

Arjun Solanki

System Administrator

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Summary

To establish myself in an organization where I can utilize my acquired skills and knowledge which will boost my career growth in the field of Information technology.

Education

C P Patel & F H Shah Commerce College, S P University, Anand, Gujarat
BCA, 53%

July2009

T R Patel, GSHEB, Vadodara, Gujarat
H.S.C, 72%

June2006

T R Patel, GSEB, Vadodara, Gujarat
S.S.C, 71%

June2004

Employment History

AIS Business Solution Pvt Ltd., Vadodara, Gujarat
System Administrator

September2016- Present

- Managing Active Directory, GP, DNS, DHCP.
- Managing exchange server 2013 and Barracuda Spam Firewall.
- Managing CCTV server and Matrix door access control system.
- Monthly server maintenance for windows patch installation.
- Managing WSUS server as well as client system.
- Administating Trend Micro Antivirus.
- Managing remote desktop support.
- Assets and inventory management.
- Preparing daily activity and server performance report.
- Managing spice works and helpdesk portal.
- Co-Ordination with Dell, Matrix, Emerson and ISP vendors.
- VMware installation (ESXI) and configurations as well as VCenter support.
- Managing Dell Network devices-Switches, Wi-Fi and SonicWALL firewall (NSA 5600).
- Monitoring PRTG Graphs and Network troubleshooting.
- Managing SLA as per client requirement.
- US Client Support.
- Multifunctional Printers, Scanners Installation and Configurations.
- MS Office 2010, 2013, 2016 and office 365 support.
- HDD encryption through True crypt & Bit locker.
- Mitel VOIP configurations.
- 236 Servers, Hardware & Network support.

IDC Technologies (Wipro InfoTech), Vadodara, Gujarat
Desktop Engineer - L2

December2015-September2016

- 450 Desktop, Servers & Hardware support.
- Leading team of 3 engineers.
- Basic trouble shootings on switches and routers.
- 25 + Multifunctional Printers, Scanners Installation and Configurations.
- Call logging & follow up.
- MS Office 2003, 2007, 2010, 2013 and office 365 support.
- Lotus Notes 8.5.1 installation, configuration and troubleshooting.
- Daily Antivirus reports.
- HDD encryption and decryption through MacAfee.
- E-Token (Digital Signature Certificate) configurations.
- SCCM through software installation.
- Symantec backup utility (Incremental & Full Backup).
- VMware installation (ESXI) and configurations as well as VCenter support.
- Managing user accounts and Group policies.
- Managing DNS server.
- Managing DHCP server.
- Administrating Trend Micro Antivirus.

Nityo InfoTech Pvt. Ltd. (DELL), Vadodara, Gujarat
Desktop Engineer

March2015-September2015

- 150 Desktop & Hardware support.
- Basic networking support.
- Basic trouble shootings on switches and routers.
- 20 + Multifunctional Printers, Scanners Installation and Configurations.
- Call logging in BMC Remedy software.
- MS Office 2003, 2007, 2010 and office 365 support.
- Lotus Notes 8.5.1 installation, configuration and troubleshooting.
- Quick Heal antivirus support.
- HDD encryption and decryption.
- Wi-Fi projection support.
- Technical remote support (Team Viewer)
- SCCM through software installation.
- Daily Video conferencing testing.
- User creation, deletion, disable, password reset and unlock user accounts in AD.
- Folder creation and assign permissions.
- USB permissions through Quick Heal.
- Mail ID creation and provide permission.

Impact InfoTech Pvt. Ltd. (Wipro InfoTech), Vadodara, Gujarat
Desktop Engineer

July2013-March2015

- 300+ Desktop & Hardware support.
- Basic networking support.
- Basic trouble shootings on switches and routers.
- Monitoring support at data centre.
- 24*7 Data centre support.
- VIP support (Collector of Vadodara and Police Commissioner of Vadodara).
- Multifunctional Printers, Scanners Installation and Configurations.
- Basic Server 2003, Server 2008R2 and Exchange server support.
- Call logging in CA Service Desk Tool.
- MS Office 2003, 2007, 2010 and office 365 support.

- Configuration and troubleshoot systems/applications on windows environment.
- Trend Micro Antivirus installation and update.
- Daily Backup activity.
- User creation, deletion, disable, password reset and unlock user accounts in AD.
- VMware installation (ESXI) and configurations.
- Folder creation and assign permissions.
- USB permissions through Trend Micro.

DEV InfoTech Pvt. Ltd. (Wipro InfoTech), Vadodara, Gujarat
System Engineer

Sep2010-Apr2012

- On call 24*7 support.
- Synchronize with HO team for daily updates and solve application related problem with concern person.
- Basic trouble shootings on switches and routers.
- Installing and maintaining various standard software as per user requirements.
- Monitoring support at data centre.
- Basic Server 2003, Server 2008R2 and Exchange server support.
- Daily Backup activity.
- User creation, deletion, disable, password reset and unlock user accounts in AD.
- VMware installation (ESXI) and configurations.
- Configuration of Desktop, Laptop & printer with standard IT Checklist and Maintaining Asset Inventory.
- As a single point of view I am responsible for branch rollout and maintaining IT asset.
- System assembling-Disassembling
- Multifunctional printers and scanners installation-configurations.
- Call logging in CA Service Desk Tool.
- MS Office 2003, 2007 and 2010.
- Lotus Notes 8.5.1 Installation, Configuration and troubleshooting.
- Symantec, McAfee and Trend Micro Antivirus installation and update.
- HDD encryption and decryption.
- Preventive maintenance.
- Provided Field support in city Nadiad, Anand, Bharcuh, Ankleshwar.

Skills

Managing DNS, DHCP, AD, GPO, AD site and replication, AD Backup, WSUS, ESXi Virtualization, Exchange, CCTV, Access Control System and Firewalls.

Personal Details

Date of Birth : 11th March 1989
 Marital Status : Married
 Nationality : Indian
 Languages Known : English, Hindi, and Gujarati.