Configuration and administration

User administration

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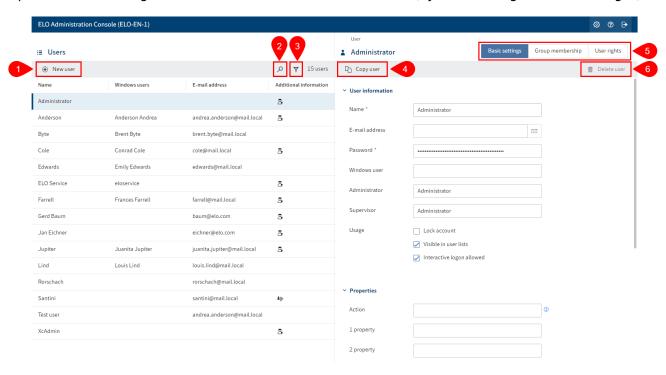
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User

Overview

Everyone who uses ELO needs a corresponding ELO account. These accounts are created, configured, and managed in the User manager.

Open the user manager in the ELO Administration Console via (System settings > User manager).



The User manager offers the following actions:

- 1 Create user
- 2 Perform search
- 3 Define filter
- 4 Copy user: All configurations are applied, with the exception of the *Name*, *E-mail address*, *Password*, and *Windows user* fields.
- 5 Perform configuration: Via the Basic settings, Group membership, and User rights tabs

6Delete user

Delete user

Please note

When you delete a user, they are deleted permanently.

Do not delete any users that have already been used in ELO. This can lead to inconsistencies. In this case, it is better to change the basic settings of the user instead of deleting the user:

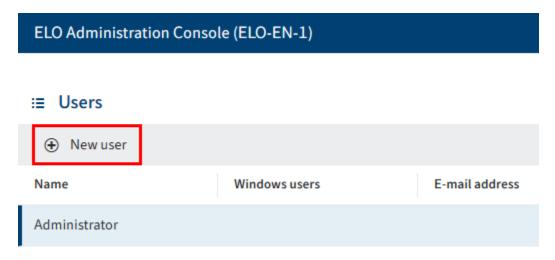
- 1. Enable Lock account
- 2. Disable Allow interactive logon
- 3. Disable Visible in user lists

The user can no longer log on to ELO and is not visible to other users. They now only exist in the background in ELO. Their previous actions, for example feed posts or entries in the document versions, are still visible in ELO.

Create user

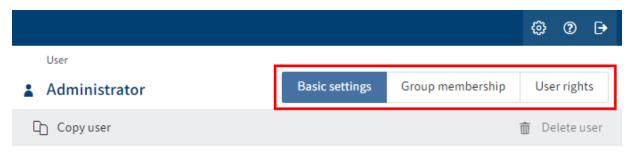
To create a user, proceed as follows:

- 1. Open the ELO Administration Console.
- 2. Open the user manager (*System settings > User manager*).



3. Select New user.

The *User* screen opens.



4. Configure the new user. Navigate to the *Basic settings, Group membership,* and *User rights* tabs to do so.

For more information, refer to the Configuration chapter.

5. Once you are finished with configuration, select *Save user* to save.

You created a new user.

Configuration

Define basic settings

In the *Basic settings* area, you define the settings for *User information*, *Properties*, and additional *Information*.

User information

/ User information		
Name *	Administrator	
E-mail address	administrator@elodocumentation.onmicros	
Password *	••••••	
Windows user		
Administrator	Administrator	
Supervisor	Administrator	
Usage	Lock account	
	✓ Visible in user lists	
	✓ Interactive logon allowed	

- Name: Mandatory field. This can be changed later.
- E-mail address: Displayed in the user profile in the client and can be used in workflows, forms, and scripts.
- Password: Mandatory field. This can be changed later.
- Windows user: Enter the Windows user name if required, e.g. if you are using SSO. This information can be used in workflows, forms, and scripts.
- Administrator: The name of the account used to create the new user is automatically entered. This can be changed later. Determines who can edit the master data of the user.
- Supervisor: Can be used in workflows, forms, and scripts. If this field is left blank, the content of the *Name* field is used.

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Use:

- Lock account: If this option is enabled, this user will no longer be able to log on to the system. The user account is locked out of the system completely. However, this does not mean that locked user accounts are no longer visible in the system. If you want these accounts to be hidden, you need to disable the option Visible in user lists.
- Visible in user lists: If this option is enabled, the user will show up in dialog boxes in the ELO client. If the option is disabled, the user profile still exists in ELO, but users without administrator privileges are unable to select them in dialog boxes.

Information

The users in an organizational unit only see the users within their own organizational unit.

Users without this basic setting configured can still occur as field values in tables and lists. For example, as in the "Filed by" option for documents, or as a field value in a user field.

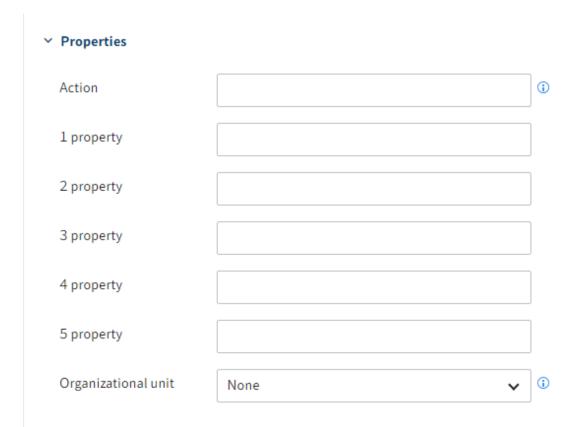
In the ELO Administration Console, users with the rights *Main administrator* and *Edit user data* can see users who are otherwise not *Visible in user lists*. This also applies to administration tasks, such as configuration, workflows, substitutions, in the client.

• Interactive logon allowed: This option enables the user to log on to the ELO client.

Please note

This setting cannot be checked by the server. It is not considered a lock and can be bypassed.

Properties



- Action: Codes entered here have an effect on the password.
 - Examples:
 - EX20233105: The password expires on May 31, 2023, after which it has to be renewed.
 - PWf: The user must change the password set by the administrator when they log on for the first time.
 - PWf: The user can change the password set by the administrator when they log on for the first time.
- Property 1-5: Information can be evaluated using scripts.
- Organizational unit: You will find more information under Other configurations > Organizational units.

Information

∨ Information

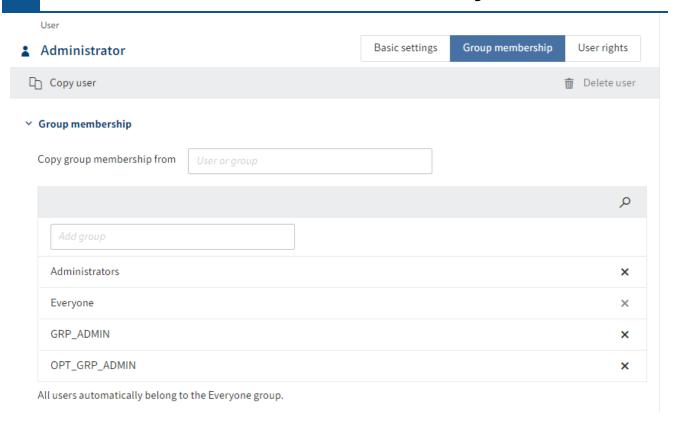
Description	
	//
Last recorded logon	20.06.2023 02:00
Last changed on	22.05.2023 14:42

GUID (E10E1000-E100-E100-E10E10E10E40)

- Last recorded logon: Is updated automatically.
- Last changed on: Is updated automatically.
- GUID: Each user is automatically assigned a GUID. The GUID can be used to address the user in other functions.

Define group membership

In the *Group membership* area, you can add the user to one or more groups.



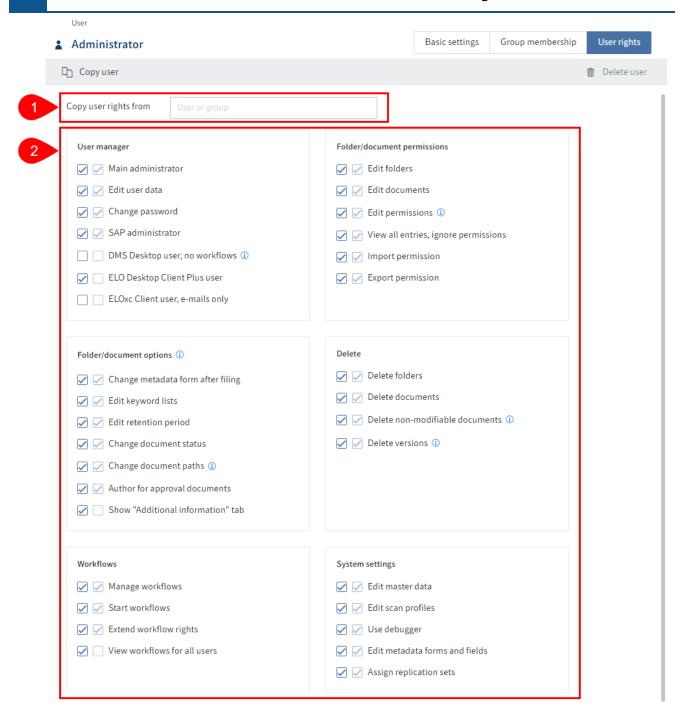
With the *Copy group membership from* field, you can inherit the group memberships from another user or group. Group memberships can also be added manually. Users are always members of the *Everyone* group.

Information

If you type a space in an input field, the entire list of available users and groups will be displayed.

Assign user rights

In the *User rights* area, you can configure rights for users.



- 1 Copy user rights from: Inherit the user rights from another user or a group
- 2 User rights: You will find more information under Rights in ELO > User rights.

Information

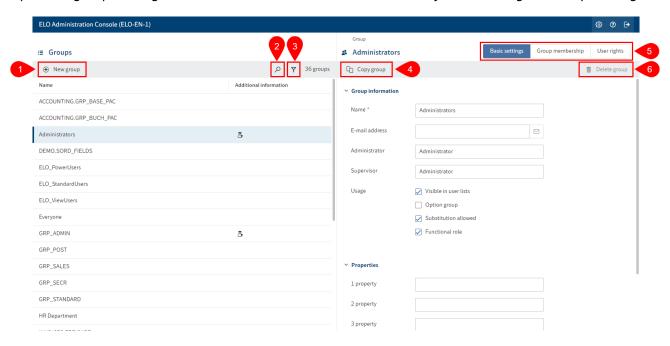
Ideally, all rights are inherited by the users through their membership in groups. This simplifies administration and prevents users from having rights they don't need.

