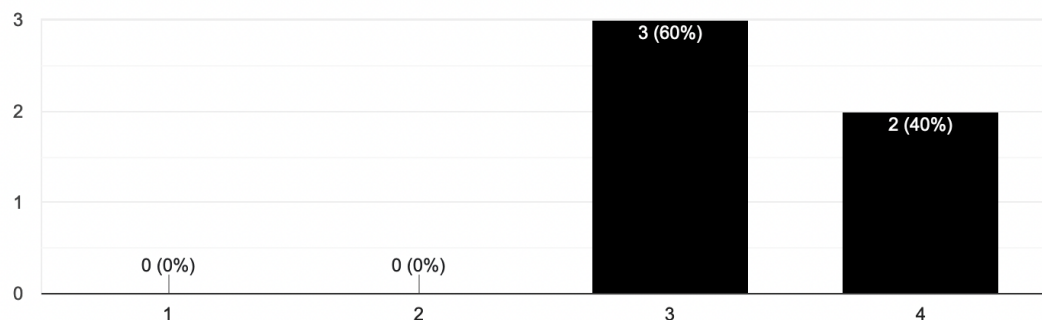# User Feedback on Version 2.0 - Summary

Regarding the overall experience, all 5 students gave positive feedback on this version of the application: "easy to use", "easy to see", "easy to learn"

- Regarding the overall ease to use of the features, the average rating from 5 students is **3.4 / 4**, above the level of **satisfied**.
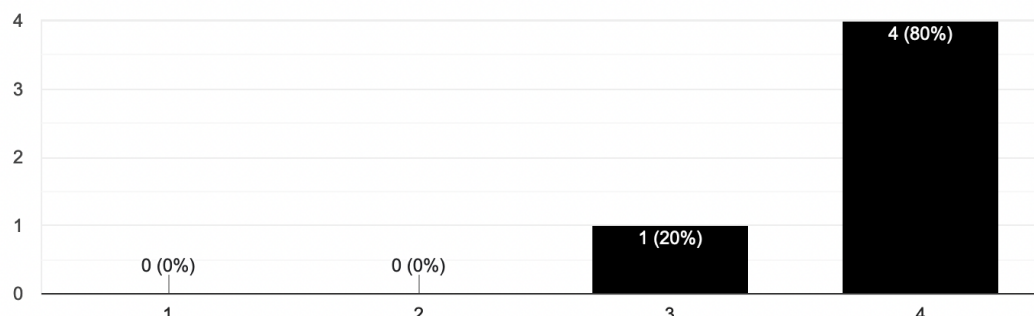

- Regarding the overall user interface of the product, the average rating from 5 students is **3.8 / 4**, close to **very satisfied**

Anh/chị hãy đánh giá mức độ **trực quan giao diện** (thiết kế, màu sắc, bố cục, ...) nói chung của sản phẩm ?

5 responses

However, there are still some suggestions from students to improve the application:

- Improve the laggy of the 3D model

- Improve the wordings used for specialized knowledge: Vietnamese words should based on correct translation from TCM words, instead of those translated from English

- The website should be available to interact on touch devices (mobile, iPad) to evaluate the interactions better

About the **Interaction on the 3D mode**l: Overall, 5 students were satisfied with the interactions. However, most students commented that the application still needs improvement for smoother interaction and more convenient steps to use.

- About **the ease of interacting (360° rotation, zoom in, zoom out, ...) on the model**, the average point given from the 5 students was **2.8 / 4**, close to **satisfied** level (works as expected, there are still some times slow or laggy)

- About **the effectiveness of displaying (clearly, easily distinguishing from each other, ...) the acupuncture points and meridians on the model,** the average rating from 5 students is **3.4 / 4**, above the level of **satisfied** (display performance is good, but also could be better)

- About the **ease of manipulation (select, deselect, ...) the acupuncture points and meridians on the model,** the average rating from 5 students was **3.2 / 4**, above **satisfied**

About the **Quick search feature**: In general, the simpler and reduced layout is appreciated. Some suggestions from students: correcting typos, adding scroll to the description; and a suggestion to add links to the acupuncture points and meridians if mentioned in the description.

About the **Quiz feature**: In general, after adding interactive questions to the model following some previous comments, the students rated the multiple choice feature now much better and more entertaining than before. Some suggestions from students:

- The number of acupuncture points in the model is more than the actual number of points studied at school. It would be better to limit just those points
- Need to optimize the operation to find the acupuncture point more conveniently
- Time to answer questions should be reviewed again

About the **Advanced search feature**, and **Personal learning progress Dashboard feature**: We did not receive much feedback, just some minor suggestions for UI bugs. This could be due to the website is still static and these features have not changed much from Version 1.0