

ASSIGNMENT:

COSC2299_1710
Software Engineering: Process and Tools

Major Assignment - Part A - Written Test Cases

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1.a - Customer Login - Authenticate Successfully with Booking Website

Description:

A registered user(Customer) should be able to successfully login at the Booking Website.

Precondition:

The user must already be registered with a username and password.

Assumption:

A supported browser is being used.

Test data:

Username: customer Password: customer

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. Login as 'customer', Password: 'customer' in the Login box on the left.
- 3. Click Login.

Expected Result:

The user's browser is redirected to a page displaying the customers booking summary.

Actual Result:

The user's browser is redirected to a page displaying the customers booking summary.

Pass/Fail:

1.b - Business Owner Login - Authenticate Successfully with Booking Website

Description:

A registered user(Business Owner) should be able to successfully login at the Booking Website.

Precondition:

The user must already be registered with a username and password.

Assumption:

A supported browser is being used.

Test data:

Username: admin Password: admin

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. Login as 'admin', Password: 'admin' in the Login box on the left.
- 3. Click Login.

Expected Result:

The owner browser is redirected to a page displaying all customers booking summary.

Actual Result:

The owner browser is redirected to a page displaying all customers booking summary.

Pass/Fail:

1.c - Login - Authenticate Unsuccessfully with Booking Website using wrong password

Description:

A registered user(Either Business owner or Customer) tries to unsuccessfully logon using the wrong password to the Booking Website

Precondition:

The user must already be registered with a username and password.

Assumption:

A supported browser is being used.

Test data:

Username: customer Password: wrongpassword

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. Login as 'customer', Password: 'wrongpassword' in the Login box on the left.
- 3. Click Login.

Expected Result:

The user gets a "! Incorrect username or password, Please try again." error message below the Login button.

Actual Result:

The user gets a "! Incorrect username or password, Please try again." error message below the Login button on the same page.

Pass/Fail:

1.d - Login - Authenticate Unsuccessfully with Booking Website using wrong username

Description:

A registered user(Either Business owner or Customer) tries to unsuccessfully logon using the wrong password to the Booking Website

Precondition:

The user must already be registered with a username and password.

Assumption:

A supported browser is being used.

Test data:

Username: wrongusername

Password: customer

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. Login as 'wrongusername', Password: 'customer' in the Login box on the left.
- 3. Click Login.

Expected Result:

The user gets a "! Incorrect username or password, Please try again." error message below the Login button.

Actual Result:

The user gets a "! Incorrect username or password, Please try again." error message below the Login button on the same page.

Pass/Fail:

2.a - Customer Register - Successfully create a new registered user

Description:

An unregistered user should be able to create an account on the Booking Website, filling in all data fields.

Precondition:

The username and password must be unregistered.

Assumption:

The username used is unique.

Test data:

Username: customer99
Password: customer99
Full name: Naomi Test
Address: 99 Abc Road
Phone Number: 0498765432

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. Register as Username: 'customer99' in the Register box on the right.
- 3. Enter Password as: 'customer99'
- 4. Enter 'Full name' as: 'Naomi Test'
- 5. Enter 'Address' as: '99 Abc Road'
- 6. Enter 'Phone Number' as: '0498765432'
- 7. Click Register.

Expected Result:

User's browser is still on the same page, however with a green success message below the Register button "Register successful, Please login.".

Actual Result:

User's browser is still on the same page, however with a green success message below the Register button "Register successful, Please login.".

Pass/Fail:

2.b - Customer Register - Customer tries to register using a username that is already in the system.

Description:

An unregistered user tries to register with the system using a username that is already in the system(Not unique).

Precondition:

The username is already in the system.

Assumption:

The username entered, is already in the system.

Test data:

Username: customer Password: customer Full name: Matthew Test Address: 99 Abc Street Phone Number: 0498765432

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. **Register** as Username: 'customer' in the Register box on the right.
- 3. Enter Password as: 'customer'
- 4. Enter 'Full name' as: 'Matthew Test'
- 5. Enter 'Address' as: '99 Abc Street'
- 6. Enter 'Phone Number' as: '0498765432'
- 7. Click Register.

Expected Result:

User's browser is still on the same page, however with a red error message below the Register button "! That username is unavailable, Please try another.".

Actual Result:

User's browser is still on the same page, however with a red error message below the Register button "! That username is unavailable, Please try another.".

Pass/Fail:

2.c - Customer Register - Customer tries to register without completing all fields.

Description:

A unregistered customer tries to register into the system without having all fields completed.

