

FAQs:

How do I book for a Salon/Spa/Parlour?

Its as simple as this. You need to follow just three steps – 1. Select a parlour
2.Choose a date and time for your appointment, 3.Pay for it using credit/debit cards or netbanking options.

What do I pay for?

We don't charge you anything extra but your parlour appointment. You need to pay only for your service with service tax.

Why should I Login using Facebook?

Zaloon would need to identify you in person and send you notifications regarding your appointment and booking details. We don't burden you in creation of a new account with the application. Instead, you can login using Facebook to get contacted.

How will Zaloon contact me?

You would necessarily need to login to facebook through our application so that we could get your contact details. Nevertheless, we promise you of no spam mails. Your information will be secure.

How can I filter the Spas/Parlours to refine the results?

You can refine your search results anytime by clicking on the 'More' button in the search page which provides you to select your parlour type/kind/rating. You can also filter services by name.

How can I cancel an appointment?

You can cancel your appointment anytime by navigating to your account page. Under Bookings tab you will find a button named 'CANCEL' against your appointment. You can click on it to cancel, provided you don't exceed the cutoff time of the cancellation policy.

Is your question still not answered?

If you still don't find an answer for your question, you can contact us at anytime at care@zaloon.in.