


Predicting Engagement: Social Network Analysis and Deep Learning Techniques

Raffi Mesrobian





Introduction

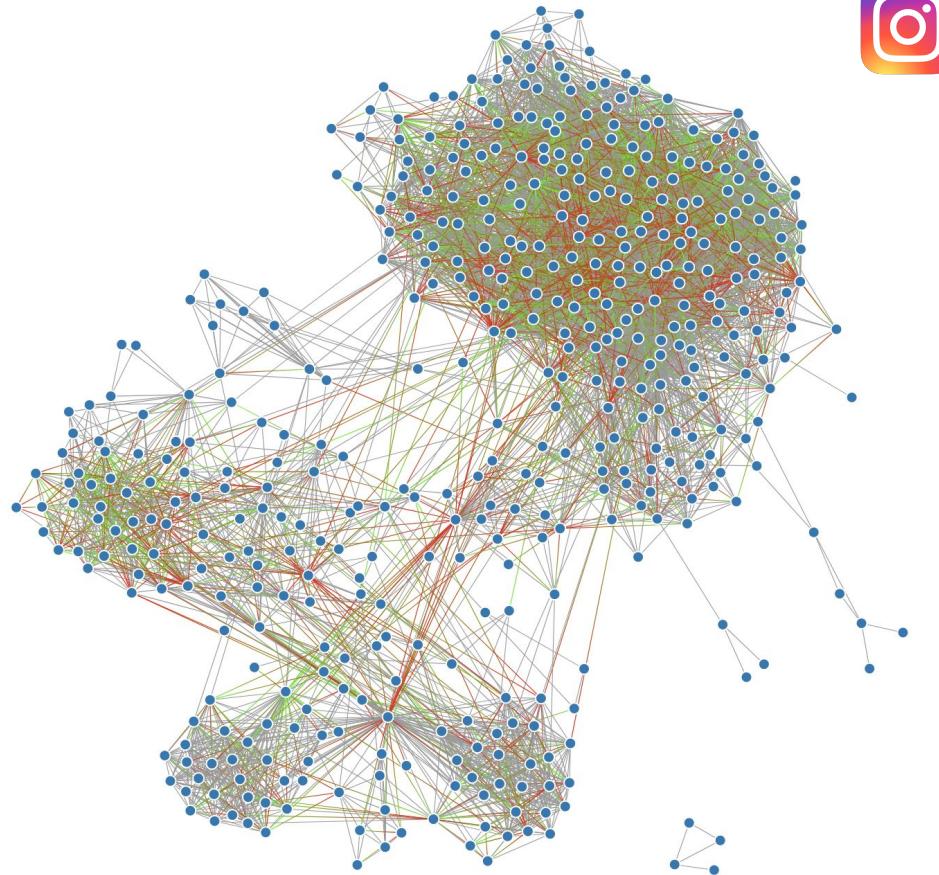
In recent years, social networks have played an increasing role in our daily lives. The social network has become a priority for brand marketing, with Instagram being a platform with one of the highest engagement rates. The data from these networks can be useful for other things, too. [This study](#) (1) uses publicly available data from Reddit to examine the effectiveness of different methods that can provide an early detection of major depressive disorders (MDDs).

The objectives of this project are to visualize my social network, applying graph theory to better understand it and to create a model that will predict the engagement level of a post.



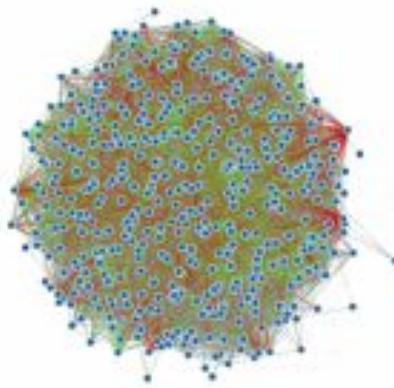
Visualization

- Process:
 - Two web scraping bots
 - txt files to json (d3.js library)
- Network properties:
 - 463 nodes → 11,988 edges
 - Density: 5.6%
 - Avg. Degrees: 25.9
 - Avg. Shortest Path Length: 2.9
- This [gist](#) and [medium](#) post are great references for those who are interested in visualizing their network and learning about global and local network analysis



