



**G.MANOHAR,**

**No: 70 n/2 e sector Barkhera Bhopal  
INDIA**

E-mail:[g.manohar1982@rediffmail.com](mailto:g.manohar1982@rediffmail.com)

Mob Ph: 9752705792,8754465318

---

### **SUMMARY OF WORK EXPERIENCE**

- 5+ years of rigorous experience and excellent understanding of, Server Administration, Technical support operations and Network functions.
- Thorough knowledge of Windows XP, Windows Vista, Windows 7, Windows 8 and 8.1, Mac OS X 10.7 "Lion", Mac OS X 10.8 "Mountain Lion", Mac OS X 10.9 "Mavericks" Windows Server 2003, Windows Server 2008, Windows server 2012, RAID,
- Active Directory Services, Active Directory Group Policy Objects (GPO), DHCP, DNS and DFS, Active Directory Users and computers.
- Excellent command of running projects employing industry standard project management techniques.
- Extensive documentation and training experience.
- Successful project and **FOG** (deploying OS through network LINUX BASED).
- Excellent temperament to multi-task and coordinate various activities under high pressure and time constraints and Troubleshoot any hardware related issues within least possible Turn Around Time.

### **TOOLS**

TOOLS USED
ATS (Ticketing tool), ITOP (Ticketing tool), Zabbix
Dame ware remote tool, Team viewer , Remote desktop, VNC viewer

### **TECHNICAL SKILLS**

Operating System	Windows XP, Windows 7, Windows 8, Windows 8.1, MAC OS X 10.7 "Lion", Mac OS X 10.8 "Mountain Lion, Mac OS X 10.9 "Mavericks", Mac OS X 10.10" Yosemite.
Microsoft Servers:	Windows Server 2000, Windows Server 2003, Windows Server 2008, Windows Server 2012, AD 2003, AD 2008, AD 2012
Elements	Servers, Firewall, Workstations, Desktops, Printers
Antivirus	MacAfee & Symantec
Data	Cobian Backup & Restore
Virtualization:	VMware Player, Hyper-V
Networking	Fortigate Firewall 110C, Dlink, Netgear wifi routers

## **CERTIFICATION:**

- Course completed MCITP (Microsoft certified in IT professional ID NO-10232521) 2013

## **Professional Experience**

**Company Name** : Amnet-Systems Private Limited, Chennai.  
**Designation** : Junior IT Engineer  
**Specialization** : Windows Admin and Desktop support Engineer  
**Duration** : September 2013 to December 2014

## **Roles and Responsibilities:**

- Installation and Maintenance of IMAC , MAC Book, Windows2003 , windows2008 and Windows 2012 server operating systems .Managing and maintaining 50+ Servers installed with Windows 2003/2008/2012 ,MAC10.6 OSX servers and printers.

### **MAC**

- Providing 24/7 support for Clients. Support given through remotely using VNC viewer.
- Installing OS using Disk Utility and Boot camp.
- Installed MAC OS X 10.7 "Lion", Mac OS X 10.8 "Mountain Lion", Mac OS X 10.9 "Mavericks"
- Checking Logs everyday.
- Clearing Logs, Temp files and profiles.
- Installing and configuring Domain Name, Network ,Antivirus.
- Installing and Configuring MS Outlook and Local and Network Printers and managing overall MAC and Windows software installations.
- As per project requirement , I have installed Dual OS in IMAC like MAC OS and Windows OS.
- Done the system upgrades and Software upgrades.
- Sharing the folders and files in MAC.

### **Windows:**

- Providing 24/7 support for Clients. Support given through remotely using Dameware.
- Installing and configuring DNS, DHCP Server,Antivirus, Outlook Express, MS Outlook and Local and Network Printers and managing overall software installations.
- Complete management of User IDs and Groups, Mailboxes & Email Access.
- Taking server backups for Every week using windows system state backup.
- Configuring and maintaining RAID in Server
- Installing and maintaining Client WindowsXP ,windows 7, windows 8,Windows 8.1
- MAC Operating systems
- Installation and troubleshooting of Application softwares, Antivirus
- Creating & Managing FTP users and control rights.
- **Firewall** policy routing , Daily backup , permission and restriction
- Using **VMware Workstation, VM player** ,Installing and maintaining Virtual servers.
- Installing and configuring Active Directory, DNS, DHCP Creating User Accounts, Groups and Configuring Folder permissions.
- Creating and configuring user profiles and Group policies.
- Active Directory users and groups management
- Giving folder permissions through the **Synology** (NAS)server and Windows server.
- Assigning and Closing tickets through **ATS** ticket tracking tool.
- Working with incident management and change management

