



User Feedback on Version 1.0 - Answer 1

Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English

General:

What is your general evaluation about the experience after using the product?

Simple, easy to use, but there are still some bugs that need to be improved

Would you rate the overall efficiency to use the features of the product?

1. Very unsatisfactory
2. Unsatisfactory
3. Satisfactory
- 4. Very satisfactory**

Would you rate the general user interface (colors, layouts, etc.) of the product?

1. Very unsatisfactory
2. Unsatisfactory
- 3. Satisfactory**
4. Very satisfactory

What is your opinion about the general design of the website?

Simple, easy to use, but it would be better if the model could be a little bit more realistic

Sign in / Sign up feature:

What is your evaluation level to navigate to the Sign in / Sign up feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the experience of using the Sign in / Sign up feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Sign in / Sign up?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Quick search feature:

What is your evaluation level to navigate to the Quick search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)

3. Easy to navigate to the feature (takes 1-5s to find)

4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Quick search feature?

0. Cannot navigate to the feature to experience

1. Very difficult to use

2. Difficult to use

3. Easy to use

4. Very easy to use

What is your evaluation level on the usefulness of the feature Quick search?

0. Not useful - Useless

1. Low usefulness

2. Moderately useful

3. Very useful

Advanced search feature:

What is your evaluation level to navigate to the Advanced search feature?

0. Cannot navigate to the feature

1. Very difficult to navigate to the feature (takes many times / time to find)

2. Difficult to navigate to the feature (takes more than 5s to find)

3. Easy to navigate to the feature (takes 1-5s to find)

4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Advanced search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Advanced search?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Quizzes feature:

What is your evaluation level to navigate to the Quizzes feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Quizzes feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Quizzes?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Personal learning progress Dashboard feature:

What is your evaluation level to navigate to the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Personal learning progress Dashboard?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Overall experience:

What do you like about our website?

Simple, easy to use, useful, handy, practical, highly applicable, good support for learning and reviewing

What do you do not like / find it difficult while using our website?

There are some spelling mistakes, and some information was not correct in the way domain knowledge words was used. The description is difficult to understand, easy to be misunderstood, should use pure Vietnamese words to make it easier to understand.

In the description that mentions any acupuncture points or meridian, there should be a link to that acupuncture points and meridian. Some acupuncture points have acupuncture methods, some do not, so there are general acupuncture methods for points that are not there

The search should come with a 3D model to make it easier to follow and only show the theoretical text.

Error in learning progress dashboard: just created an account already have data?

The number of acupuncture points is more than the number studied in the school, so the test is not close to the program framework.

Should have an easier step to see the entire acupuncture points and meridian.

More realistic 3D model would be better.

The quizzes feature, if it can be combined with the 3D model, will be even better: display the acupuncture point on the model and ask for a response.

Haven't experienced the main function of the 3D model yet, so the value of the application has not been fully evaluated yet.

What impressed you about our website? Why?

Simple, easy to use, highly applicable, convenient, good study and review

If there is one thing to be changed / enhanced / added, what should it be? And how you think it should be changed / enhanced / added?

In addition to the above comments. There should be a "Search" watermark in the search section.

The advanced search section should be displayed more easily for users to find.

Compared to other similar products on the market, do you think our website is better / not as good? Can you provide a little bit more details on that?

I have just experienced on the computer and has not really experienced the main function of the 3D model, so he cannot evaluate it accurately. However, in general, I found the application very good, highly applicable and convenient, easy to use and review. I highly encourage you to continue to develop and improve the product further. I sincerely thank you and the team. ^ _ ^

Do you have any feedback for our attempt to display the acupuncture points and meridians?

The acupuncture point display is quite good, but if the 3D model is more realistic, it will help determine the acupuncture points better and more accurately