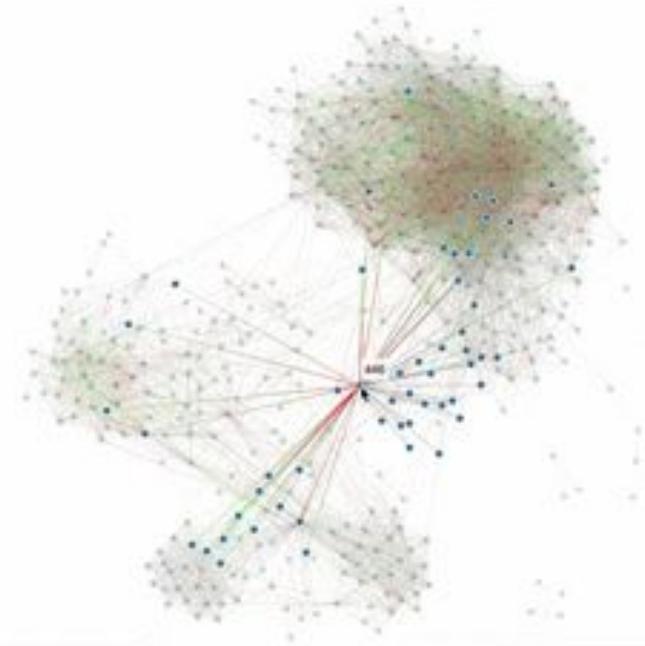
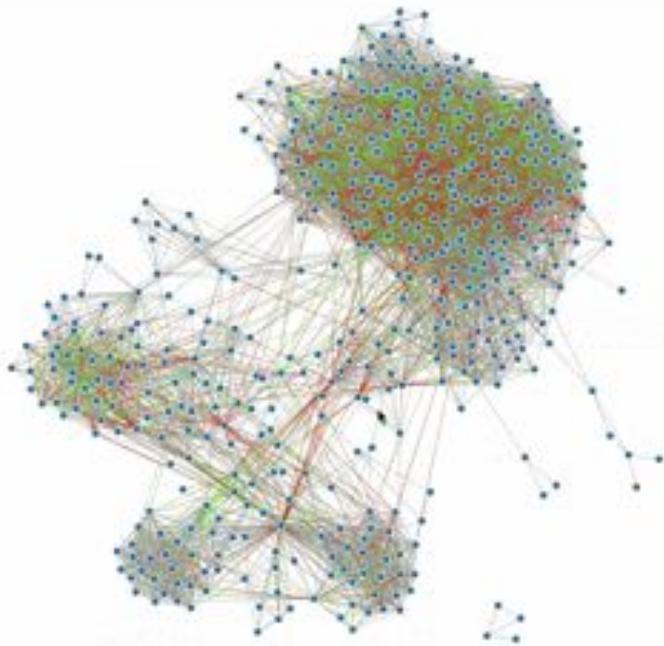


Force Directed Graph



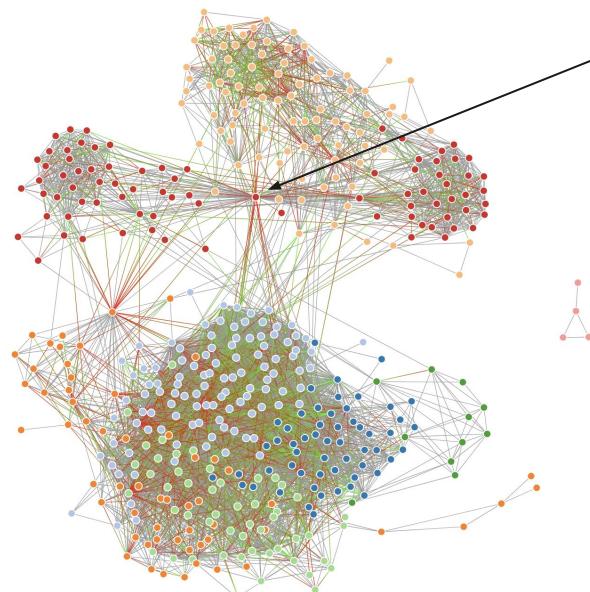


Force Directed Graph (cont.)

