Aman Kumar Ranga

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SUMMARY

- Software Engineer having a total of 5.5 years of experience in multiple technologies such as Salesforce Commerce Cloud (Demandware), SFRA, Controllers, Models, ISML, jQuery, SQL, OOPS, C, C++, Python and Core JAVA, MVC architecture, SAP ABAP, SAP BODS, ETL process.
- Certified B2C Salesforce Commerce Cloud Developer, at present working with Salesforce as Technical Consultant.
- Experience in Administration, Configuration, and Customization of Salesforce SFRA applications.
- Worked on Design, Implementation and Integration over SFRA (Storefront Reference Architecture).
- Worked with Agile Methodology for Software Development Process.

EXPERIENCE

Salesforce, Inc.
Technical Consultant: Commerce cloud

October 2022- Present
- Joined as Technical Consultant in Salesforce Starting October 2022.
- I am working as a B2C commerce cloud backend developer.
- Having good knowledge of SFRA customizations and integrations.
- Strong knowledge of SFRA forms, Service Integrations, Extending Controller and Models and creating custom Jobs.
- Have good knowledge of SFRA Architecture and internal working of SFCC Applications.
- Regular client interactions for release planning, refinement sessions and upcoming upgrades.
- Understanding the Design Document and working through it to implement the optimized solution for customers.
- Understanding and Following SFRA coding best practices for providing customers with optimized storefront.
- Creating and maintaining release documents and following the best release process for seamless project live experience.

Developer Support Engineer: Commerce Cloud

September 2020 – September 2022
- Providing development and production support to Salesforce Commerce cloud customers.
- Identifying bugs on default SFRA code and report to Engineering team.
- Analyzing SFRA code and providing solution to customers.
- Good Knowledge of B2C APIs (Script, OCAPI, Headless).
- Expertise in Business Manager, Configuring and creating preferences, promotions and Job schedulers, Workflows, Replications, Importing & Exporting, Search, and Product & Catalogs.
- Good knowledge of Integration Framework, Service Framework and custom Business Manager Modules.
- Strong debugging and problems solving skills with excellent understanding of system development methodologies, techniques and tools.
- Strong knowledge of SFCC Cartridges with developing SFRA, Pipelines, Controllers, ISMLs and Scripts.

- Handled multiple Severity 1 issues with various customers.
- Provided training to new joiners who joined the company recently.

Infosys Limited
Systems Engineer
Dec 2017 – September 2020
Projects:

Intersport Finland (Retail company): Support Project.
- Experience of working in Demandware production support project. Primarily worked on bug fixes, enhancements, root cause analysis and debugging of any production issues.
- Expertise in Demandware BM configurations such as Creating preferences, promotions.
- Provided Account manager administration support for creating Organization, user accounts and maintaining roles and scopes for each user.

Nation Wide Building Society: Support and Development Project.
- Worked on the different stages of the Software Development Life cycle and have essayed roles that includes initial analysis during requirement gathering phase, High Level Design and Detailed Design documentation, Onsite coordination, Coding, Unit Testing, Implementation and production support.
- Primacy responsibilities include analysis of Work Package Requests, designing ETL solutions, Participation in design review sessions, development, Unit Testing of ETL jobs and preparation of release notes document.
- Performed requirement gathering, performance improvement initiatives, identification of potential enhancements and production warranty support.
- Co-ordination with other teams in the project to ensure parallel deployment cycles are performed in a timely and correct manner.
- Created SAP Data Services reconciliation jobs which would automatically raise an alert at the end of each day's batch in case of any anomaly in the source data received from different heterogeneous source systems. This activity helped in reducing the downtime of the production server as the restore task was just constrained to a single day backlog as compared to weeks of catch-up runs required earlier.
- Created SQL Stored procedure which would automatically send an email to the different source teams in case of any file delays/misses, there by completely reducing any manual intervention required during the weekend shifts.
- Created recovery component for the entire SAP Data Services application in order to avoid any sort of manual intervention in the form of data fix or impact assessment required for rerunning the failed job.

EDUCATION

B. TECH, NIT KURUKSHETRA [2013-2017]
- Bachelor of Technology in Electronics and Communication Engineering from NIT Kurukshetra.

INTERMEDIATE, GIANDEEP PUBLIC SCHOOL (CBSE) [2012]
- Intermediate from Giandeep Public School (CBSE).

MATRICULATION, RAMAKRISHNA VIDHYA MANDIR SCHOOL (CBSE) [2010]
- Matriculation from Ramakrishna Vidhya mandir school (CBSE).

Demandware - B2C Salesforce Commerce Cloud Developer - Salesforce
- 22364527

Salesforce Interviewer Certified – Salesforce

SKILLS

Work Skills and Soft Skills:
- Ability to work as a team leader or member.
- Excellent coordination skills between multiple tasks.
- Quick learner with keen observing skills.
- Punctuality and ability to meet deadlines with positive results.
- Positive work attitude with sense of work responsibility.
- Excellent communication skills.
- Ability to express the desired thought with ease.
- Keen listener with good grasping power.

Technical Skills:
- Salesforce Commerce Cloud (Demandware)
- JavaScript
- jQuery
- Web Development
- SAP – BODS, ABAP, BI
- SQL
- Object Oriented Programing concepts
- C LANGUAGE
- CPP LANGUAGE
- PYTHON LANGUAGE
- Core Java
- Basic Data Structure Concepts

Tools knowledge:
- Grafana
- GitHub
- Log center
- FileZilla
- MS SQL Server
- VS code
- Eclipse