



User Feedback on Version 1.0 questions

Note: The questions were initially written in Vietnamese and sent to the Medical University Students in Vietnamese. For reporting purpose, all the questions and answers have been translated into English

General:

What is your general evaluation about the experience after using the product?

Would you rate the overall efficiency to use the features of the product?

- 1. Very unsatisfactory
- 2. Unsatisfactory
- 3. Satisfactory
- 4. Very satisfactory

Would you rate the general user interface (colors, layouts, etc.) of the product?

- 1. Very unsatisfactory
- 2. Unsatisfactory
- 3. Satisfactory
- 4. Very satisfactory

What is your opinion about the general design of the website?

Sign in / Sign up feature:

What is your evaluation level to navigate to the Sign in / Sign up feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times /

time to find)

2. Difficult to navigate to the feature (takes more than 5s to find)
3. Easy to navigate to the feature (takes 1-5s to find)
4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Sign in / Sign up feature?

0. Cannot navigate to the feature to experience
1. Very difficult to use
2. Difficult to use
3. Easy to use
4. Very easy to use

What is your evaluation level on the usefulness of the feature Sign in / Sign up?

0. Not useful - Useless
1. Low usefulness
2. Moderately useful
3. Very useful

Quick search feature:

What is your evaluation level to navigate to the Quick search feature?

0. Cannot navigate to the feature
1. Very difficult to navigate to the feature (takes many times / time to find)
2. Difficult to navigate to the feature (takes more than 5s to find)
3. Easy to navigate to the feature (takes 1-5s to find)
4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Quick search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use

What is your evaluation level on the usefulness of the feature Quick search?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful

Advanced search feature:

What is your evaluation level to navigate to the Advanced search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Advanced search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use

What is your evaluation level on the usefulness of the feature Advanced search?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful

Quizzes feature:

What is your evaluation level to navigate to the Quizzes feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Quizzes feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use

What is your evaluation level on the usefulness of the feature Quizzes?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful

Personal learning progress Dashboard feature:

What is your evaluation level to navigate to the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use

What is your evaluation level on the usefulness of the feature Personal learning progress Dashboard?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful

Overall experience:

What do you like about our website?

What do you do not like / find it difficult while using our website?

What impressed you about our website? Why?

If there is one thing to be changed / enhanced / added, what should it be? And how you think it should be changed / enhanced / added?

Compared to other similar products on the market, do you think our website is better / not as good? Can you provide a little bit more details on that?

Do you have any feedback for our attempt to display the acupuncture points and meridians?