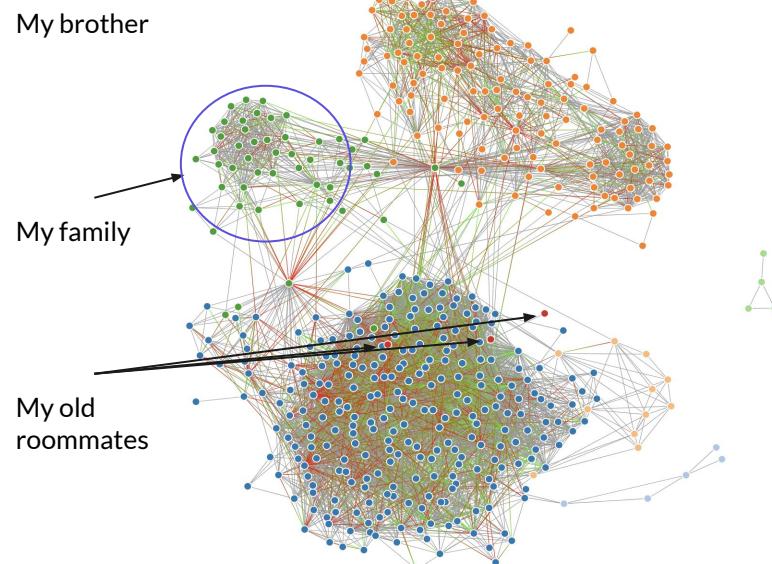




Clustering



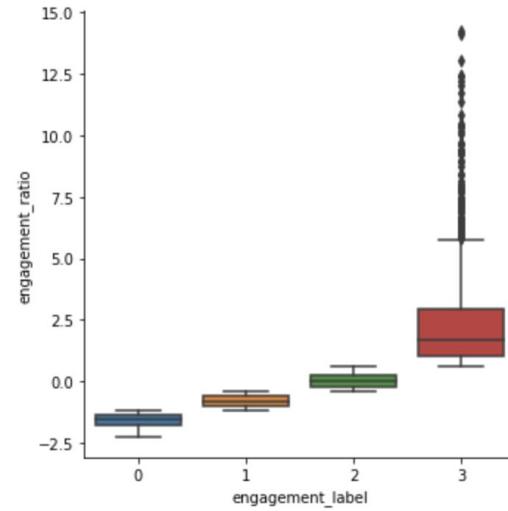
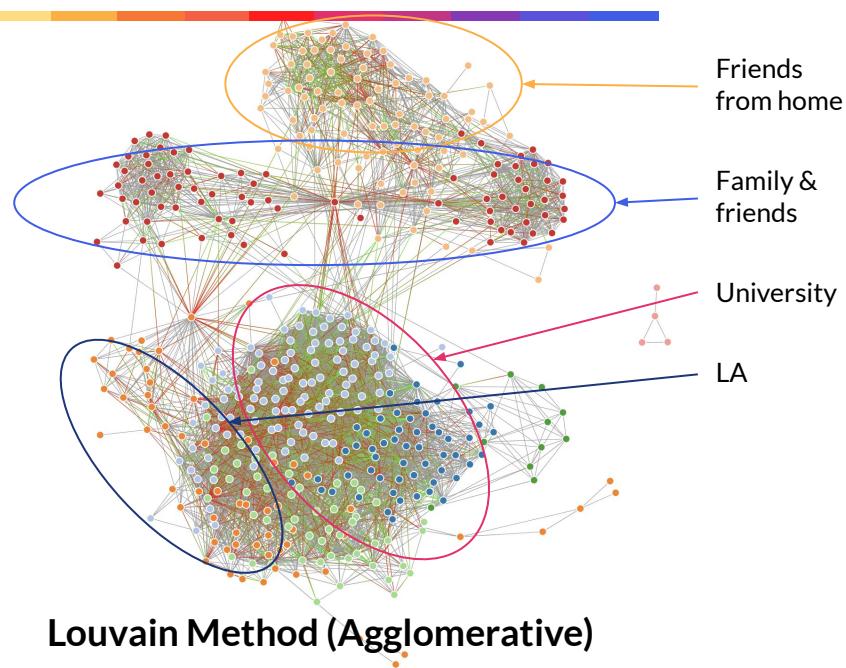
Louvain Method (Agglomerative)



Girvan-Newman Method (Decisive)



Classification



Note: LR = likes / followers; CR = comments / followers; Mean Norm LR (MNL) = $(LR - \text{avg. } LR) / \text{std. } LR$; Mean Norm CR (MNC) = $(CR - \text{avg. } CR) / \text{std. } CR$; Engagement Ratio = MNL + MNC



