



# User Feedback on Version 3.0 - Answer 5

*Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English*

## General experience

What is your general experience after using the product?

Good at basic level. It would be better for advanced level if it could show the relationship between the acupuncture points locations to the anatomy locations

Would you rate the overall ease to use of the features of the product?

1. very unsatisfied
2. unsatisfied
- 3. satisfied**
4. very satisfied

Please rate the level of the visual interface (design, color, layout, ...) in general of the product?

1. very unsatisfied
2. unsatisfied
3. satisfied
- 4. very satisfied**

**Sign in / Sign up feature:**

What is your evaluation level to navigate to the Sign in / Sign up feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the level of efficiency of using the Sign in / Sign up feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)
- 4. Very satisfied (works as desired, smooth)**

### Quick search feature:

What is your evaluation level to navigate to the Quick search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)
- 4. Very easy to navigate to the feature (can find the feature immediately)**

What is your evaluation level on the level of efficiency of using the Quick search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)**
- 4. Very satisfied (works as desired, smooth)

### Advanced search feature:

What is your evaluation level to navigate to the Advanced search feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Advanced search feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)**
- 4. Very satisfied (works as desired, smooth)

### Quiz feature:

What is your evaluation level to navigate to the Quiz feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Quiz feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)
- 4. Very satisfied (works as desired, smooth)**

### Personal learning progress Dashboard feature:

What is your evaluation level to navigate to the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature
- 1. Very difficult to navigate to the feature (takes many times / time to find)
- 2. Difficult to navigate to the feature (takes more than 5s to find)
- 3. Easy to navigate to the feature (takes 1-5s to find)**
- 4. Very easy to navigate to the feature (can find the feature immediately)

What is your evaluation level on the level of efficiency of using the Personal learning progress Dashboard feature?

- 0. Cannot navigate to the feature to experience
- 1. Very unsatisfied (activity level is very low / completely inactive)
- 2. Unsatisfied (works not as expected, very slow / laggy, ...)
- 3. Satisfied (works as expected, there are still some times slow or laggy)
- 4. **Very satisfied (works as desired, smooth)**

### Overall experience:

What do you like about our website?

The support of two languages. And in basic level, the website provides a very good searching system

What do you do not like / find it difficult while using our website?

The steps to interact are not very fully optimized, could even be better and more efficient. Some features are not very well defined

What impressed you about our website? Why?

The quiz feature and the support of personal learning progress management is a very impressive thing compared to other apps on the market

If there is one thing to be changed / enhanced / added, what should it be? And how you think it should be changed / enhanced / added?

I think anatomy mode for the model is a nice to have. Besides, team could consider adding some more effects on selection of a

point or meridian. For example, team should show the cun length and some illustrations for better relating with the internal bones structure, like the vertebrae

Compared to other learning methods (books, practice, ...) or compared to other similar applications in the market you have used, do you think our website is better / not as good? Can you provide a little bit more details on that?

Better because I may learn without using books or documents

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