- Have resolved the priority tickets in a quick time span
- Attending daily calls and updating the status accordingly to Management.
- Clearing Logs, Temp files and profiles, unwanted softwares .
- Wireless router configuration like Linksys, Dlink, Netgear.
- Coordinating with clients for hardware and software issues and for top priority tickets.
- Working with an antivirus team for anti-virus issues and checking daily antivirus update.
- Resolving alert tickets like disk space issues, unwanted memory usage issues alert in the server.
- Antivirus installation and upgradation of the agents in the servers across the environment. Troubleshooting all kinds of anti-virus related issues.
- Responding to E-mails in time and flexibility to work in 24/7.
- Troubleshoots L1 level desktop calls and server calls.
- Creating Intranet and Internet Mail ids as per user requirements.
- **Cacti** Monitoring for system and network interface performance.

**Company Name** : ASKI COMPUTERS Ashok Nagar, Chennai  
**Designation** : Senior Engineer Customer Support  
**Duration** : November 2011 to July 2013

#### **Roles and Responsibilities:**

- Playing an essential role of installing and maintaining the company's LAN network switches 35 systems
- Installation and Maintenance of Windows 2003 and windows 2003 server operating systems which includes
  - Installing and configuring Active Directory, DNS, DHCP
  - Creating User Accounts, Groups and Configuring Folder permissions.
  - Creating and configuring user profiles and Group policies.
  - Active Directory users and groups management
- Managing the overall administration of LAN, configuration & maintenance of application servers.
- **Firewall** policy routing , Daily backup , permission and restriction.
- Installing and maintaining network and data communication hardware and software environment.
- administrating accounts, setting up the permissions and access, troubleshooting all the Softwares.
- Installing and maintaining windows 7, Windows XP
- Installation and troubleshooting of Application softwares, Antivirus
- Support given through remotely in windows using Teamviewer, Remote desktop connection.
- Configuration of wireless routers Dlink, Linksys
- Configuration of password policy for all systems which are all connected with wired and wireless Network.
- Configuration of system to work remotely in windows from anywhere.
- Crimping LAN cables.
- Microsoft Outlook, Outlook Express configuration .

**Company Name** : Mediatech Systems Chennai  
**Designation** : Service Engineer  
**Duration** : April 2011 to April 2011

**Roles and Responsibilities:**

- Playing an essential role of maintaining the company's LAN network .
- Installing and maintaining windows 2000,2003 Servers, WindowsXP,Windows 7
- Implemented, Maintenance and troubleshooting LAN Suite
- Installation and troubleshooting of Application softwares, Antivirus
- Support given through remotely in windows.
- Configuration of file server, print server and password policy for all systems which are all connected with the network

**Company Name** : Getsinfotek Chennai  
**Designation** : Desktop Support Engineer  
**Duration** : Jun 2008 to Sep 2010

**Roles and Responsibilities:**

- Playing an essential role of maintaining the company's LAN network (50 Systems).
- Installation of windows 2000,2003 servers and maintaining the same.
- Implemented, Maintenance and troubleshooting ADS, DNS.DHCP
- Installation of Operating System & trouble shooting for the above desktop PC'S.
- Installation and troubleshooting of Application softwares
- Support given through remotely in windows

**ACADEMIC PROFILE**

Qualification	University	Period
Graduation B.A	Annamalai University	2003 – 2005
Higher Secondary (12 <sup>th</sup> STD)	State Board, TN	2001-2002
SSLC(10 <sup>th</sup> STD)	State Board, MP	1999 – 2000

**AREA OF INTEREST:**

-

Windows Systems Admin ,MAC System Admin

## **HOBBIES**

Playing and watching Cricket.

Singing and like to hear musics.

## ***PERSONAL PROFILE***

Name	-	G.Manohar
Father's name	-	K.Ganeshan
Age	-	32
Date of Birth	-	1st <sup>th</sup> june'1982
Sex	-	Male
Marital Status	-	Marreid
Nationality	-	Indian
Languages known	-	Hindi ,Tamil & English

## **DECLARATION**

I hereby declare that all the information stated above is true to the best of my knowledge and belief.

Place:  
Date:

Signature  
( G.manohar)