🤖 Agent Execution Traces

resident_loyalty_engage   Total Latency: **4.26s**

▶ ▶ View Task Input

Step 1: LLM Call   ⏱ 0.79s

SUB-STEPS: TOOL CALLS

> **⚒ verify_channel_consent**   **0.000s**
>
> **Args:** {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": false}"}
>
> **Result:** Consent for email: GRANTED

> **⚒ verify_channel_consent**   **0.003s**
>
> **Args:** {"channel": "sms", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": false}"}
>
> **Result:** Consent for sms: GRANTED

Context Window Utilization   **1022 / 128,000 tokens (0.8%)**

421	257	450
system: 421 tools: 257 human: 450		

Step 2: LLM Call   ⏱ 0.51s

SUB-STEPS: TOOL CALLS

> **⚒ get_current_time**   **0.001s**
>
> **Args:** {"timezone": "America/Chicago"}
>
> **Result:** 2026-02-01T03:39:07.695284-06:00

Context Window Utilization   **1148 / 128,000 tokens (0.9%)**

421	257	450	149
system: 421 tools: 257 human: 450 tool_call: 149 tool_output: 12			

Step 3: LLM Call   ⏱ 2.96s

Based on the consent verification and the current time, I will proceed to draft the message for the resident loyalty engagement task. The preferred channel is email, and consent is granted for both email and SMS. The message will be sent via email as per the preference.

Here's the final JSON response:

```json
{
  "next_message": {
    "channel": "email",
    "send_at": "2026-02-01T11:00:00-06:00",
    "subject": "Earn rewards at Oak Ridge—join loyalty",
    "body": "Hi Jordan,\nYou're eligible for Oak Ridge Rewards. Enroll in 1 minute and start earning.\nEnroll → https://oakridge.example/loyalty\nOpt-out here or reply STOP.",
    "cta": {
      "type": "enroll_loyalty",
      "link": "https://oakridge.example/loyalty"
    }
  },
  "next_action": {
    "type": "follow_up_in_days",
    "value": 5
  }
}
```

This message is scheduled to be sent at 11:00 AM local time, and it includes the necessary opt-out instructions.

Context Window Utilization   **1193 / 128,000 tokens (0.9%)**

421	257	450	200

system: 421   tools: 257   human: 450   tool_call: 200   tool_output: 31

---

resident_welcome_day0   Total Latency: **6.31s**

▶ ▶ View Task Input

Step 1: LLM Call   ⏱ 2.14s

THOUGHT: I need to verify the consent for the preferred channels (email and SMS) and ensure compliance with the message content. I will also need to get the current time in the specified timezone to determine the appropriate send time.

ACTION: Use the `multi_tool_use.parallel` function to verify consent for email and SMS, and get the current time in the specified timezone.

SUB-STEPS: TOOL CALLS

✕ verify_channel_consent   0.000s

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": true}"}

Result: Consent for email: GRANTED

✕ verify_channel_consent   0.000s

Args: {"channel": "sms", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": true}"}

Result: Consent for sms: GRANTED

✕ get_current_time   0.005s

Args: {"timezone": "America/Chicago"}

Result: 2026-02-01T03:39:01.200538-06:00

Context Window Utilization   **1038 / 128,000 tokens (0.8%)**

421	257	466
system: 421 tools: 257 human: 466		

Step 2: LLM Call   ⏱ 2.37s

OBSERVATION: Consent for both email and SMS is granted. The current time in the specified timezone is 2026-02-01T03:39:01.200538-06:00.

THOUGHT: Since both email and SMS are consented, and email is the preferred channel, I will draft the message for email. I will ensure the message includes opt-out instructions and complies with the required assertions.

ACTION: Draft the email message with the specified content and check for compliance.

SUB-STEPS: TOOL CALLS

✕ check_compliance_rules   0.001s

Args: {"message_body": "Hi Jordan,\nWelcome! Before move-in, please register for packages and check amenity hours.\nGet started \u2192 https://oakridge.example/welcome\nOpt-out here or reply STOP.", "channel": "email"}

Result: Compliance Check: PASSED

Context Window Utilization   **1286 / 128,000 tokens (1.0%)**

421	257	466	80	203
system: 421 tools: 257 human: 466 ai: 80 tool_call: 203 tool_output: 31				

Step 3: LLM Call   ⏱ 1.80s

OBSERVATION: The compliance check for the email message has passed.

