression, System Integration (SIT), and User Acceptance (UAT) testing methods.
- Testing all the possible situations of the application.
- Worked in Test Planning, Designing Test Cases, Reporting and Tracking Defects.
- Have experience in working with different software development Models like Waterfall and Spiral.
- Strong in Presentation, Communication and Team Skills.
- Coping with change in the workplace, providing effective customer service
- Co-ordinate with Developers, Testers, individuals involved in the project to resolve the identified issues.
- Quick learner and excellent team player, ability to meet tight deadlines and work under pressure.

## Career Path

- Worked on Hiworth Solutions as Junior Test Engineer from June 2015 to March 2016

## Technical Competencies

Software Process/Models    : SDLC, STLC, Waterfall, Agile, Manual Testing
Operating Systems          :   Windows10/8/9, XP
Programming Languages     :  C,C++,CoreJava Fundamentals, PHP
Bug Reporting Tool:Jira
Testing Type              :  Manual,Automation
Database                  : My SQL
IDE           :Dreamweaver, Eclipse
Automation Tools     :   Selenium, QTP

## Training and Certifications

- Pursuing a certified course on Automation Testing  Tools – Selenium and QTP.

## Projects Summary

### ➢ Silhouettes Boutique
    Project Type   : E-Commerce Application

Developed by:Hiworth Solutions

Role: Software Tester

### Description

Silhouettes Boutique is an online shopping boutique which provides a unique platform to bring its customers contemporary on-trend pieces as well as timeless classics in a Quick and Easy way. Developed in such a way that the customers or anyone using the site can easily access and understand the features and functionalities.

### Responsibilities

•Done the manual testing of the website after development.
• Test Case Preparation based on the Requirement Criteria.
• Functionality Testing, Regression testing, Re-testing. (Manual)
• Backend Testing and products validation and verification.
• Raising and tracking Bugs.
• Preparation of test plans and quality reports.

### ➢ Northeast Arkansas Federal Credit Union
  Project Type   : Banking Software
    Developed by : Hiworth Solutions

Role: Software Tester

### Description

NEAFCU  is a web-based reliable and flexible credit union in Arkansas which is operated by a volunteer board of directors and offers a full-line of services to members including flexible loans, great deposits, personal member services and debit membership applications and it featured as a great financial option to consider for both loans and savings products.

### Responsibilities

•Done the manual testing of the website  after development.
• Test Planning, Test case development and Test script execution skills estimation..
•Functionality Testing, Regression testing, Re-testing. (Manual)
•  Bug Tracking and Reporting.
•Re-testing of resolved defects

### ➢ Arkansas School Board Association
Project Type   : Educational Related Software
    Developed by : Hiworth Solutions

Role: Software Tester

### Description

The ARSBA is a private, non-profit, membership organization that provides leadership, training, advocacy & specialized services to school boards throughout Arkansas. Its specialized services include board development, legal consultations, Workers compensation insurance, model policy services and promote student focused leadership in Public.

**Responsibilities**

•Done the manual testing of the website after development.
- Test Case Preparation based on the Requirement Criteria.
- Functionality Testing, Regression testing, Re-testing. (Manual)
- Raising and tracking Bugs.
- Preparation of test plans and quality reports.

➢ **Automatic Medical Disease Analysis system**

Project Type   :Healthcare Software
   Developed by : Hiworth Solutions
Role: Software Tester

**Description**

It is a website where users can search for remedies for certain diseases by entering symptoms. The system performs diagnosis, by asking questions about symptoms and accepting corresponding responses. Thus by getting a good initial diagnosis, users can take better decision on whether to go consult a doctor or not.

**Responsibilities**

•Done the manual testing of the website after development.
- Test Case Preparation based on the Requirement Criteria.
- Functionality Testing, Regression testing, Re-testing. (Manual)
- Raising and tracking Bugs.
- Preparation of test plans and quality reports.

## Academic Qualification

➢ B.E Computer Science and Engineering from Anna University with 75% marks on  2015.
➢ Higher Secondary Education from Girideepam Bethany Central School with 60% marks on 2011.
➢ Completed Higher Secondary Education from OEM Public School with 85% marks on 2009.

## Personal Profile

Gender               : FemaleDate of Birth          : 12 June 1993Nationality          : IndianLanguages Known  :English, Malayalam,Tamil
Permanent Address :Kallelil Puthenmadom, Koipuram P.O, Chengannur.