User Feedback on Version 3.0 - Summary
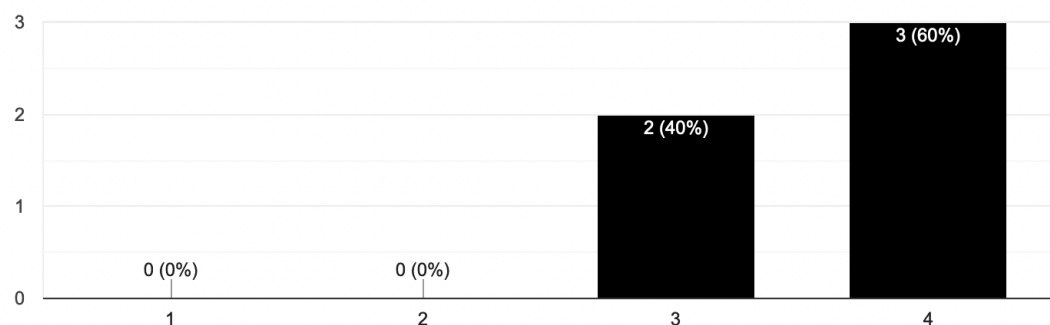
General Experience

In general, our team received quite good feedback about the experience of using the website. It was stated that the website is efficient and easy to use, which could be a very good companion to study with. However, some students among the group of 5 also suggested that there are still some weak points that they believe could be improved in the feature to make the website even better.

- We received an average point of **3.6 / 4** for evaluating the general efficiency in using the features on our product, which is very close to Very satisfactory level. This suggested that the students did not find much difficulties in using all of our provided features.

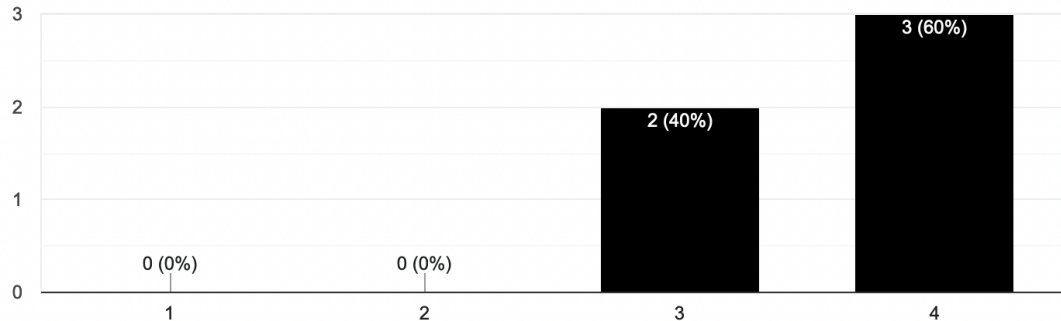Anh/chị hãy đánh giá mức độ **thuận tiện thao tác** nói chung của sản phẩm ?

5 responses

- The students also gave us an average point of **3.6 / 4** for the user interface of the website (colors and layouts, etc.). This was a good evaluation, but also stated that there would be some parts of the website that could be designed in a better way to maximize the user experience.

Anh/chị hãy đánh giá mức độ **trực quan giao diện** (màu sắc, bố cục, …) nói chung của sản phẩm ?
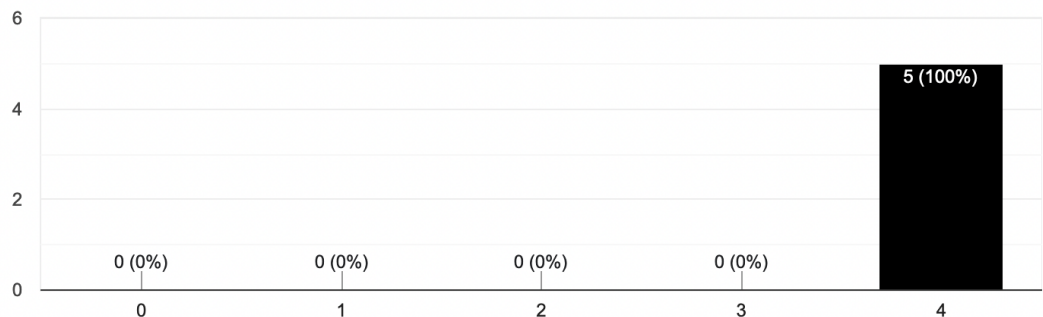
5 responses

Sign in / Sign up feature

- None of the students found difficulties reaching the feature. However, as it was not right on the home page, and Version 3.0 also relocated the button to access this feature to the menu (to free up some space on the screen, as suggested by our Supervisor), a little bit more time was required for the users to reach the feature.