Groups

Overview

Groups can be used to manage permissions and basic settings in ELO. Groups are also used in workflows and for substitution rules.

Open the group manager in the ELO Administration Console via System settings > Group manager.



The Group manager offers the following actions:

- 1 Create group
- 2 Perform search
- 3 Define filter
- 4 Copy group: All configurations are applied, with the exception of the *Name* and *E-mail address* fields.
- 5 Perform configuration: Via the Basic settings, Group membership, and User rights tabs
- 6 Delete group

Delete group

Please note

When you delete a group, it is deleted permanently.

Do not delete any groups that have already been used in ELO. This can lead to inconsistencies. In this case, it is better to change the basic settings of the group instead of deleting the group:

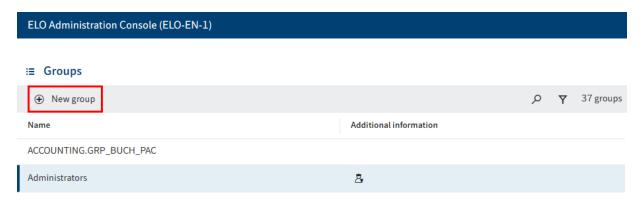
• Disable Visible in user lists

The group now only exists in the background in ELO. The rights assigned via the group are maintained and previous actions with this group, such as participation in workflows, are still visible in ELO.

Create group

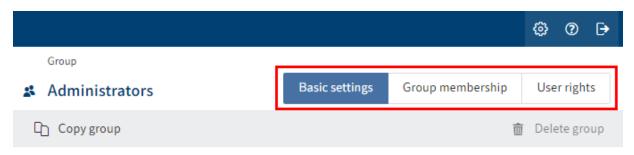
To create a group, proceed as follows:

- 1. Open the ELO Administration Console.
- 2. Open the group manager (*System settings > Group manager*).



3. Select New group.

The *Group* area opens.



4. Configure the new group. Navigate to the *Basic settings, Group membership,* and *User rights* tabs to do so.

For more information, refer to the Configuration chapter.

5. Once you are finished with configuration, select *Save group* to save it.

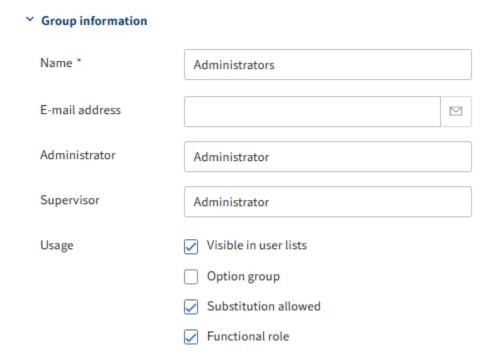
You have created a new group.

Configuration

Define basic settings

In the Basic settings area, you define the Group information, Properties, and additional Information.

Group information



- Name: Mandatory field. This can be changed later.
- E-mail address: Displayed in the user profile in the client and can be used in workflows, forms, and scripts.
- Administrator: The name of the account used to create the new group is automatically entered. This can be changed later. Determines who can edit the master data of the group.
- Supervisor: Can be used in workflows, forms, and scripts. If this field is left blank, the content of the *Name* field is used.
- Use:
 - Visible in user lists: If this option is enabled, the group will show up in dialog boxes in the ELO client. If the option is disabled, the group still exists in ELO, but users without administrator privileges are unable to select them in dialog boxes.

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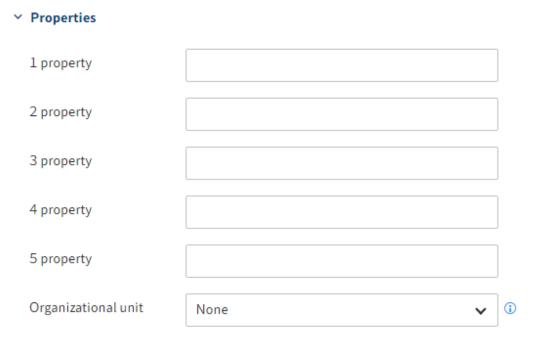
Option group: Option groups are defined for the purpose of assigning specific ProfileOpts. Only these groups show up in dialog boxes where settings are made for other ELO accounts.

For more information on option groups, refer to Option groups.

- Substitution allowed: You can control how rights are distributed via the substitution module. For groups that have the substitution right, rights can be transferred to substitutes.
- Functional role: If this option is enabled, members of this group are asked during logon
 whether they want to assume the functional role for the current session. This allows
 users to decide whether they want to use ELO in a specific role.

This option makes sense if a user has to perform different tasks in ELO that require different permissions and rights.

Properties



- Property 1-5: Information can be evaluated using scripts.
- Organizational unit: You will find more information under Other configurations > Organizational units.

Information

Information

Description

Last changed on 21.09.2022 15:13

GUID (E93DA539-57B9-7F80-C947-B1EACF45F9F8)

- Last changed on: Is updated automatically.
- GUID: Each group is automatically assigned a GUID. The GUID can be used to address the group in other functions.

Option groups

User-specific options are generally assigned to a user. However, group options are applied if there are no user-specific options. If these have not been defined, then the settings for the *Everyone* group are applied. If settings have not been defined for this group, there is also an ELO default value (*company default setting*).

Here you can see the level at which settings have been made. If no settings have been made at the top level, the settings for the level below that automatically apply.



These groups allow you to control who has access to specific functions.

You can define which users can execute ELO functions from the context menu, or only from the ribbon buttons, or both at once, and can even block access to parts of the software. It is also possible to control scripts and script functions as well as icons for each option group.

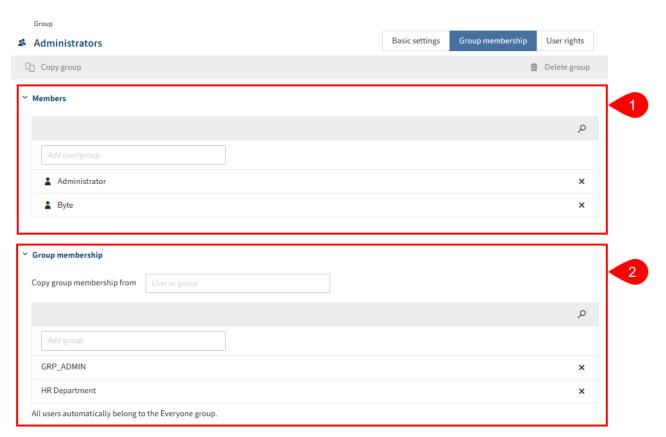
This is practical for ELO workstations with special areas of responsibility, in order to improve usability and to prevent incorrect usage.

Please note

An ELO user should only be a member of one option group. Memberships in multiple option groups can result in conflicting settings.

Define group membership

In the *Group membership* area, you can assign members to the group and define the group membership in existing groups.



- 1 Members: Add existing users or groups as members
- 2 Group membership: With the *Copy group membership from* field, you can inherit existing group memberships from other groups or users. Group memberships can also be added manually. The *Everyone* group is entered by default.

Information

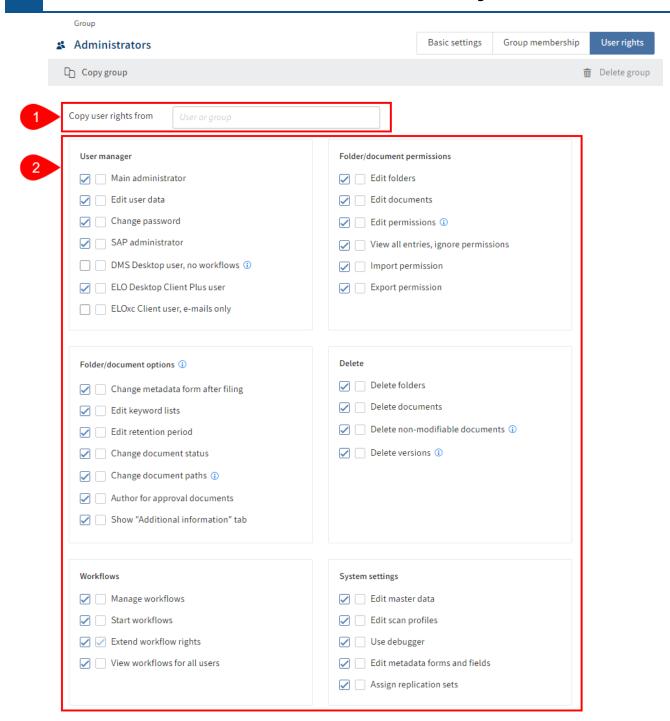
Groups can be incorporated into other groups. This allows you to implement complex combinations of rights settings and permissions concepts.

Information

If you type a space in an input field, the entire list of available users and groups will be displayed.

Assign user rights

Under *User rights*, you assign the rights associated with the group membership.



- 1 Copy user rights from: Inherit the user rights from another group or user
- 2 User rights: You will find more information under Rights in ELO > User rights.

Other configurations

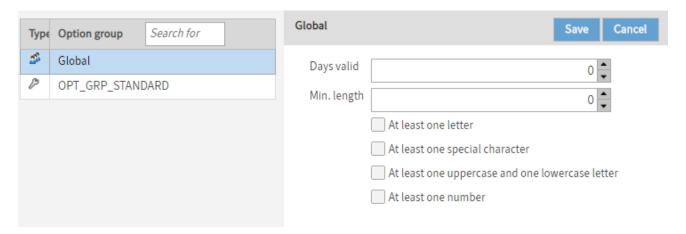
Introduction

Additional configurations for the user manager:

- Set password rules
- Block access
- Organizational units

Password rules

In the *Password rules* area (*Maintenance > Password rules*), you define the password security settings.



Days valid: Define the number of days that passwords are valid.

Min. length: Define the minimum length for passwords in ELO.

Information

The more characters and special characters are used, the more secure the password is. You can define which characters must be used in the password.

Block access



Under *Block access* (*Others > Block access*), you can restrict access to ELO based on membership of a selected group.

Access for group: ELO suggests possible groups as soon as you start typing in this field. Select a group and click *Save* to confirm your selection. The respective repository can then only be accessed by members of this group.

