

INTRODUCTION

1.1 OVERVIEW

- *Consolidates various existing forms, including; travel application, risk assessment, fieldwork,**
- *budget, insurance, delegation approval, per diem and cash advance requests, post travel diary, etc.**
- *Automatically authenticates the identity of the traveller applying for travel (via Uni ID and password)**
- *Has a range of in built validation checks to ensure all required areas of the Travel Approval are complete**
- *Allows the attachment of supporting documents**
- *Automatically checks the DFAT website for countries at risk**
- *Automatically updates the University's HR and Finance enterprise systems with travel details.**

1.2 PURPOSE

The first level of approval

Usually, the first level of approval is conducted by the employee's direct manager. At this stage, they check request forms to ensure the employee information is correct and the estimated expenses are reasonable. If the manager finds fault with any details, such as the purpose of travel or the suggested pricing for the trip, they will reject the request and include comments for improvement. The form then

goes back to the employee to make the appropriate changes before sending it back to their manager for another look.

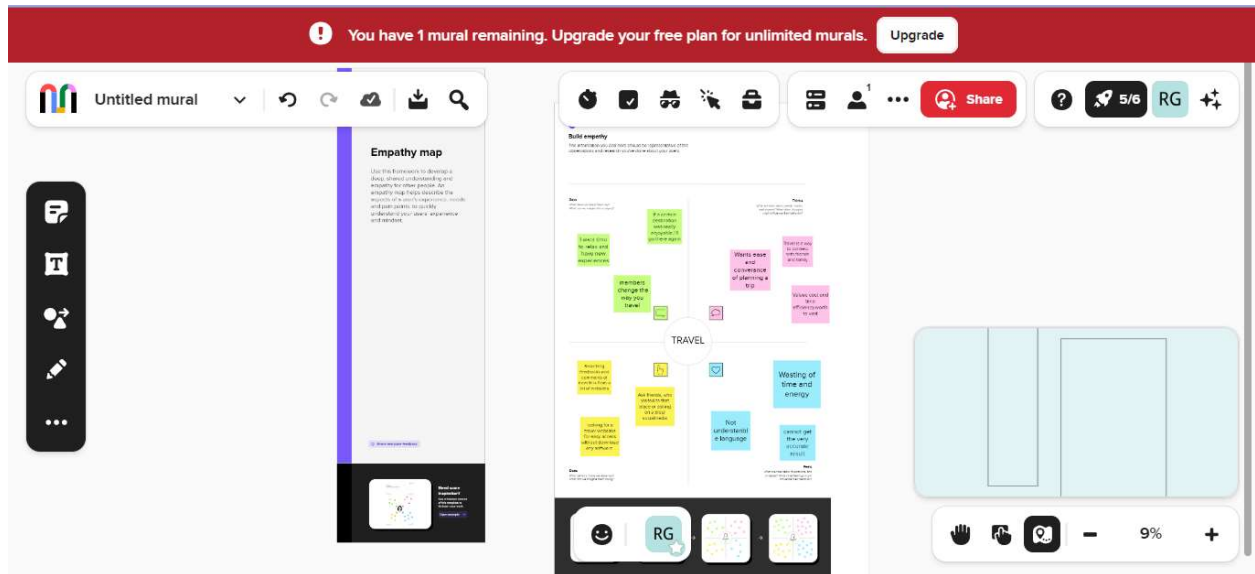
The second level of approval.

The next step of the approval process is very similar to the last, except it is conducted by a more senior staff member. Typically a department head or C-level worker, the request form goes through the same process, checking for any mistakes and ensuring that the trip has a significant business purpose.

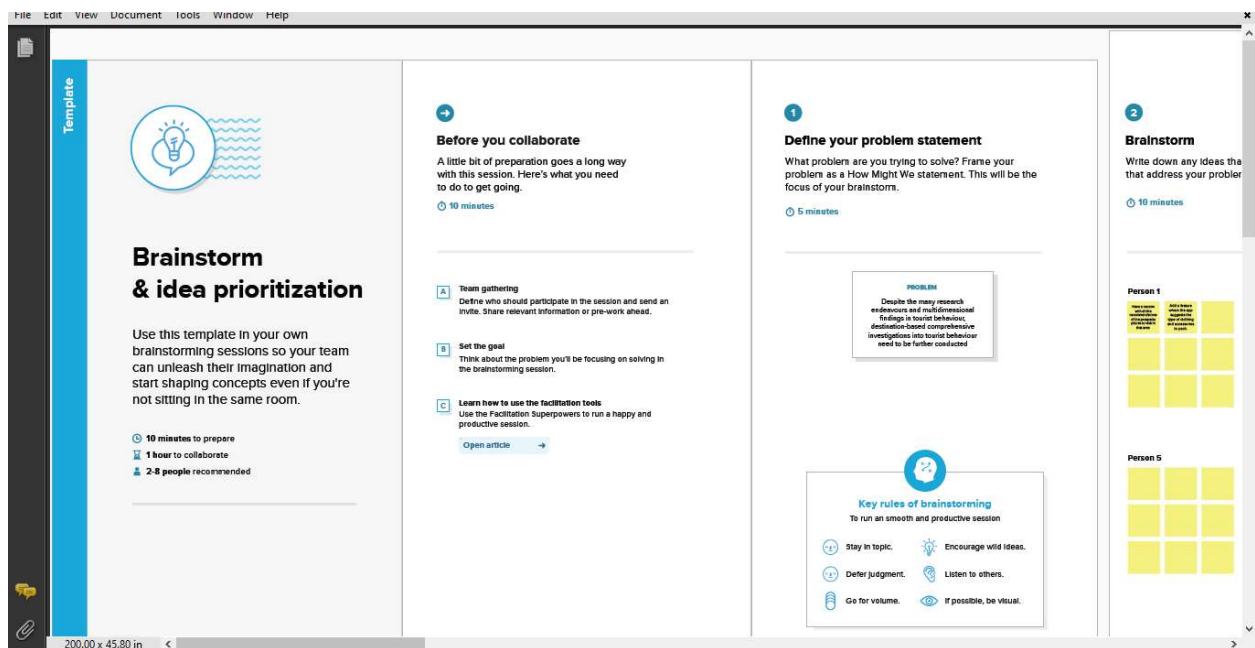
If the trip request is approved, the employee has the green light to start booking their travel arrangements and scheduling their meetings. At this point, administration teams will archive the travel authorization request form. However, management can still reject the request and ask employees to make further modifications.

