

REFUND POLICY

Cancellation

Our policy has a cut off time until when you will be allowed to cancel your appointment. If your appointment is in the morning, you can cancel it before 04.00 A.M. If your appointment is after 01:00 P.M, you will be given time till 12:00 P.M to cancel it.

Refunds

Once your booking cancellation request is received and inspected, we will send you an email to notify you that we have cancelled your appointment. We will also notify you of the period within which you will receive your refund. Once approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 3 to 5 days.

Late or missing refunds

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at **care@zaloona.in**.