Please note

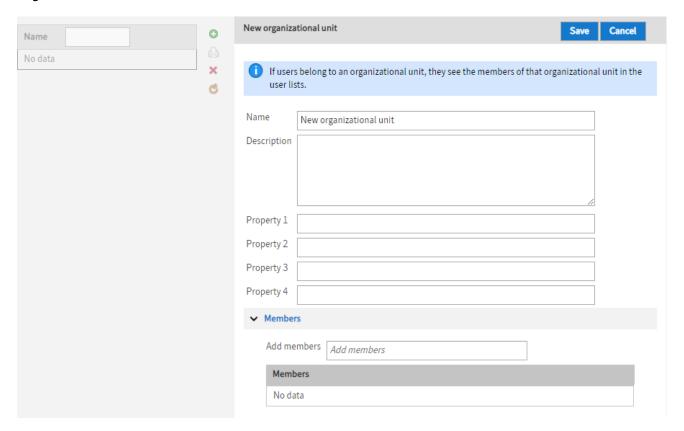
Users with the user right *Main administrator* are always able to log on to ELO. Users who are already logged on can continue to use ELO until they log off.

Information

To grant all users access to the repository, use the *Everyone* group.

Organizational units

Open the organizational units in the ELO Administration Console under *System settings > Organizational units*.



Organizational units provide a way to classify users.

The users in an organizational unit only see the users within their own organizational unit.

This can be useful at big companies, e.g. if the branches in different countries do not work together directly. A user or a group can only belong to one organizational unit. Membership to an organizational unit can be inherited through groups.

Information

The same user should not be a member of different organizational units. Example: Three different organizational units should not all contain the user *Admin*.

Rights in ELO

Introduction

In ELO, individual users and groups can be assigned user rights. These tools enable the administrator to control who has the authority to perform specific actions in ELO. Assigning these rights ensures that only users with the corresponding rights may make settings and changes.

The inheritance of rights makes it easier to assign and manage rights.

There are additional configurations that can be made based on certain rights.

User rights

You can manage user rights in the user and group configurations.

Information

Ideally, you should use groups to assign rights. This simplifies administration and prevents users from having rights they don't need.

User manager rights

User manager
Main administrator
Edit user data
Change password
SAP administrator
DMS Desktop user, no workflows (i)
ELO Desktop Client Plus user
☐ ELOxc Client user, e-mails only

Main administrator (FLAG_ADMIN)

Administrator privileges are required to make global settings.

For example, a user with the right *Edit user data* and the additional right *Main administrator* can administer all users instead of just those who that user is set as administrator of. Users with the right *Main administrator* can still see all users, even those who are not *Visible in user lists*.

The right *Main administrator* allows you to change the permissions of the top repository level: To change the permissions and options of the top level, you need to open the *Set permissions* dialog box, which you can only do if you have the right *Main administrator*. To modify the permissions, however, you also need the *Edit permissions* right.

The Main administrator right enables you to:

- Delete entries permanently, even if you do not have the rights *Delete folders*, *Delete documents*, *Delete versions*, and *Delete non-modifiable documents*.
- A main administrator can remove a lock on any entry made by any user.
- Assign substitutes for other users

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Manage views and preview profiles, even for other users

- · Delete metadata forms
- Log on in administration mode or when repositories are locked

You will find more information under Rights in ELO > Configuration > Necessary rights for the ELO Administration Console.

Edit user data (FLAG_SUBADMIN)

This option gives the user the right to create and manage other users. However, new users can only be conferred the same (or fewer) rights as the user who created them.

This right is required if a user is registered as an *administrator* for other users. Only a user with this right can administer user rights. User data can only be viewed and edited by the administrator of the respective user. It is also possible to assign administrator privileges to a group. In this case, all members of this group with the right *Edit user data* can administer this user or group. Only users with *Main administrator* and *Edit user data* rights can see and administer all users. You can only assign groups in which the user is a member or is *administrator* of. You can only edit your own user data if you have the right *Main administrator* or you are set as an *administrator* in the user manager.

With this right, it is possible to set *substitution rules for other users* that you are an administrator of, even if they are not *Visible in user lists*.

Change password (FLAG_CHANGEPW)

This right enables a user to change their own password for logging on to the system.

SAP administrator (FLAG_SAPADMIN)

This right is required for enabling the link between the ELO Suite and SAP using ELO Suite for SAP ArchiveLink® and allows you to manage the metadata form associated with the interface to SAP. The metadata form for SAP-administered documents can be viewed by every user but can only be edited by users with this right.

DMS Desktop user, no workflows (FLAG2_IS_DMS_DESKTOP_USER)

If this option is enabled, the user does not have access to workflow functions.

- Ad hoc workflow
- · Extend workflow deadline
- · Workflow overview
- · Hand off workflow
- · Accept workflow
- Show workflow
- Delegate workflow
- · Start workflow
- Forward workflow

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Return workflow

- Postpone workflow
- Workflows for this entry
- Edit workflow templates
- Cancel postponement

Please note

This right is not technically a "right," but rather a restriction that supersedes all other rights associated with workflows. A user with this right is unable to use the functions and roles associated with workflows, irrespective of whether the individual rights are set or inherited by a user or not. The user is also unable to edit any workflow tasks that are assigned to them. This is because the ELO DMS Desktop does not include workflow functions.

ELO Desktop Client Plus user (FLAG2_DESKTOP_CLIENT_PLUS)

This right runs the ELO Desktop Client in advanced mode, with some task functionalities and the full client view mode.

Please note

This is not technically a right, but limits what functions are available to the user.

ELOxc Client user, e-mails only (FLAG2_LIMITED_CLIENT)

This right opens the ELO Client for Microsoft Outlook in ELOxc for Microsoft EWS mode, and is restricted to the file formats (EML, MSG, and VCF) that can be opened by Microsoft Outlook. No other formats are available to the user.

Please note

This is not technically a right, but limits what functions are available to the user.

Folder/document permissions

Folder/document permissions
Edit folders
Edit documents
Edit permissions (1)
☐ View all entries, ignore permissions
☐ ☐ Import permission
Export permission

Edit folders (FLAG_EDITSTRUCTURE)

This option permits a user to edit the structure of folders or create new folders.

Edit documents (FLAG_EDITDOCS)

This right enables users to edit documents. This includes the functions:

- Load new versions
- · Check files in and out
- Insert files
- Documents from templates
- · Add and delete attachments
- Add to full text database
- Delete from full text database
- Create signature

Users are only able to edit document metadata if they have the corresponding right. Otherwise, the user can only open the metadata in read-only mode.

Edit permissions (FLAG_EDITACL)

This right allows users to change the permissions to entries (documents and folders) in ELO.

Information

In order to be able to modify the permissions to entries, you need the right *Edit folders* or *Edit documents*. You also need the *Set permissions* (P) permission for each individual entry.

Users have the option to configure the rights when filing entries in the client, since they have full rights to the file. The user right applies to subsequent editing of permissions.

It does not apply to the permission settings in the ELO Administration Console or the ELO Java Client configuration. If users can edit the stamp, metadata forms, etc., they can also edit their permissions without this user right being checked.

View all entries, ignore permissions (FLAG_IGNOREACL)

This right means that the user can view all documents and folders, even if the user does not have access to them. It revokes all existing object permissions. Users with this right have full access permissions to all ELO entries.

The only way to protect documents from users who possess this user right is to encrypt them.

Import permission (FLAG_IMPORT)

This right allows users to import a data set into the repository. All data available in the data set will be imported — object permissions are ignored. The user performing the action therefore also imports data that they do not have permissions to. This data will not be visible to the user.

Export permission (FLAG_EXPORT)

This right enables the user to create a data set for export. The user can only export entries and documents that they have the corresponding permissions to.

Folder/document options

Folder/document options ③
Change metadata form after filing
Edit keyword lists
Edit retention period
Change document status
Change document paths (3)
Author for approval documents
Show "Additional information" tab

Information

The rights in this group (except *Change document path*) only apply if the right *Edit folders* or *Edit documents* also exists.

Change metadata form after filing (FLAG_CHANGEMASK)

This right allows the user to assign a different metadata form to a document already filed to the repository. Please note that doing this may cause metadata to be lost. This is only possible if the user also has the right *Edit folders* or *Edit documents*, depending on the entry.

Edit keyword lists (FLAG_EDITSWL)

This right enables the user to add, change, and delete entries to the keyword list. The user is able to add, change, and delete entries. If the user does not have this right, they will not be able to edit the keyword lists in the ELO Administration Console, even if they have the right *Edit metadata forms and fields*.

This is only possible if the user also has the right *Edit folders* or *Edit documents*, depending on the entry.

Edit retention period (FLAG_EDITDUEDATE)

This right enables the user to set and extend the retention period for documents. If the user does not have this right, the corresponding field in the "Metadata" dialog box is disabled.

This is only possible if the user also has the right *Edit folders* or *Edit documents*, depending on the entry.

Change document status (FLAG_CHANGEREV)

This right enables the user to set the document status on the *Options* tab in the *Metadata* dialog box.

- Version control disabled
- · Version control enabled
- Non-modifiable

This is only possible if the user also has the right *Edit documents*.

Change document paths (FLAG_CHANGEPATH)

This right gives users access to the selection list for the document path in the document options and enables them to change the path for a specific document. This is only possible when entering metadata in the Intray. If a document has already been filed, this selection list is permanently deactivated. If this is the case, you can only move documents to a different path using the *Move document files* function if you have *main administrator* rights.

This right does not allow users to create new document paths or change their definition. Editing, creating, and assigning document paths requires *main administrator* rights.

Author for approval documents (FLAG_AUTHOR)

This right allows the user to select or deselect the *Approval document* check box and edit approval documents. The author is able to continue editing previous versions of a document. When users check out documents, they are able to select all document versions. When documents are checked in, the old working version is retained. The working version (= approved version) can only be changed by authors for approval documents.

This is only possible if the user also has the right *Edit documents*.

Show "Additional information" tab (FLAG2_SHOW_EXTRA_INFO)

This right determines whether a user is able to see the *Additional information* tab in the *Metadata* dialog box.

This is only possible if the user also has the right *Edit folders* or *Edit documents*, depending on the entry.

Deletion rights

Delete
Delete folders
Delete documents
Delete non-modifiable documents (i)
Delete versions (i)

Delete folders (FLAG_DELSTRUC)

This right determines whether a user is able to delete folders.