THOUGHT: I have all the necessary information to construct the final JSON response. The message will be sent via email, and it includes all required elements such as personalization, opt-out instructions, and a call-to-action link.

FINAL ANSWER:
```json
{
  "next_message": {
    "channel": "email",
    "send_at": "2025-12-10T09:30:00-06:00",
    "subject": "Welcome to Oak Ridge—get set up before move-in",
    "body": "Hi Jordan,\nWelcome! Before move-in, please register for packages and check amenity hours.\nGet started → https://oakridge.example/welcome\nOpt-out here or reply STOP.",
    "cta": {
      "type": "get_started",
      "link": "https://oakridge.example/welcome"
    }
  },
  "next_action": {
    "type": "follow_up_in_days",
    "value": 2
  }
}
```

Context Window Utilization   **1470 / 128,000 tokens (1.1%)**

421	257	466	187	299

system: 421   tools: 257   human: 466   ai: 187   tool_call: 299   tool_output: 36

---

resident_renewal_undecided_followup   Total Latency: **2.86s**

▶ ▶ View Task Input

Step 1: LLM Call   ⏱ 0.78s

SUB-STEPS: TOOL CALLS

⚒ **verify_channel_consent**   **0.001s**

Args: {"channel": "sms", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": true}"}

Result: Consent for sms: GRANTED

⚒ **verify_channel_consent**   **0.000s**

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": true}"}

Result: Consent for email: GRANTED

Context Window Utilization   **1050 / 128,000 tokens (0.8%)**

421	257	478

system: 421   tools: 257   human: 478

Step 2: LLM Call   ⏱ 0.60s

SUB-STEPS: TOOL CALLS

⚒ get_current_time   **0.002s**

Args: {"timezone": "America/Chicago"}

Result: 2026-02-01T03:38:56.555377-06:00

Context Window Utilization   **1176 / 128,000 tokens (0.9%)**

421	257	478	150

system: 421   tools: 257   human: 478   tool_call: 150   tool_output: 12

Step 3: LLM Call   ⏱ 1.48s

Based on the task record and the verified consents, I will proceed with drafting the message to be sent via SMS, as it is the preferred channel and consent is granted.

Here is the final JSON response:

```json
{
  "next_message": {
    "channel": "sms",
    "send_at": "2026-02-01T09:00:00-06:00",
    "subject": null,
    "body": "Hi Jordan—quick reminder: would you like to renew A–204? Reply 1 Yes, 2 No, 3 Need more details. Reply STOP to opt out.",
    "cta": {
      "type": "intent_capture",
      "options": [
        "yes",
        "no",
        "details"
      ]
    }
  },
  "next_action": {
    "type": "branch_on_intent",
    "mapping": {
      "yes": "start_esign_flow",
      "no": "exit_nurture",
```

```
      "details": "send_offer_details_email"
    }
  }
}
```

Context Window Utilization   **1221 / 128,000 tokens (1.0%)**

421	257	478	197

system: 421   tools: 257   human: 478   tool_call: 197   tool_output: 31

---

resident_renewal_90day_notice   Total Latency: **6.12s**

▶ ▶ View Task Input

Step 1: LLM Call   ⏱ 3.82s

THOUGHT: I need to verify the consent for the preferred channels (email and SMS) and ensure compliance with the required assertions, such as including opt-out instructions and checking for fair housing compliance.

ACTION: I will verify consent for both email and SMS channels and check compliance for the message content.

MESSAGE CONTENT:
- Subject: "Jordan, your renewal options at Oak Ridge"
- Body: "Hi Jordan,\nIt's time to review renewal options for your home (A–204). We've reserved current pricing for 10 days.\nReview your offer → https://oakridge.example/renewal/A-204\nIf you prefer text, reply YES to get reminders by SMS. Opt-out any time."

TOOLS TO USE:
1. Verify email consent.
2. Verify SMS consent.
3. Check compliance for the message content.