PROBLEM DEFINITION AND DESIGN THINKING

2.1 EMPATHY MAP



2.2 IDEATION AND BRAIN STORMING MAP



3.1 DATA MODEL

Object name	Fields in the object	
Travel Approval	Field label	Data type
	Purpose of Trip	Text Area
	Status	Picklist
	Trip Start Date, Trip End Date	Date
	Destination State	Text
	Status Indicator	Formula
Department	Field label	Data type
	Department Name	Text
	Department Code	Text

Expense Items		
	Field label	Data type
	Expense item name	Text
	Travel	Pick List
	Travel Approval	Master Detail

3.2 ACTIVITY AND SCREENSHOT

Milestone 1-Salesforce

Activity 1:

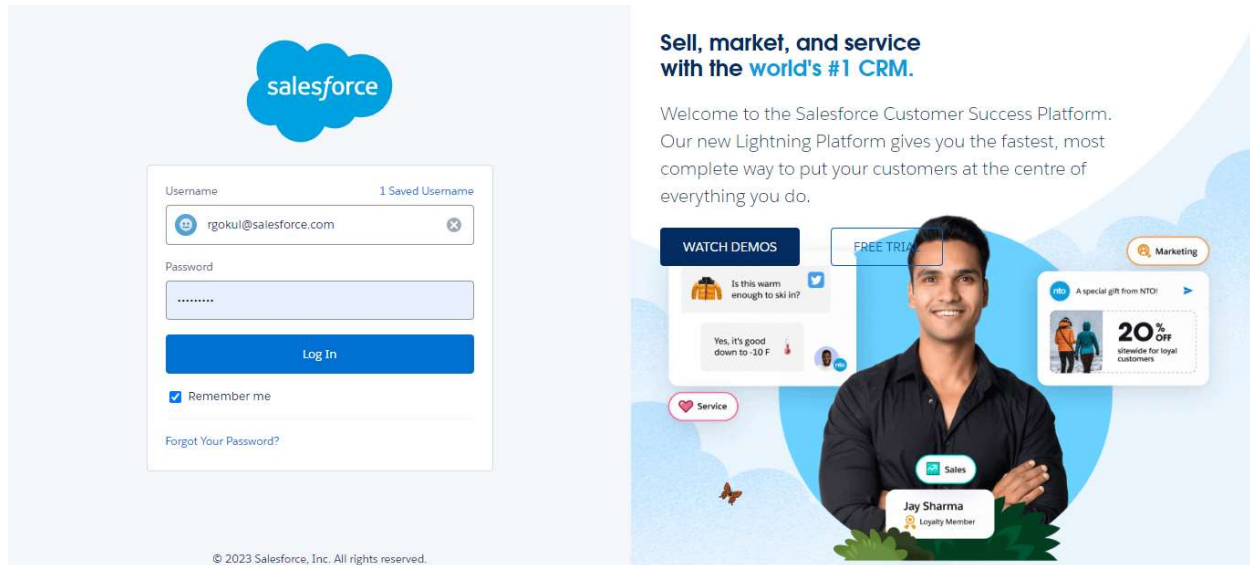
Creating Developer Account

1. Go to developers.salesforce.com.
2. Click on sign up.
3. On the sign up form, enter the details.
4. Next Click on sign up after filling the details.

Activity 2:

Account Activation

1. Go to the inbox of the email that you used while signing up the page. Click on the verify account to activate your account.



Milestone 2 Creating the Application:

Activity-1:

Create the Travel Application

Search AppManager in quick find box, click on new lightning app.

Before creating the application download this zip file and extract it.

<https://developer.salesforce.com/files/TravelAppWorkshopFiles.zip>

Steps

- From Setup, enter App Manager in the Quick Find and select App Manager

The screenshot shows the 'App Settings' page in the Lightning App Builder. The top navigation bar includes 'Lightning App Builder', 'App Settings', 'Pages', and 'Travel Approval'. The left sidebar shows 'App Settings' with 'App Details & Branding' selected. The main content area is titled 'App Details & Branding' and includes instructions: 'Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.' The 'App Details' section contains fields for 'App Name' (Travel Approval), 'Developer Name' (Travel_Approval), and 'Description' (Enter a description...). The 'App Branding' section includes an 'Image' upload area, a 'Primary Color Hex Value' dropdown set to '#0070D2', and 'Org Theme Options' with a checkbox 'Use the app's image and color instead of the org's custom theme'. At the bottom, an 'App Launcher Preview' shows a blue button with 'TA' and a grey button with 'Travel Approval'.

