

Karthik Mahalingam

Mobile: +91 9500475127

Email: karthikmagalingam@gmail.com

Web: www.orgatesoftware.com



Objective

To succeed in an environment of growth and excellence and earn a job which provide me job satisfaction and self-development and help me achieve personal as well as organizational goals.

Technical Skills

Operating System	Win 2003 /XP, Windows7, Windows8, Windows10, Windows Server2003, 2008, 2012,2016
Languages	C, C++, java, Asp.net, Dreamweaver
Data Base	MS Sql Server 2005
Markup Scripting/Design	Html, Photoshop, Corel Draw
Office Products	Microsoft Access, Excel, Word, Outlook

Core Technical Skills

- VLAN
- Active Directory Services,
- Group Policy Management Console,
- Hyper V
- Web designing
- Design, develop and manage software projects for clients.
- Develop Microsoft .net based web applications.
- Modify and update existing technologies improvise performances.
- Install, upgrade, support and troubleshoot XP, Windows 7, Windows 8 and Windows Server
- Setting up and configuring new laptops and desktops.
- Install, upgrade, support and troubleshoot for printers, computer hardware.
- Performs maintenance tasks on computers, laptops, printers.
- Networking
- Responsible for monitoring, operating, managing, troubleshooting and restoring.
- Service any client, personal computers (PC) or notebooks.

Able to work in rotating Shift, Can work extra hours to meet deadlines, as required and where reasonable.

Work Experiences

Organization : Orgate Software- Coimbatore

Designation : Customer Support Engineer

Duration : July 2012 to Dec 2012

Responsibilities

- Going to different customer places on call basis addressing the calls and resolving them
 - Installing and troubleshooting Windows 7 / XP / 2003 Server operating system.
 - Troubleshooting of LAN, Workstation.
 - Configuring of wireless LAN, support Hardware and software issues of workstations.
 - Assembling & Installation New PC's, PC upgrades, Printers and new software's as needed.
 - Troubleshooting Servers, Desktops, Printers, and other peripherals etc.
-

Organization : Genius Consultants Pvt.Ltd -Chennai

Designation : Operation Executive

Duration : Jan 2013 to June 2013

Served as Operation Executive for TATA CONSULTANCY SERVICES-CHENNAI

Organization : Coreintegra Consultants Pvt.Ltd -Mumbai

Designation : Operation Executive

Duration : July 2013 to April 2014

Served as Operation Executive for TATA CONSULTANCY SERVICES-CHENNAI

(Same Vendors but Different Consultancy)

Responsibilities

- Supporting to Online Assessment.
- Installing and troubleshooting Windows 7 / XP / 2003, 2008 Server operating system.
- Configuring of Examination server,
- Support Hardware and software issues of workstations.
- Troubleshooting Examination Server.

Organization : Prist University-Thanjavur
Designation : Asst System Manager
Duration : Aug 2015 to March 2018

Responsibilities

- Handle and resolve help desk tickets and escalate to IT Manager when necessary
- Server management
- Virus and malware removal skills
- Identify, interpret, and evaluate systems and network requirements
- Support remote users via remote control software and telephone
- Assist in installation of computer and networking hardware
- Assist in monitoring network performance, security and IT infrastructure
- Assist in recommending improvements to systems and network configurations, determines hardware or software requirements
- Other duties may be assigned as required
- Assembling & Installation New PC's, PC upgrades, Printers and new software's as needed

Organization : Velammal Bodhi Campus-Thanjavur
Designation : System Admin
Duration : April 2018 to till Date

- Server management
- Virus and malware removal skills
- Support remote users via remote control software and telephone
- Assist in installation of computer and networking hardware
- Assist in monitoring network performance, security and IT infrastructure
- Assist in recommending improvements to systems and network configurations, determines hardware or software requirements
- CCTV Camera and smart Board Maintain
- Assembling & Installation New PC's, PC upgrades, Printers and new software's as needed

Educational Qualification

2012	MCA, Sastra University, Thanjavur	68%
2010	B.sc (IT)Bharath College, Thanjavur	68%
2007	HSC, Govt.Boys.Higher Secondary School, Vallam	57%
2005	SSLC, Govt.High.School, Alakkudi	42%

Personal Details

Father Name : Mahalingam T

Date of Birth : 10-May-1990

Sex : Male

Marital Status : Single

Languages Known : English, Tamil

Nationality : Indian

Passport Number : Z2717841

Driving Licence : TN49 20150003053-MCYCLE WG/LMV

Permanent Address : # 315, LF Main Road,
Alakkudi-Post,
Thanjavur-Dt
Pin-613601

Declaration

I hereby declare that all the information provided above is true to the best of my knowledge and belief

You're faithfully

Karthik Mahalingam