Post Data

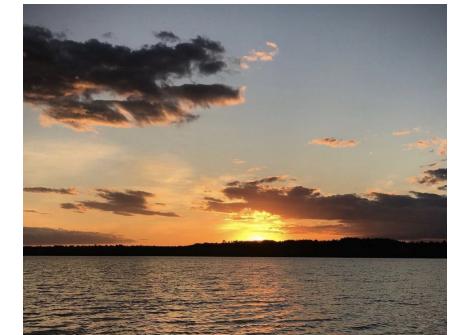
The image displays a composite view of an Instagram post. On the left is a photograph of a colorful mural on a wall behind a chain-link fence. On the right is the Instagram post interface with various data points labeled by arrows:

- Username:** Following (top left of the post area)
- Location:** Brooklyn, New York (top center of the post area)
- Caption text:** Missing that thicc, palpable, sweet august heat and the sweaty friends who made it so highly tolerable (center of the post area)
- Comment count:** 3w (timeago)
- Comment text:** 1 like, Reply (comment 1)
- Comment text:** 1 like, Reply (comment 2)
- Comment text:** I want that grilled (comment 3)
- Image URL:** The main image itself (the mural)
- Like count:** Liked by [redacted] and 75 others (bottom left of the post area)
- Type of image:** A photograph (indicated by the camera icon)
- Date and time of post:** DECEMBER 17, 2020 (bottom center of the post area)



Classification Challenges

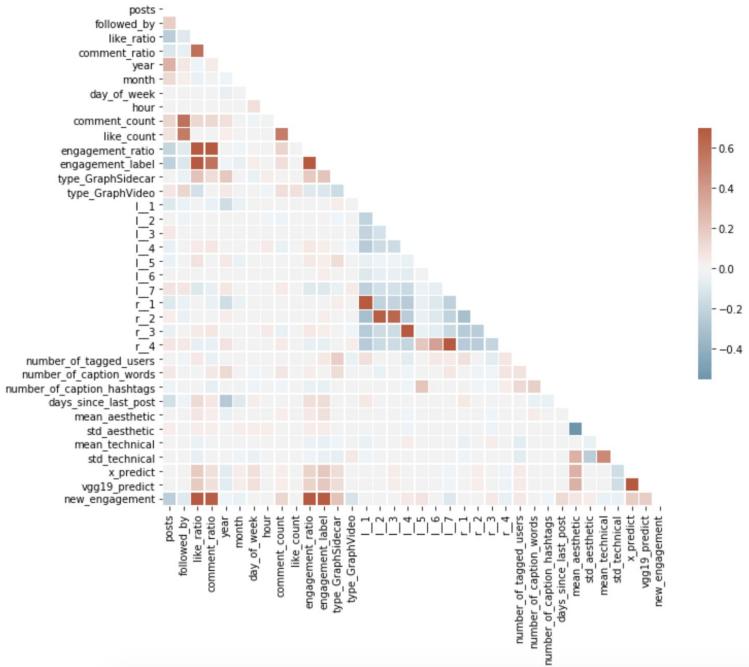
- Images:
 - Xception & VGG-19
 - Accuracy: ~33%
 - 😞
- Natural Language Processing:
 - Multinomial NB, SGD, Logistic Regression
 - Accuracy: ~45%
 - 🤔



Like Ratio:	0.14	0.24
Comment Ratio:	0.002	0.007
Caption:	Spent a week in the mountains wondering what month it was. Turns out it's Juntober. Looking forward to Febgust.	null
Hashtags:	#undersocialized, #oversaturated	null
Community:	1	0
Engagement Group:	1	2



Regression

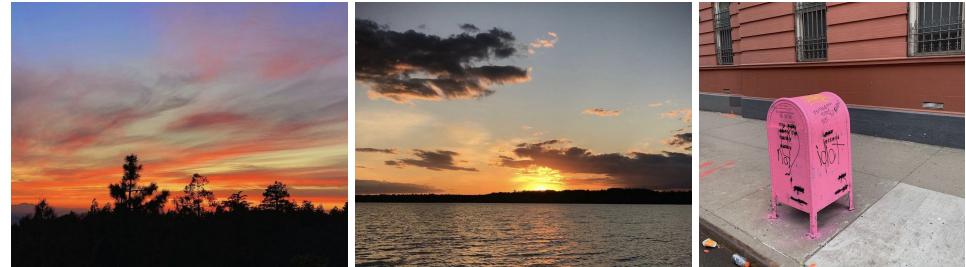
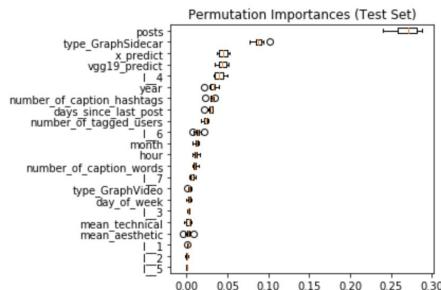


Engagement!