Precondition:

The username is used is unique.

Assumption:

N/A

Test data:

Username: customer88
Password: customer88
Full name: <blank>
Address: <blank>
Phone Number: <blank>

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. **Register** as Username: 'customer88' in the Register box on the right.
- 3. Enter **Password** as: 'customer88'
- 4. In the 'Full name' field, skip and leave blank.
- 5. In the 'Address' field, skip and leave blank.
- 6. In the 'Phone Number' field, skip and leave blank.
- 7. Click Register.

Expected Result:

User's browser is still on the same page, however with a red error message below the Register button "! All fields are required.".

Actual Result:

User's browser is still on the same page, however with a red error message below the Register button "! All fields are required.".

Pass/Fail: Pass

3.a - Customer Page - Customer viewing their booking summaries

Description:

A customer who is registered and logged in, is viewing their booking summaries.

Precondition:

The customer is registered and logged in.

Assumption:

There is previous booking already in the system from the customer.

Test data:

Username: customer Password: customer

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. **Login** as 'customer', Password: 'customer' in the Login box on the left.
- 3. Click Login.
- 4. User is redirected to customer booking summary page showing all their bookings.

Expected Result:

The customer, after logging in, is redirected to their booking summary page displaying their bookings.

Actual Result:

The customer, after logging in, is redirected to their booking summary page displaying their bookings.

Pass/Fail:

3.b - Customer Page - Customer viewing their empty booking summaries(When they have not created any prior bookings yet)

Description:

A registered customer is logged in and is viewing their Booking Summaries page. They have not created any bookings. A message should display that no bookings have been found.

Precondition:

The customer is registered and logged in.

Assumption:

There is no bookings in the system for the customer.

Test data:

Username: newCustomer Password: newCustomer

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. Login as 'newCustomer', Password: newCustomer' in the Login box on the left.
- 3. Click Login.
- 4. User is redirected to customer booking summary page showing all their bookings.

Expected Result:

The customer, after logging in, is redirected to their booking summary page displaying their bookings. The table should show a message that no bookings have been found.

Actual Result:

The customer, after logging in, is redirected to their booking summary page displaying their bookings. Table shows no bookings found.

Pass/Fail:

4.a - Customer view available booking slots.

Description:

A customer who is registered and logged in, is looking to book an appointment slot. They need to check if there are any booking slots are available on the calendar.

Precondition:

The customer is registered and logged in, there are already bookings in the system for the date 24/04/2017.

Assumption:

There are already bookings in the system for the date 24/04/2017.

Test data:

Select date 24/04/2017 on calendar.

Test Steps:

- 1. Navigate to the customer booking page. (http://localhost/acrs-team/customerBooking.php)
- 2. Click on the date 24/04/2017 in the calendar showing the dates in the month.
- 3. The calendar view is switched to a single day.
- 4. Displayed is already two bookings premade on that day for testing purposes.

Expected Result:

When the 24/04/2017 is clicked on is, the calendar switches over to day view, with two bookings made on that day.

Actual Result:

When the 24/04/2017 is clicked on is, the calendar switches over to day view and what is displayed is two booking times that are already created for testing purposes.

Pass/Fail:

4.b - Customer make a new booking.

Description:

A customer who is registered and logged in, is looking to book an appointment slot

Precondition:

The customer is registered and logged in, there are already bookings in the system for the date 24/04/2017.

Assumption:

There are already bookings in the system for the date 24/04/2017.

Test data:

Select date 24/04/2017 on calendar.

Start time: 1:00 pm End time: 2:00pm

Extra notes: Testing booking.

Test Steps:

- 1. Navigate to the customer booking page. (http://localhost/acrs-team/customerBooking.php)
- 2. Click on the date 24/04/2017 in the calendar showing the dates in the month.
- 3. The calendar view is switched to a single day.
- 4. Displayed is already two bookings premade on that day for testing purposes.
- 5. Date field in the booking column shows the date 24/04/2017
- 6. Enter in Start time field: 1:00 pm
- 7. Enter in End time field: 2:00 pm
- 8. Enter in Extra notes field: Testing booking.
- 9. Click "Book Appointment" button.

Expected Result:

When the "Book Appointment" button is clicked on is, the user is redirected to "Your Booking Summary" page (http://localhost/acrs-team/customerPage.php), the booking summary has an entry for Start date/time of "1:00PM 24-April-2017" and Extra Notes of "Test booking."

Actual Result:

Button is clicked on after entering in specified data, page redirected to Your Booking Summary page with an entry consisting of the booked time and note.