- * Click New Lightning App. Enter Travel Approval as the App Name, then click Next
- * Under App Options, leave the default selections and click Next.
- * Under Utility Items, leave as is and click Next.
- * From Available Items, select Department, Travel Approval, Expense Item, Reports, and Dashboards and move them to Selected Items. Click Next.
- From Available Profiles, select System Administrator and move it to Selected Profiles. Click Save & Finish.
- *To verify your changes, click the App Launcher, type Travel Approval and select the Travel Application app.

Milestone 3 -What is an object?:

In this Travel Approval application we will be creating 3 objects:

Department
Travel approval and
Expense Item

Activity-1:

Custom Object Creation

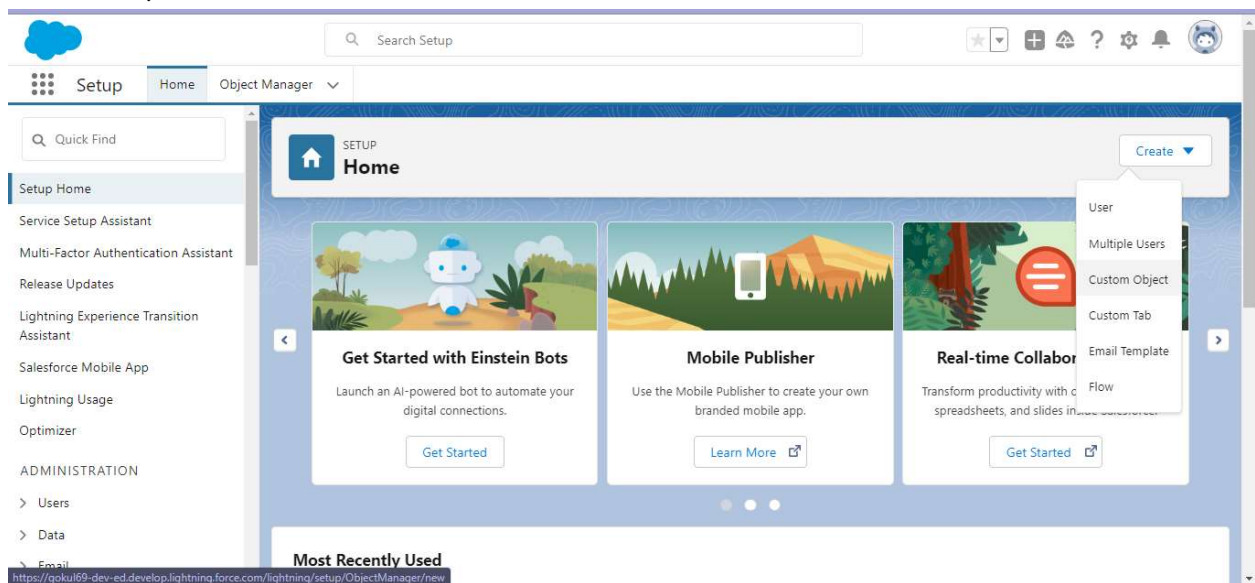
1. After you login to your org, click create on the right side of the page and select custom object.

To create an object:

From the setup page → Click on Object Manager → Click on Create → Click on Custom Object.

On Custom object defining page:

Enter the label name, plural label name, click on Allow reports, Allow search → Save.



Activity-2:

Create 3 custom objects and tabs

- a) Department
- b) Travel Approval
- c) Expense Item

Create Department Object

1. From Setup, click Object Manager.
2. Click Create, then select Custom Object.
3. Give the name as Department

To Navigate to Setup page:

Click on gear icon → click setup.

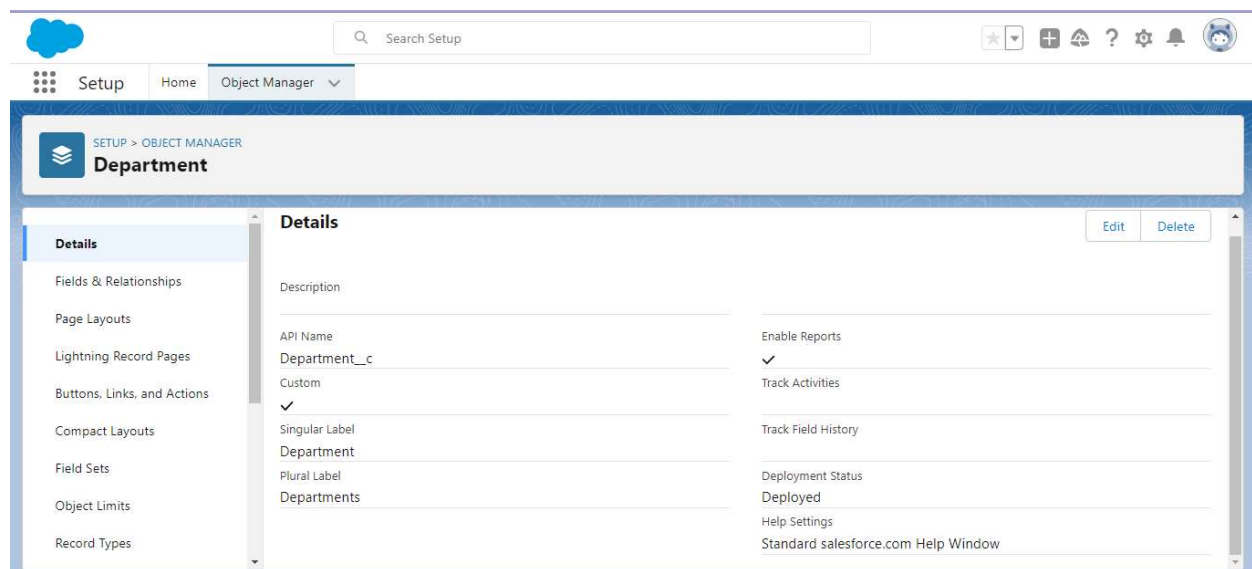
To create an object:

