Md. Asfak
F- 120 khanpur Village New Delhi
Contact: 9810720595   Email: **asfak.anjum@gmail.com**

Seeking assignments in Network Infrastructure/ System Administration/ Technical Support/ IT Security with a technology driven organisation of repute.

PROFESSIONAL PROFILE

+ Result-driven professional with over 6 years of qualitative experience in Windows/Networking Systems Administration and Technical Support.
+ Working as **Technical Support Engineer** with **_PC Solution Pvt. Ltd._** Client side at **Engineers India Limited (E.I.L.) R&D Complex   Sec-16 Gurgaon.**
+ Insightful knowledge in Desktop/server management, network planning & implementation (LAN, WAN), configuration of Servers, maintenance of hardware, User account administration.
+ Possess knowledge about transparent bridging involving the Ethernet, 802. 11b & 11a Wireless Networking.
+ Knowledge of routing protocols including RIP (1 & 2), IGRP, OSPF, EIGRP.
+ An effective communicator with strong team management, analytical and problem-solving skills.

COMPETENCIES OVERVIEW

Network Profile
+ Designing, implementing and supporting networks.
+ IP addressing and sub netting, Routing concepts.
+ V LAN configuration, switching etc.
+ Knowledge of Network Cabling.
+ Leading the team of technical professionals during the development stages.
+ Maintaining, updating the redundant LAN Design for achieving no downtime.
+ TCP/ IP Engineering DHCP, I P polices, source based routing. Access lists.

System Administration
+ Installing and configuring the Windows 2003/2008/2012 servers for optimal performance.
+ User administration, Adding/deleting/creating/modifying user account.
+ Maintain & Troubleshoot Desktop PC's, Network Devices and other equipment (peripherals) that connect to computers.
+ Installation & maintenance of Desktop, Thin Client workstations, servers, backup devices and peripherals.
+ Installation & Basic Troubleshooting   of Network printers like HP 1022, HP 2800, HP 5550, and HP 9040 MFP
+ Mail Client support to users for MS Outlook
+ Designing the Backup Strategy for the sites for backups as well as restoration. Ensuring scheduled/unscheduled Backups as per backup plan.
+ Installing and Configure AD DS, DNS, DHCP, IIS.7 etc.
+ Creating Reservations for DHCP client machines,
+ Managing User Security and Disk Space to file server.

EDP/Facilities Management
+ Interacting with various vendors for sourcing products and solutions and for closure of calls of certain machines, which are supported by them.
+ Maintaining an Asset database for the customers and update at regular intervals.
+ Tracking asset movements and ensuring software and hardware assets are within control.

Technical Support
+ Oversee Helpdesk Management, involving attending to and addressing technical queries put forth by internal customers and ensuring satisfactory resolution of the same.
+ Ensuring that the met with the vendors as well as customers.

CAREER HIGHLIGHTS

Since August 2009 with Pc Solution Pvt. Ltd, New Delhi to Till Now

- Handling different teams from different vendors, in the phase of migration, installation.
- Configuration and Administration of Multi-Video-conferencing on MCU devices over MPLS and Internet.
- Provide troubleshooting support to maintain all network systems and monitor them proactively to ensure that production downtime is minimized
- Communicate effectively with all members of the IT support team, projects team, vendors and internal customers from the business processes
- Leading the team of technical professionals during the development stages.
- Maintaining, updating the LAN at site.
- Maintenance of HP ,Cisco Switch Configurations
- Managing TCP/ IP allocation and ensuring minimal downtime of IT Resources.
- Installing and configuring the Windows 2003/Windows 2008/Windows 2012 servers for optimal performance.
- Configuring Redundancy in the servers for fault tolerance with User Security and Disk Space management to optimize the server utilization.

EDUCATIONAL CREDENTIALS

Graduation from **B.R.A. Bihar University** MUZAFFARPUR. **(2003-2007).**

CERTIFICATIONS

14 Months Diploma in computer hardware and networking (JCHNP) from Jet king Info train Ltd. South Extension, Delhi.
HP Certified- HP2-H08 (HP Desktops, Laptops and Workstations).

TECHNICAL PURVIEW

- ✦ Familiarity with Transparent Bridging, Switching, Static/Dynamic Routing, Multicasts TCP/IP, RIP (V1 & V2), IGRP, EIGRP, VLANs, ISDN (BRI, PRI), PPP.
- ✦ Installation, Configuration and management of Active Directory Service, WDS, DHCP.
- ✦ Familiarity with Cisco, HP, Dell and Aruba Products.

Personal Details:
  Name: MD. ASFAK
  Date of birth: 13th JAN 1986
  Marital status: Married
  Nationality: Indian
  Language knowledge: English, Hindi,
  Gender: Male
  My hobbies: Listening music, Watching Cricket& Surfing internet

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.

Place: New Delhi   **(Md. Asfak)**