



User Feedback on Version 2.0 - Answer 2

Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English

3D Model interactions:

Please rate the ease of interacting (360° rotation, zoom in, zoom out, ...) on the model.

1. very unsatisfied (activity level is very low / not working at all)
- 2. unsatisfied (worked not as expected, very slow / laggy, ...)**
3. satisfied (worked as expected, there are still times when it's a bit slow / laggy, ...)
4. very satisfied (worked as expected, smooth)

Please rate the effectiveness of displaying (clearly, easily distinguishing from each other, ...) the acupuncture points and meridians on the model.

1. very unsatisfied (not seeing/recognizing anything)
2. unsatisfied (poor display performance)
- 3. satisfied (good display performance, could be better)**
4. very satisfied (the level of display efficiency is not bad)

Please rate the ease of manipulation (select, deselect, ...) the acupuncture points and meridians on the model.

1. very unsatisfied (activity level is very low / not working at all)
2. unsatisfied (worked not as expected, very slow / laggy, ...)
- 3. satisfied (worked as expected, there are still times when it's a bit slow / laggy, ...)**
4. very satisfied (worked as expected, smooth)

Do you have any suggestions to improve the 3D Interaction on the model?

The model is quite slow to response, and laggy

Quick Search feature:

Comparing the current version of Quick Search feature with the previous version on 1.0, do you have any suggestions to improve the feature?

Like it because the interface is much simpler

Sign in / Sign up feature:

Comparing the current version of Sign in / Sign up feature with the previous version on 1.0, do you have any suggestions to improve the feature?

N/A

Advanced search feature:

Comparing the current version of Advanced search feature with the previous version on 1.0, do you have any suggestions to improve the feature?

The search bar should be sticky so do not have to scroll all the way back to the top when scrolling for results

Quiz feature:

Comparing the current version of Quiz feature with the previous version on 1.0, do you have any suggestions to improve the feature?

The interactive questions are greet, but have to zoom out to find the point and then have to zoom in to see what its name is, which is quite inconvenient. Not having enough time

Personal learning progress Dashboard feature:

Comparing the current version of Personal learning progress Dashboard feature with the previous version on 1.0, do you have any suggestions to improve the feature?

N/A

Overall experience:

What is your general experience after using the product?

Much better than last version

Would you rate the overall ease to use of the features of the product?

1. very unsatisfied
2. unsatisfied
- 3. satisfied**
4. very satisfied

Please rate the level of the visual interface (design, color, layout, ...) in general of the product?

1. very unsatisfied
2. unsatisfied
3. satisfied
- 4. very satisfied**

With the current version of the product, do you think there are any changes / improvements / additions that would make the product even better?

Nothing to feedback