Let's proceed with these verifications.

SUB-STEPS: TOOL CALLS

🛠 **verify_channel_consent**   **0.000s**

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": true}"}

Result: Consent for email: GRANTED

🛠 **verify_channel_consent**   **0.001s**

Args: {"channel": "sms", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": true}"}

Result: Consent for sms: GRANTED

⚒ check_compliance_rules   **0.000s**

Args: {"message_body": "Hi Jordan,\nIt\u2019s time to review renewal options for your home (A\u2013204). We\u2019ve reserved current pricing for 10 days.\nReview your offer \u2192 https://oakridge.example/renewal/A-204\nIf you prefer text, reply YES to get reminders by SMS. Opt-out any time.", "channel": "email"}

Result: Compliance Check: PASSED

Context Window Utilization   **1073 / 128,000 tokens (0.8%)**

421	257	501
system: 421	tools: 257	human: 501

Step 2: LLM Call   ⏱ 2.30s

OBSERVATION:
- Consent for both email and SMS channels is granted.
- The compliance check for the message content has passed.

THOUGHT: Since both email and SMS have consent and the compliance check is passed, I will proceed with the preferred channel, which is email. I will draft the message accordingly and include the opt-out instructions.

FINAL ANSWER:
```json
{
  "next_message": {
    "channel": "email",
    "send_at": "2025-12-09T10:30:00-06:00",
    "subject": "Jordan, your renewal options at Oak Ridge",
    "body": "Hi Jordan,\nIt's time to review renewal options for your home (A–204). We've reserved current pricing for 10 days.\nReview your offer → https://oakridge.example/renewal/A-204\nIf you prefer text, reply YES to get reminders by SMS. Opt-out any time.",
    "cta": {
      "type": "review_renewal",
      "link": "https://oakridge.example/renewal/A-204"
    }
  },
  "next_action": {
    "type": "schedule_sms_reminder",
    "in_days": 5
  }
}
```

Context Window Utilization   **1477 / 128,000 tokens (1.2%)**

421	257	501	184	277	
system: 421	tools: 257	human: 501	ai: 184	tool_call: 277	tool_output: 17

⚒ check_compliance_rules

prospect_consent_block_sms_fallback_email

Total Latency: **5.50s**

▶ ▶ View Task Input

Step 1: LLM Call

⏱ 1.80s

> **THOUGHT**: I need to verify the consent for the preferred channels (SMS and Email) and ensure compliance with the required states and constraints. Since SMS is the preferred channel but consent is not given, I will check the consent for Email, which is the fallback channel.
>
> **ACTION**: Use the `verify_channel_consent` tool to check consent for Email.

SUB-STEPS: TOOL CALLS

🔧 **verify_channel_consent**   **0.000s**

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": false, \"voice_opt_in\": false}"}

Result: Consent for email: GRANTED

Context Window Utilization   **966 / 128,000 tokens (0.8%)**

421	257	394
system: 421	tools: 257	human: 394

Step 2: LLM Call

⏱ 1.98s

> **OBSERVATION**: Consent for email is granted. I can proceed with drafting the message using the email channel.
>
> **THOUGHT**: I will draft the email message, ensuring it includes opt-out instructions and adheres to the professional yet friendly tone. I will also check the current time in the specified timezone to determine the appropriate send time.
>
> **ACTION**: Use the `get_current_time` tool to get the current time in the "America/Chicago" timezone.

SUB-STEPS: TOOL CALLS

🔧 **get_current_time**   **0.002s**

Args: {"timezone": "America/Chicago"}

Result: 2026-02-01T03:38:45.262741-06:00

Context Window Utilization   **1104 / 128,000 tokens (0.9%)**

421	257	394	76	74

system: 421   tools: 257   human: 394   ai: 76   tool_call: 74   tool_output: 6

Step 3: LLM Call   ⏱ 1.72s

OBSERVATION: The current time in the "America/Chicago" timezone is 2026-02-01T03:38:45-06:00.

THOUGHT: I will draft the email message to be sent at a reasonable time, considering the current time. I will set the send time to 2026-02-01T09:05:00-06:00, which is a suitable time for sending emails.