Delete documents (FLAG_DELDOC)

This right determines whether a user is able to delete documents.

Delete non-modifiable documents (FLAG_DELREADONLY)

This right enables the user to delete documents that have been filed with the status *Non-modifiable* or have been awarded this status at some point.

This is only possible if the user has the right *Delete documents*.

Delete versions (FLAG_DELVERSION)

This right allows the user to delete individual versions from a document's version history.

In the ELO Java Client, the user can see the deleted versions of a document in the *Document* versions dialog box if the *Show deleted entries* function is enabled.

Workflow rights

Workflows	
Manage workflows	
Start workflows	
Extend workflow rights	
☐ View workflows for all users	

Manage workflows (FLAG_EDITWF)

This right enables users to:

- Create workflow templates and forms
- Cancel active workflows before they are completed
- Delete completed and canceled workflows permanently
- Edit successor nodes

Start workflows (FLAG_STARTWF)

This right allows a user to start workflows. This applies for the following functions:

- · Ad hoc workflow
- Workflow overview
- · Start workflow
- · Workflows for this entry

The user also requires this right to start workflows when filing entries with a metadata form that is linked to a workflow. If the user does not have this right, the user may file documents with this metadata form but cannot start a workflow.

Without this right, the user will not be able to use the *Workflow overview* and the *Workflows for this entry* functions on the ribbon of the ELO client. These functions provide the user with an overview of all workflows that they are involved in either directly or indirectly (through group membership).

Extend workflow rights (FLAG2_EXTEND_WORKFLOW_RIGHTS)

Users with this right have temporary read access to the entry assigned to the active workflow node. The document can only be viewed in the Tasks work area, and only as long as the document is assigned to the user or a group that the user is a member of. If this right is set, the user is given temporary read rights to the entry assigned to a workflow. In addition, an entry in the database table *ProfileOpts* gives the user the option to control whether temporary or permanent permissions are to be assigned.

This right cannot replace other user rights, even those that are temporary. The right applies to documents and folders, but not to metadata forms.

View workflows for all users (FLAG2_WF_CONTROLLER)

This right allows the users to see all workflows that are active and not just those workflows that the user is participating in.

Rights for system settings

System settings
Edit master data
Edit scan profiles
Use debugger
Edit metadata forms and fields
Assign replication sets

Edit master data (FLAG_EDITCONFIG)

This right gives the user access to *entry types* (icons and names of folders and documents), *font colors*, and *stamps*.

Edit scan profiles (FLAG_EDITSCAN)

When this option is enabled, the user can change the settings for the scanner parameters and *scan profiles*. If the user also has *Main administrator* privileges, they are also able to manage and edit global *scan profiles* and the scan parameters for other users.

Use debugger (FLAG_EDITSCRIPT)

If you have this right, you can open the JavaScript debugger in the ELO Java Client with the keyboard command Ctrl+Alt+D.

Information

Scripts are managed like documents in ELO. To edit scripts, you need the corresponding permissions.

Edit metadata forms and fields (FLAG_EDITMASK)

This right enables the user to create new metadata forms and modify existing ones.

If you need to edit the keyword lists in the metadata forms, then you also need the right *Edit keyword lists*.

Assign replication sets (FLAG_EDITREPL)

You require this right for assigning data to replication sets in the repository. Replication sets are needed by ELO Replication to determine data quantities.

Inheriting rights

There are two check boxes in front of the user rights. The left check box refers to the user's personal permissions. The check box to the right shows the rights a user takes on by belonging to a group. If you move the mouse over the right check box, a tooltip appears telling you which groups the right was inherited from.

	Folder/document options (i)	
	Change metadata form after filing	
Inherited from		
ELO_Standard	Users	
	Change document status	
	Change document paths ()	
	Author for approval documents	
	Show "Additional information" tab	

Information

It is recommended to assign the rights via group inheritance and by directly assigning the rights to the individual users.

Assign permissions in ELO Spaces

The rights for the teamspaces and workspaces in ELO are determined based on the assigned roles.

Teamspace

You can assign the following special teamspace rights to a role:

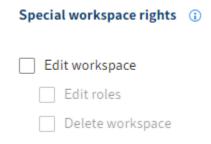
Special teamspace rights	
Edit roles	
☐ Edit teamspace	
Delete teamspace	

- Edit roles: Edit and create roles in the teamspace, regardless of whether the teamspace itself may be edited.
- Edit teamspace: Make changes to a teamspace. They can also change the roles assigned to members in the teamspace and add new members.
- Delete teamspace: Can only be enabled if *Edit teamspace* is also enabled.

For more information on the roles in the teamspace, refer to the **ELO** teamspaces documentation.

Workspace

You can assign the following special workspace rights to a role:



- Edit workspace: Make changes to a workspace. They can also change the roles assigned to members in the workspace and add new members.
- Edit roles: Edit and create roles in the workspace. Can only be enabled if *Edit workspace* is also enabled.
- Delete workspace: Can only be enabled if *Edit workspace* is also enabled.

For more information on the roles in the workspace, refer to the **ELO** workspaces documentation.

Configuration

Necessary rights for the ELO Administration Console

System settings

Administration areas	Rights
User administration	Edit user data, main administrator
	A user with the right <i>Main administrator</i> can administer ALL users instead of just those who that user is set as administrator of.
Organizational units	Main administrator
	As an administrator of a user (with the right <i>Edit user data</i>), this user can be assigned to an existing organizational unit. The Main administrator has access to the Organizational units section.
Metadata forms	Edit metadata forms and fields
	The <i>Edit keyword lists right</i> is also required to be able to edit the contained keyword lists, as well as the <i>Main administrator</i> right to delete metadata forms or save their data as a table later on.
Field templates	Edit metadata forms
Keyword lists	Edit keyword lists
Entry types	Edit master data
Document paths	Main administrator
Default document paths	Main administrator
Encryption keys	Main administrator
ELO online help URL	Main administrator
Stamps	Edit master data
ELO Forms Services URL	Main administrator
ELO Analytics URL	
Repository properties	Main administrator
Font colors	Edit master data

Maintenance

Administration areas Rights

Administration mode Main administrator
Report options Main administrator
Delete report entries Main administrator
Delete and remove Main administrator
Backup tasks Main administrator
Password rules Main administrator
Move document files Main administrator

Server modules

Administration areas Rights

ELO Automation

Services Main administrator

Backup profiles Main administrator
Full text service Main administrator
Create password Main administrator
ELO Transport Main administrator
Configuration files Main administrator
Form designer Manage workflows

ELOxc Not checked in the ELO Administration Console. The check is performed

in ELOxc.

System information

Administration areas Rights

Administration folder Main administrator Server information Main administrator Users in system Main administrator **Statistics** Main administrator License overview Main administrator License report Main administrator Main administrator Log files Main administrator Monitoring Test checksums Main administrator

Others

Administration areas Rights

LDAP Import Main administrator
Block access Main administrator

Document encryption

ELO systems provide a method to encrypt documents. These documents are encrypted at the operating system level and can only be opened with a password, ensuring that documents are safeguarded against unauthorized access, even when performing data backups.

In addition to the ACL authorization settings in ELO, you can encrypt documents that contain confidential or sensitive information. This also protects documents from being viewed by administrators at the operating system level.

Starting with ELO version 12, documents are encrypted with AES-256 (Advanced Encryption Standard), a symmetric encryption method that uses block encryption. There are now more than 16 encryption keys. Encryption and decryption take place on the server side.

Documents that have already been encrypted remain in the old encryption mode. Both encryption methods are listed in the database and run simultaneously in a compatibility mode.

It is only possible to encrypt a document with ELO functions when it is filed to the ELO repository. Documents in the Intray are always stored in unencrypted format until they are moved to the repository. ELO functions are not designed to encrypt documents already in ELO, because as soon as documents are filed to the repository, the documents may be distributed in unencrypted form to a backup path, revision-controlled media, and various backup systems.

Encryption can only be configured by users with the *Main administrator* right. A user who knows the encryption key and the corresponding password is able to implement encryption. An encryption key is therefore not necessarily bound to a single person – it can also be used for groups.

Documents encrypted with AES-256 can be added to the full text database. To do this, you need to create a system user that can access the encrypted documents. You can, but do not have to, add encrypted documents to the full text database.

The encryption keys are not to be confused with the keys concept that was discontinued starting with version 10.

You will find more information on encryption under Configuration and administration > System administration > Folders and documents > Encryption keys.

Permissions in ELO

Introduction

In ELO, it is possible to assign permissions to individual entries and objects to further refine the settings for user access to system information.

This includes the following permissions:

- R (Read)
- W (Write)
- D (Delete)
- E (Edit)
- L (List)
- P (Permissions)

Assigning these permissions prevents unauthorized parties from accessing information.

Documents

Permission	Name	Permission
R (Read)	View (R)	View document and metadata, see permissions, add notes
W (Write)	Change metadata (W)	Edit metadata, change the date when checking in a new version
D (Delete)	Delete (D)	Mark document as deleted
E (Edit)	Edit (E)	Modify document file, check out, check in, load new version, change working version
L (List)	Does not affect documents in the ELO Java Client	
P (Permissions)	Set permissions (P)	Change permissions

Folders

Permission	Name	Permission
R (Read)	View (R)	View folders in tree view, add margin notes
W (Write)	Change metadata (W)	Edit metadata
D (Delete)	Delete (D)	Mark folder as deleted (only if you are able to delete child folders or if the folder is empty)
E (Edit)	Does not affect folders but important for inheriting rights to the documents within folders	Although the <i>Edit</i> right enables users to check folders out as well as the documents within folders at the first level below the folder, this right is not checked for folders.
L (List)	Edit list	Edit folder contents: Insert, move, copy, or remove documents. Insert or delete reference.
P (Permissions) <permissions></permissions>	Set permissions (P)	Change permissions

Margin notes

There are three different types of margin notes.

General margin note

General margin notes can be created, edited, or deleted by every user that can view the entry. If the user only has the *Read* right to the document, they can only delete general margin notes that they have created themselves.

Personal margin note

Users that have read access to the entry can create, edit, or delete these types of margin notes. No other users can see these margin notes.

Permanent margin note

Any user who can view the entry can also see the permanent margin notes attached to it but cannot alter or delete them.

Annotations

There are annotations with and without text.

