?

User Feedback on Version 3.0 questions

Note: The questions were initially written in Vietnamese and sent to the Medical University Students in Vietnamese. For reporting purpose, all the questions and answers have been translated into English

General experience

What is your general experience after using the product?

Would you rate the overall ease to use of the features of the product?

1. very unsatisfied
2. unsatisfied
3. satisfied
4. very satisfied

Please rate the level of the visual interface (design, color, layout, ...) in general of the product?

1. very unsatisfied
2. unsatisfied
3. satisfied
4. very satisfied

Sign in / Sign up feature:

What is your evaluation level to navigate to the Sign in / Sign up feature?

0. Cannot navigate to the feature
1. Very difficult to navigate to the feature (takes many times /

time to find)

> 2. Difficult to navigate to the feature (takes more than 5s to find)
>
> 3. Easy to navigate to the feature (takes 1-5s to find)
>
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Sign in / Sign up feature?

> 0. Cannot navigate to the feature to experience
>
> 1. Very unsatisfied (activity level is very low / completely inactive)
>
> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
>
> 3. Satisfied (works as expected, there are still some times slow or laggy)
>
> 4. Very satisfied (works as desired, smooth)

Quick search feature:

What is your evaluation level to navigate to the Quick search feature?

> 0. Cannot navigate to the feature
>
> 1. Very difficult to navigate to the feature (takes many times / time to find)
>
> 2. Difficult to navigate to the feature (takes more than 5s to find)
>
> 3. Easy to navigate to the feature (takes 1-5s to find)
>
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Quick search feature?

> 0. Cannot navigate to the feature to experience
>
> 1. Very unsatisfied (activity level is very low / completely inactive)

> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
> 3. Satisfied (works as expected, there are still some times slow or laggy)
> 4. Very satisfied (works as desired, smooth)

Advanced search feature:

What is your evaluation level to navigate to the Advanced search feature?

> 0. Cannot navigate to the feature
> 1. Very difficult to navigate to the feature (takes many times / time to find)
> 2. Difficult to navigate to the feature (takes more than 5s to find)
> 3. Easy to navigate to the feature (takes 1-5s to find)
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Advanced search feature?

> 0. Cannot navigate to the feature to experience
> 1. Very unsatisfied (activity level is very low / completely inactive)
> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
> 3. Satisfied (works as expected, there are still some times slow or laggy)
> 4. Very satisfied (works as desired, smooth)

Quiz feature:

What is your evaluation level to navigate to the Quiz feature?

> 0. Cannot navigate to the feature
>
> 1. Very difficult to navigate to the feature (takes many times / time to find)
>
> 2. Difficult to navigate to the feature (takes more than 5s to find)
>
> 3. Easy to navigate to the feature (takes 1-5s to find)
>
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Quiz feature?

> 0. Cannot navigate to the feature to experience
>
> 1. Very unsatisfied (activity level is very low / completely inactive)
>
> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
>
> 3. Satisfied (works as expected, there are still some times slow or laggy)
>
> 4. Very satisfied (works as desired, smooth)

Personal learning progress Dashboard feature:

What is your evaluation level to navigate to the Personal learning progress Dashboard feature?

> 0. Cannot navigate to the feature
>
> 1. Very difficult to navigate to the feature (takes many times / time to find)
>
> 2. Difficult to navigate to the feature (takes more than 5s to find)
>
> 3. Easy to navigate to the feature (takes 1-5s to find)
>
> 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Personal learning progress Dashboard feature?

> 0. Cannot navigate to the feature to experience
>
> 1. Very unsatisfied (activity level is very low / completely inactive)
>
> 2. Unsatisfied (works not as expected, very slow / laggy, ...)
>
> 3. Satisfied (works as expected, there are still some times slow or laggy)
>
> 4. Very satisfied (works as desired, smooth)

Overall experience:

What do you like about our website?

What do you do not like / find it difficult while using our website?

What impressed you about our website? Why?

If there is one thing to be changed / enhanced / added, what should it be? And how you think it should be changed / enhanced / added?

Compared to other learning methods (books, practice, ...) or compared to other similar applications in the market you have used, do you think our website is better / not as good? Can you provide a little bit more details on that?