Software Engineering Processes and Tools

PART B - USER DOCUMENTATION

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1. Installation and Setup Guide of XAMPP and Database

1.0 Prerequisite

Operating system: Microsoft Windows

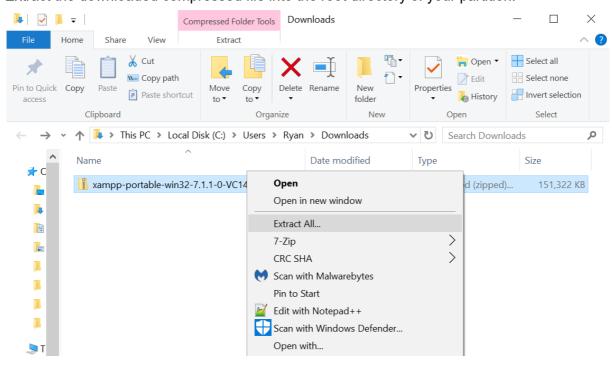
1.1 Downloading the XAMPP server stack

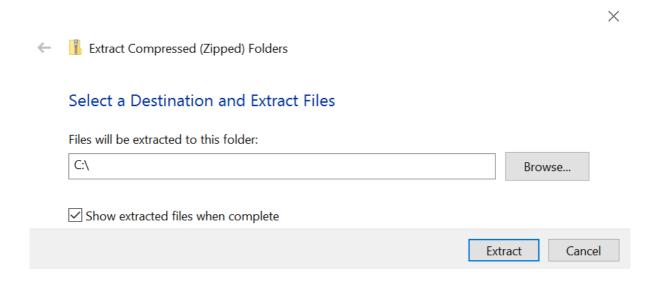
This package is the **XAMPP for Windows 7.1.1**, which includes (**Apache 2.4.25**, **MariaDB 10.1.21(MySQL)**, **PHP 7.1.1**), the services we need.

Download XAMPP portable(Non-installation required) package from the link below: https://sourceforge.net/projects/xampp/files/XAMPP%20Windows/7.1.1/xampp-portable-win3 2-7.1.1-0-VC14.zip/download

1.2 Installing the XAMPP server stack

Extract the downloaded compressed file into the root directory of your partition.

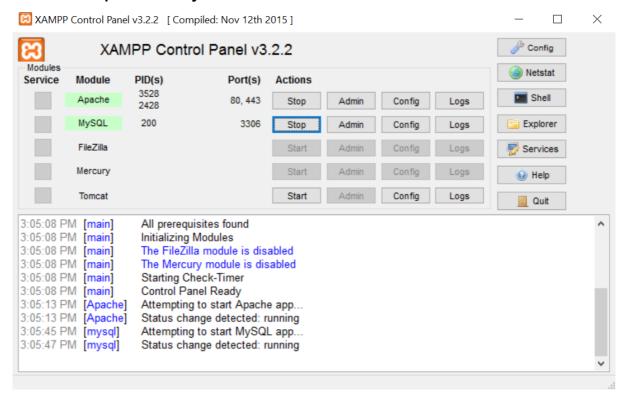




1.3 Starting the XAMPP server stack

Once extracted, go to the extracted package, directory ("C:\xampp", if it was extracted in root directory of partition), and run the program "xampp-control.exe", Select the English option and save.

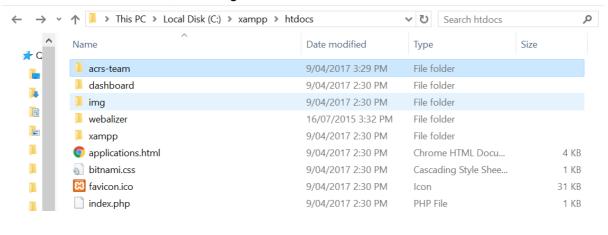
• Start Apache and MySQL services.



1.4 Setting up the web server directory

Back to the XAMPP folder, locate the **htdocs** folder, this is where we will be putting the assignment repository.

• Extract or move the entire assignment folder into the **htdocs** folder. In this demonstration case, the assignment folder is called **acrs-team**.



1.5 Setting up the database

- 1. Open a Command prompt, and change directory to "c:\xampp\mysql\bin\", if xampp was extracted into the root directory, this can be done using the command
 - "cd c:\xampp\mysql\bin\", without the quotes.