Annotations with text include sticky notes, text notes, and stamps. Annotations without text include freehand marker, rectangle marker, horizontal marker and strikethrough, the redaction tool, and image stamps.

Permission	Name	Permission
R (Read)	View (R)	View annotations on a document
W (Write)	Change (W)	Annotations with text: Edit and format text, remember position, insert position marker (not for stamps), change size; Annotations without text: Modify properties (color, line width)
D (Delete)	Delete (D)	Delete
E (Edit)	Move (E)	Change the position of annotations on a document
L (List)	Does not affect annotations	
P (Permissions)	Set permissions (P)	Change permissions

Information

The only difference between annotations with and without text in terms of permissions is the W (Write) permission.

Stamps

In this section, we will look at stamps as a tool and their function as an applied stamp.

'Stamps' tool

Stamps are defined for a specific user, option group, or globally using *ProfileOpts*. This sets the defined stamp in the list of available stamps for the corresponding users. If there are no stamps available to the user (either user-specific or group stamps), this user cannot use the *stamps* tool. The user is also unable to create their own stamps in the ELO Java Client.

Applied stamp

Permission	Name	Permission
R (Read)	View (R)	View applied stamps on a document
W (Write)	Change (W)	Change size of text stamps, remember position
D (Delete)	Delete (D)	Delete applied stamps
E (Edit)	Move (E)	Change position on document
L (List)	Does not affect stamp	s
P (Permissions	s) Set permissions (P)	Change permissions

Metadata forms

You can only set the permissions for metadata forms in the ELO Administration Console.

Permission	Name	Permission
R (Read)	View metadata (R)	View metadata form in the list in the <i>Metadata</i> dialog box, view metadata in read-only mode. The metadata form can be selected, but you can only enter the metadata and exit the dialog box with <i>Save</i> if you have the <i>W</i> right.
W (Write)	Change metadata (W)	File entries and enter metadata (also when filing initial version). If you do not have the <i>W</i> right for the metadata form, you cannot change the metadata of the entries. Even if you have the <i>W</i> right for the entry, the dialog box opens in read-only mode. To change the metadata of an entry filed with the form, you need the <i>W</i> right to the entry as well.
D (Delete)	Delete form (D)	This right was checked in the ELO Windows Client and still exists for historical reasons. Currently, it is not checked. The <i>Main administrator</i> right is checked to be able to delete metadata forms in the ELO Administration Console.
E (Edit)	Edit form (E)	This right was checked in the ELO Windows Client and still exists for historical reasons. Currently, it is not checked.
L (List)	Does not affect metadata forms	
P (Permissions)	Does not affect metadata forms	

Fields

In the *Display mode* field settings, you need to define whether you want to be able to enter data manually (*Normal access*), or whether you want the index fields to be read-only (*Read-only*), or whether you want them to be hidden from view (*Hidden*).

This is a parent property. You can set more detailed permissions for *normal access* at the permissions level.

Field group	GRP1	(i)
Name	Field	
Translation variable	Translation variable	
Display mode	Normal access	
	Read-only	
	O Hidden	

Permission	Name	Permission
R (Read)	View (R)	View the field, reciprocal action with display mode settings (Normal access/Read-only/Hidden)
W (Write)	Write (W)	Enter data to the field, reciprocal action with display mode settings (Normal access/Read-only/Hidden)
D (Delete)	Does not affect fields	
E (Edit)	Does not affect fields	
L (List)	Does not affect fields	
P (Permissions)	Does not affect fields	

Workflow templates

Permission	Name	Permission
R (Read)	View (R)	View, start workflow with template
W (Write)	Change (W)	Edit template, create new version of the template
D (Delete)	Delete (D)	Delete template
E (Edit)	Does not affect workflow templates	
L (List)	Does not affect workflow templates	
P (Permissions)	Set permissions (P)	Change permissions

Workflows

Starting with ELO 11, you can set access rights to individual workflows as a process. When designing a workflow template, if you do not want to assign any permissions, the default setting for workflow access up to ELO 10 applies: Users with the right $View\ workflows\ for\ all\ users\ can$ see the workflow ($R\ right$). Users with the right $Manage\ workflows$ can see, change, permanently remove, and end the workflow ($R\ W\ D\ E\ rights$). The $L\ right$ does not have any effect on workflows.

If there are no permissions configured for a workflow, the system behaves as follows:

- Users with the right Manage workflows (FLAG EDITWF) are assigned R W D E L
- Users with the right View workflows for all users (FLAG2_WF_CONTROLLER) are assigned R

The following is checked with permissions:

- View workflow (R) requires either the View (R) access right or the View workflows for all users (FLAG2_WF_CONTROLLER) user right, or the user must be entered to an active workflow node.
- Edit workflow (W) requires the Write (W) and Manage workflows (FLAG_EDITWF) access rights.
- Delete workflow (D) requires the Delete (D) and Manage workflows (FLAG_EDITWF) access rights.
- End workflow (E) requires the Edit and Manage workflows (FLAG EDITWF) access rights.

Permission	Name	Permission
R (Read)	View workflow (R)	View workflow (as a process)
W (Write)	Change workflow after start (W)	Change workflow after start
D (Delete)	Delete workflow permanently (D)	Delete workflow permanently
E (Edit)	End workflow (E)	
L (List)	Does not affect workflows	
P (Permissions)	Set permissions (P)	Change permissions

ELO Spaces

The permissions for the contents of teamspaces and workspaces in ELO are determined based on the assigned roles.

You can assign the following default permissions for contents in teamspaces and workspaces to a role:

Permission	Name	Permission
R (Read)	View (R)	View entry
W (Write)	Change metadata (W)	Edit entry metadata
D (Delete)	Delete (D)	Delete entry
E (Edit)	Edit (E) (only documents)	Edit selected entry, i.e. change working version and load new version
L (List)	Edit list (L) (only folders)	Change contents of the folder, e.g. create documents in this folder, move or remove documents from the folder
P (Permissions)	Set permissions (P)	Change permissions for the selected folder

The current permissions only take effect if the user has the corresponding user rights.

You can also set authorization options for entries that were created in a teamspace or workspace. For more information, refer to the <u>FLO Java Client</u> documentation.

Other permissions

For historical reasons, the following uses both the terms *parent rights* and *owner rights*, though these are also permissions.

Parent rights

The parent rights are the permissions that are inherited from an element. Child entries in a folder can either be folders or documents. Child entries in a document can either be attachments or notes.

Example: The permissions to a document only apply for a group and *Everyone* has permissions to the notes in the document. In this case, the rights to the document take precedence, so not *Everyone* will be able to see the note, but only those who also have read permission to the document.

If a user has permissions to a document but does not have permissions to the document filing path, the document will show up in the results list following a search query or if a link is created.

Owner Owner rights

The owner rights are a placeholder for the user that

- · creates a folder
- filed a document
- places a stamp or any other annotation on a document.
- · started a workflow

Everyone

Ideally, there should be very few entries in the ELO repository that Everyone has full access to.

You can check whether your repository contains such an object by having your administrator set up a dynamic folder in which all objects are displayed that permit full access to the *Everyone* group. To do so, create a folder with the following line on the Extra text tab:

!+ objects where objacl='75PYJA' and objstatus=0

Please note

The *Everyone* group needs read permissions to personal folders so that services can access them. If read permission for *Everyone* is removed, other users can no longer see the profile page of this user, for example.

Concept for assigning rights and permissions

Introduction

The following concept for assigning rights and permissions is merely a recommendation.

The ability to assign rights to individual users and/or groups is a standard feature of ELO. In addition to this standard feature, users can also assign permissions to folders and documents. The objective is to assign users as many permissions as necessary but as few as possible to give them access to documents and data.

You can assign rights at the user level but in most cases, this is not very effective. It makes more sense to organize users with the same rights into groups and to assign permissions based on these groups. The users are then assigned to these groups.

This document presents a logical structure for the permissions groups. The intention is to keep the structure as simple as possible so that it can be implemented in ELO without any problems.

The permissions in the ELO repository should correspond to the tasks of the users in the company. The following should be taken into consideration:

- What tasks do the employees have within the company?
- In what departments do the employees work?
- What information and documents do the employees need to complete their tasks within the company?

Assigning user rights

In response to the first question of what tasks the employee has in the company, we can assign user rights. Depending on what the data and documents in the ELO repository will be used for, you can assign user rights via different groups. In our example of a rights concept, we distinguish between five different groups of user rights.

ELO view users

These users may "only" view folders and documents, apply annotations and notes, or write feed posts. They cannot make changes to the metadata, edit, or change the document in any way. These users can perform searches in the repository but do not enter content or file items themselves.

User manager	Folder/document permissions			
Main administrator	☐ Edit folders			
Edit user data	☐ Edit documents			
✓ Change password	☐ ☐ Edit permissions ③			
SAP administrator	☐ ☐ View all entries, ignore permissions			
DMS Desktop user, no workflows ①	☐ ☐ Import permission			
ELO Desktop Client Plus user	Export permission			
☐ ☐ ELOxc Client user, e-mails only				
Folder/document options (i)	Delete			
Change metadata form after filing	Delete folders			
Edit keyword lists	☐ ☐ Delete documents			
Edit retention period	Delete non-modifiable documents ①			
Change document status	Delete versions ①			
Change document paths (i)				
Author for approval documents				
Show "Additional information" tab				
Workflows	System settings			
Manage workflows	☐ Edit master data			
Start workflows	☐ Edit scan profiles			
Extend workflow rights	Use debugger			
☐ View workflows for all users	☐ Edit metadata forms and fields			
	Assign replication sets			

The role group ELO_ViewUsers (minimal rights) can have the following right:

• Change password

ELO standard users

ELO standard users have extended rights permitting them to edit documents and metadata. Depending on their rights, these users can change or delete documents and folders, change, print, and export metadata, and start and edit workflows.

Typical tasks for these users are to file new documents to the ELO repository and/or to edit them.