From the setup page → Click on Object Manager → Click on Create → Click on Custom Object.

On Custom object defining page:

Enter the label name, plural label name, click on Allow reports, Allow search → Save.

4. Now the tabs section opens, add this tab to the travel app.



Create Travel Approval Object :

1. From Setup, click Object Manager.
2. Click Create, then select Custom Object.
3. Give the name as Department

To Navigate to Setup page:

Click on gear icon → click setup.

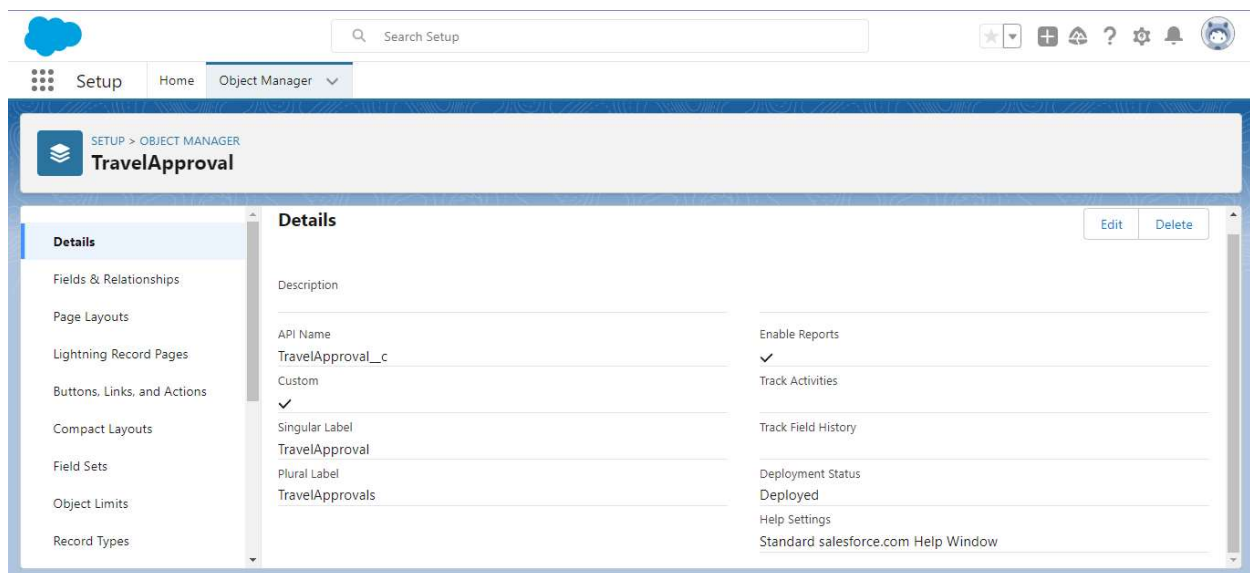
To create an object:

From the setup page → Click on Object Manager → Click on Create → Click on Custom Object.

On Custom object defining page:

