# Irfan Rehman

R-31, 13-D/1 Gulshan-e-Iqbal, Karachi | 0300-2512398 | 03082600267

### **Objective**

· Seeking a reputable position in an established organization that will effectively utilize my experience, knowledge, and vast skill set and allow me to grow with the organization while producing top-quality results.

#### Skills & Abilities

- · Sufficient clerical, bookkeeping, and administrative cash handling experience
- · Ability to maintain a balance of large bulk of currency constantly
- · Ability to maintain confidential information, thereby safeguarding the bank's integrity
- · Ability to execute assigned duties effectively by proper understanding of both verbal and written directives
- · Ability to tolerate stress
- · Adequate customer service orientation and experience

### **Experience**

Presently working in **EFU Life Assurance Company.** 

# CASHIER/TELLER | HABIB BANK AG ZURICH, MUSCAT, OMAN | MAR 1985-DEC 1997

- · Provided accounting services to customers by receiving deposits and loan payments; cashed checks; issued savings withdrawals; recorded night and mail deposits; answered questions in person or on telephone; referring to other bank services
- · Completed special requests by closing accounts; took orders for checks; exchanged foreign currencies; provided special statements, copies, and referrals; completed safe-deposit box procedures.
- · Reconciled cash drawer by proving cash transactions; counted and packaged currency and coins; reconciled loan coupons and other transactions; turned in excess cash and mutilated currency to head teller; maintained supply of cash and currency.

· Complied with bank operations and security procedures by participating in all dual-control functions; maintained customer traffic surveys; auditing other tellers' currency; assisted in certification of proof

# CASHIER/TELLEX OPERATOR | MAJAN INTERNATIONAL BANK, MUSCAT, OMAN | JAN 1998-NOV-2000

- · Provided accounting services to customers by receiving deposits and loan payments; cashed checks; issued savings withdrawals; recorded night and mail deposits; answered questions in person or on telephone; referring to other bank services
- · Completed special requests by closing accounts; took orders for checks; exchanged foreign currencies; provided special statements, copies, and referrals; completed safe-deposit box procedures.
- · Reconciled cash drawer by proving cash transactions; counted and packaged currency and coins; reconciled loan coupons and other transactions; turned in excess cash and mutilated currency to head teller; maintained supply of cash and currency.
- · Complied with bank operations and security procedures by participating in all dual-control functions; maintained customer traffic surveys; auditing other tellers' currency; assisted in certification of proof

### CHIEF CASHIER | HABIB METROPOLITAN BANK LTD., KARACHI | DEC 2001-PRESENT

- $\cdot$  Establish an exciting and welcoming affair for prospective clients on entering the bank
- · Supervise debit, credit or cash transactions, as well as other forms of payments within the bank
- · Review cash accounts on a daily basis
- · Supply clients with relevant information on products and services available in the bank
- · List all promotions and relay them to customers
- $\cdot$  Resolve customer issues pertaining to products and services
- $\cdot$  Manage exchanges and returns, taking into account the bank's procedures on such matters
- · Maintain an extensive report on daily, weekly, and monthly transactions
- · Supply information that will enable the bank to know the products and services which are successful and those which should be discontinued

· Provide support for the bank in facilitating the training of newly hired cashiers

#### **Education**

## **B.A** (Private) University of Karachi (ONGOING)

MATRICULATION WITH KARACHI BOARD | ALLAMA IQBAL COLLEGE, KARACHI

INTERMEDIATE WITH KARACHI BOARD | ST. PAUL'S SCHOOL, KARACHI