User manager	Folder/document permissions		
 Main administrator Edit user data Change password SAP administrator DMS Desktop user, no workflows ① ELO Desktop Client Plus user 	 ☐ Edit folders ☑ Edit documents ☐ Edit permissions ① ☐ View all entries, ignore permissions ☐ Import permission ☐ Export permission 		
☐ ELOxc Client user, e-mails only			
Folder/document options (i) Change metadata form after filing Edit keyword lists Edit retention period Change document status Change document paths (i) Author for approval documents Show "Additional information" tab	Delete ☐ Delete folders ☑ Delete documents ☐ Delete non-modifiable documents ① ☐ Delete versions ①		
Workflows ☐ Manage workflows ☑ Start workflows ☑ Extend workflow rights ☐ Users	System settings		

The role group ELO_StandardUsers (basic rights for editing documents) can have the following rights:

- ELO Desktop Client Plus user
- Edit documents
- Delete documents
- Start workflows
- Extend workflow rights

ELO power users

These users are authorized to do more technical and administrative tasks in ELO. Typically, they edit the folder structure in ELO and its permissions concept. They implement the repository structure with static or dynamic folders, or with default indexes that can be used by other users.

They can edit documents as well as document options or change the expiration date and document status. They can delete non-modifiable documents and versions. They can check the status of workflows they are not involved in.

User manager Main administrator Edit user data Change password SAP administrator DMS Desktop user, no workflows ELO Desktop Client Plus user ELOxc Client user, e-mails only	Folder/document permissions Edit folders Edit documents Edit permissions (i) View all entries, ignore permissions Import permission Export permission
Folder/document options ① Change metadata form after filing Edit keyword lists Edit retention period Change document status Change document paths ① Author for approval documents Show "Additional information" tab	Delete ✓ □ Delete folders □ Delete documents ✓ □ Delete non-modifiable documents ① ✓ □ Delete versions ③
Workflows ☐ Manage workflows ☐ Start workflows ☐ Extend workflow rights ☑ Usew workflows for all users	System settings Edit master data Edit scan profiles Use debugger Edit metadata forms and fields Assign replication sets

The role group ELO_PowerUsers (extended rights including editing the folder structure) can have the following rights:

- Edit folders
- · Delete folders
- · Edit permissions
- Edit keyword lists
- Edit retention period
- Author for approval documents
- Delete versions
- View all workflows from all users (check)
- Delete non-modifiable documents
- Change document editing status

ELO area administrators

These users can manage repository settings for the users they administer as well as their substitutes. They act as administrators for their own departments, are familiar with internal processes, and create the required workflow templates. They know what data has to be entered when filing documents and define the required metadata forms and keyword lists. They can create stamps and edit font colors.

ELO area administrators are not responsible for editing and working with documents, but for structure, processes, and keeping the repository in order. They also perform monitoring tasks.

User manager	Folder/document permissions			
Main administrator	Edit folders			
✓ ☐ Edit user data	☐ Edit documents			
Change password	☐ Edit permissions ①			
SAP administrator	☐ ☐ View all entries, ignore permissions			
DMS Desktop user, no workflows ①	✓ ☐ Import permission			
ELO Desktop Client Plus user	Export permission			
☐ ELOxc Client user, e-mails only				
Folder/document options (j)	Delete			
	Delete folders			
 ✓ Change metadata form after filing ✓ Edit keyword lists 	Delete documents			
	Delete non-modifiable documents (i)			
Edit retention period				
Change document status	Delete versions ①			
Change document paths ①				
Author for approval documents				
Show "Additional information" tab				
Workflows	System settings			
✓	✓ ☐ Edit master data			
Start workflows	Edit scan profiles			
Extend workflow rights	Use debugger			
☐ View workflows for all users	Edit metadata forms and fields			
	Assign replication sets			

The role group ELO_AreaAdministrators (settings in the repository) can have the following rights:

- Import permission
- Export permission
- Edit metadata forms and fields
- Edit keyword lists
- Change metadata form after filing
- Edit master data
- Manage workflows
- Edit user data (only for users they administer)

•

Edit scan profiles

ELO administrators

These users can manage settings in the configuration, as well as scan profiles, substitutes, and user data for all other users. They can manage organizational units, assign replication sets, remove locks, manage and move document files in the document system, back them up, or delete them permanently.

ELO administrators do not work with folders or documents in the repository, but instead generally perform administrative tasks only.

User manager	Folder/document permissions			
Main administrator	Edit folders			
✓ ☐ Edit user data	☐ Edit documents			
Change password	☐ Edit permissions ①			
SAP administrator	☐ View all entries, ignore permissions			
DMS Desktop user, no workflows 1	☐ ☐ Import permission			
ELO Desktop Client Plus user	Export permission			
☐ ELOxc Client user, e-mails only				
Folder/document options ①	Delete			
	Delete folders			
Change metadata form after filing				
☐ Edit keyword lists	Delete documents			
Edit retention period	Delete non-modifiable documents ①			
Change document status	Delete versions (i)			
Change document paths ①				
Author for approval documents				
Show "Additional information" tab				
Workflows	System settings			
Manage workflows	☐ ☐ Edit master data			
Start workflows	☑ Edit scan profiles			
Extend workflow rights	✓ Use debugger			
☐ View workflows for all users	☐ Edit metadata forms and fields			
	Assign replication sets			

Groups and permissions concept

It makes sense to combine functions and permissions into groups.

To assign different areas in the repository different permissions, we recommend creating specific area groups. The example below illustrates how you can assign rights via groups and AND groups.

Assigning rights via groups

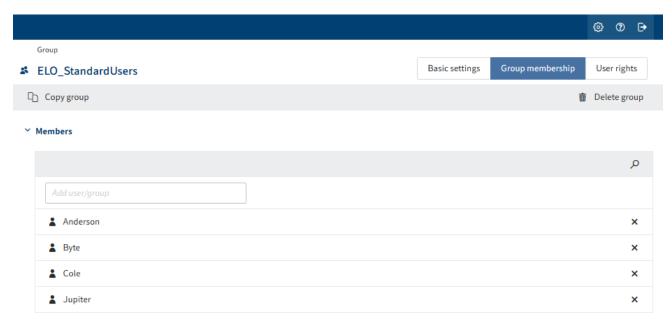
Company XYZ has HR, Production, and Logistics departments. The repository provides different permissions that can be assigned to the different departments.

Membership in the different departments also controls permissions to the documents in the repository. In our example, users from the HR department can access all documents in the HR area, while users from production have access to the Production area and users from logistics have access to the Logistics area. The user groups are created according to the company departments for this reason.

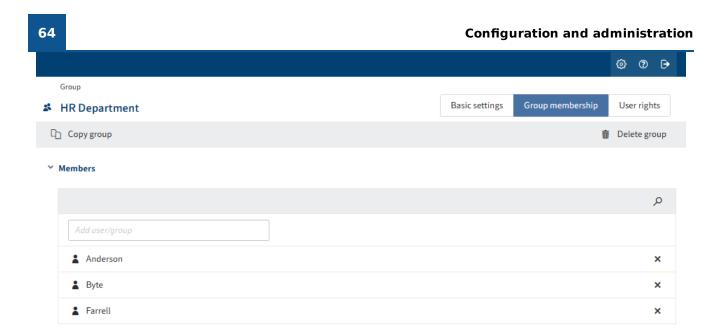
The groups assigned via user rights, also referred to as role groups, are combined with the groups corresponding to department membership.

User rights should always be linked to groups and not to individual users. This allows you to track, monitor, and manage assigned rights.

The role group or ELO_StandardUsers user rights group in our company has the following employees:

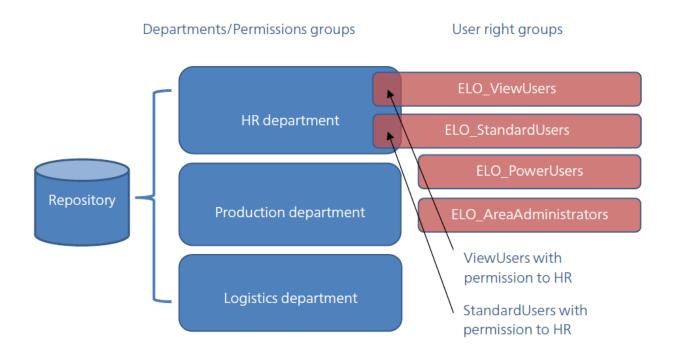


The *HR* department has the following employees. They are granted exclusive access to documents in the *HR* area.



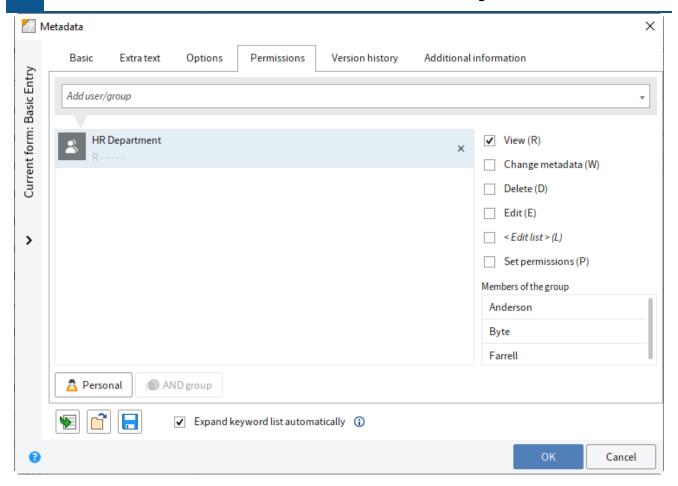
AND groups

The following figure illustrates a scenario for assigning permissions within the HR department.

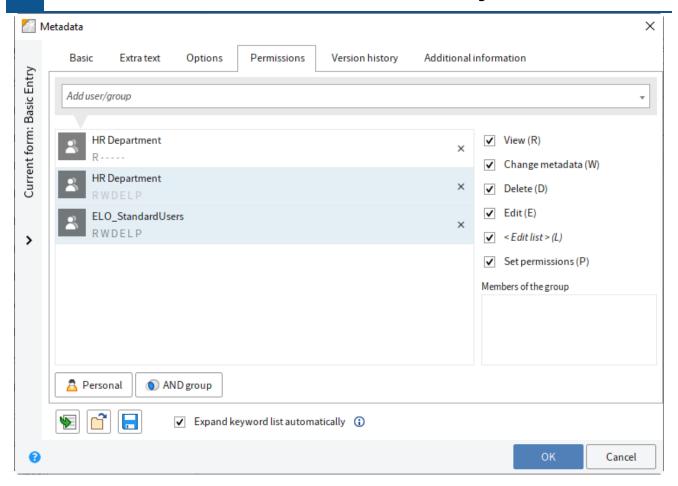


Now, we can set permissions to documents and folders in the HR area using an AND group: Members of both the HR and $ELO_StandardUsers$ groups have permissions.