FINAL ANSWER:
```json
{
  "next_message": {
    "channel": "email",
    "send_at": "2026-02-01T09:05:00-06:00",
    "subject": "Welcome—next steps to see Oak Ridge",
    "body": "Hi Taylor,\nThanks for your interest. Here are the next steps to visit Oak Ridge. Book your time here: https://oakridge.example/tour\nTo opt out of emails, click here or reply STOP.",
    "cta": {
      "type": "schedule_tour",
      "link": "https://oakridge.example/tour"
    }
  },
  "next_action": {
    "type": "start_cadence",
    "name": "prospect_welcome_long_horizon"
  }
}
```

Context Window Utilization   **1250 / 128,000 tokens (1.0%)**

421   257   394   173   122

system: 421   tools: 257   human: 394   ai: 173   tool_call: 122   tool_output: 25

---

prospect_cancellation_manager_cross_sell   Total Latency: **4.51s**

▶ ▶ View Task Input

Step 1: LLM Call   ⏱ 0.68s

SUB-STEPS: TOOL CALLS

🔧 **verify_channel_consent**   **0.000s**

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": false, \"voice_opt_in\": false}"}

Result: Consent for email: GRANTED

⚒ get_current_time   **0.000s**

Args: {"timezone": "America/Chicago"}

Result: 2026-02-01T03:38:36.618552-06:00

Context Window Utilization   **1033 / 128,000 tokens (0.8%)**

                    421   257   461

        system: 421   tools: 257   human: 461

Step 2: LLM Call   ⏱ 2.77s

Consent for email is granted, and the current time is 2026-02-01T03:38:36.618552-06:00. I will proceed to draft the message for the email channel.

Drafting Message:
- **Subject**: Flexible tour times—Oak Ridge fits your schedule
- **Body**:
  ```

  Hi Taylor,

  We can work around your schedule with evening and weekend tours. Studios start near $1,650. Want to pick a time?

  Schedule → https://oakridge.example/tour

  Opt-out here or reply STOP.
  ```
- **CTA**: Schedule Tour → https://oakridge.example/tour

Next Action:
- **Type**: Follow up in 2 days

Now, I will check the compliance of the message content.

SUB-STEPS: TOOL CALLS

⚒ check_compliance_rules   **0.000s**

Args: {"message_body": "Hi Taylor,\n\nWe can work around your schedule with evening and weekend tours. Studios start near $1,650. Want to pick a time?\n\nSchedule \u2192 https://oakridge.example/tour\n\nOpt-out here or reply STOP.", "channel": "email"}

Result: Compliance Check: PASSED

Context Window Utilization   **1147 / 128,000 tokens (0.9%)**

                421   257   461   125

    system: 421   tools: 257   human: 461   tool_call: 125   tool_output: 25

⚒ get_current_time

Step 3: LLM Call   ⏱ 1.06s

The message content has passed the compliance check. Here is the final JSON response:

```json
{
  "next_message": {
    "channel": "email",
    "send_at": "2026-02-01T13:00:00-06:00",
    "subject": "Flexible tour times—Oak Ridge fits your schedule",
    "body": "Hi Taylor,\n\nWe can work around your schedule with evening and weekend tours. Studios start near $1,650. Want to pick a time?\n\nSchedule → https://oakridge.example/tour\n\nOpt-out here or reply STOP.",
    "cta": {
      "type": "schedule_tour",
      "link": "https://oakridge.example/tour"
    }
  },
  "next_action": {
    "type": "follow_up_in_days",
    "value": 2
  }
}
```

Context Window Utilization				1415 / 128,000 tokens (1.1%)	
421	257	461	179	231	
system: 421	tools: 257	human: 461	ai: 179	tool_call: 231	tool_output: 30

---

prospect_no_show_reengage   Total Latency: **3.88s**

▶ ▶ View Task Input

Step 1: LLM Call   ⏱ 0.79s

SUB-STEPS: TOOL CALLS

🛠 **verify_channel_consent**   **0.001s**

Args: {"channel": "sms", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": false}"}

