

SAYYED SHAI FAL ABBAS

PCHS, B-Wing, 3rd floor
Worli Naka, Dr E Moses Rd,
Mumbai – 400018

Mobile: +919699304843

Email: Shaifalsayyed@icloud.com | Shaifalsayyed@gmail.com

OVERVIEW

- I am a very creative person with positive attitude towards life.
 - I am looking for an opportunity where I can use my experience, creativity, ideas, for the client and company benefits.
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CAREER PROFILE

- I have more than 10 years of work experience where I worked with DHL Logistic, Herbal Concept, WNS, & currently working as a Freelancer Creative head, Direct and Indirect Social Media Marketing.
- I have more than 7 years of experience in Customer Service and more than 2 years of experience in Shipping Logistic.

WORK EXPERIENCE

July 2016 Till Date

Creative Sales| Media marketing for various Small & MNC co.

- Did Online Marketing Strategies for Narayana e-Techno School (Andheri)
- Front Desk Customer Interaction head for Bran-stuff Products
- Did Copywriting for Radio Channel
- Handling Social Media Marketing for Online Clothing Brand (Brandstuffworldwide)

Freelancing: As a freelancer I did online and offline marketing, online promotion, writing creative taglines & Assisting Customer Relation strategies.

30 September 2013 till 29 July 2016.

Worked with DHL Logistic as a Senior Executive for AU NFE IMPORT & previously worked with OFR US EXPORT.

- Working on SAP for Forwarding Order Booking / Freight Booking

- Send Electronic Shipping Instruction
- Take care of Pre Alerts and handle station queries.
- Good hand on Ocean Export in creating House bill and Master bill.

24th May 2012 to 29 September 2013

Worked as a PN Senior Customer Service Executive with WNS for British Gas Process

- Dealing with customer enquiries via email and also making departmental calls to UK

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1st January 2007 to 10th May 2012

Worked as a Customer Service Executive with HERBAL CONCEPT (Discovery Herbs)

- Interact with Customers
- Solve their queries regarding our herbal products
- Place an Order & take care of the Shipping Department
- To look into Google Ad words and to update the advertisement on internet

Educational Qualification:

Secondary School Certificate Examination (Maharashtra State Board)
School: VBM MODEL ENGLISH PRIMARY HIGH SCHOOL
Year of Passing: March -2005

Higher Secondary Certificate Examination (Maharashtra State Board)
COLLEGE: SIDDHARTH COLLEGE OF ARTS, SCIENCE & COMMERCE
Year of Passing: March -2007.

SYB.COM - 2009
COLLEGE: SIDDHARTH COLLEGE OF ARTS, SCIENCE & COMMERCE

Certified Fitness Course - 2017
Institute: IFSA (Intellectual Fitness & Sports Academy)

COMPUTER SKILLS

- Basic in Computers
- Google Ad words

OTHER ACTIVITIES

- Writing
- Vlogging
- Cycling

Freelancing: As a freelancer I have helped few companies in there online marketing, online promotion and promoting their social page.

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PERSONAL DATA

DATE OF BIRTH

- 18th May 1990

PLACE OF BIRTH

- Mumbai

LANGUAGES

- English, Hindi, Marathi

MARITAL STATUS

- Single

DATE: 10-June-2018

PLACE: MUMBAI

(SAYYED SHAFAL ABBAS)