

CURRICULUM VITAE

Sunny Kumar Yadav

Data Analyst

+91-9871616600

Sunnyyadav2020@gmail.com

CARRIER OBJECTIVE:

To implement my learning experience of technologies in a reputed organization and understand the business and functional aspects at the same time to contribute towards the success of the Organization.

PROFESSIONAL CAREER

EXPERIENCE: 6 MONTHS of experience in Customer Care Executive (CCE)

COMPANY- VERTEX SOLUTION, NOIDA SEC-4

CLIENT- VODAFONE

PROCESS- FIRST BILL

- Providing customer satisfaction
- Responsible for loading, extracting & validation of client data.
- Maintaining call clarity and neatness
- Responsible for call quality
- Maintaining CSAT

EXPERIENCE: 1 YEARS 8 MONTHS of experience in Data Analysis & Research.

COMPANY- TECH MAHINDRA

CLIENT- GOOGLE

PROCESS- MERLOT

- Analyzing raw data.
- Responsible for loading, extracting & validation of client data.
- Manipulating, cleaning & processing data using Excel, Access
- Monitoring the automated loading processes.
- Advising on the suitability of methodologies & suggesting improvements.
- Supplying qualitative & quantitative data to peers & clients.
- Help in optimizing existing process & providing ongoing feedback on tools & processes.

QUALITY ASSURANCE

- Analyzing Data for Google shopping project using Inbuilt Labeling tool.
- Cross-checking test data by Label Scope Tool (Inbuilt Tool).
- Delivering high quality data to the client and at the same time maintaining productivity.

Project Details:

Tech Mahindra |July2014- April2016|

|Project-Merlot: Google Shopping | July 2014-April2016 |:

Merlot is a program that is built to classify the Google shopping products into pre-defined categories. As a Quality analyst my role is to review and correct the information given by my subordinates on product categories and training data to an artificially intelligent classifier.

CURRENT EXPERIENCE: 15 MONTHS of experience in Data Analysis & Research.
COMPANY- INTELENET GLOBAL SERVICES (April 2016-till date)
CLIENT- GOOGLE
PROCESS- MERLOT

- Analyzing raw data.
- Responsible for loading, extracting & validation of client data.
- Manipulating, cleaning & processing data using Excel, Access
- Monitoring the automated loading processes.
- Advising on the suitability of methodologies & suggesting improvements.
- Supplying qualitative & quantitative data to peers & clients.
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TECHNICAL PROFICIENCIES:

- Operating Systems: Windows/ Linux/Android
- Tools: MS word, MS excel

ACHIEVEMENTS:

- 🏆 **3 Times** awarded with **KC (Key Contributor)** for testing data in terms of productivity & quality from the Client
- 🏆 **5 Times** awarded with **QPC (Quality plus Contributor)** in the project.

KEY STRENGTHS:

- 🏆 Good communication and interpersonal skills, Self-Motivated.
- 🏆 Strong Team building approach for participating in-group activities for a more synergistic effort to achieve goals and objectives of a required project.
- 🏆 Adaptability to meet new challenges/requirements in a short time.
- 🏆 Good leadership skills, and an ability to take an initiative, evaluate risks and provide for viable solutions.

ACADEMICS:

- ❖ Graduation: Bachelor of business administration from CCS university
- ❖ Senior Secondary: Commerce from UPPS, Varanasi
- ❖ Higher Secondary: CBSE Curriculum.

EXTRA CURRICULAR ACTIVITIES:

- Take part in various corporate tournaments and social events.

PERSONAL DETAILS:

Father's Name	:	Shesh Nath Yadav
Date of Birth	:	02 mar 1991
Marital Status	:	Single
Language Known	:	English & Hindi
Hobbies	:	Listening to Music and Reading Books.
Permanent Address	:	j 12/63 A-2 Nati imali, labour Chauraha, Varanasi-221002
Salary Expected	:	As per the company norms

I hereby declare that the above-mentioned information is accurate.

Yours truly

**Sunny Kumar Yadav
9871616600**