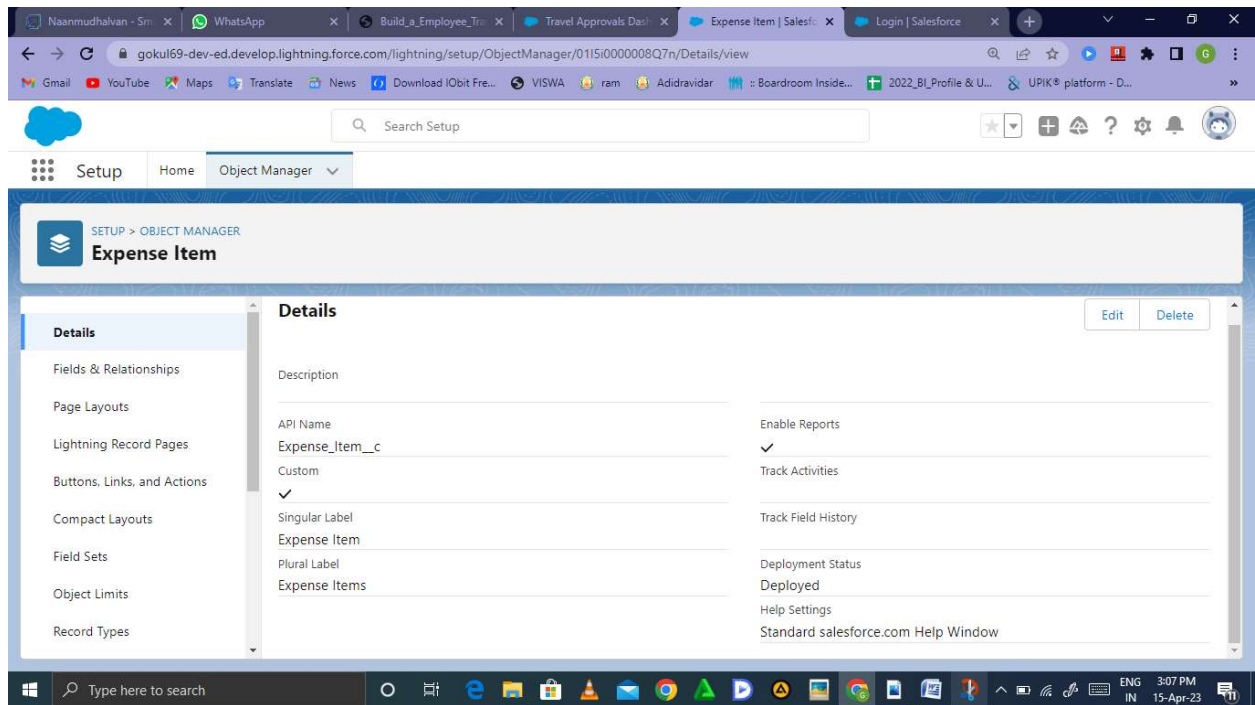
Enter the label name, plural label name, click on Allow reports, Allow search → Save.

4.Now the tabs section opens, add this tab to the travel app.



Create Expense Item Object :

Follow the similar procedure to create the object Expense Item.



Milestone 4-What is a Tab?

Activity-1:

Now create a custom tab. Click the Home tab, enter Tabs in Quick Find and select Tabs. Under Custom Object Tabs, click New.

1. For Object, select Event.
2. For Tab Style, select any icon.
3. Leave all defaults as is. Click Next, Next, and Save

To Create a Tab: (Travel Approval)

The screenshot shows the Salesforce Setup interface. On the left, the 'Setup' menu is open, and 'User Interface' is selected. Under 'User Interface', 'Rename Tabs and Labels' is highlighted, and 'Tabs' is selected. The main content area is titled 'Edit Custom Object Tab: TravelApprovals'. It contains a 'Custom Tab Definition Edit' section with the following fields:

- Tab Label:** TravelApprovals
- Object:** TravelApproval
- Tab Style:** Airplane
- Splash Page Custom Link:** --None--
- Description:** (Empty text box)

At the bottom right, there is a 'Touch keyboard' button.

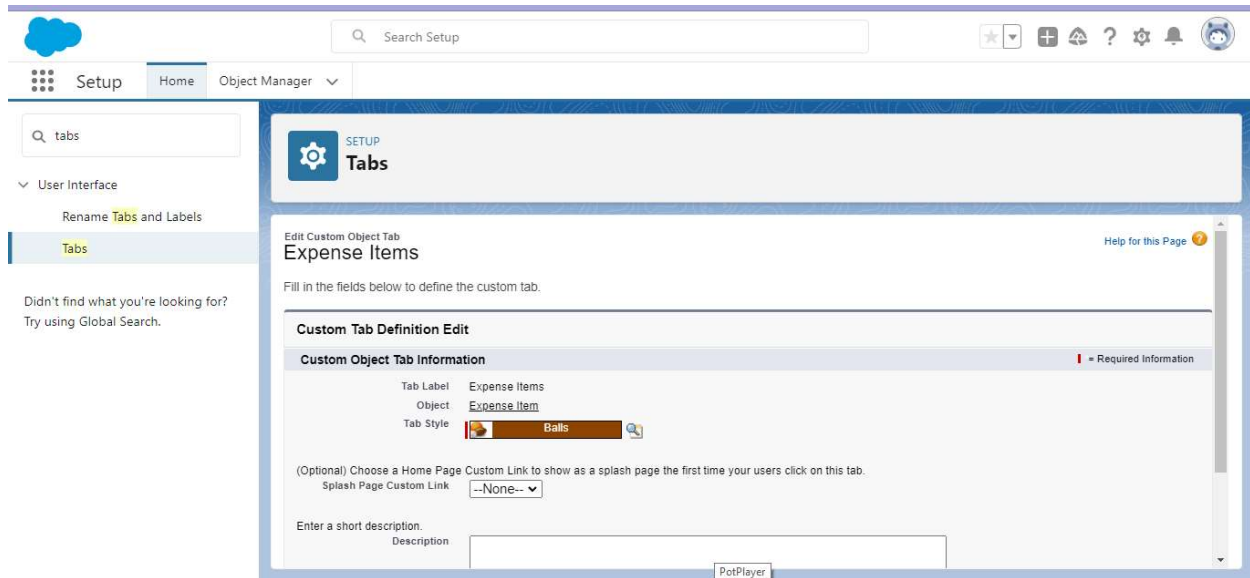
To create a Tab: (Department)

The screenshot shows the Salesforce Setup interface. On the left, the 'Setup' menu is open, and 'User Interface' is selected. Under 'User Interface', 'Rename Tabs and Labels' is highlighted, and 'Tabs' is selected. The main content area is titled 'Edit Custom Object Tab: Departments'. It contains a 'Custom Tab Definition Edit' section with the following fields:

- Tab Label:** Departments
- Object:** Department
- Tab Style:** Alarm clock
- Splash Page Custom Link:** --None--
- Description:** (Empty text box)

At the bottom right, there is a notification that says '11 new notifications'.

