



User Feedback on Version 1.0 - Answer 3

Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English

General:

What is your general evaluation about the experience after using the product?

| Convenient, full of information about acupuncture

Would you rate the overall efficiency to use the features of the product?

- |
1. Very unsatisfactory
 2. Unsatisfactory
 3. Satisfactory
 4. **Very satisfactory**

Would you rate the general user interface (colors, layouts, etc.) of the product?

- |
1. Very unsatisfactory
 2. Unsatisfactory
 3. Satisfactory
 4. **Very satisfactory**

What is your opinion about the general design of the website?

| Eye-pleasing design, easy to use

Sign in / Sign up feature:

What is your evaluation level to navigate to the Sign in / Sign up feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the experience of using the Sign in / Sign up feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use**
- 4. Very easy to use

What is your evaluation level on the usefulness of the feature Sign in / Sign up?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Quick search feature:

What is your evaluation level to navigate to the Quick search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**

- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Quick search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use**
- 4. Very easy to use

What is your evaluation level on the usefulness of the feature Quick search?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Advanced search feature:

What is your evaluation level to navigate to the Advanced search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)**
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Advanced search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Advanced search?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Quizzes feature:

What is your evaluation level to navigate to the Quizzes feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Quizzes feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Quizzes?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Personal learning progress Dashboard feature:

What is your evaluation level to navigate to the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the experience of using the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature to experience
- 1. Very difficult to use
- 2. Difficult to use
- 3. Easy to use
- 4. Very easy to use**

What is your evaluation level on the usefulness of the feature Personal learning progress Dashboard?

- 0. Not useful - Useless
- 1. Low usefulness
- 2. Moderately useful
- 3. Very useful**

Overall experience:

What do you like about our website?

| Many features to support learning about Acupuncture

What do you do not like / find it difficult while using our website?

| The search feature is a little bit difficult to use

What impressed you about our website? Why?

| Many features, easy to use

If there is one thing to be changed / enhanced / added, what should it be? And how you think it should be changed / enhanced / added?

| The search feature should be a little bit clearer, and easier to use

Compared to other similar products on the market, do you think our website is better / not as good? Can you provide a little bit more details on that?

| The application has Vietnamese language, more features

Do you have any feedback for our attempt to display the acupuncture points and meridians?

| No feedback, I think it is well displayed