

**PRADEEP KUMAR**

## Contant Info

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## Technical Support Skills

- ✚ OS installation: - Win XP, Win Server 2003, 2008, Win Vista, Windows 7, Win 8, Windows 10.
- ✚ Assembling, hardware up gradation troubleshooting,
- ✚ Windows maintenance, dual booting, upgrade & update the MS outlook configuration, Outlook backup & restore and troubleshooting.
- ✚ Disk Management, partitions.
- ✚ Printer installation and troubleshooting.
- ✚ Antivirus update & virus protection.
- ✚ Scanner configuration & troubleshooting.
- ✚ Troubleshooting of hardware and O/S.
- ✚ Basic Networking, Map drive, Data sharing.
- ✚ TCP/IP Configuration, Internet Maintenance.
- ✚ Data Cards configure and troubleshooting.
- ✚ Remote desktop and Remote assistance.
- ✚ Wireless Networking, Networking in Domain environment.
- ✚ Basic Firewall configuration.
- ✚ VNC Configuration and team viewer configuration.
- ✚ User Profiles Backup and Restore.
- ✚ Sharing folder, sharing device & Printer.

## Networking Support Skills

- ✚ Basic networking, peer to peer, Map drive, Data sharing.
- ✚ TCP/IP Configuration, Smooth running internet, Maintenance.
- ✚ Networking in Domain environment, & troubleshooting.
- ✚ Hardware Installation, Maintenance & trouble shooting.
- ✚ Cabling, patching, and LAN troubleshooting.

## Work Experience

Working as a Computer professional in STATE BANK OF INDIA (NAGINA) BIJNOR, U.P. Since 2006.

- ✚ Installed and patch updated hardware and software.
- ✚ Manage Domain environment for two sites through remote support (Team Viewer, VNC)
- ✚ Data Backup of all users, Manage Antivirus, Installation OS
- ✚ Local and Network Printer configuration, troubleshooting

## Education

2013	<b>Graduation</b> <i>Monad University Hapur (U.P.)</i>
2005	<b>Advance Diploma in Information Technology</b> (Networked Desktop Specialist) <i>NIIT</i>
2003	<b>Diploma in Desktop Publication</b> <i>CAFT CONSULTANTS PRIVATE LIMITED</i>
1999	<b>Intermediate</b> <i>BOARD OF HIGH SCHOOL AND INTERMEDIATE EDUCATION U.P.</i>
1996	<b>High School</b> <i>BOARD OF HIGH SCHOOL AND INTERMEDIATE EDUCATION U.P.</i>

## Personal Profile

Date of Birth	: 17/04/1981
Father's Name	: Mr Om Prakash
Marital Status	: Married
Language Known	: Hindi, English
Nationality	: Indian
Hobbies	: Reading Books

## Passport Details

Passport No.	: N3869001
Date of Issue	: 03/11/2015
Date of Expiry	: 02/11/2025
Place of Issue	: Bareilly

### DECLARATION:

I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately.

Date:

Place:

**(PRADEEP KUMAR)**