



# User Feedback on Version 3.0 - Answer 2

*Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English*

## General experience

What is your general experience after using the product?

| Quite efficient to use, and effective to learn

Would you rate the overall ease to use of the features of the product?

- |
1. very unsatisfied
  2. unsatisfied
  3. satisfied
  - 4. very satisfied**

Please rate the level of the visual interface (design, color, layout, ...) in general of the product?

- |
1. very unsatisfied
  2. unsatisfied
  - 3. satisfied**
  4. very satisfied

## Sign in / Sign up feature:

What is your evaluation level to navigate to the Sign in / Sign up feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Sign in / Sign up feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)
- 4. Very satisfied (works as desired, smooth)**

### Quick search feature:

What is your evaluation level to navigate to the Quick search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the level of efficiency of using the Quick search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)
- 4. Very satisfied (works as desired, smooth)**

### Advanced search feature:

What is your evaluation level to navigate to the Advanced search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the level of efficiency of using the Advanced search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)
- 4. Very satisfied (works as desired, smooth)**

### Quiz feature:

What is your evaluation level to navigate to the Quiz feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the level of efficiency of using the Quiz feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)
- 4. Very satisfied (works as desired, smooth)**

### **Personal learning progress Dashboard feature:**

What is your evaluation level to navigate to the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the level of efficiency of using the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)
- 4. Very satisfied (works as desired, smooth)**

### Overall experience:

What do you like about our website?

I very love the Quiz feature after all, it is very academic-leaning and could very help with my studying about Acupuncture.

What do you do not like / find it difficult while using our website?

Some meridians have not been drawn very accurately

What impressed you about our website? Why?

Very easy to interact and use the features also

If there is one thing to be changed / enhanced / added, what should it be? And how you think it should be changed / enhanced / added?

- 1. I would love to have also Chinese name of the acupuncture points and meridians
- 2. I don't think the use of wordings for "Point functionalities" is correct in description, it should better be "Mainly cure the following diseases"
- 3. In each disease listed in the point functionalities section, could add a little bit more information like how it could affect the meridian (if this would be available, it will surely outperform all apps on the market)

4. Some meridians or acupuncture points have not been not very accurately drawn. Not just connecting all the acupuncture points are correct (this should be noticed)
5. The app doesn't have mode to show internal anatomy now. It would be better to have

Compared to other learning methods (books, practice, ...) or compared to other similar applications in the market you have used, do you think our website is better / not as good? Can you provide a little bit more details on that?

Quiz feature is a very strong point. About the feedback to change, refer to the question above