



# User Feedback on Version 1.0 - Answer 2

*Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English*

## General:

**What is your general evaluation about the experience after using the product?**

| Looks like an electronic dictionary about acupuncture

**Would you rate the overall efficiency to use the features of the product?**

- |
1. Very unsatisfactory
  2. Unsatisfactory
  3. Satisfactory
  - 4. Very satisfactory**

**Would you rate the general user interface (colors, layouts, etc.) of the product?**

- |
1. Very unsatisfactory
  2. Unsatisfactory
  3. Satisfactory
  - 4. Very satisfactory**

**What is your opinion about the general design of the website?**

| Nothing to feedback

**Sign in / Sign up feature:**

What is your evaluation level to navigate to the Sign in / Sign up feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the experience of using the Sign in / Sign up feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Sign in / Sign up?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

**Quick search feature:**

What is your evaluation level to navigate to the Quick search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)

**4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the experience of using the Quick search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use**
- 4. Very easy to use

What is your evaluation level on the usefulness of the feature Quick search?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

**Advanced search feature:**

What is your evaluation level to navigate to the Advanced search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Advanced search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use**
- 4. Very easy to use

What is your evaluation level on the usefulness of the feature Advanced search?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Quizzes feature:

What is your evaluation level to navigate to the Quizzes feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the experience of using the Quizzes feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Quizzes?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

**Personal learning progress Dashboard feature:**

**What is your evaluation level to navigate to the Personal learning progress Dashboard feature?**

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

**What is your evaluation level on the experience of using the Personal learning progress Dashboard feature?**

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

**What is your evaluation level on the usefulness of the feature Personal learning progress Dashboard?**

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

**Overall experience:**

**What do you like about our website?**

| Simple interface, medical look

**What do you do not like / find it difficult while using our website?**

| The 3D model is not very realistic

**What impressed you about our website? Why?**

| User interface

**If there is one thing to be changed / enhanced / added, what should it be? And how you think it should be changed / enhanced / added?**

| The model should be a little bit more realistic

**Compared to other similar products on the market, do you think our website is better / not as good? Can you provide a little bit more details on that?**

| Good application, more coherent operation flow than other applications

**Do you have any feedback for our attempt to display the acupuncture points and meridians?**

| Good display