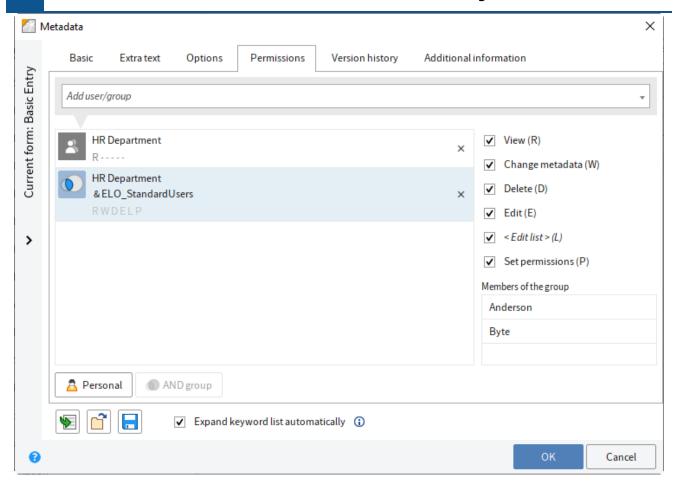
This allows you to give all HR employees view permissions to documents from the HR department, for example.



To ensure that only the *ELO_StandardUsers* in the *HR* group are given full access to these documents, we will create an AND group. An AND group contains the overlap from the selected groups.

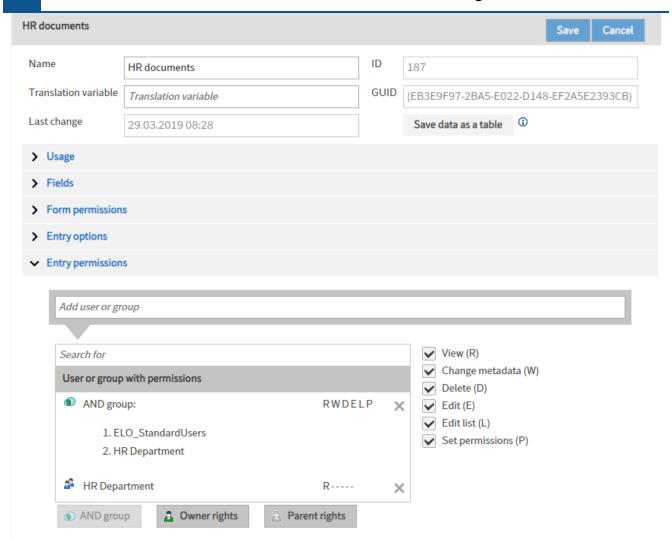


In this example, the members of the AND group have full access to this document. ELO shows what employees are members of this group in the example.



Assigning permissions via metadata forms

To ensure that the HR documents can only be edited by authorized users, we recommend defining permissions using the metadata form and not for individual entries in the repository.



LDAP

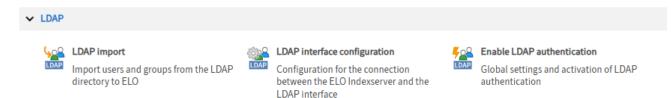
Introduction

The Lightweight Directory Access Protocol (LDAP) enables you to import users and groups from an Active Directory (AD) into the ELO system. This is done with LDAP import.

You need to set up and configure the connection between LDAP and the ELO LDAP interface for the LDAP import to work.

In addition, LDAP authentication must be enabled to allow users to log on to ELO with the data stored in the Active Directory.

You will find the menu items in the ELO Administration Console under LDAP.



The user administration in the LDAP directory is managed in a tree structure. In this concept, a unique name within the LDAP directory, known as the distinguished name (DN), is used as a unique key for each user. An example of a DN is cn=John Smith,ou=people,dc=comy,dc=org. The DN in this case is composed of three parts: the common name (CN), the organizational unit (OU), and the domain component (DC). The combination of OU/DC is used to reference different branches within the LDAP tree structure. The DC addresses the top level below the LDAP directory root node. This usually represents the Internet domain of the company. The schema data is also located directly under the root node. The possible attributes are already specified in the LDAP schema, and the corresponding values for these properties are saved in the LDAP entry that is resolved through the DN.

Please note

Do not use a ; (semicolon) in group and user names in the Active Directory.

LDAP interface configuration

The menu item *LDAP interface configuration* in the ELO Administration Console is where you edit the connection settings, user import settings, and attribute assignment settings of the configuration file *Idap.json*. The file *Idap.json* is stored in the repository under the following path:

Administration//IndexServer Scripting Base// ALL//Idap.json

Information

Path changes are possible in the following cases:

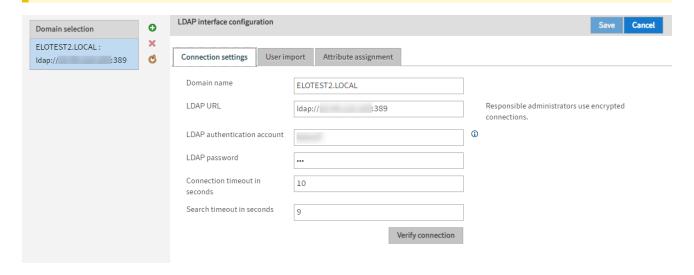
- If you want to make a special configuration for an ELO Indexserver, copy the file to the directory of the respective ELO Indexserver and make changes to the file there.
- If you'd like to make different configurations for different ELO Indexservers, you will need a separate file for each ELO Indexserver.

The configuration only applies to a single repository. If you edit the configuration in the ELO Administration Console, you need to restart the ELO Indexserver of the repository. If there are multiple ELO Indexservers, you need to restart all of them.

Please note

You should not use LDAP to authenticate the *ELO Service* account (or the service account used). This allows the server-side ELO applications to run independently of the LDAP configuration. Disabling the LDAP connection can cause the ELO applications to no longer start. In this case, you will not be able to enable the LDAP connection in the ELO Administration Console.

Administrator accounts should not be authenticated via LDAP either.



You can make settings for multiple domains.

Under Domain selection, you see a list of available domains.

Add (green plus icon): Add settings for a domain

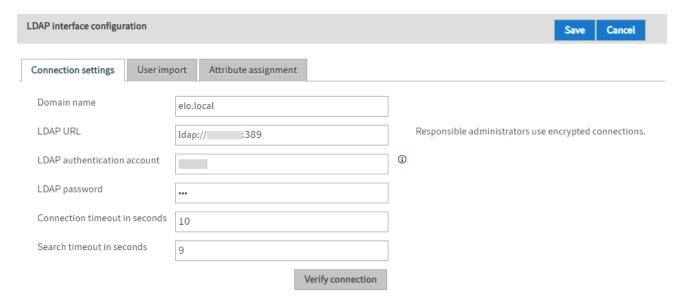
Delete (red X icon): Delete the settings of a domain

Reload data from server (yellow circle arrow icon): Reload the Domain selection area

Information

In case of connection problems, the ELO Indexserver log file can be set to *debug*. This makes troubleshooting easier.

Connection settings



Domain name: Specify the DNS name or IP address of the domain here. The setting is used if the userPrincipalName is derived from the sAMAccountName.

LDAP URL The entries in the LDAP URL field determine the TCP connection to the LDAP server.

LDAP authentication account: SSO requires a technical account to search LDAP for the user name transferred by the SSO mechanism (usually sAMAccountName). Enter a userPrincipalName.

Please note

The account must have sufficient rights to read the user attributes and group memberships.

Please note

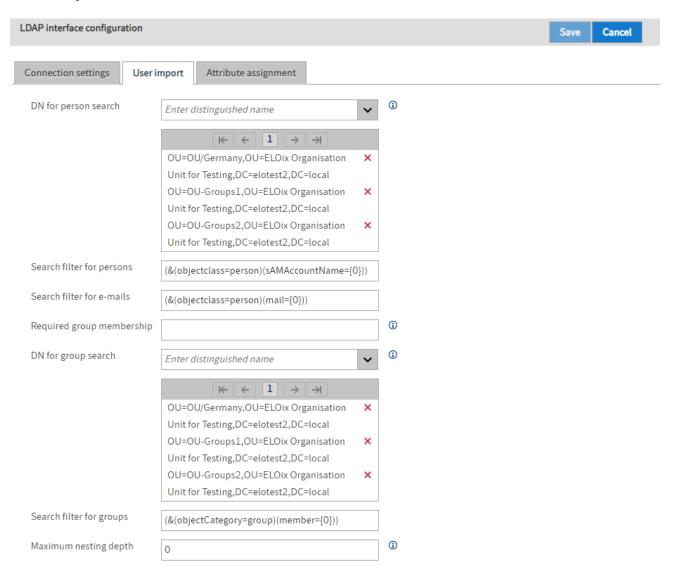
When using Kerberos: Disconnect the Kerberos account and the LDAP authentication account. The Kerberos account does not have to be created in ELO.

LDAP password: In the *LDAP password* field, you can enter the unencrypted password of the LDAP authentication account. The ELO Indexserver stores the password encrypted on restart.

Connection timeout in seconds: The LDAP interface terminates the connection to the LDAP server after this number of seconds. It then attempts to establish a connection with the next server in the list.

Search timeout in seconds: When searching for users or groups, this timeout value is passed to the LDAP server.

User import



DN for person search: Use this field to specify which branches of the LDAP directory to search for users

Please note

The list must not be empty.

Don't enter too many branches either. The more branches, the more imprecise the search.

Search filter for persons: You can use this filter to restrict the search for users.

Search filter for e-mails: The first time the user authenticates with an e-mail address, this filter is used to search for the user in the LDAP directory.

Required group membership: With this setting, you can use the common name to restrict authentication to users who are members of a certain group in the LDAP directory.

DN for group search: In this field, you specify which branches of the LDAP directory the groups that are eligible for synchronization must be in. If the list is empty, all groups of the user are included in group synchronization.

Search filter for groups: You can use this filter to restrict the search for groups of a user.

Maximum nesting depth: This field can be used to specify the depth of group nesting. This refers to the collection of user groups for group synchronization.