Result: Consent for sms: GRANTED

🛠 **verify_channel_consent**   **0.001s**

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": false}"}

Result: Consent for email: GRANTED

Context Window Utilization   **1017 / 128,000 tokens (0.8%)**

421   257   445

system: 421   tools: 257   human: 445

Step 2: LLM Call   ⏱ 0.50s

SUB-STEPS: TOOL CALLS

🔧 **get_current_time**   **0.001s**

Args: {"timezone": "America/Chicago"}

Result: 2026-02-01T03:38:32.320148-06:00

Context Window Utilization   **1143 / 128,000 tokens (0.9%)**

421   257   445   147

system: 421   tools: 257   human: 445   tool_call: 147   tool_output: 12

Step 3: LLM Call   ⏱ 2.59s

Given the consent and preferences, I will proceed with drafting the message for the SMS channel, as it is the preferred channel and consent is granted.

Message Draft:
- **Channel**: SMS
- **Send At**: 2025-12-09T09:15:00-06:00
- **Body**: "We missed you yesterday, Taylor. Want to reschedule your Oak Ridge tour? Reply 1 for today, 2 for tomorrow. Reply STOP to opt out."
- **CTA**: Reschedule options for "today" or "tomorrow".

Next Action:
- **Type**: Reset cadence
- **Name**: Prospect reengage

Here's the final JSON response:

```json
{
  "next_message": {
    "channel": "sms",
    "send_at": "2025-12-09T09:15:00-06:00",
    "subject": null,
    "body": "We missed you yesterday, Taylor. Want to reschedule your Oak Ridge tour? Reply 1 for today, 2 for tomorrow. Reply STOP to opt out.",
    "cta": {
      "type": "reschedule",
      "options": [
        "today",
        "tomorrow"
```

```
      ]
    }
  },
  "next_action": {
    "type": "reset_cadence",
    "name": "prospect_reengage"
  }
}
```

Context Window Utilization   **1188 / 128,000 tokens (0.9%)**

421	257	445	197

system: 421   tools: 257   human: 445   tool_call: 197   tool_output: 31

---

prospect_long_horizon_day3   Total Latency: **8.20s**

▶ ▶ View Task Input

Step 1: LLM Call   ⏱ 2.81s

THOUGHT: I need to verify the consent for the preferred channels, which are email and SMS. The consent record indicates email opt-in is true, and SMS opt-in is false. I will verify these consents to ensure compliance.

ACTION: I will use the `verify_channel_consent` function for both email and SMS to confirm the consent status.

```json
{
  "tool_uses": [
    {
      "recipient_name": "functions.verify_channel_consent",
      "parameters": {
        "channel": "email",
        "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": false, \"voice_opt_in\": false}"
      }
    },
    {
      "recipient_name": "functions.verify_channel_consent",
      "parameters": {
        "channel": "sms",
        "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": false, \"voice_opt_in\": false}"
      }
    }
  ]
}
```

SUB-STEPS: TOOL CALLS

⚒ **verify_channel_consent**   **0.000s**

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": false, \"voice_opt_in\": false}"}

Result: Consent for email: GRANTED

⚒ **verify_channel_consent**   **0.003s**

Args: {"channel": "sms", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": false, \"voice_opt_in\": false}"}

Result: Consent for sms: DENIED

Context Window Utilization   **1092 / 128,000 tokens (0.9%)**

421   257   520

system: 421   tools: 257   human: 520

Step 1: LLM Call   ⏱ 0.83s

SUB-STEPS: TOOL CALLS

⚒ **verify_channel_consent**   **0.002s**

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": false, \"voice_opt_in\": false}"}

Result: Consent for email: GRANTED

⚒ **get_current_time**   **0.017s**

Args: {"timezone": "America/Chicago"}

Result: 2026-02-01T03:38:27.443138-06:00

Context Window Utilization   **1126 / 128,000 tokens (0.9%)**

421   257   554

system: 421   tools: 257   human: 554

Step 2: LLM Call   ⏱ 2.56s

THOUGHT: The consent for email is granted, and the current time is February 1, 2026. I will proceed to draft the email message as the preferred channel is email and consent is granted.

ACTION: Draft the email message.

OBSERVATION: The message should be professional yet friendly, personalized with Taylor's name, and include opt-out instructions.