To create a Tab: (Expense Item)



Milestone 5 Create- Fields& Relationships :.

Activity-1:

Create the Field in Travel Approval.

1. Click Fields & Relationships, and click New.

For data type, select Currency.

Enter these details.

- For Field Label, enter Amount
- For Length, enter 16
- For Decimal places, enter 2
- Select Required

Setup Home Object Manager

SETUP Object Manager

Edit TravelApproval Custom Field Amount

Step 2. Enter the details Step 2 of 3

Field Label Amount

Please enter the length of the number and the number of decimal places. For example, a number with a length of 8 and 2 decimal places can accept values up to "12345678.90".

Length 16 Number of digits to the left of the decimal point

Decimal Places 2 Number of digits to the right of the decimal point

Field Name Amount

Description

Previous Save Next Cancel

Create the Expense Type field:

- * Select Picklist as the data type.
- Select Enter values, with each value separated by a new line.
- Add these values:(Airfare, Hotel, RentalCars, Meals,Others)
- Select Required.
- Click Next, Next, then Save & New.

Setup Home Object Manager

SETUP Object Manager

Edit Expense Item Custom Field travel

Step 2. Enter the details Step 2 of 3

Field Label travel

Below is a list of picklist values. Click Edit to change the name of the value or make it the default value.

Action	Values	API Name	Default	Chart Colors	Modified By
<input type="checkbox"/> Edit Del	Airfare	Airfare	<input type="checkbox"/>	Assigned dynamically	R.Gokul, 15/04/2023, 4:29 pm
<input type="checkbox"/> Edit Del	Hotel	Hotel	<input type="checkbox"/>	Assigned dynamically	R.Gokul, 15/04/2023, 4:29 pm
<input type="checkbox"/> Edit Del	RentalCars	RentalCars	<input type="checkbox"/>	Assigned dynamically	R.Gokul, 15/04/2023, 4:29 pm
<input type="checkbox"/> Edit Del	Meals	Meals	<input type="checkbox"/>	Assigned dynamically	R.Gokul, 15/04/2023, 4:29 pm

Previous Save Next Cancel

Activit-3:

Create the Travel Approval field.

- Select Master-Detail Relationship data type, click Next.
- Select Travel Approval from the Related To menu.
- Click Next four times, then click Save.

The screenshot shows the Salesforce Setup interface. At the top, there's a search bar labeled 'Search Setup'. Below it, the navigation bar includes 'Setup', 'Home', and 'Object Manager'. The main content area is titled 'Expense Item' and 'Edit Expense Item Custom Field TravelApproval'. On the left, a sidebar lists various setup options, with 'Fields & Relationships' currently selected. The main panel displays the 'Custom Field Definition Edit' form. The 'Field Information' section includes fields for 'Field Label' (TravelApproval), 'Field Name' (TravelApproval), 'Description', 'Help Text', 'Data Owner' (User), and 'Field Usage' (None--). The 'Data Type' is set to 'Master-Detail'. There are 'Save' and 'Cancel' buttons at the top right of the form.

Milestone 6 -Import Departments:

In order to complete this milestone, you need to download the reference file

https://developer.salesforce.com/files/TravelAppWorkshopFiles.zip?_ga=2.108173638.597564088.1674441525-733189446.1673935386

Activity-1:

From Setup, click the Home tab.

1. In the Quick Find box, enter Data Import and select Data Import Wizard.

2. Click Launch Wizard

Click the Custom Objects tab and select the Departments object.

3. Next, select Add new records.

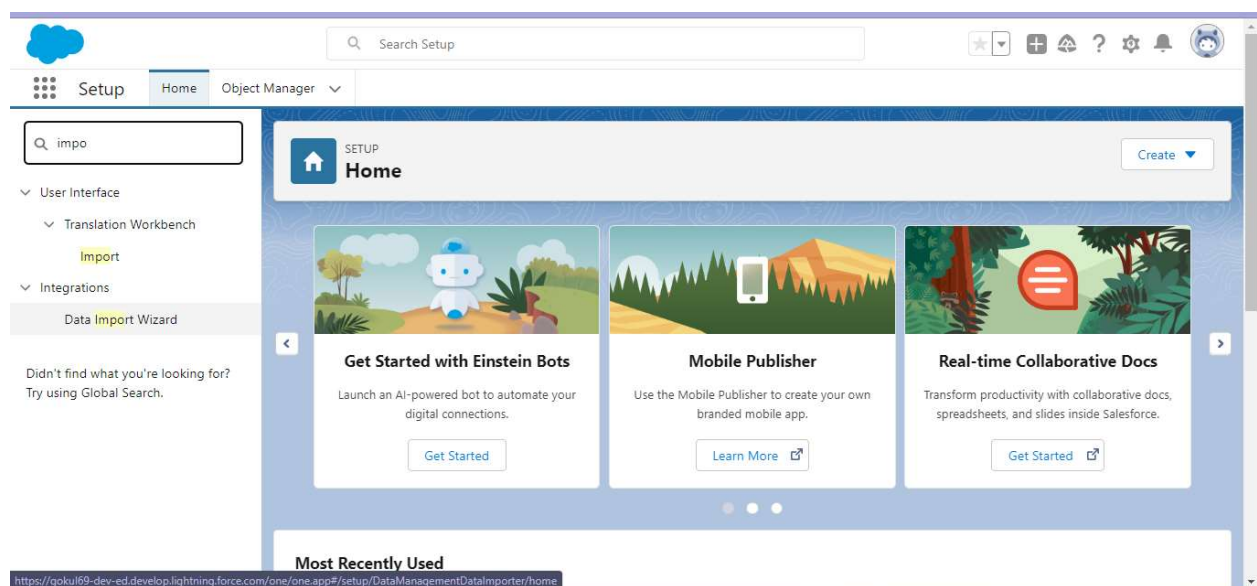
4. Drag and drop the Departments.csv file you downloaded using zip file or click the CSV icon and browse to select your file. Select Next.