C:\Users\Ryan>cd c:\xampp\mysql\bin\

- 2. Run mysql.exe with the root username, using
 - "mysql.exe -u root" without quotes.

The command prompt will return the below message, if successfully logged into the database.

```
c:\xampp\mysql\bin>mysql.exe -u root
Welcome to the MariaDB monitor. Commands end with ; or \g.
Your MariaDB connection id is 2
Server version: 10.1.21-MariaDB mariadb.org binary distribution
Copyright (c) 2000, 2016, Oracle, MariaDB Corporation Ab and others.
Type 'help;' or '\h' for help. Type '\c' to clear the current input statement.
MariaDB [(none)]>
```

3. Locate the sql script called "createTablesAndInsertDummyRecords.sql", used to setup the database, tables and insert dummy records into the tables, located in the assignment folder under the "sqlScripts" folder.

("C:\xampp\htdocs\acrs-team\sqlScripts", if it was extracted in root directory of partition)

- 4. Run the **source** command, used to execute, sql scripts in MySQL, with the absolute file path of the sql script "**createTablesAndInsertDummyRecords.sql**". In our demonstration case, it would be
 - "source
 C:\xampp\htdocs\acrs-team\sqlScripts\createTablesAndInsertDummyRe
 cords.sql", without the quotes.

If successful the script will process, create the database, tables, and insert dummy records.

```
MariaDB [(none)]> source C:\xampp\htdocs\acrs-team\sqlScripts\createTablesAndInsertDummyRecords.sql
Query OK, 6 rows affected (0.09 sec)

Query OK, 1 row affected (0.00 sec)

Database changed
Query OK, 0 rows affected (0.02 sec)

Query OK, 0 rows affected (0.03 sec)

Query OK, 0 rows affected (0.03 sec)

Query OK, 0 rows affected (0.02 sec)

Query OK, 0 rows affected (0.02 sec)

Query OK, 0 rows affected (0.06 sec)

Query OK, 1 row affected (0.04 sec)

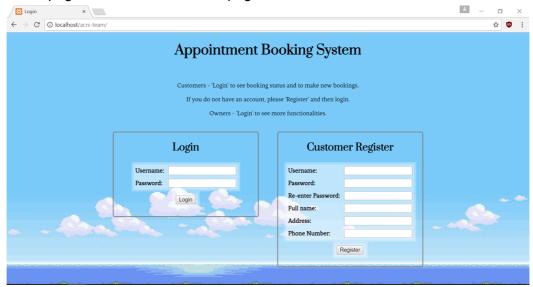
Query OK, 1 row affected (0.00 sec)

Query OK, 1 row affected (0.00 sec)

Query OK, 1 row affected (0.00 sec)
```

1.6 How to access Booking Website web page

- 1. Open a browser of choice, In our case it is Google Chrome.
- 2. In the URL go to http://localhost/<What you named the assignment folder>
 - If XAMPP was extracted into the root directory and the assignment folder was placed in "c:\xampp\htdocs", enter into the URL:
 - o http://localhost/acrs-team/
- 3. The webpage will be redirected to a page similar to below.



4. You can test whether the database has successfully been set up by login into the owner account using (Username: admin / Password: admin), and you'll be redirected to the Business owners, administration page.



2. Page Descriptions and Functions

2.1 Main Page: index.php

This page is the first page that should be accessed, it contains the customer and business owner login section, as well as the customer register form.



Figure 1 - Login Form

The login form works for all entries inside the database (including those that have been added through the customer registration form); however the default details that should be used for testing purposes are:

Customer: username: customer

password: customer

Business Owner: username: admin

password: admin

Once the user has entered in the username and password they desire, they can either press the "enter" key or click the "login" button to begin processing the login request.



Figure 2 - Customer Register Form

For the customer register form accept a new registration.

- · All five fields must have entries
- The username must be a unique value
- The username has to consist of letters or digits only and length between 5-10

- The password must be at least 8 characters contain at least 1 uppercase letter, 1 lowercase letter and 1 number, it can contain special characters
- The passwords have to match (password <-> re-enter password)
- Full name must contain letters only and length between 5-10
- Phone number must contain 10 digits (acceptable formats are -> 123.456.6789 and 123-456-6789 and 1234567891)

Once the user is happy with their input they must click the "register" button for the form to start processing their input.