Pass/Fail:

4.c - Customer make a new booking, End time set is before the Start time.

Description:

A Customer should not be able to make a booking if the End time is before the Start time, if they try to make a booking with the End time before the Start time, it should return a error message.

Precondition:

The customer is registered and logged in.

Assumption:

N/A

Test data:

Select date 24/04/2017 on calendar.

Start time: 1:00 pm End time: 9:00am

Extra notes: Testing booking.

Test Steps:

- 1. Navigate to the customer booking page. (http://localhost/acrs-team/customerBooking.php)
- 2. Click on the date 24/04/2017 in the calendar showing the dates in the month.
- 3. The calendar view is switched to a single day.
- 4. Displayed is already two bookings premade on that day for testing purposes.
- 5. Date field in the booking column shows the date 24/04/2017
- 6. Enter in Start time field: 1:00 pm
- 7. Enter in End time field: 9:00 am
- 8. Enter in Extra notes field: Testing booking.
- 9. Click "Book Appointment" button.

Expected Result:

When the "Book Appointment" button is clicked on is, the user stays on the same page, however there is an error message saying the booking end time cannot be before the start time.

Actual Result:

Button is clicked on after entering in specified data, page still remains the same, but with an error message below the button saying the "End Time must be after Start Time."

Pass/Fail: Pass

4.d - Customer make a new booking, without entering in any data or incomplete date, Start/End times.

Description:

A Customer should not be able to make a booking if any fields except for "Extra Notes", are left blank.

Precondition:

The customer is registered and logged in.

Assumption:

N/A

Test data:

Select date 24/04/2017 on calendar.

Start time: <Leave as is>
End time: <Leave as is>
Extra notes: <Leave blank>

Test Steps:

- 1. Navigate to the customer booking page. (http://localhost/acrs-team/customerBooking.php)
- 2. Click on the date 24/04/2017 in the calendar showing the dates in the month.
- 3. The calendar view is switched to a single day.
- 4. Displayed is already two bookings premade on that day for testing purposes.
- 5. Date field in the booking column shows the date 24/04/2017
- 6. Click "Book Appointment" button.

Expected Result:

When the "Book Appointment" button is clicked on is, the user stays on the same page, however there is an error message displayed.

Actual Result:

Button is clicked on after entering in specified data, page still remains the same, but with an error message below the button saying Please enter in all fields."

Pass/Fail:

Test title:			
5.a - Business owner view all customer booking summaries			
Description:			
A business owner is looking to view all booking summaries in a table, date sort by asce	ending.		
Precondition:			
The business owner is registered and logged in.			
Assumption:			
There are already bookings made by customers in the system.			
Test data:			
N/A			
Test Steps:			
Navigate to the customer booking page. (http://localhost/acrs-team/businessPage	age.php)		
Expected Result:			
A list of all bookings made in the system is displayed, sorted by Start date/time in ascending order.			
Actual Result:	Pass/Fail:		
A list of all bookings made in the system is displayed, sorted by Start date/time in ascending order.	Pass		

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5.b - Business owner view all customer booking summaries (no booking made in system)

Description:

A business owner is looking at the all customer booking summaries, but there are no bookings made in the system.

Precondition:

The business owner is registered and logged in.

Assumption:

There are no bookings made in the system.

Test data:

N/A

Test Steps:

1. Navigate to the customer booking page. (http://localhost/acrs-team/businessPage.php)

Expected Result:

A table is displayed however there are no bookings displayed, no errors should be shown, only text showing no bookings found.

Actual Result:

Pass/Fail:

A table is displayed with text below the table, saying "No bookings found.".

Test title:			
6.a - Business owner show future(7 days) bookings			
Description:			
A business owner is looking at future bookings limited to the next 7 days.			
Precondition:			
The business owner is registered and logged in.			
Assumption:			
There are bookings made by customers in the system for the next 7 days.			
Test data:			
N/A			
Test Steps:			
 Navigate to the customer booking page. (http://localhost/acrs-team/businessPageNewBookings.php) 			
Expected Result:			
A table is displayed with a list of bookings sorted by the closest Start Date/Time first.			
Actual Result:	Pass/Fail:		
A table is displayed with a list of bookings sorted by the closest Start Date/Time first. Pass			
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6.b - Business owner show future(7 days) bookings, with no bookings made for the next 7 days in the system.

Description:

A business owner is looking at future bookings limited to the next 7 days, however no bookings are in the system for the next 7 days.

Precondition:

The business owner is registered and logged in.

Assumption:

There are no bookings made by customers in the system for the next 7 days.