5. Since the field names in the CSV file (CSV Header) are the same as the field names in your object (Mapped Salesforce Object), the fields are automatically mapped. Click Next.

6. The next screen gives you a summary of your data import. Click Start Import.

7. Click OK on the popup.

8. This takes you to the bulk import summary window that shows that the process has completed and 16 records have been successfully imported or processed. You'll also get an email notification confirming the import.



Data Import Wizard Help for this page

Recent Import Jobs

Status	Object	Records Created	Records Updated	Records Failed	Start Date	Processing Time (ms)
Closed	TravelApproval	71	0	229	04-13-2023 03:39	257
Closed	Department	16	0	0	04-12-2023 03:16	141

Bulk Api Monitoring

Before you import

Clean up your data import file
You'll have fewer errors to resolve if your data file is clean and free of duplicates. [Watch video](#)

Make sure your field names match Salesforce field names
You'll be required to map your data fields to Salesforce data fields. Data in unmapped fields is not imported. [View a list of Salesforce data fields.](#)

Milestone 7-Customize User Interface:

In this Milestone we are going to setup the users, customizing the page layouts.

Activity-1:

Create User and Setup Approvals.

1. Enter users in the quickfind box and select users.
2. Click new user .
3. Now give the name as you wish but the email must be real email address.
4. For username field follow the instructions
 - Firstname.<yourlastname>@<yourcompany>.com
 - ...or create a username of your choice that should be unique
5. Give the role as CEO, Profile as System Administrator and license as Salesforce.
6. From Setup, enter Users in the Quick Find box and select Users.

7. Select your user account in the list provided. (Click on your name in the All Users list.)

8. Click Edit.

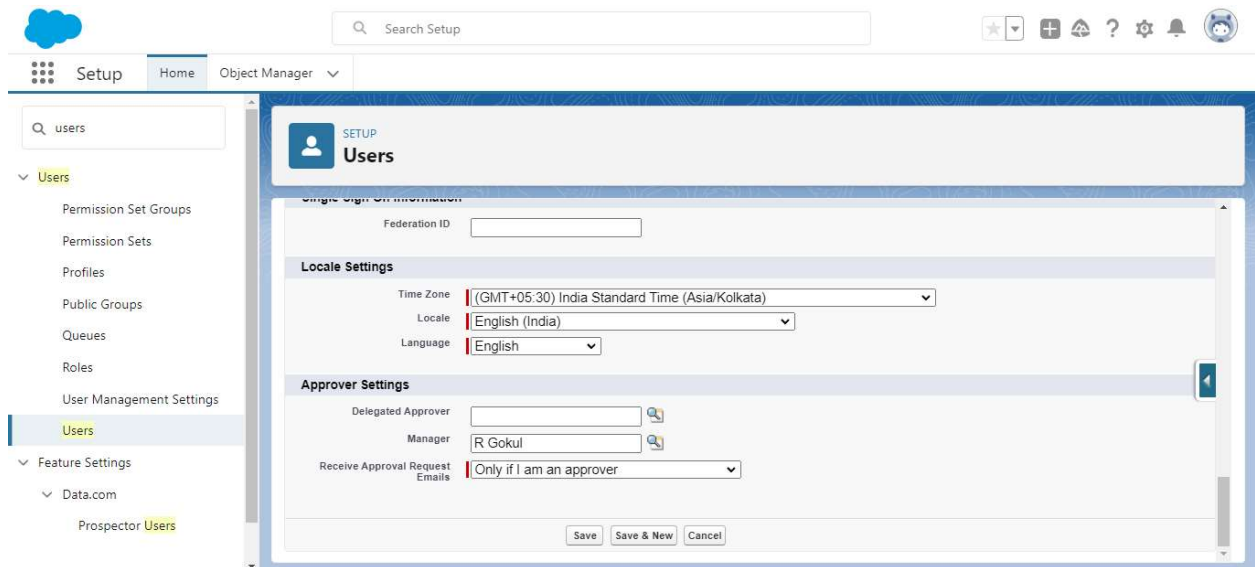
9. Scroll down to Approver Settings. Set your manager as the user you have created recently.