- The ease of using the feature received maximum evaluation points from all of the students, suggested that our method for authentication within the system is a good choice.

Anh chị hãy đánh giá mức độ **thuận tiện thao tác** tính năng **Đăng kí / Đăng nhập**
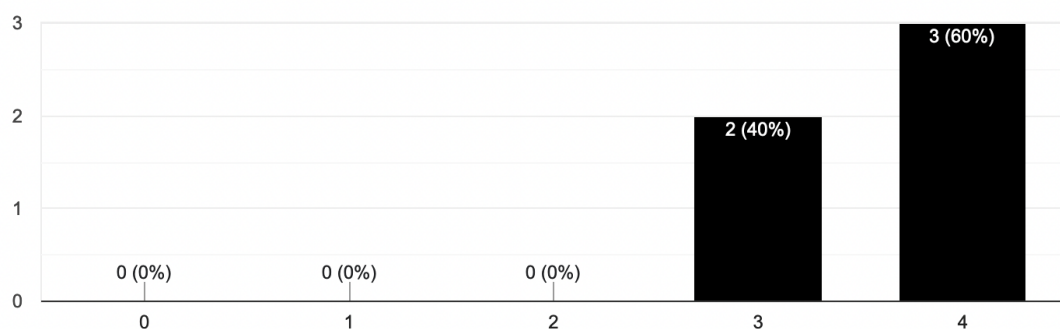
5 responses

Quick search feature

- As the feature is displayed right on the home page and very easy to be recognized (through the search bar and search icon), we received the maximum evaluation for the ease to reach this feature from all students.

- About the ease to use the feature, we received an evaluation of **3.6 / 4**, mostly due to some unlike methods in the way the feature flow work (missing some back steps to return to the model) or through the content of the items. However, we still consider this a good point, and still felt in the range of **Satisfactory**

Anh chị hãy đánh giá mức độ **thuận tiện thao tác** tính năng **Tra cứu trên mô hình**   Copy
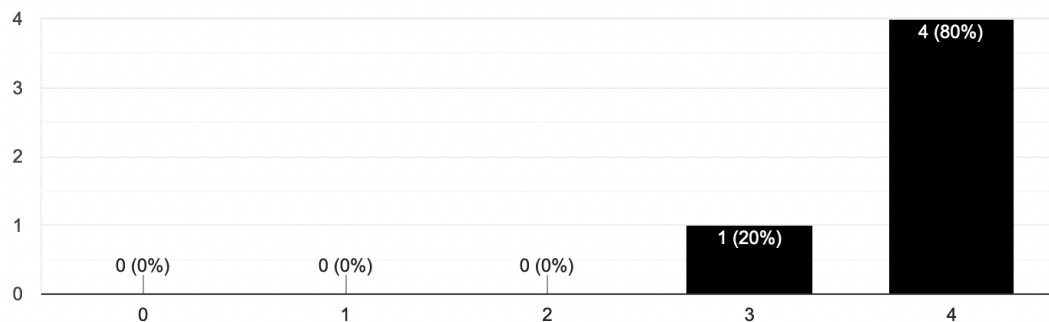5 responses

Advanced search feature

- Advanced search feature is a little bit easier to reach compared to the first versions. With two different methods available to reach this feature, the students found it not difficult to find the feature.

