User Feedback on Version 3.0 - Answer 4

Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English

General experience

What is your general experience after using the product?

> There are some good points but there are also some points that need improvement

Would you rate the overall ease to use of the features of the product?

> 1. very unsatisfied
> 2. unsatisfied
> **3. satisfied**
> 4. very satisfied

Please rate the level of the visual interface (design, color, layout, ...) in general of the product?

> 1. very unsatisfied
> 2. unsatisfied
> **3. satisfied**
> 4. very satisfied

Sign in / Sign up feature:

What is your evaluation level to navigate to the Sign in / Sign up feature?

> 0. Cannot navigate to the feature
>
> 1. Very difficult to navigate to the feature (takes many times / time to find)
>
> 2. Difficult to navigate to the feature (takes more than 5s to find)
>
> **3. Easy to navigate to the feature (takes 1-5s to find)**
>
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Sign in / Sign up feature?

> 0. Cannot navigate to the feature to experience
>
> 1. Very unsatisfied (activity level is very low / completely inactive)
>
> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
>
> 3. Satisfied (works as expected, there are still some times slow or laggy)
>
> **4. Very satisfied (works as desired, smooth)**

Quick search feature:

What is your evaluation level to navigate to the Quick search feature?

> 0. Cannot navigate to the feature
>
> 1. Very difficult to navigate to the feature (takes many times / time to find)
>
> 2. Difficult to navigate to the feature (takes more than 5s to find)
>
> 3. Easy to navigate to the feature (takes 1-5s to find)
>
> **4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the level of efficiency of using the Quick search feature?

> 0. Cannot navigate to the feature to experience
> 1. Very unsatisfied (activity level is very low / completely inactive)
> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
> **3. Satisfied (works as expected, there are still some times slow or laggy)**
> 4. Very satisfied (works as desired, smooth)

Advanced search feature:

What is your evaluation level to navigate to the Advanced search feature?

> 0. Cannot navigate to the feature
> 1. Very difficult to navigate to the feature (takes many times / time to find)
> 2. Difficult to navigate to the feature (takes more than 5s to find)
> **3. Easy to navigate to the feature (takes 1-5s to find)**
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Advanced search feature?

> 0. Cannot navigate to the feature to experience
> 1. Very unsatisfied (activity level is very low / completely inactive)
> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
> 3. Satisfied (works as expected, there are still some times slow or laggy)
> **4. Very satisfied (works as desired, smooth)**

Quiz feature:

What is your evaluation level to navigate to the Quiz feature?

> 0. Cannot navigate to the feature
>
> 1. Very difficult to navigate to the feature (takes many times / time to find)
>
> 2. Difficult to navigate to the feature (takes more than 5s to find)
>
> **3. Easy to navigate to the feature (takes 1-5s to find)**
>
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Quiz feature?

> 0. Cannot navigate to the feature to experience
>
> 1. Very unsatisfied (activity level is very low / completely inactive)
>
> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
>
> **3. Satisfied (works as expected, there are still some times slow or laggy)**
>
> 4. Very satisfied (works as desired, smooth)

Personal learning progress Dashboard feature:

What is your evaluation level to navigate to the Personal learning progress Dashboard feature?

> 0. Cannot navigate to the feature
>
> 1. Very difficult to navigate to the feature (takes many times / time to find)
>
> 2. Difficult to navigate to the feature (takes more than 5s to find)
>
> **3. Easy to navigate to the feature (takes 1-5s to find)**
>
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Personal learning progress Dashboard feature?

0. Cannot navigate to the feature to experience
1. Very unsatisfied (activity level is very low / completely inactive)
2. Unsatisfied (works not as expected, very slow / laggy, ...)
3. Satisfied (works as expected, there are still some times slow or laggy)
4. Very satisfied (works as desired, smooth)

Overall experience:

What do you like about our website?

1. There is a manual now, some new things are not being understood until this was added
2. Simple interface, easy to look and more efficient
3. Search features are easier to use, and more scientifically designed
4. Advanced search feature has a button to view the location on the model
5. Scrollable meridian selection bar is better

What do you do not like / find it difficult while using our website?

1. Some features should be displayed to the screen for easy access. Putting into the menu can be more difficult to know it exists
2. I think it misses a step to cancel the search feature and turn back to navigating the model (for Quick search)
3. I do not like the hide of some meridians and acupuncture points by default, which required zooming in to view all things
4. Quiz feature would be better for me if not requiring signing in
5. Quiz feature should have a better camera effect for questions

> marking 4 points at a time, which seems to cost much time to find all the points (especially for all meridians mode)

What impressed you about our website? Why?

> Simple, easy to use, highly applicable, convenient, good study and review

If there is one thing to be changed / enhanced / added, what should it be? And how you think it should be changed / enhanced / added?

> Refer to some feedback from things I do not like / find it difficult

Compared to other learning methods (books, practice, ...) or compared to other similar applications in the market you have used, do you think our website is better / not as good? Can you provide a little bit more details on that?

> In general, I found the application very good, effective and provides a very good learning method compared to the traditional ones. The website could be even better if some weak points could be improved in the future. Hope your team would continue to develop this website in the near future.