2.2 Initial Customer Page: customerPage.php

This is the first page that a customer will see after they log in. The central focus of the page is the bookings that have been made by the account that is currently logged in. There is no interaction with this part of the page, however.

(The services column will generally show the actual service name eg: clip, wash, etc. However the test data that was used did not include this column, as such they are not shown here)

Y	our F	Booki	ng Su	ımm	aries
Dat	te	Start Time	End Time	Services	Extra Notes
28-	April-2017	1:30PM	2:30PM		Clip
21-	April-2017	1:30PM	2:30PM		Clip

Figure 3 - "customer's" bookings summary

Along the header of the page there are three buttons: "Show Booking Summaries", "Make a new Booking", and "Sign Out". (Please note, "Hello, customer" is not a button, it just uses the same style as the rest of the navigation bar).

Booking Website

Hello, customer. Show Booking Summaries Make a new Booking Sign Out

Figure 4 - Main header of the customer section of the website

The "Show Booking Summaries" button leads the user to 2.2 "customerPage.php",

"Make a new Booking" takes the user to 2.3 "customerBooking.php", and

"Sign Out" logs the user out of the current session, and takes them back to 2.1 "index.php".

This header is consistent throughout the entire customer section of the website and will not be re-explained for all pages.

2.3 Customer view/make a Booking: customerBooking.php

This is one of the most important pages on the website, it allows the customer to actually make a booking into the system.

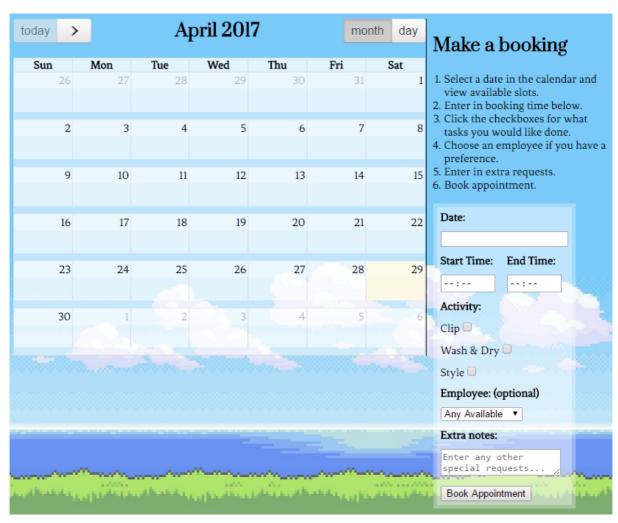


Figure 5 - "Making a Booking" page's main content

The main content of this page consists of a calendar, that has four buttons on the top (two in the top left corner which are used for view navigation, and two in the top right corner which change the calendar's view from a monthly overview to a daily overview). The way this page works is somewhat convoluted. Off to the right of the calendar there is a form with four fields that need to be filled in. The "Date" field will be filled in automatically whenever the user clicks on a day on the main calendar, at the same time as this the view of the calendar will shift from a month view to a timeline of the day they have clicked on. This will show all of the appointments that have been made on that day, as well as the times that are free(White).

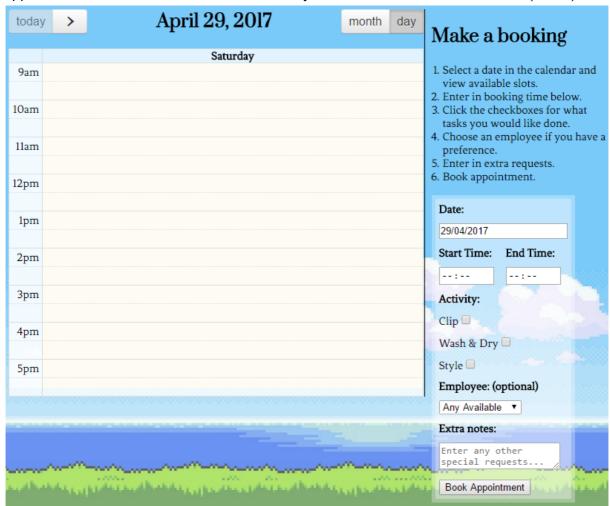


Figure 6 - Daily Timeline view of the calendar, showing the date has been entered

Entering in the start time ate; however, it is much more tedious as the user will have to enter in the time specifically. The end time will be automatically updated depending on what activities are selected, as each require a different amount of time. The next drop down menu allows the customer to select the employee that they would like to work with for their booking, if they want. Selecting "any available" will just find any employee available and assign them to the booking.

