

CURRICULUM VITAE

PERSONAL OBJECTIVE:

To obtain a long term career with an organization that has a strong background that provides good opportunity for enhancement for



SHASHI KUMAR MISHRA

SUMMARY OF QUALIFICATION

- ✓ Strong verbal and personal communication skills.
- ✓ Decision making, critical thinking.
- ✓ Self-motivated, initiative, maintains a high level of energy.
- ✓ Accuracy and Attention to details.
- ✓ Tolerant and flexible, adjusts to different situations
- ✓ Organization and prioritization skills.
- ✓ Problem analysis, use of judgment and ability to solve problems efficiently.
- ✓ Hard working and flexible to work in shifts.

Working Experince

Present Address

B 43, 1st floor, Raju Park,
Khanpur, New Delhi-110062

Passport Data:

Passport no. M2576122
Date of issue 21-10-2014
Date of expiry 20-10-2024

Address

C 126 A, Raju Park,
Khanpur, New Delhi-110062

Passport Data:

Passport no. M2576122
Date of issue 21-10-2014
Date of expiry 20-10-2024
Place of issue Delhi

Other Certifications

& Disaster Management From Indian Red Cross Society,

trial Safety Management From Indian Institute of
Technology, Chennai

Technical Skills

Knowledge of MS-Office
application and their functioning

Working as "TEAM LEADER" in
Mass Call Net India Pvt. Ltd.
from 21st Sep, 2013 to till date.
(Nextra ISP Process)

Responsibilities

- ✓ Work with management to supervise our staffs and daily customer service operations.

- ✓ Create reports to update the company on the team's progress, deviation and plans using MS-Excel.

- ✓ Monitor team members' participation to ensure the training they providing is being put into use, and also to see if any additional training is needed

- ✓ Develop a strategy the team will use to reach its goal.

- ✓ Contribute to a positive and fun work environment.

Achievements

- ✓ Increment in salary within 5 months on basis of performance.
- ✓ Promoted as Team leader within 6 months in Mass Call net India Pvt. Ltd.

EDUCATIONAL QUALIFICATIONS

- ✓ BBA FROM PERIYAR UNIVERSITY(2012)
- ✓ I.SC FROM

HOBBIES & INTERESTS

hang out with friends and family, watching TV (Movies), playing cricket on weekly basis, chats with friends and family on social networking sites, listening music.

PERSONAL DETAILS

FATHER'S NAME : Late. G. S. Mishra
DATE OF BIRTH : 14-02-1989
RELIGION : Hindu
SEX : Male
MARITAL STATUS : Married
LANGUAGE KNOWN : English & Hindi

JHARKHAND ACADEMIC COUNCIL (2007)

✓ 10TH FROM JHARKHAND ACADEMIC COUNCIL (2005)

DECLARATION

I do hereby declare that all the statements as mentioned above are true and correct to the best of my knowledge and belief. I bear the responsibility for the correctness of the above mentioned particulars.

Date:

Place:

MISHRA

SHASHI KUMAR