



Jordan White <jordan@themostudio.com>

Following up

Jordan White <jordan@themostudio.com>

Fri, Mar 25, 2022 at 7:41 AM

To: Morrissey Patrick J <Patrick.J.Morrissey@irs.gov>

Thanks, Patrick. I really appreciate all of your work. This is super helpful.

On Fri, Mar 25, 2022 at 6:49 AM Morrissey Patrick J <Patrick.J.Morrissey@irs.gov> wrote:

Good Morning Jordan,

Following up on what we spoke about yesterday, I did have a new 1095b PDF created using our new software as the origination instead of our old Live Cycle software. I have ran the file through the acrobat accessibility checker. The good news is, this did seem to correct the issue with the language and the title. The bad news is that it is now saying our tables are bad.

A little background for you. We at IRS have a lot of tables in our forms, and many are designed in a way that would be considered non standard (header rows having a different # of columns than the body rows). We account for this by artifacting the original header rows and creating hidden header rows with the appropriate custom screen reader text in each of the fields. We have done this for years and this has always been considered 508 compliant by our Alternative Media Center section. Form 1095B is one of the many files created in this manor.

I am not sure why Acrobat considers the form you already have acceptable for the tables, and this new form that I am attaching to this email as unacceptable. We didn't touch the tables in creating this new version of the form. What I am being told by some of our software experts is that Acrobat is always going to find something wrong with our forms, basically because the design of so many of them are really messed up. The reality is, our hands are pretty much tied when it comes to the design, by the fact that we have to put so much information on our forms. There is no good way to simplify them.

Anyway, probably a lot more than you wanted to know on a Friday morning. Here is the new version of the form. I hope you can work with it. The reality is, it is the best we are going to be able to do for you.

Patrick J. Morrissey

Senior Publishing Services Specialist

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(240) 613-5501 (phone)

From: Jordan White <jordan@themostudio.com>
Sent: Thursday, March 24, 2022 2:06 PM
To: Morrissey Patrick J <Patrick.J.Morrissey@irs.gov>
Subject: Following up

Hi Patrick,

Just wanted to follow up on our conversation yesterday regarding the 1095-B. Did you have any luck with your accessibility tests? Happy to hop on the phone and chat more.

Best,

Jordan

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Jordan White

Product Manager

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