The last field is simply a text box for any "extra notes" that may need to be submitted with the booking.



Figure 7 - Showing the Start time, end time, and extra notes sections being filled in.

Once the user has finished entering in the details of their desired appointment they can click on the "Book appointment" button to actually book it in (assuming it is a valid appointment).

2.4 Initial Business Owner Page: businessPage.php

This page is very similar to the initial customer page **2.1** however rather than just showing the bookings for just the currently logged in user, it shows all of the bookings currently in the system for their business (sorted by time, earliest to latest). There is no interaction except for navigation on this page.

	Boo	oking	Summa	ries	
Date	Start Time	End Time	Customer Name	Service	Extra Notes
17-April-2017	9:00AM	10:00AM	Chris Hunter		Wash & Dry
17-April-2017	11:00AM	12:00PM	Gary Peterson		Clip, Wash & Dry
18-April-2017	11:30AM	12:30PM	Horton Andersen		Clip & Style
19-April-2017	1:00PM	2:00PM	Bernard Campbell		Clip, Wash & Dry
21-April-2017	10:45AM	11:45AM	Isabelle Barkley		Wash & Dry
21-April-2017	1:30PM	2:30PM	Alica Michaels		Clip
24-April-2017	9:00AM	10:00AM	Chris Hunter		Wash & Dry
24-April-2017	11:00AM	12:00PM	Gary Peterson		Clip, Wash & Dry
25-April-2017	11:30AM	12:30PM	Horton Andersen		Clip & Style
26-April-2017	1:00PM	2:00PM	Bernard Campbell		Clip, Wash & Dry
28-April-2017	10:45AM	11:45AM	Isabelle Barkley		Wash & Dry
28-April-2017	1:30PM	2:30PM	Alica Michaels	-99	Clip

Figure 8 - Booking Summaries for business Owner

The main header for the Business Owner section of the website is very similar in appearance to the customer's version but with a few major functionality changes. To begin with, the centre two buttons are now drop down menus with more options.



Figure 9 - Business Owner Section Header

The "Bookings" drop down menu holds only two items: "Booking Summaries" which leads to the initial "businessPage.php" **2.4**. Whereas the "New Bookings" option yields a new result, leading the user to "businessPageNewBookings.php" **2.5.0** The newly added "Create Booking" option takes the user to "businessPageCreateBooking" **2.5.1**.



Figure 10 - "Bookings" Drop down menu options

The "Employees" drop down menu holds three completely new options: "Availability" which takes the user to "businessPageEmployeeAvailability.php" **2.6**, "Add Shift" redirects the user to "businessPageEmployeeAddShift.php" **2.7**, and lastly "Add New Employee" leads to "businessPageEmployeeAddEmployee.php" **2.9**.

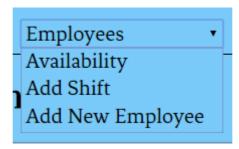


Figure 11 - "Employees" Drop down menu options

2.5.0 New Bookings Page: businessPageNewBookings.php

This page is remarkably simple, again having no interaction beyond navigation; however, it serves an important purpose: showing all bookings that have been currently made for the next seven days, showing the earliest first.



Figure 12.1 - New Bookings format changes, does not have test data inside

Date	Start Time	End Time	Customer Name	Services	Extra Notes
30-April-2017	9:00AM	9:28AM	Gary Peterson	Clip Style	
30-April-2017	10:00AM	10:57AM	Isabelle Barkley	Clip Wash & Dry Style	
				Clip	

Figure 12.2 - All Bookings for the Next Seven Days (old formatting but with test data)

2.5.1 Create Booking Page: businessPageCreateBookings.php

This page functions identically to **2.3** customerBooking, except that the business owner can select a customer to make the booking for.