Test data:

N/A

Test Steps:

 Navigate to the customer booking page. (http://localhost/acrs-team/businessPageNewBookings.php)

Expected Result:

A table is displayed however there are no bookings displayed, no errors should be shown, only text showing "No new bookings found".

Actual Result:

Pass/Fail:

A table is displayed with text below the table, saying "No new bookings found".

7.a - Customer make a new booking, without entering in any data or incomplete date, Start/End times.

Description:

A Customer should not be able to make a booking if any fields except for "Extra Notes", are left blank.

Precondition:

The customer is registered and logged in.

Assumption:

N/A

Test data:

Select date 24/04/2017 on calendar.

Start time: <Leave as is>
End time: <Leave as is>
Extra notes: <Leave blank>

Test Steps:

- 2. Navigate to the customer booking page. (http://localhost/acrs-team/customerBooking.php)
- 3. Click on the date 24/04/2017 in the calendar showing the dates in the month.
- 4. The calendar view is switched to a single day.
- 5. Displayed is already two bookings premade on that day for testing purposes.
- 6. Date field in the booking column shows the date 24/04/2017
- 7. Click "Book Appointment" button.

Expected Result:

When the "Book Appointment" button is clicked on is, the user stays on the same page, however there is an error message displayed.

Actual Result:

Button is clicked on after entering in specified data, page still remains the same, but with an error message below the button saying Please enter in all fields."

Pass/Fail:

7.a - Business owner - Add New Employee

Description:

Owner looking to add a new employee into the system.

Precondition:

Owner is registered and logged in.

Assumption:

New employee number is unique, not in the system.

Test Data:

Full name: Linda Test

Job title: Test

Employee Number: 999

Test Steps:

 Navigate to the Add new employee page (http://localhost/acrs-team/businessPageEmployeeAddEmployee.php).

2. Enter in Full name field: Linda Test

3. Enter in Job title field: Test

4. Enter in Employee Number field: 9995. Click the 'Add Employee' button.

Expected Results:

Success message, advising the new employee details has been accepted and new employee has been successfully created.

Actual Result:

After clicking the button, a message below the button displaying "Successfully added new Employee.".

Pass/Fail: Pass

7.b - Business owner - Add New Employee with not unique employee number.

Description:

Owner looking to add a new employee into the system, with an employee number that is not unique to the system.

Precondition:

Owner is registered and logged in.

Assumption:

New employee number used is not unique, is already in the system.

Test Data:

Full name: Linda Test

Job title: Test

Employee Number: 001

Test Steps:

- Navigate to the Add new employee page (http://localhost/acrs-team/businessPageEmployeeAddEmployee.php).
- 2. Enter in Full name field: Linda Test
- 3. Enter in Job title field: Test
- 4. Enter in Employee Number field: 001
- 5. Click the 'Add Employee' button.

Expected Results:

User is still on the same page but with a message saying the employee with that number is not unique.

Actual Result:

After clicking the button, a message below the button displaying "A employee of that 'Employee Number' is already in the system.".

Pass/Fail:

7.c - Business owner - Add New Employee with not all fields filled

Description:

Owner looking to add a new employee into the system.

Precondition:

Owner is registered and logged in.

Assumption:

New employee number used is unique, is not already in the system.

Test Data:

Full name: Linda Test
Job title: <Leave empty>

Employee Number: <Leave empty>

Test Steps:

- Navigate to the Add new employee page (http://localhost/acrs-team/businessPageEmployeeAddEmployee.php).
- Enter in Full name field: Linda Test
 Click the 'Add Employee' button.

Expected Results:

User is still on the same page but with a message saying all fields need to be filled.

Actual Result:

After clicking the button, an error message below the button displaying "Please enter data in all fields.".

Pass/Fail: Pass

8.a - Business owner - Add Employee Shift

Description:

Admin should be able to add shift for Employee

Precondition:

Owner is registered and logged in.

Assumption:

Employee is recorded in the system, Date, Start and End Times are valid for employee availability.

Test Data:

Employee: Esther King

Date: 23/04/17 Start-Time: 09:00 am End-Time: 12:00 pm

Test Steps:

- Navigate to the Booking Website. (http://localhost/acrs-team/businessPageEmployeeAddShift.php)
- 2. Select Esther King, in the 'Employee Name' drop down menu.
- 3. Select the date 23/04/2017 in the month view in the calendar.
- 4. In the Start-Time field enter in: 09:00 am
- 5. In the End-Time field enter in: 12:00 pm
- 6. Click the **Set Shift** button.

