Deepak Chandra
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Microsoft
C E R T I F I E D
Professional

Objective

To take a challenging and high performance oriented role to manage complex projects with efficiency and quality, where I can use my strong analytical, detail-oriented and interpersonal skills along with my exceptional common sense to improve services and products, reduce costs and lead times, delight customers and mentor others.

Professional Synopsis

◇ A technology driven professional with over 8 years of experience in System Maintenance, IT Administration & Networking with technical expertise in implementation, operations & support functions.
◇ Expertise in installation, configuration of networking devices.
◇ Designing, and Maintaining a Microsoft Windows Server 2003,2008 Network Infrastructure
◇ Proficient in analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting for complex information systems management.
◇ Handling remote location branches.

Core Competencies

Areas of Expertise:
o Windows 2003 and 2008 Active Directory.
o Terminal Services.
o Backup and Restorations.
o Router and Switches configuration and troubleshooting.
o Linux Troubleshooting.
o Network Printer
o VPN server and VPN client.

Windows Administration:
o Active Directory Service(ADS),
o User & group Management.
o Configuration with Local Users and Domain Users,
o Dynamic Host Configuration Protocol (DHCP),
o WSUS and FTP server.
o File Transfer Protocol (FTP),
o Group Policies, (GP)

Backup and Restore:
o Tally Backup,ERP Backup
o windows backup

Career Contour

- **Working as system Admin at AMRAPALI GROUP** Sector 62,
  Noida From Sep 2009 to Till Date. Responsible for all type of IT Problems. Like LAN, WAN, Server, Network Printers, other OS and Software Related Problems and EBPX and Access Control System.

- **Worked as Resident Engineer at INDIAMART INTERMESH LTD,** B-6 Sector-8 Noida
  under the **CHIPSET SOLUCTION.** From January 2007 to August 2009**.** Responsible for Tech. Support of Servers & Desktop, Laptop, on different platforms of O.S To resolve & complete user's pc. Responsible for installation, configuration and troubleshooting of s/w. Configuration and Troubleshooting of Network
  related problems.

- **Worked as Custmer Support Engineer at PIONEER COMPUTERS Ghaziabad** From August 2003 to December 2006. Worked there as a Technical Support Engineer provided services and Support for Branded and assembled PC, Network (LAN), Printers, Scanner, Operating System, Troubleshooting

- **Worked as Custmer Support Engineer at Binary Technosoft Ghaziabad** From August 2002 to August 2003.

Certifications

- *Diploma in Computer Hardware & Networking from Tata Infotech Education, Ghaziabad*)

- **Microsoft Certified Professional (ID SR7095827)**

Education

- B.A from MMH College Ghaziabad in year 2004.
- HSSC from Agar Inter College Pokhrah Nainital Uttarkhand in year 1997.
- HSC from G.H.S.S Sundarkhal Nainital Uttarkhand in year 1995.

Personal Details

Address	: -	1st Navyug Market Ghaziabad,UP 201001
Marital Status	: -	*M*arried
Date of Birth	: -	01-08-1980

Deepak Chandra