- About the efficiency and ease for using the feature, we received a high evaluation of **3.8 / 4**, almost complete point. This evaluation increased from the previous Versions evaluations, suggested that some minor UI updates and changes to the filtering and sorting of the results did bring a better experience for the users

Anh chị hãy đánh giá mức độ **thuận tiện thao tác** tính năng **Tìm kiếm nâng cao**   Copy
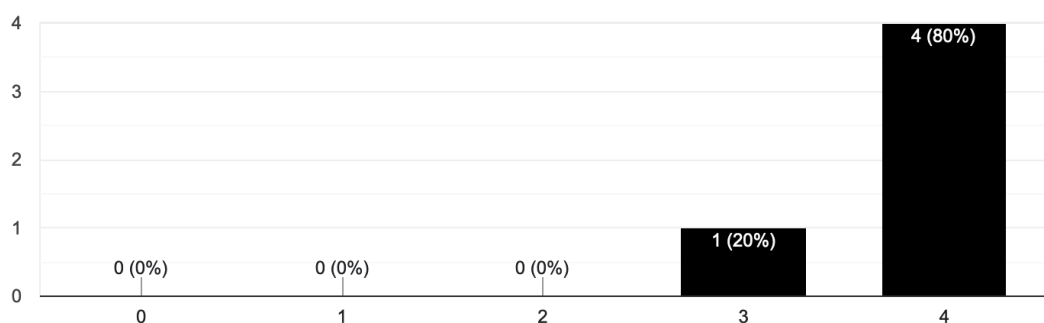
5 responses

Quiz feature

- The quiz feature was also not difficult to reach. However, since it required loading the model, reaching the feature can take a little bit more time than the other features of the website.

- 4 out of 5 students gave the highest evaluation for the ease to use the Quiz feature, suggested it is very creative in the way the questions were distributed. One student gave a feedback of 3, due to the fact that for some questions, the camera effect left some difficulties in interacting with the model (finding all 4 points) and being able to answer on time. However, an average **3.8 / 4** was still a good evaluation, but that also suggested there could be more to improve in future versions.

Anh chị hãy đánh giá mức độ **thuận tiện thao tác** tính năng **Trắc nghiệm**   Copy

5 responses

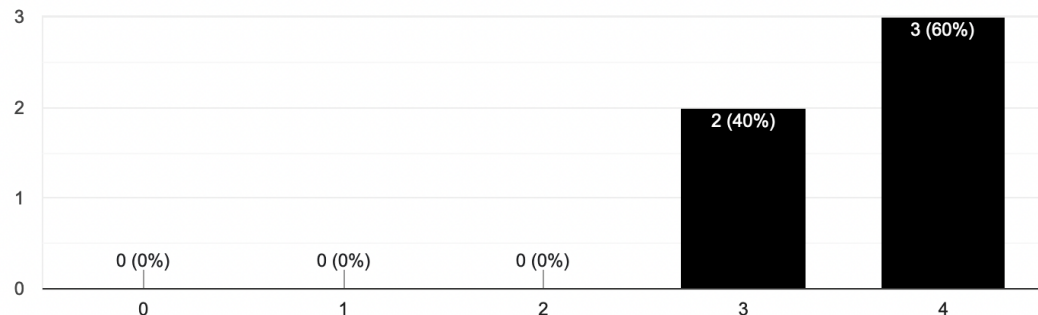## Personal learning progress Dashboard feature

- The feature was not difficult to reach, as it was right on the main menu. However, we did receive some feedback about the default things to show in case

of newly created account, with no records available. The average evaluation was
3.6 / 4

Anh chị hãy đánh giá trải nghiệm về quá trình **tìm đến** tính năng **Xem thống kê về quá trình học qua trắc nghiệm**   ⧉ Copy

5 responses

- The feature was said to be a good feature, which can surely be beneficial to use. We also received quite a good result for the ease of use, **3.8 / 4**, suggested that our **simple steps** to view all the statistics within the feature is a good approach.

Some general evaluation

- Most students found some things interested from the website, and for 3 out of the 5 students, the quiz feature was one very strong point that they loved from our website

- There are still many things to improve, especially when more specialized knowledge and domain understanding was provided:

  - A better way to show some acupuncture points. Even when anatomy mode cannot be available for the 3D model, there are some methods for displaying them that could be a good replacement

  - More information should be added for all the items within the page

  - The display of some items (especially the acupuncture points) was not very eye-pleasing. Following that, some students do not like the step required to zooming in the model to view all items.

  - Some points and meridians requested a minor fix in location to be more accurate.

  - Laggy situation when zooming into very small scale level.

- In overall, the students found our website a very good, efficient and new method to learn compared to traditional methods, and has some features that make difference to other applications in the market. However, there are still many things that can be improved for the website to be even better.