Expected Results:

Success message, advising the owner that the shift has been successfully added for that employee.

Actual Results:

After clicking the button, a message below the button saying "Successfully added working time.".

Pass/Fail: Pass

8.b - Business Page - Unsuccessfully Add Shift for Employee, End time is before the Start time

Description:

Admin should not be able to add Shift for Employee, if the employee end working time is before the start time.

Precondition:

Owner is registered and logged in.

Assumption:

Employee is recorded in the system.

Test Data:

Employee: Esther King

Date: 23/04/17 Start-Time: 10:00 am End-Time: 10:00 am

Test Steps:

- 1. Navigate to the Booking Website.
 - (http://localhost/acrs-team/businessPageEmployeeAddShift.php)
- 2. Select Esther King, in the 'Employee Name' drop down menu.
- 3. Select the date 23/04/2017 in the month view in the calendar.
- 4. In the Start-Time field enter in: 10:00 am
- 5. In the End-Time field enter in: 10:00 am
- 6. Click the **Set Shift** button.

Expected Results:

Error message, saying the shift End-Time cannot be earlier than the shift's Start-Time.

Actual Result:

After entering the fields and clicking the button, a error message below the button saying "The end time must be after the start time.".

Pass/Fail: Pass

8.c - Business Page - Unsuccessfully Add Shift for Employee when not all fields are filled.

Description:

Should not be able to add Shift for Employee, if all fields are filled in.

Precondition:

Owner is registered and logged in.

Assumption:

Employee is recorded in the system.

Test Data:

Employee: Esther King

Date: 23/04/17 Start-Time: --:--End-Time: 15:00

Employee: Esther King

Date: 23/04/17 Start-Time: 09:00 End-Time: --:--

Employee: Esther King

Date: --/--/--Start-Time: 09:00 End-Time: 15:00

Employee: Esther King

Date: --/--/--Start-Time: 09:00 End-Time: 15:00

Employee: -----Date: 10/04/17 Start-Time: 09:00 End-Time: 15:00

Employee: Esther King

Date: --/--/--Start-Time: --:--End-Time: --:--

Employee: Date://		
Start-Time:: End-Time::		
LIIU-TIIIIE		

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. Login as 'admin', Password 'admin' in the Login box on the left.
- 3. Select 'Employees' in the top menu.
- 4. Select 'Add Shift' from the 'Employees' drop-down menu.
- 5. Select a date in the 'Date' drop-down box.
- 6. Select a start-time in the 'Start-Time' drop-down box.
- 7. Select an end-time in the 'End-Time' drop-down box.
- 8. In one or more of the above details are left blank.
- 9. Click the **Submit** button

Expected Results:

Error message, advising the Admin that the information is not complete

Actual Results:

Error message, below the button saying "The end time must be after the start time.".

Pass/Fail: Pass

9.a - Business owner - Show Employee Availability

Description:

Admin should be able to view Employee availability for the next 7 days

Precondition:

Owner is registered and logged in.

Assumption:

Employees are recorded in the system and there are Employees rostered for the date.

Current date is 11/04/2017

Test Data:

Date: 14/04/2017

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. **Login** as 'admin', Password 'admin' in the Login box on the left.
- 3. Select 'Employees' in the top menu.
- 4. Select 'Availability' from the 'Employees' drop-down menu.
- 5. Select 14/04/2017 in the month view in the calendar.

Expected Results:

Employee Availability for the date selected is shown in the calendar date view.

Actual Results:

After selecting the date, the calendar shows a date view showing all the employees and their scheduled working times.

Pass/Fail:

9.b - Business owner - Show Employee Availability (no employee scheduled)

Description:

Admin should not be able to view Employee availability for the next 7 days

Precondition:

Admin must be logged in

Assumption:

Employee(s) are recorded in the system, no employees are rostered on for the next 7 days. Current date is: 30/04/2017

Test Data:

Date: 30/04/2017 - 7/05/2017

Test Steps:

- 1. Navigate to the Booking Website. (http://localhost/acrs-team/index.php)
- 2. **Login** as 'admin', Password 'admin' in the Login box on the left.
- 3. Select 'Employees' in the top menu.
- 4. Select 'Availability' from the 'Employees' drop-down menu.
- 5. Select 30/04/2017 in the month view in the calendar.
- 6. Clicking the next day button until the 07/05/2017

Expected Results:

Empty day for each of the selected dates.

Actual Results:

After selecting the 30/04/2017, it displays an empty day, and any subsequent next day button shows empty working days.

Pass/Fail: