Romeu Neves Rabelo

Date of birth: 21/05/2001

Nationality: Brazilian

Gender: Male

CONTACT

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ABOUT ME

MEAN Developer & Outsourcing IT Manager

WORK EXPERIENCE

07/2023 – CURRENT Balaguer, Spain

IT Outsorcing Technician Compañía Canoa Quebrada S.L.

- Providing support and ensuring service continuity in the event of failures or interruptions,
- Managing incidents and problems that may arise in the outsourced service.
- Identifying training and development needs for internal staff and suppliers
- Control the costs associated with outsourced IT services.
- Facilitate collaboration between internal IT staff and outsourced suppliers.
- Coordinate and manage outsourced IT projects, ensuring that they are delivered on time and within budget.
- Use project management methodologies to organize and lead projects
- Hold regular meetings with suppliers to review performance, resolve problems and plan future activities.
- Negotiating contracts with IT service providers.
- Defining and monitoring SLAs to ensure that services meet the company's needs and expectations.

07/02/2022 – 29/05/2022 Girona, Spain

Web Developer - Angular JS Girohosting Group

- Database connections, API's integration,
- Web page styling,
- Functionality creation,
- Maintenance of previous pages,
- Project integration

30/10/2018 – 08/05/2019 Viladecans, Spain

IT Technician - Maintenance & HelpDesk EOI - Escola Oficial d'Idiomes

- Computer maintenance
- Storage and sorting of computer components,
- Repair and detection of computer failures,
- Basic software and hardware troubleshooting,
- Installation of terminals

EDUCATION AND TRAINING

09/2021 – 06/2023 El Prat de Llobregat, Spain

Web Applications Developer Institut Les Salines

10/2022 – 04/2023 Barcelona, Spain

Network Computer Systems Administration IOC - Institut Obert de Catalunya (Online)

10/2020 – 06/2021 El Prat de Llobregat , Spain

Network Computer Systems Administration Institut Les Salines

09/2017 – 05/2019 Sant Boi de Llobregat, Spain

Técnico de Instalaciones de Telecomunicaciones Institut Camps Blancs

LANGUAGE SKILLS

MOTHER TONGUE(S): Portugués | Brazil

Other language(s):

Spanish

Listening C2
Spoken production C2
Reading C2
Spoken interaction C2
Writing C2

Catalan

Listening C2
Spoken production C2
Reading C2
Spoken interaction C2
Writing C2

English

Listening B1
Spoken production B1
Reading B1
Spoken interaction A2
Writing A2

Italian

Listening A2
Spoken production A1
Reading A2
Spoken interaction A1
Writing B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

COMMUNICATION AND INTERPERSONAL SKILLS

General Competences

Open, sociable, responsible, with strong teamwork, communication, and adaptability skills, and capable of quickly learning new technologies and methodologies.