Regression (cont.)

- **Images:**
 - Xception MSE: 3.11
 - VGG-19 MSE: 3.11
- **Tabular Data:**
 - LR MSE: 2.66
 - SVD MSE: 3.20
 - GB RF MSE: **1.89**

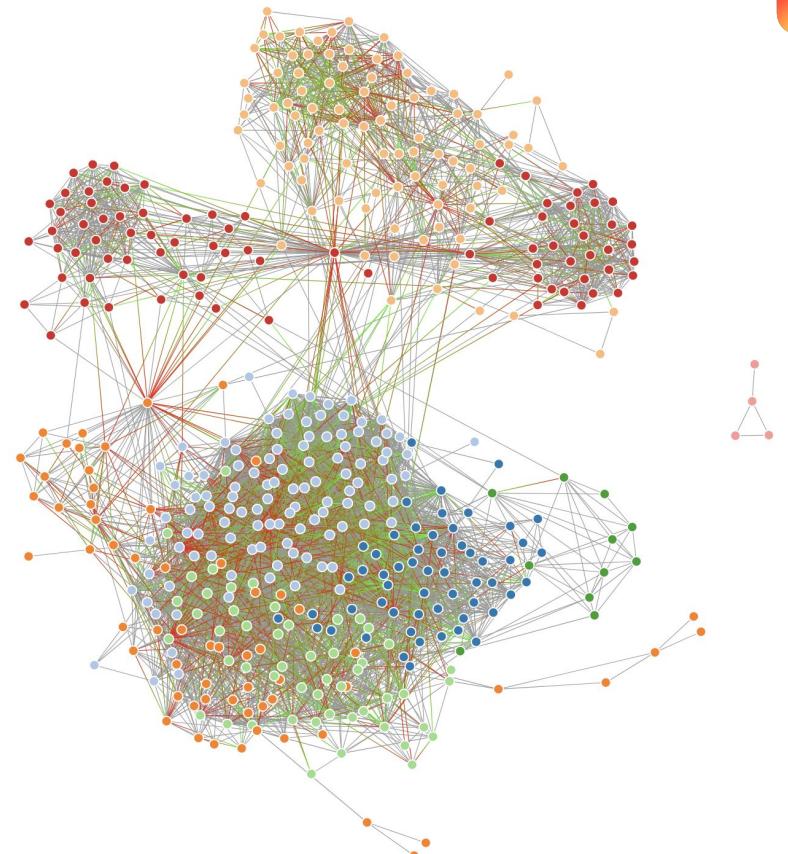


	Engagement Ratio:	-0.775	0.484	-0.275
Xception:	-0.009	-0.006	-0.106	
VGG-19:	-0.009	-0.006	-0.106	
Linear Regression:	-0.086	0.521	1.455	
Singular Value Decomposition:	0.012	0.440	1.392	
Random Forest:	-0.540	0.640	0.392	



Next Steps

- Scrape more data / add more features
- OpenCV + Tesseract → brand logos
- Become an influencer





Thank you!

Xception Image Labels for top 100 most engaging posts:

Siamese_cat, marimba, maypole, Band_Aid, **sunglasses**, Windsor_tie, theater_curtain, stole, candle, Brittany_spaniel, restaurant, Sunglass, suit, paddle, cliff, pajama, cowboy_hat, bikini, coho, studio_couch, ice_lolly, alp, jack-o-lantern, coil, academic_gown, web_site, altar, swing, sunscreen, stage, **hot_pot**, palace, swimming_trunks, seashore, sarong, jean, **burrito**, stingray, ski, **wig**, shower_cap, Pembroke, sombrero, Maltese_dog, breakwater, book_jacket, velvet, **giant_schnauzer**, cannon, seat_belt, rugby_ball, lakeside, valley, bib, pop_bottle, **diaper**, comic_book, cradle, tub, wok, cliff_dwelling, Chesapeake_Bay_retriever, pay-phone, hoopskirt, racer, Australian_terrier, **mobile_home**, slot, croquet_ball, vase, **lab_coat**, maillot, motor_scooter, water_jug, gown, balance_beam, abaya, canoe

Hashtags in top 100 most engaging posts:

