

1. To Initiate a Dial :

Parameter : PhoneNo - Phone number to be dialed

URL : http://ServerIp:Port/CallFunctions.xbc?DialoutThisNumber()&PhoneNo=VALUE

Example : http://192.168.11.99/CallFunctions.xbc?DialoutThisNumber()&PhoneNo=9876543210

Returned XML :

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
<Call>
    <CampId>1</CampId>
    <RecId>1</RecId>
    <Status>1</Status>
    <Msg>Number added successfully.</Msg>
</Call>
```

Status :

1 - SUCCESS

0 - FAILED

2. To Check Status:

Parameters : campid - Unique Id of the Process | Recid - Unique Id of the Record

URL : http://ServerIp:Port/CallFunctions.xbc?CheckStatus()&campid=VALUE&recid=VALUE

Example : http://192.168.11.99/CallFunctions.xbc?CheckStatus()&campid=1&recid=1

Returned XML :

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
<Call>
    <CampId>1</CampId>
    <RecId>1</RecId>
    <Status>2</Status>
    <Msg>Success</Msg>
</Call>
```

Status:

2 - SUCCESS

1 - IN PROGRESS

0 - PENDING

-1 - FAILED

-2 - INACTIVE (Lead Inactive)

-3 - INACTIVE (Present in DND)

3.To Dispose the Call:

Parameters : campid - Unique Id of the Process | recid - Unique Id of the Record

URL : http://ServerIp:Port/CallFunctions.xbc?DisposeTheCall()&campid=VALUE&recid=VALUE

Example : http://192.168.11.99/CallFunctions.xbc?DisposeTheCall()&campid=1&recid=1

Returned XML :

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
```

```
<Call>
```

```
    <Status>1</Status>
```

```
    <Msg>The call disposition done successfully.
```

```
    </Msg>
```

```
</Call>
```

Status :

1 - SUCCESS

0 - FAILED