A.RAHMATHULLAH
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- About 10 years of experience in IT, includes hands-on and multi-tasking experience, adept at handling multiple system operations, including installation, upgrade, configuration, administration and maintenance of windows systems
- I am currently looking for a new challenge where in my skills and expertise progress further with my portfolio of successes

SUMMARY OF SKILLS AND EXPERIENCE

- Installing, configuring and managing windows servers 2008/2012 R2/2016

- Domain Name Server (DNS), Dynamic Host Configuration Protocol (DHCP) configuration and management

- Active Directory, Group Policies in Domain Environment and System Based Policies Configuration and Management

- Installing, Configuring & Managing Virtualized Servers through Microsoft Hyper-V and Managing Physical servers.

- Configuring and Managing Share and Security permissions

- Administrating and managing Microsoft office 365 users mailboxes including Service accounts diagnose

- Installing, Configuring and Administering Windows XP, windows7, Windows 8 and Windows 10.

- Manages the installation and configuration of PCs, laptop, surface, AccesPoint, modem and other devices.

- Maintained security (Trend Micro) for servers and client PCs and Updating virus definitions, service packs and software patches in place of minimizing security incidents.

- Knowledge of installing, configuring & managing Microsoft Forefront Treat Management gateway (TMG).

- Strong documentation and record keeping skills, with extreme attention to following documented Standard Operating Procedures.

- Undertaken the day to day operation of data backup and restoration of servers using Symantec Backup Exec.

- MS SQL Server administration and users management, Database Backup and restore

- Configured and maintained Avaya IP Phones

- Managing LG Servers for IPTV configuration.

- Software Distribution and Software Updates Deployments in SCCM 2012

- Working with Proxy Servers, File Servers ,Application and Print Servers

- Knowledge of systems and network principles and general systems administration best practices.

- To coordinate the service maintenance and procurement of purchasing all IT related equipment..

ACADAMIC QUALIFICATION

Graduated As **MCA** (Master of Computer Application**)** from Adaikalamatha College, Thanjore, Bharadhidasan University, And Tamil Nadu, India.

CERTIFICATION

- Microsoft System Administrator **(MCSA)** – ID # 6171461.
- Cisco Certified Network Associate **(CCNA)** – ID #CSCO11376898

PROFESSIONAL EXPERIENCE

1. **Position** : System Administrator

   Company : Dutco Group (JA Resorts And Hotels)

   Duration : From Aug 2012 to June 20th 2018

Job Description:

- Installing, configuring and managing windows servers 2012 R2.
- Configuration and management of Active Directory, DNS and DHCP
- Restricting domain users from accessing critical services using AD and Group Policy
- Managed group policy deployment, Active Directory users and group management.
- Administering virtualized environments Hyper-V servers
- Administrating Microsoft office 365 and managing 150 mailboxes including Service accounts Diagnose Hardware and Software problems, and replace defective components.
- Installation of local and network printers and user access management in accessing these printers.
- Documentation of Network layouts and constant update of Network infrastructure.
- Configuration of Network routers, wireless Access Points(Juniper, Unifi).
- Apply Operating System patches and upgrades on a regular basis.
- Administrating Patch management for all the windows server and Workstation using WSUS
- Managing LG Servers for IPTV configuration for the entire hotels.
- Managing File server backup to LTO5. Configure the Network and local printers
- MS SQL Server administration and users management, Database Backup and restore .
- Troubleshooting day-to-day problems related LAN Networks & Printers.
- Configuring and Managing Share and Security permissions
- Configured and maintained Avaya IP TV & Phones. To Update the asset details to the Asset Management.
- Effectively update the incidents and changes on the IT Service desk ticketing system.
- Repair software issues and failures, Coordinate and communicate vendors if is in Warranty

2. **Position** : IT Support Executive

   Company : Arabia Taxi Transportation LLC,Abu Dhabi,UAE

   Duration : From Aug 2008 to july 2012

3. **Position** : IT Support Engineer

   Company : HIDADA LTD, JEDDAH, SAUDI ARABIA

   Duration : From Nov 2003– AUG 2007

Job Description:

- User Creation, Share folder creation and password policy management
- DNS and DHCP configuration
- Implementing group policy for domain users
- Performing health checks and monitoring the Windows servers for any critical alerts like hardware
- failures, critical events, disk space issues and dependency services that are running on the servers on daily basis
- Managing Group policy, sharing, security, accessing files and folders
- Installing and configuring of network Printers
- Installing and configuring the network printer. Day to day user access support
- Installing, configuring, maintaining and troubleshooting of Windows XP, Vista & windows7 operating system in domain environment. Administrating of print server and file servers.
- Installing and Managing Symantec Endpoint protection Manager 12.0
- Install and configure the necessary academic software's CEOS and Orbit etc., as required by IT Management.
- Undertaken the day to day operation of data backup and restoration of servers using Symantec Backup Exec.
- Configured and maintained IP TV & Phones. Providing support to user mail clients (MS Outlook).

PERSONAL DETAILS:

Father Name	:	Abdul Rahman
Date of Birth	:	02-03-1979
Nationality	:	Indian
Religion	:	Muslim
Gender	:	Male
Marital status	:	Married
Languages Known	:	Arabic, English, Urdu, Tamil And Malayalam.

DECLARATION

I hereby declare that the above stated information is true to the best of my knowledge and faith.

Place: India-Chennai
Date:

Rahmathullah.A