#WhenToomsBecomeOne, #backstreetboys, #dnatour2019, #bsbmil, #cincodemacha, #Cindyisababe, #SHS, #randomactsofkindness, #motherslove, #motherdaughter, #loveoflife, #loveofmother, #godsmasterpiece, #actsofkindness, #kindness, #kindnessisfree, #kindnessrocks, #mothers, #cousinlove, #sisterslove, #payitforward, #mariokart, #mariokart8deluxe, #mariokartpumpkin, #mariopumpkin, #nintendo, #nintendopumpkin, #tanooki, #tanookimario, #spazzadallas, #tanookipumpkin, #mayorann, #tanookimariopumpkin, #900lumens, #varmit, #racingslicks, #marieloseszinnyc, #mustardinmyhair, #hotdogger, #hotdogsog, #birthdaydog, #nightmaresquad, #fallofsaigon, #Bozscaggs, #midnighttrain, #secondbank, #fazolis, #alpastor, #1917, #elchapo, #apocalypto, #minne, #gogops, #bigcat, #ChallengeAccepted, #pgachampionship, #womensupportingwomen, #sacrécoeur#sacrecoeur#frame, #RollTide, #nfl, #oakley, #oakleysunglasses, #theGrandestCanyon, #LTD, #liv michelleconnolly, #baltimore Ravens, #ravens, #lamarjackson, #truzz, #bigtruss, #womenempowerment, #acrylicpainting, #acrylic, #acrylicpaint, #football, #portrait, #portraitpainting, #painting, #fantasyfootball, #baltimore, #team43, #worldracingleague, #baltimoremaryland, #contemporaryart, #fineart, #art, #artwork, #latheater, #cantzophis, #nflmemes, #mvp, #usmc, #wrl, #enduranceracing, #miata, #prettyyoungthing, #wishesluck, #thisisbeyondnnndme, #felixjohnstone, #munclegiarekracing, #gp4, #womenempoweringwomen, #oscarwilde, #devilpup, #teufelswelpe, #hydrate, #gerberMRE, #america, #glendale, #brandpark, #missprism, #MostFunWins, #MarriedMurphy, #TeamSpecialSauce, #Shamrocks, #ScoochButts, #ThankYouEveryone, #adelinafahey

