Joyce James

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EMPLOYMENT SUMMARY:

Tech Mahindra Experience:

Industry	IT
Organization	Tech Mahindra
Designation	Software Engineer(Tester)
Duration	2 years
Domain	Telecom

PROJECT UNDERTAKEN:

1.BTCOM Dante(VV&T testing)

Client	British Telecom
Domain	Telecom
Testing Type	Multi Browser Manual Testing(Desktop and Device Testing)
Tools Used	iPhone, iPad, Samsung S4,CMS
Defect Tracking tool	QC, Jira
Methodology	Agile

The Project Dante is to configure the BT.com site. The main aim to test the various modules that are to be placed in the BT site. The various modules are Hero Carousal, Image Carousal, Large Image Carousal, Medium Carousal and so on where the BT articles can be placed. These modules are tested in the test environment in Content Management system (CMS).The testing is multi browser testing(IE9,IE10,IE11,Firefox and Chrome) and device testing(iPhone ,IPad and Samsung S4).After the testing these modules are given to the content writer of the BT site and they publish the articles in the BT site.

Contribution:

Worked on test case writing, test case execution in desktop as well as in the devices.

2.ThunderBird_Platform Transformation Project(System Testing)

Client	at&t
Domain	Telecom
Testing Type	Automation and Manual Testing
Tools Used	Selenium, ConformiQ, SoupUI, Sql Devoloper
Defect Tracking tool	Rally
Methodology	Agile

The Purpose of the Project was to simplify the current work flows (e.g., remove manual tasks, consolidate tasks) providing reduced manual effort and preparing for migration into Work Flow Management Platform (NEWTON) and new Order Capture Platform. The Project was divided into tracks for easy maintenance (TN Management, Customer Scheduling ,Order Capture, Workflow(OMS,CTH,LPP,SPP),Service Activation, Work Assignment, Digital Notifications).

CTH(Common Task Handler)

The tasks that comes from OMS(thick tasks) and OCX(Thin tasks) where to be handled in CTH.CTH was divided into CTH-HIR(Human Interaction Router) and CTH-WL, Sasha and AOTS.

CTH-HIR

CTH-HIR was where the tasks where to be routed accordingly viz to WL, Sasha, AOTS. Separate rules are to be defined in for routing each task accordingly .Any task that is created will be found in CTH-HIR and from HIR it is routed according the rules declared in Routing table for each source system like OCX,OMX,SPP,LPP,CTH etc..

CTH-WL

CTH-WL is where a task can be completed ,assigned to any assignee for completion, unassign a task and claim a task. If the assignee feels the task is unable to be completed within the given time, then it can be deferred.

Contribution:

Automation Testing:

The tool used was Selenium. We also used a tool for the modelling of the test cases viz ConformiQ. We model the test cases and with the help of ATTIAF convertor,the modelled English testcases gets converted to selenium scripts.

Manual Testing:

Worked on test case writing, test case execution. Since the Project was an agile project, the tool used for updating the test cases results was Rally dev.

3.ABM-ROS(UI Development):

The aim of the project was to convert the application that was already built in Dotnet to Java platform. The work assigned was in xml pages for the front end development.

Key Skills:

Automation Testing: Selenium with ConformiQ for modelling

Manual Testing: System Testing, VV&T testing.

ACADEMIC PROFILE:

B.E in Computer Engineering from St.Vincent Pallotti college of Engineering & Technology.

EXAMINATIONS	BOARD/UNIVERSITY	PERCENTAGE	YEAR OF PASSING
B.E	Nagpur university	65%	2013
12th	Andhra Board	92%	2010
10th	C.B.S.E	86%	2008

STRENGTHS: Good listener, good team player.

PERSONAL PROFILE:

Husband's Name   :   Mr. Arun George

Date of Birth   :   13 November, 1990

Gender   :   Female

Marital Status   :   Married

Languages Known   :   English ,Hindi, Telugu and Malayalam.

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