



# User Feedback on Version 2.0 - Answer 4

*Note: The answers were initially written in Vietnamese. For reporting purpose, all the answers have been translated into English*

## 3D Model interactions:

Please rate the ease of interacting (360° rotation, zoom in, zoom out, ...) on the model.

1. very unsatisfied (activity level is very low / not working at all)
- 2. unsatisfied (worked not as expected, very slow / laggy, ...)**
3. satisfied (worked as expected, there are still times when it's a bit slow / laggy, ...)
4. very satisfied (worked as expected, smooth)

Please rate the effectiveness of displaying (clearly, easily distinguishing from each other, ...) the acupuncture points and meridians on the model.

1. very unsatisfied (not seeing/recognizing anything)
2. unsatisfied (poor display performance)
- 3. satisfied (good display performance, could be better)**
4. very satisfied (the level of display efficiency is not bad)

Please rate the ease of manipulation (select, deselect, ...) the acupuncture points and meridians on the model.

1. very unsatisfied (activity level is very low / not working at all)
2. unsatisfied (worked not as expected, very slow / laggy, ...)
- 3. satisfied (worked as expected, there are still times when it's a bit slow / laggy, ...)**
4. very satisfied (worked as expected, smooth)

Do you have any suggestions to improve the 3D Interaction on the model?

Quite laggy

### **Quick Search feature:**

Comparing the current version of Quick Search feature with the previous version on 1.0, do you have any suggestions to improve the feature?

N/A

### **Sign in / Sign up feature:**

Comparing the current version of Sign in / Sign up feature with the previous version on 1.0, do you have any suggestions to improve the feature?

N/A

### **Advanced search feature:**

Comparing the current version of Advanced search feature with the previous version on 1.0, do you have any suggestions to improve the feature?

N/A

### **Quiz feature:**

Comparing the current version of Quiz feature with the previous version on 1.0, do you have any suggestions to improve the feature?

N/A

### **Personal learning progress Dashboard feature:**

Comparing the current version of Personal learning progress Dashboard feature with the previous version on 1.0, do you have any suggestions to improve the feature?

N/A

### Overall experience:

What is your general experience after using the product?

The website is good in general. Easy to look, and easy to learn with the website

Would you rate the overall ease to use of the features of the product?

1. very unsatisfied
2. unsatisfied
- 3. satisfied**
4. very satisfied

Please rate the level of the visual interface (design, color, layout, ...) in general of the product?

1. very unsatisfied
2. unsatisfied
3. satisfied
- 4. very satisfied**

With the current version of the product, do you think there are any changes / improvements / additions that would make the product even better?

Should use TCM wordings instead of those translated from English (for Vietnamese wordings in meridian selection control)