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BeautifulJoup



Keras



NetworkX
Network Analysis in Python



NumPy



pandas



SciPy



Selenium



seaborn



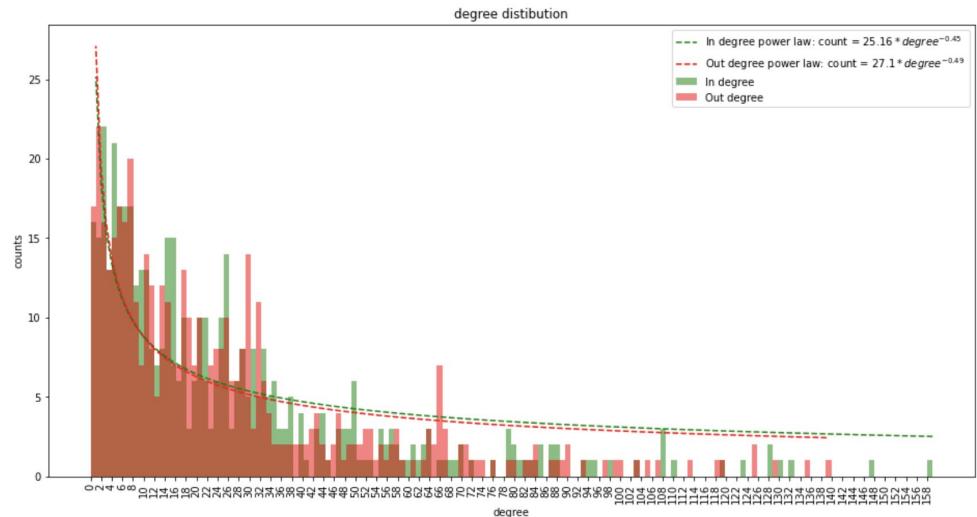


Appendix



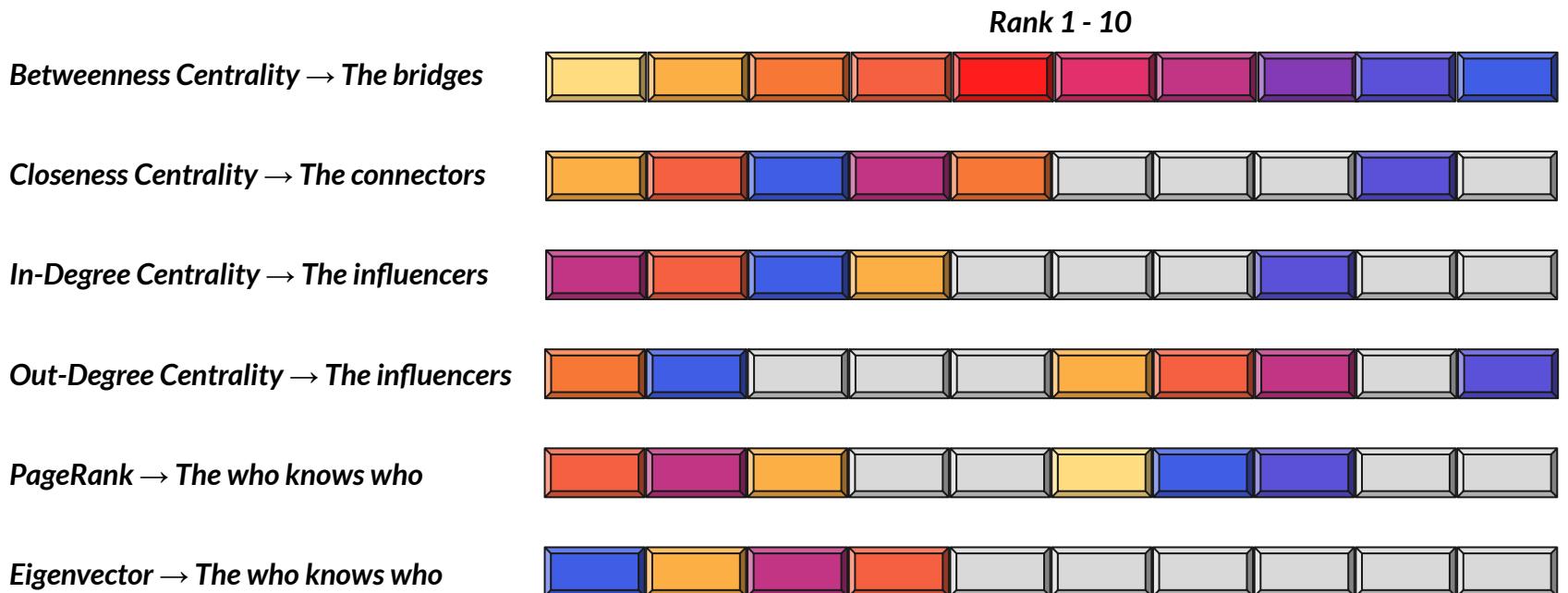
Network Properties: Global Level Analysis

- Density: 5.6%
- Avg. Degrees: 25.9
- Avg. Shortest Path Length: 2.9



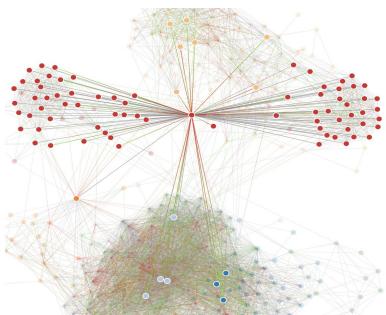


Network Properties: Local Level Analysis

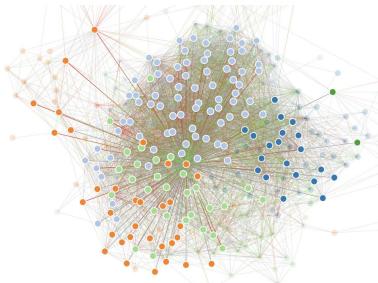




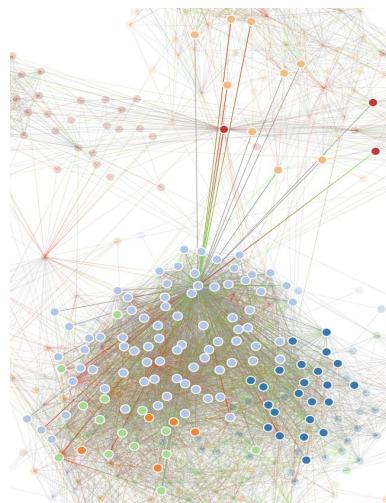
Network Properties: Local Level Analysis (cont.)



