

PREM KUMAR MAURYA

Delhi

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Objective:

To work in the well known company as a Computer Hardware & Networking Technician on acquired skills training and experience.

Work Experience:

Desktop Support: aashirwad group as a desktop engineer 10-6-2011 to 25-9-2012.

Desktop Support: Z3infotech as a desktop engineer 18-12-2012 To Till Date.

Job responsibilities:

- Assembling & disassembling of computers.
- Installing, maintaining & troubleshooting different operating system.
- Installing, maintaining different hardware devices.
- installing, maintaining, & troubleshooting of LAN using switch & hub.
- Configuring dial up & broadband connection.
- Troubleshooting various network & hardware problems.
- Managing & troubleshooting local Printer & network printer.
- Troubleshooting of Network Desktops.

Computer Service Technician: Dec. 2012 – Till Date Z3infotech, Delhi,

Key Roles and Responsibilities –

- Planning and managing Local Area Networking.
- Installation and configuration of DNS, DHCP Services.
- Backup and Restore System state Data.
- Installation, configuration and troubleshooting of operating systems (WinXP/Vista/win7, Win8 Win 8.1 , Win 10, Linux)
- Configuring and troubleshooting of mail clients (MS Outlook , Firefox thunderbird, Live mail)
- Installation, Configuration of Network Printer & Local Printers.
- installing internet data cards and configuring Wi-Fi network on the laptops.

Education:

- **10th U.P Board 2006,**
- **12th U.P Board 2008,**
- **14 Month Diploma in Computer hardware Networking & Security System in IACM 2009 To 2010 Delhi,**
- **BSC.IT Sikkim Manipal university 2017,**

Additional Certification:

- Microsoft certified IT professional (MCITP 2008)

TECHNICAL EXPERTISE:**HARDWARE SKILLS**

- ✓ Excellent troubleshooting skills in complex software and hardware problems
- ✓ Installed Hard Disk, CD Drives, Sound Blaster Cards CPU, Memory, Power Supply Unit, Networking Card, Video Graphics Card, Hard Disk Controller Card On PC System
- ✓ Troubleshooting of personal computers on line support to customers connecting their computer problems.
- ✓ Configuring and troubleshooting desktops, laptops and servers.
- ✓ Computer assembling and maintenance.
- ✓ Troubleshooting hardware and software problems.

- ✓ Installing and configuring the peripherals components and drives.
- ✓ Installing software and application to user standards.

NETWORKING SKILLS

- ✓ Documentation of all the work done using Visio, Excel and MS Word.
- ✓ Installing, configuring, administering software application.
- ✓ Virus protection and eradication.
- ✓ Backup management, Reporting and Recovery.
- ✓ Disaster recovery.
- ✓ Managing and maintaining the server, pc's, Routers and Switches.
- ✓ Configuring, managing and maintaining networking equipments.
- ✓ Network processing, Centralized and distributive network connection.
- ✓ Installing configuration and administering network technologies.
- ✓ Installed and configured workstations for IP/IPX based LAN.
- ✓ Installed and configured DHCP client/Server.

ALSO HAS EXPERTISE IN FOLLOWING

- ✓ Application Softwares: MSOffice (Word, Excel, Powerpoint), Photoshop, ISM, OpenOffice
- ✓ System Tools: NortonGhost, TeamViewer, CPU-Z, PartitionEditor
- ✓ Virtualization: VirtualBox, Microsoft Virtual PC
- ✓ Operating Systems: Windows 9x/XP/Vista/7/8/10, MSDOS, Linux
- ✓ Trojans & Viruses
- ✓ Mac
- ✓ Software Packages
- ✓ Ammyy, Virtual PC, windows and software cracking,
- ✓ Teamviewer, Thin Client workstation (Making, handle) Server Client (Making, handle)
- ✓ Installation All Windows, Software, Driver & Hardware Installation

AREA OF INTEREST:

- Networking Engineering.
- Computer Network & Security.

PERSONAL DETAILS:-

Father's Name	Harilal Maurya
Date of Birth	12-03-1991
Marital Status	Married
Languages Known	Hindi, English

DECLARATION:-

I hereby solemnly declare that all the information given above is true as per my knowledge & belief.

Date:-

Place:-

(Prem Kumar Maurya)