Attribute assignment

LDAP interface configuration				Save	Cancel
	3				
Connection settings User impo	ort Attribute assignment				
Domain prefix	Domain prefix		•		
Placeholder for ELO user names	\$CN\$		①		
User authentication via	sAMAccountName	~	0		
_					
Changes to the above settings may mean that existing users will be unable to log on or have to be created again under a different name.					
Supervisor attribute name		①			
ELO administrator of this user					
Save attributes in ELO		<u> </u>	•		
	objectguid ×				
	distinguishedname				
	mail	*			

Domain prefix: The domain prefix is required if multiple domains are configured and the sAMAccountName is saved as the Windows attribute for the ELO user.

There must be a separator at the end of the domain prefix. This separates the prefix from the user name. Ideally, you should use a backslash.

Information

If you are using SSO, the domain prefix must match the NetBIOS domain name.

You will find the corresponding domain prefix for SSO in the USERDOMAIN environment variable on the client computer. For SSO with domain prefix, you need to set the option "ntlm.domainUserFormat" in the ELO Indexserver config.xml file. If you set the option sAMAccountName in the User authentication via field and specify a domain prefix, the Windows user contains the account name with the domain prefix in front.

Example:

- sAMAccountName = fritzfrei
- Domain prefix = ELO\
- Windows user = ELO\fritzfrei

Placeholder for ELO user names: The ELO user name can be made up of different LDAP user attributes. You can specify a format expression with placeholders. Enclose the placeholders in \$ signs. They must also correspond to the LDAP attribute names.

User authentication via: In the drop-down menu *User authentication via*, you can specify whether you want to set the sAMAccountName, the userPrincipalName, or the UID as the *Windows user* attribute (see ELO user manager).

Please note

The setting selected in the *User authentication via* field must match the settings in the *Search filter for persons* field (*User import* tab). Pay attention to capitalization.

Any umlauts should also be identical between the Active Directory and ELO user names.

The ELO Administration Console checks LDAP for the following four attributes. The ELO Administration Console uses the first attribute set for the name.

LdapServerFactory.CONST.USERINFO.DISPLAY_NAME,
LdapServerFactory.CONST.USERINFO.CN,
LdapServerFactory.CONST.USERINFO.SAM_ACCOUNT_NAME
LdapServerFactory.CONST.USERINFO.DISTINGUISHED_NAME

Information

Some environments require a custom configuration. This field enables you to enter any values.

Supervisor attribute name: In this field, you specify which attribute is used to determine the supervisor of the ELO user. This is usually the attribute \$manager\$.

Please note

The supervisor must already exist in ELO.

ELO administrator of this user: In the field *ELO administrator of this user*, you can specify which ELO user to set as administrator for users created via the LDAP interface. You can enter the ID, GUID, or ELO user name.

Save attributes in ELO: In this field, you specify which attributes are to be transferred from LDAP to ELO.

To add an attribute, enter the name of the attribute in the field. Next, click Add (green plus icon).

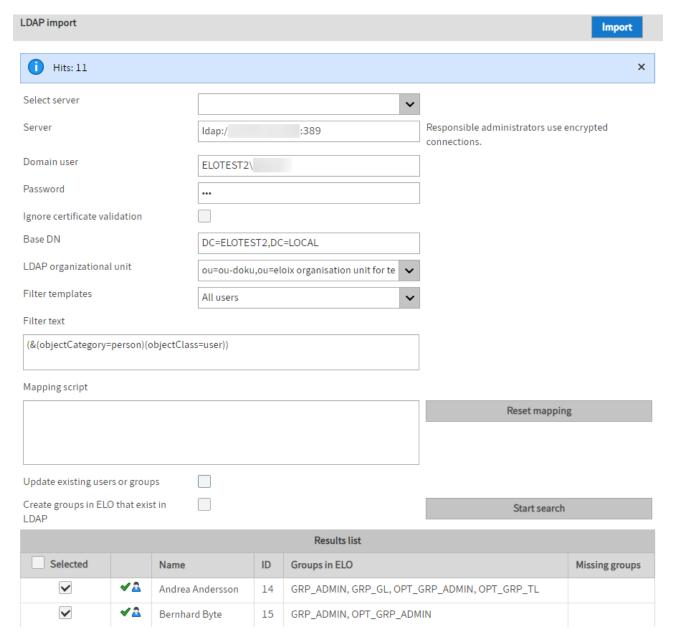
To remove an attribute, click the X icon next to it in the list of attributes.

Information

Mandatory attributes cannot be deleted. In this case, the X icon is grayed out.

LDAP import

With LDAP import, you can import users and groups from an Active Directory (AD) into the ELO system.



- Select server: The ELO Administration Console attempts to find possible LDAP servers automatically. If this field is blank, no server will be found in the domain. This may be the case with a VPN connection, for instance.
- Server: Enter the server for the LDAP connection here. You can also enter the IP address, port, or protocol here.

BNF: server ::=[ldap|ldaps]://[servername|IP address]:port

Please note

Use an encrypted connection, in this case LDAP via SSL (LDAPS).

- Domain user and password: The authentication data consists of a name and password.
- Ignore certificate validation: The certificate validation can be ignored if needed.
- Base DN and LDAP organizational unit: These entries are used to select the correct branch of the LDAP directory.
- Filter templates and filter text: Some LDAP filter expressions are already provided in the list and applied to the filter text so that they can be edited.
- Mapping script: This setting allows you to edit the data as JavaScript code.

For more information, see the next section *The mapping script*.

- Reset mapping: Deletes the text from the mapping script field.
- Update existing users or groups: If the name can be resolved to an existing entry, this entry is only processed again if this setting is enabled.

Please note

LDAP groups are only read and used when users log on.

- Create groups in ELO that exist in LDAP: Creates groups that do not yet exist in ELO.
- Start search: Performs a search and shows the results.
- Results list: Shows the list of the entries that will be imported. All valid entries are also selected. If invalid data is detected during the check, they will not be selected, and a note about the problem is shown in a tooltip.

The mapping script

Default LDAP attributes are automatically mapped to ELO attributes. To allow more flexible customization, JavaScript code can be entered in the input field. This is embedded in a code frame and is performed on every data set in the LDAP search.

The ELO Indexserver has a data structure for the users and groups: the UserInfo object. This is described in detail in the ELO Indexserver technical documentation. It can be accessed in the mapping script using the variable name elo.

Default mapping

- elo.type
 - Based on the LDAP ObjectClass=person
 - $\,^\circ$ If the class exists, a user is created; otherwise a group is created.

•

elo.name

- Based on the LDAP attributes displayName, cn, sAMAccountName, and distinguishedName.
- The first LDAP attribute found is used as the name.
- elo.userProps[UserInfoC.PROP_NAME_OS]
 - The value of the sAMAccountName LDAP attribute is applied.
- elo.userProps[UserInfoC.PROP_NAME_EMAIL]
 - The value of the LDAP attribute mail is applied.
- elo.superiorId
 - The LDAP attribute manager is evaluated.
- If the manager attribute refers to an existing ELO user, the ID of this user is applied as the supervisor.
- elo.id
 - If the name refers to a valid ELO user, this ID is applied as the user ID. Otherwise -1 creates a new user.

JavaScript code frame

At the debug log level, the generated script is output to the log file.

```
// rhino compatible modus on java 8 (nashorn)
load('nashorn:mozilla_compat.js')
// editable basic javascript mapping function Version 1.0
importPackage(Packages.de.elo.ix.client)
importClass(Packages.de.elo.ldap.LdapImportException)
function extractDN(v){
try{
  var vv=v.substring(3,v.indexOf('=', 3))
  return vv.substring(0,vv.lastIndexOf(','))
}
catch(e){}
}
function map(ixc, elo, ldap, userNames){
%% The text from the interface for the mapping script field is output here. %%
}
```

If the ELO Administration Console is started using Java 8, the Rhino compatibility mode is included.

The JavaScript frame is accessed via the LdapImportMapping Java interface. In the map, the ELO name in lowercase is used as the key to the UserName object.

Examples

• A data set can be excluded by setting elo.id=0.

```
if (elo.name.startsWith('_')){
elo.id=0
}
```

• Since JavaScript code can be used, it is also possible to view outputs for testing using the error reporting mechanism.

```
throw ldap.get('mail').getClass()
```

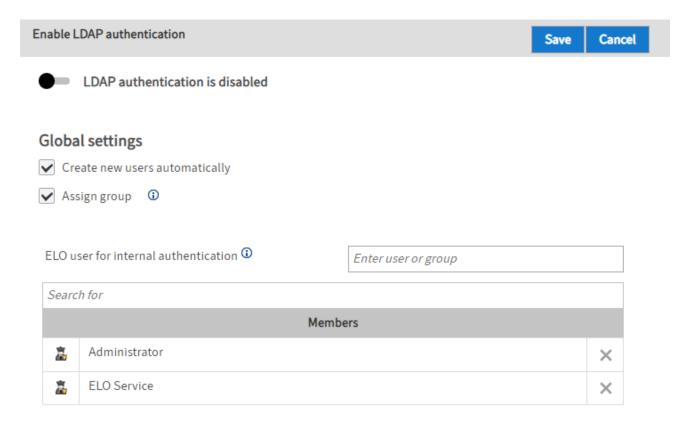
or also

```
throw userNames['administrator'].id
```

• A short example shows how to exclude items while checking the mail attribute and set the display name for the remaining users.

```
var emailRegex = /^[\w._-]+[+]?[\w._-]+@[\w.-]+\.[a-zA-Z]{2,6}$/
var lMail = ldap.get('mail')
if (lMail){
    lMail = lMail.get()
    if(emailRegex.test(lMail)){
        elo.name += ' ('+lMail.split('@').pop()+')'
        // valid e-mail -> customize the display name.
    }
}else{
    elo.id=0
    // invalid e-mail -> exclude
}
```

Enable LDAP authentication



LDAP authentication is disabled/LDAP authentication is enabled: Use this toggle to enable or disable LDAP authentication.

Create new users automatically: If the option *Create new users automatically* is enabled, a new user is automatically created in ELO after logon.

Information

Initial authentication, i.e. the user does not exist in ELO yet, must take place with one of the following values:

- sAMAccountName, userPrincipalName, or mail for Active Directory
- UID or mail for OpenLDAP

Assign group: If the *Assign group* option is enabled, users are automatically assigned to the corresponding LDAP groups. For this to work, the groups must be created in ELO and the names must match the names of the groups in LDAP.

Please note

LDAP groups are only read and used when users log on.

ELO user for internal authentication: In this field, you can specify which ELO users/groups should not authenticate with LDAP. These users/groups can log on to ELO directly.