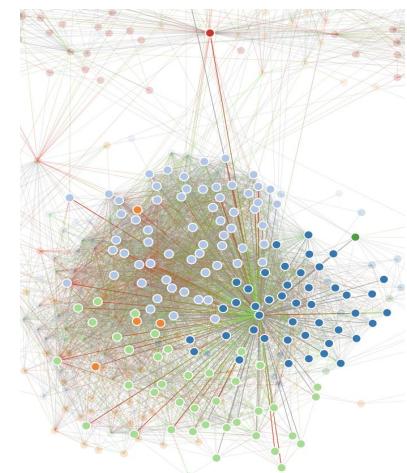
Betweenness Centrality → The bridges



Closeness Centrality → The connectors



In-Degree Centrality → The influencers



PageRank → The who knows who





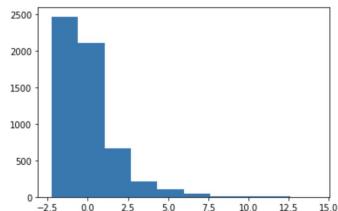
Regression Flow

Engagement Metric:

like_ratio =
likes / follower

mean_norm_likes =
 $(\text{like_ratio} - \text{mean like_ratio}) / \text{std like_ratio}$

engagement_ratio =
 $\text{mean_norm_likes} + \text{mean_norm comments}$



Feature Engineering & Numerical Data Split:

of posts
Followed by
Year, month, day, hour
Type of image (OHE)
Community (OHE)
tagged users
of caption words
of caption hashtags
Days since last post

NIMA Neural Image Assessment:



Mean_aesthetic: 5.846256
Mean_technical: 4.911221

Methods:

Xception,
VGG-19,
Linear Regression,
Random Forest,
Singular Value
Decomposition

129,651 data points

22,548 data points

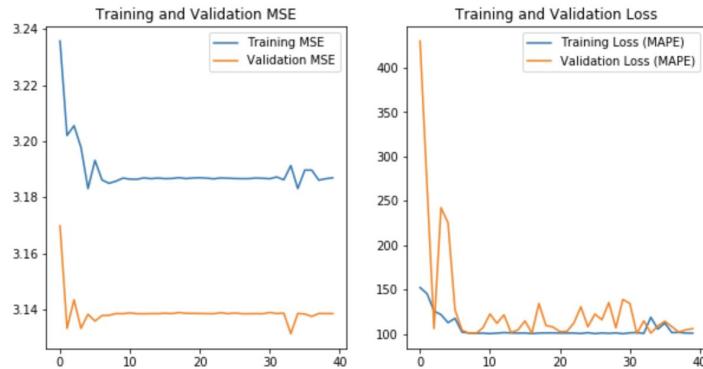
Train / Test
163,199 points



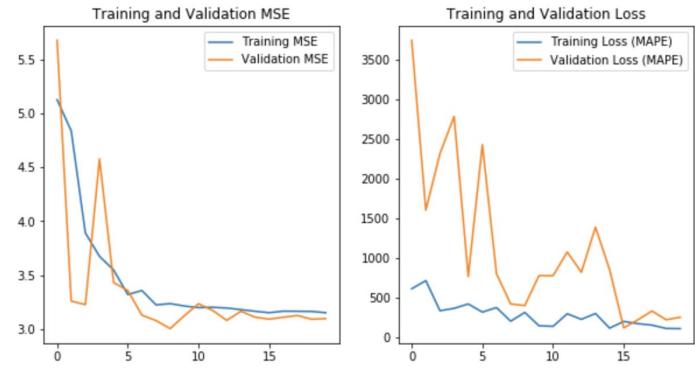
Regression: Image Train / Validate

- 5637 images (4509 train / 1128 validate)
- Image augmentation to help with overfitting

Transfer Learning: VGG-19



Transfer Learning: Xception



Regression Results

Actual ER: -0.275

Features	Method	R2	MAE	MSE	ER
Metadata + Feature Engineering (23 Features)	LR	0.09	1.22	3.16	1.192
	SVR	-0.32	1.57	4.70	2.103
	RF	0.41	1.01	2.21	0.026
Image	Xception	0.02	1.22	3.11	-0.106
	VGG-19	0.02	1.22	3.11	-0.106
All (27 Features)	LR	0.11	1.17	2.66	1.455
	SVR	0.10	1.21	3.20	1.392
	RF	0.32	0.98	1.89	0.392





Logos



Beautifulsoup

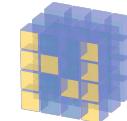


K Keras

matplotlib



NetworkX
Network Analysis in Python



NumPy

pandas



SciPy

Selenium

seaborn

TensorFlow