

# DESHRAJ

B-143, Aali Vihar, Sarita Vihar, Delhi - 76

Mobile No - **+91 9509757652**

Email Id :- [Drbairwa1@gmail.com](mailto:Drbairwa1@gmail.com)

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## **OBJECTIVES**

To build a strategic position in the organization that would provide me with job satisfaction while accentuating the company's growth. I believe in continuous improvement of self, other systems and processes. My openness, ability to take up challenges and persistence constitute my personal strength.

## **QUALIFICATIONS**

- **10<sup>th</sup>** from R.B.S.E 2003
- **12<sup>th</sup>** from R.B.S.E 2005
- **B.A** from Rajasthan University 2008
- **B.Ed.** from University of Jammu 2009
- **DCA** from Vardhaman open University, KOTA 2010
- **M.A** from Rajasthan University 2014

## **TECHNICAL QUALIFICATION**

- 1 year Computer Diploma in (**RS-CIT+DCA**) Vardhaman open University, Kota (2010)
- Knowledge of basic Operating systems like **MS Office, Oracle SQL, ICMS, WINSCP, Internet, ACMES, Galaxy.**

## **WORK EXPERIENCE SUMMARY**

- Currently working with Pc Doc's Services at **Delhi International Airport Limited** ( ICMS TEAM ) Cargo Terminal , as a **Support Executive (IT)** (From Sep-2016 to till-now)
- Last working with **Jai Balaji Indane Gas Agency** at **Indian oil corporation Ltd Rajasthan**, as a **Manager** From Jan. 2010 to Aug. 2016.
- **JNS INSTRUMENTS LTD Gurgaon**, Haryana in Q.C (Quality Checker ) from 2009 to 2010.

## **PROFESSIONAL EXPERINCE**

### **Delhi International Airport Limited (Sep. 2016 to till date)**

Worked as **Application Support Executive** at **Indira Gandhi International Airport (Cargo Terminal)** in **ICMS (DIAL)** department Delhi International Airport Limited (DIAL) is a Public Private Partnership Initiative that has been awarded the mandate for modernization and restructuring of the Indira Gandhi International Airport in New Delhi DIAL comprises the GMR Group, Airports Authority of India, The mandate is to finance, design, build, operate and maintain the Airport.

## **WORK PROFILE AND RESPONSIBLITIE**

### **1. DIAL Web Site Support.**

- DIAL Website ([WWW.ACMES.IN](http://WWW.ACMES.IN)) support to end-user.
- Helpdesk support for application query.
- Generate daily/monthly activity reports.

## **2. Customer Support.**

- TC and BC problem solution.
- DO and Sub DO problem solution.
- Making Airline flight schedule.
- SB validation and delete carting order
- **TDG** queries of CELEBI and DCSC.
- **Slot queries** of CELEBI and DCSC.
- ACMES Migrate And retrieve Password.
- **DIAL Website ACMES** Related Query & Solution.

## **3. Project Responsibilities.**

- A. **PFM data** prepare every week.
- B. Co-ordination for **CELEBI Airline to Load advise** data.
- C. Preparing Morning Report and **Airline wise report and TP data** daily basis.
- D. **DIAL Website ACMES** Related Query & Solution.
- E. Visit to **DCSC in OC, SLOT, TC, TD and ACMES Problem Solution.**

## **Career Achievements**

- Learnt organizational and management skills
- Excellent work ethic
- Performs well under pressure
- Team worker
- Accepts challenges as they come with a positive attitude

## **PERSONAL DETAILS**

Father Name	:	Mr. Ramesh Chand
Date of Birth	:	05 September 1987
Gender	:	Male
Nationality	:	Indian
Marital status	:	Married
Hobbies	:	Net surfing, Listening Music & Dancing
Languages known	:	English, Hindi
<b>Passport No.</b>	<b>:</b>	<b>P4344854</b>
<b>Aadhar card No.</b>	<b>:</b>	<b>9414 2442 8622</b>

## **DECLARATION**

- I consider myself familiar with the aspects of Information Technology. I am also confident of my ability to work in a team.
- I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Date. Jan. 2019

