



# User Feedback on Version 2.0 - Answer 1

*Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English*

## 3D Model interactions:

Please rate the ease of interacting (360° rotation, zoom in, zoom out, ...) on the model.

1. very unsatisfied (activity level is very low / not working at all)
2. unsatisfied (worked not as expected, very slow / laggy, ...)
- 3. satisfied (worked as expected, there are still times when it's a bit slow / laggy, ...)**
4. very satisfied (worked as expected, smooth)

Please rate the effectiveness of displaying (clearly, easily distinguishing from each other, ...) the acupuncture points and meridians on the model.

1. very unsatisfied (not seeing/recognizing anything)
2. unsatisfied (poor display performance)
- 3. satisfied (good display performance, could be better)**
4. very satisfied (the level of display efficiency is not bad)

Please rate the ease of manipulation (select, deselect, ...) the acupuncture points and meridians on the model.

1. very unsatisfied (activity level is very low / not working at all)
2. unsatisfied (worked not as expected, very slow / laggy, ...)
- 3. satisfied (worked as expected, there are still times when it's a bit slow / laggy, ...)**
4. very satisfied (worked as expected, smooth)

Do you have any suggestions to improve the 3D Interaction on the model?

This version has been improved better. The application of acupuncture points and meridians has been applied to the model for experience. However, it is necessary to improve on the interactions on the model to be smoother and easier to manipulate

### **Quick Search feature:**

Comparing the current version of Quick Search feature with the previous version on 1.0, do you have any suggestions to improve the feature?

This version simplifies the description in a more logical way. There is a section leading to advanced search. The description language has improved to be easier to understand, but attention should be paid to optimizing some words that are still confusing and some minor typos. There should be a link to the acupuncture and meridians if mentioned in the description of a certain point or meridian for easy tracking and identification, and a return link is required to continue reading the next part of that acupuncture point or meridian

### **Sign in / Sign up feature:**

Comparing the current version of Sign in / Sign up feature with the previous version on 1.0, do you have any suggestions to improve the feature?

| This feature is in my personal opinion satisfied

### **Advanced search feature:**

Comparing the current version of Advanced search feature with the previous version on 1.0, do you have any suggestions to improve the feature?

| Same feedback as the Quick Search feature

### **Quiz feature:**

Comparing the current version of Quiz feature with the previous version on 1.0, do you have any suggestions to improve the feature?

| This version has greatly improved my previous comments. More diverse and applicable questions. However, the number of acupuncture points in the model is more than the actual number of points in the school (about 160 commonly used points), so it will not be very effective because it has not followed the university program. It is necessary to optimize the operation to find the best vantage point to optimize the time to answer questions.

### **Personal learning progress Dashboard feature:**

Comparing the current version of Personal learning progress Dashboard feature with the previous version on 1.0, do you have any suggestions to improve the feature?

| Overall easy to see, easy to use. However, there are still things to experience because data is still static

### **Overall experience:**

What is your general experience after using the product?

| In addition to the previous good points, the group has improved a number of points to be better, following the suggestions.

However, there are still some bugs that need to be improved for the most optimized outcome

Would you rate the overall ease to use of the features of the product?

1. very unsatisfied
2. unsatisfied
- 3. satisfied**
4. very satisfied

Please rate the level of the visual interface (design, color, layout, ...) in general of the product?

1. very unsatisfied
2. unsatisfied
- 3. satisfied**
4. very satisfied

With the current version of the product, do you think there are any changes / improvements / additions that would make the product even better?

In addition to specific suggestions for each part, it is necessary to correct the Vietnamese words of the meridian icons into TCM words.

Currently only experiencing on the computer, so the operation may not be as good as the touch, so the quality of the software cannot be accurately assessed.

There is still lag when using, need to improve