



## **Md. Shahzad Hasan**

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### **Career Objective**

My aim in life is to be successful in my field of work & motto is to preserve to the highest point and secure a position where I can effectively contribute my skills and abilities in the I.T & ITES industry as a Technical engineer possessing Competent Technical skills.

### **Professional Summary**

- Around 3 Years of experience in Microsoft Windows Technologies
- Hands on experience in Systems troubleshooting.
- A keen communicator and team member with excellent relation management, leadership, analytical and problem solving skills.

### **Work Experience**

➤ **Store Keeper**  
SYAL SCALE CO., Delhi

**Aug' 2015 to till date**

#### **Roles and Responsibility:**

- Store keeping to monitor stock levels and carry out regular manual checks of recorded stock level against actual.
- Manage labors with unloading and storage of goods received.
- Identification and loading of goods for dispatch.
- Assist with checking the condition and quantity / quality of goods received.
- To update records manually for all transactions of assigned materials.
- Generate invoice and other necessary paperwork for goods dispatched.

**Net Connect Pvt. Ltd.**  
**2014 to July' 2015**  
Desktop Engineer  
Client: IBM Netsol Daksh

**Feb'**

**Roles and Responsibility:**

- Installation, configuration, Software and troubleshooting Hardware peripherals on Windows platforms.
- Installation, configuration **Citrix** client ends
- Installation, configuration and troubleshooting **Lotus notes**
- Responsible for **VPN** connection
- Network printer installation & configuration
- Identify and troubleshoot network related physical problems on a regular basis.
- Encryption of Laptop with Standard Check list
- Attending problems reported by customer through mails and through Elixir, Maximo & Codesk ticketing tool.

**SP Solutions Point Pvt. Ltd.**  
**March' 2012 to Feb' 2014**  
Desktop Engineer  
Client: Northern railway Headquarter

**Role & responsibilities:**

- Installation, configuration and troubleshooting of operating systems- Windows XP, Win 7, Win Vista, Windows 2003 Server- drivers, Software patches & other PC peripherals
- Configuration & troubleshooting of **MS Outlook** at client end.
- Looking after maintenance of hardware and software
- Installation of **Anti-Virus** software's on clients.
- Installation and configuration LAN on Microsoft Windows Operating System based machine.

**Network Incorporation**  
**2009 to Dec' 2011**  
Hardware Engineer

**July'**

### **Role & responsibilities:**

- Assembling Of Desktop system.
- Installation, configuration and troubleshooting of operating systems- Windows XP, Win 7, Win Vista, Windows 2003 Server- drivers, Software patches & other PC peripherals
- Configuration & troubleshooting of **MS Outlook** at client end.
- Looking after maintenance of hardware and software
- Installation of **Anti-Virus** software's on clients.
- Installation and configuration LAN on Microsoft Windows Operating System based machine.

### **Technical Qualification**

- ✓ Passed Microsoft Certified IT Professional (**MCITP**), Windows 7 in July-2011.
- ✓ Certification course in A+ (Hardware) and N+ (NETWORKING) from IIHT.
- ✓ Certification course in Windows Server 2003 Engineer (*MCSE-2003*) from IIHT.
- ✓ Certification course in Cisco Certified Engineer (*CCNA*) from IIHT.

### **Academic Qualification**

- ✓ B.A from Magadh University, Bihar
- ✓ 12th passed from – Patna Council of Intermediate Science Education
- ✓ 10th passed from –Bihar Board (Patna) of Secondary Education

### **Personal Profile**

Father's Name	: Md. Sadrul Hasan Azad
Date of Birth	: 15 <sup>th</sup> December, 1985
Marital Status	: Single
Permanent Address	: Vill- Hargawan P.O-Barbigha Dist- Nalanda (Bihar)

### **Declaration:**

I hereby declare that all the details provided are true to my knowledge and I promise that if I am placed at your concern I will do my jobs to the best satisfaction of my superiors.

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Date:  
Place:

(MD SHAHZAD HASAN)