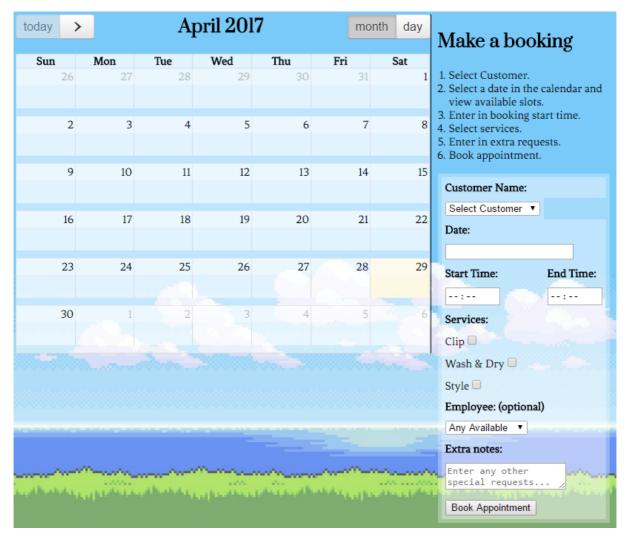


Figure 13 - Business Owner Make a Booking for Customer Page

2.6 Availability: businessPageEmployeeAvailability.php

This page is another rather complex page with a lot of interactivity. The calendar itself has six buttons:

The top left three are again for date navigation. If you are in month view; the left arrow shifts the view one month backward, and the right arrow shifts the view one month forward; if you are in week view, they each shift the view one week in the same direction; and the same goes for the day view. The middle button "today" just shifts the view to the current date.

The top right three change the view mode to the selected one, either month, week, or day.



Figure 14 - Employee Availability Month View

If a day is clicked in either month view, or week view, then the view is changed to focus only on the selected day, and the actual employee working times are shown. In week view, the working times for each employee are also shown.

In the future it may be wise to have some sort of menu where the user can select which employees they want to the shifts for, as currently it just shows all of them. If there were more than three or four employees rostered on at the same time it may become too cluttered to be useful, and most businesses have more than four employees working at the same time.



Figure 15 - Weekly view of Employee Availability



Figure 16 - Daily View of Employee Availability

2.7 Add Shift: businessPageEmployeeAddShift.php

This page and its main functionality of adding a shift for an employee works nearly identically to the "Make a Booking" **2.3**, except you need to select the employee whose shift you are adding from a drop down menu on the right hand side form.

ie: Clicking on a day in the calendar will automatically add it in the form, but the rest must be inputted manually.

This page also takes in functionality from **2.6** in that all of the current shifts (for all employees) can also be seen in both the weekly view and daily view. These are identical to figure 14 and figure 15 so they are not included here as well.



Figure 17 - Adding a new shift for an employee main content

2.8 Edit/Delete Shift: businessPageEmployeeEditShift.php

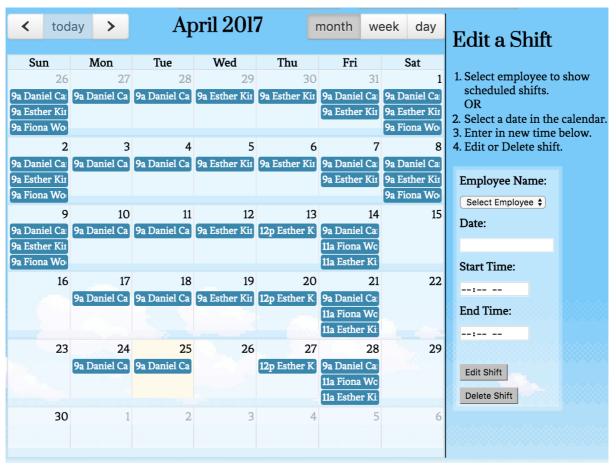
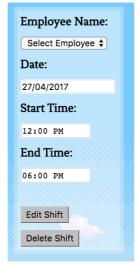


Figure 18 - Editing shift for an employee main content

This page allows the owner to edit or delete the existing employee shift(s). All of the existing shifts can be seen on the page and once one of them is clicked, it grabs the data from that shift and it appears on the right table. (yellow box shows today's date)





In this example, 27th April (12p Esther K) is clicked. Therefore, fields below "Employee Name" at the right shows us the date, start and end times of that shift. This can be edited by simply just changing the fields of these boxes followed by clicking "Edit Shift". Once it has been changed, Success message pops up and calendar gets refreshed.