FINAL ANSWER:
```json
{
```

```
  "next_message": {
    "channel": "email",
    "send_at": "2026-02-01T10:00:00-06:00",
    "subject": "Tour Oak Ridge—See the pool & fitness rooms you asked about",
    "body": "Hi Taylor,\n\nSince you're planning a mid-February move, here's a quick look at our pool
and 24/7 fitness center. Book a visit this week to compare floor plans.\n\nBook now →
https://oakridge.example/tour\n\nTo opt out of emails, click here or reply STOP.",
    "cta": {
      "type": "schedule_tour",
      "link": "https://oakridge.example/tour"
    }
  },
  "next_action": {
    "type": "follow_up_in_days",
    "value": 3
  }
}
```
```

**Context Window Utilization**                                    **1240 / 128,000 tokens (1.0%)**

| 421 | 257 | 554 | 126 |
|---|---|---|---|

system: 421    tools: 257    human: 554    tool_call: 126    tool_output: 25

---

## prospect_welcome_day0                                          Total Latency: **5.75s**

▶ ▶ View Task Input

### Step 1: LLM Call                                                      ⏱ 1.87s

**THOUGHT**: I need to verify the consent for the preferred channels (SMS and Email) and ensure compliance with the required assertions, such as including opt-out instructions and checking for fair housing compliance.

**ACTION**: I will verify consent for both SMS and Email channels simultaneously.

---

**SUB-STEPS: TOOL CALLS**

⚒ **verify_channel_consent**                                              **0.000s**

Args: {"channel": "sms", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": false}"}

Result: Consent for sms: GRANTED

⚒ **verify_channel_consent**                                              **0.000s**

Args: {"channel": "email", "consent_record": "{\"email_opt_in\": true, \"sms_opt_in\": true, \"voice_opt_in\": false}"}

Result: Consent for email: GRANTED

**Context Window Utilization**                                    **1057 / 128,000 tokens (0.8%)**

421                              257                              485

system: 421        tools: 257        human: 485

## Step 2: LLM Call                                                      ⏱ 1.72s

**OBSERVATION**: Consent is granted for both SMS and Email channels.

**THOUGHT**: Since both SMS and Email have consent, I will prioritize the user's preferred channel, which is SMS. I will draft the message ensuring it includes opt-out instructions and adheres to the required assertions.

**ACTION**: Draft the message for SMS and check compliance.

**SUB-STEPS: TOOL CALLS**

**⚒ check_compliance_rules**                                          **0.014s**

```
Args: {"message_body": "Hi Taylor\u2014welcome to Oak Ridge! Tours are available this week. Would
you like to book a time on Thursday or Friday? Reply 1 for Thu, 2 for Fri. Reply STOP to opt out.",
"channel": "sms"}
```
**Result:** Compliance Check: PASSED

**Context Window Utilization**                                    **1245 / 128,000 tokens (1.0%)**

421                    257                       485                       146

system: 421     tools: 257     human: 485     ai: 58     tool_call: 146     tool_output: 12

## Step 3: LLM Call                                                      ⏱ 2.16s

**OBSERVATION**: The compliance check for the SMS message has passed.

**THOUGHT**: I have verified consent, drafted a compliant message, and ensured it aligns with the user's preferences and task constraints. Now, I will prepare the final JSON response.

**FINAL ANSWER**:
```json
{
  "next_message": {
    "channel": "sms",
    "send_at": "2025-12-09T09:00:00-06:00",
    "subject": null,
    "body": "Hi Taylor—welcome to Oak Ridge! Tours are available this week. Would you like to book a
time on Thursday or Friday? Reply 1 for Thu, 2 for Fri. Reply STOP to opt out.",
    "cta": {
      "type": "schedule_tour",
      "options": [
        "Thu",
        "Fri"
```

```
      ]
    }
  },
  "next_action": {
    "type": "start_cadence",
    "name": "prospect_welcome_short_horizon"
  }
}
```

Context Window Utilization   **1400 / 128,000 tokens (1.1%)**

| 421 | 257 | 485 | 132 | 244 |

system: 421   tools: 257   human: 485   ai: 132   tool_call: 244   tool_output: 17