



Empathy Interview questions

Note: The questions were initially written in Vietnamese and sent to the Medical University Students in Vietnamese. For reporting purpose, all the questions and answers have been translated into English

1. Can you share to us why you chose Traditional Medicine as your major and pursue your future career in Medical field?
2. Acupuncture is the core topic of Traditional Medicine. Do you feel interested and in this topic and plan to study about it as the main field of pursuit for your future?
3. Do you find it difficult to learn about the Acupuncture Points or Meridians?
4. Do you usually find it difficult to remember the knowledge about acupuncture points, meridians or acupuncture techniques? With with a vast amount of knowledge and information, which method do you usually use to make it easier for remembering?
5. Based to your preference, remembering a new knowledge through learning by heart, or by attempting it in practice, would be a more effective way?
6. Based on your selection in Question 5, can it be applied to studying about Acupuncture Points and Meridians?
7. During your lectures about Acupuncture Points and Meridians in general, do you have access to any type of model besides the images from books, documents and lecturing slides?
8. Do you feel it is more difficult during time outside of classes, when you no more have the access to the model, to learn more or explore more about the knowledge, or review about the learned knowledge, and remember the information?
9. As a university student, can you list some obstacles in learning or researching about Acupuncture? Would you share about the common solutions you used to overcome those obstacles?

10. Besides the documents provided by lecturers or textbooks, do you usually use other sources to search for information about an acupuncture point or a meridian?
11. Do you usually apply Technology into your study to make it easier and more effective? If yes, can you share a little bit about how you did that?
12. In the market nowadays, there are some applications supporting show human body model in 3D graphics and allow interacting with the acupuncture points or meridians to make it easier for locating and researching in deeper about those. Have you ever used these applications before?
 - a. (If used) Through experience, what things do you feel that those applications lack that you wish to improve?
 - b. (If not used) You have never used it because you have not had the opportunity to access or feel that learning through such applications is not effective? Can you share some of the reasons why you don't feel like learning through apps or learning through apps isn't working for you?
13. If an application has multiple color modes, would you prefer to use a dark or light color mode?
14. Do you think a learning support application will best support your needs if it runs well on any of the following device groups: 1. Desktop + PC, 2. Tablet or 3. Mobile?
15. Can you share about your professional plan and direction in the near future? Specifically, do you have a desire to deepen and enhance your experience in the field of Acupuncture?