Figure 19 -Before clicked on a shift

Figure 20 -After clicked on a shift

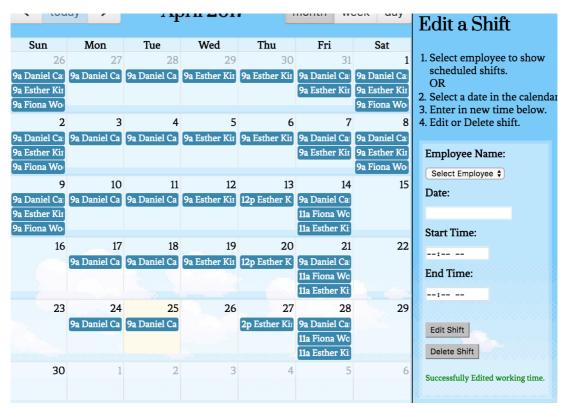


Figure 21 - Refreshed calendar after shift edited

This is how calender looks like after editing a shift. 27th shift which belongs to Esther is now 2pm-5pm.

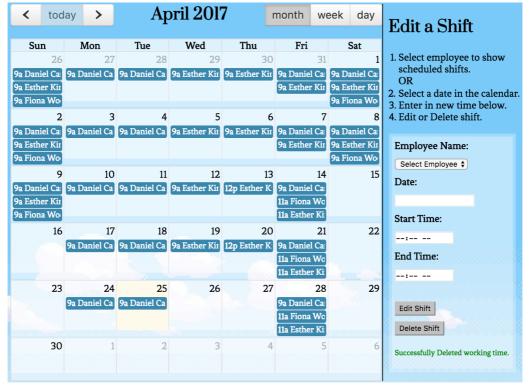


Figure 22 - Refreshed calendar after shift deleted

Similarly this chosen (27th Esther K) shift can be deleted by simply clicking "Delete Shift". After clicking, success message pops up and calendar gets refreshed.

2.9 Add Worker: businessPageEmployeeAddEmployee.php

This final page is very simple, just a three text field form that is used to add a new employee to the database. All three fields must have data and the employee number must also be unique before the adding process will succeed. Success will render a message saying it is successful; however it may be useful to see the actual list of employees in **2.7** Add Shift.



Figure 23 - Adding a new Employee to the database Form

3.0 Viewing Data logs

For this assignment Log4php is used as a data logger and there are 3 main concepts in Apache log4php: loggers, appenders and layouts. These three types of components work together to enable developers to log messages according to message type and level, and to control at runtime how these messages are formatted and where they are reported.



logging.log

- Loggers: A logger is a component which will take your logging request and log it. Each class in a project can have an individual logger, or they can all use a common logger. Loggers are named entities; it is common to name them after the class which will use it for logging.
- Appenders: Logging requests can be sent to multiple destinations and such
 destinations are called appenders. Appenders exist for console, files, syslog,
 database, sockets and other output destinations. One or more appenders can be
 attached to a logger. Each enabled logging request for a given logger will be
 forwarded to all the appenders in that logger.

- Layouts: Layouts are components responsible for transforming a logging event into a string. Most appender classes require a layout class to convert the event to a string so that it can be logged.
- Levels : A level describes the severity of a logging message. There are six levels, show here in descending order of severity.

FATAL: Very severe error events that will presumably lead the application to abort.

ERROR: Error events that might still allow the application to continue running.

WARN: Potentially harmful situations which still allow the application to continue running.

INFO: Informational messages that highlight the progress of the application at coarse-grained level.

DEBUG: Fine-grained informational events that are most useful to debug an application.

TRACE: Finest-grained informational events.

However in our logging, only 2 levels are used which are INFO and ERROR.

INFO shows the successful/desired actions which user/owner did. ERROR shows the unsuccessful/undesired actions which user/owner did.

There is a logging.log file inside acrs-team folder. This text file records the data over time so it allows us to see what user/owner did on the webpage. It keeps adding the loggings. (most recent ones are at the below)

To avoid confusion, it can be deleted because there will be always a logging text file after using webpage so that the text file will have only the most recent actions.

Configuration option is added as a file in our assignment and it is passed to log4php by calling the static method Logger::('../../config.xml') configure before issuing any logging requests.

Configuration path has been added to the .php pages which we want to get the logging from

/* Adding logging config path */
include('../../datalogging/Logger.php');
Logger::configure('../../config.xml');
\$logger = Logger::getLogger("main");

An example of the logging text file;