10. Click Save.

The screenshot shows the Salesforce Setup interface. The left sidebar has a search bar with 'users' and a list of navigation items including 'Users', 'Permission Set Groups', 'Permission Sets', 'Profiles', 'Public Groups', 'Queues', 'Roles', and 'User Management Settings'. The 'Users' item is selected. The main content area is titled 'User Edit' and shows the details for 'R Gokul'. The 'General Information' section includes fields for First Name (R), Last Name (Gokul), Alias (rgoku), Email (rngokul2003@gmail.com), Username (r.gokul@salesforce.com), Nickname (User168131313827585401), Title, Company, and Department. The 'Role' is set to 'CEO', 'User License' is 'Salesforce', and 'Profile' is 'System Administrator'. The 'Active' checkbox is checked. There are also checkboxes for 'Marketing User', 'Offline User', 'Knowledge User', 'Flow User', and 'Service Cloud User'. Buttons for 'Save', 'Save & New', and 'Cancel' are at the top right of the form.

The screenshot shows the Salesforce Setup interface with the 'All Users' list. The left sidebar is the same as the previous screenshot. The main content area is titled 'All Users' and includes a description: 'On this page you can create, view, and manage users. In addition, download SalesforceA to view and edit user details, reset passwords, and perform other administrative tasks from your mobile devices: iOS | Android'. Below this is a 'View: All Users' dropdown and links for 'Edit' and 'Create New View'. A table of users is displayed with columns for Action, Full Name, Alias, Username, Role, Active, and Profile. The table is sorted by Full Name. Buttons for 'New User', 'Reset Password(s)', and 'Add Multiple Users' are at the top right of the table.

Action	Full Name	Alias	Username	Role	Active	Profile
Edit	Chatter Expert	Chatter	chatty_00d5i00000cfr7geat.6dnrvueizb41@chatter.salesforce.com		✓	Chatter Free User
Edit	Gokul, R	RGokul	rgokul@salesforce.com		✓	System Administrator
Edit	Gokul, R	rgoku	r.gokul@salesforce.com	CEO	✓	System Administrator
Edit	User Integration	integ	integration@00d5i00000cfr7geat.com		✓	Analytics Cloud Integration User
Edit	User Security	sec	insightssecurity@00d5i00000cfr7geat.com		✓	Analytics Cloud Security User



Milestone 8- Use customization:

Activity -1:

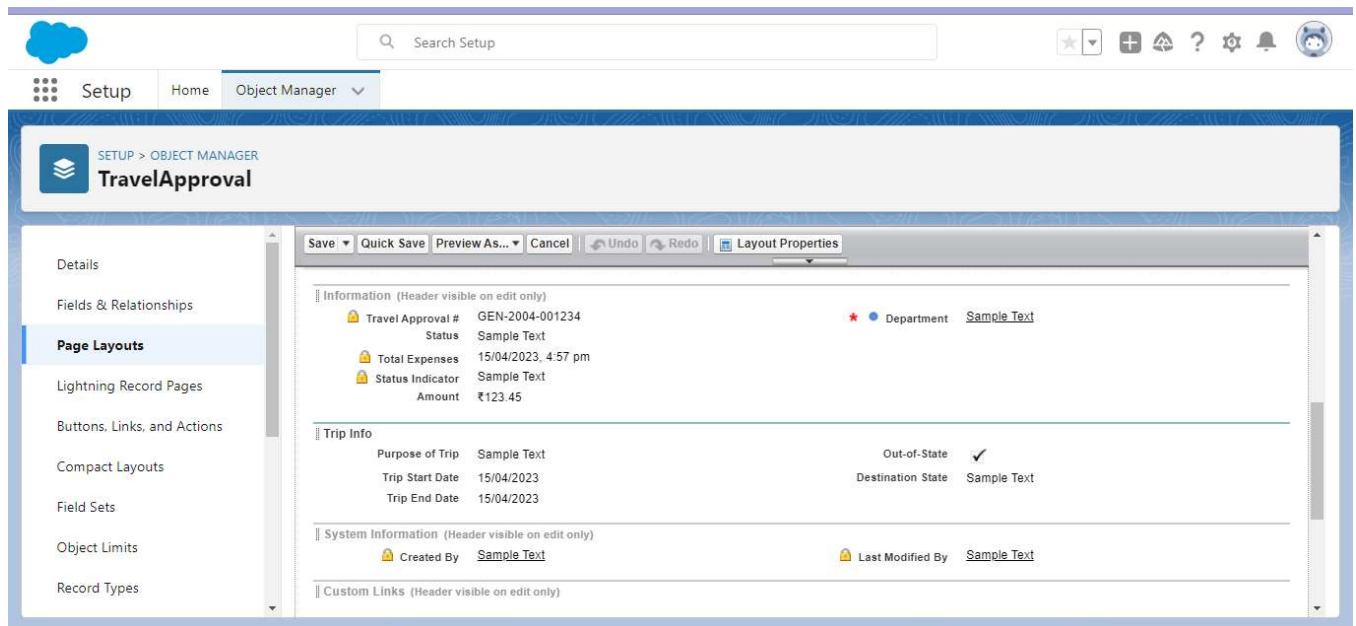
Customize Travel Approval Object Page layout.

- 1.From the Object Manager, search for the travel approval object and click on page layouts and click edit.**
- 2.Drag Section from the top pane to the lower pane directly below the Information section. When dragging over the page, you get a visual indicator of where you can drop the new section.**
- 3.Name the section Trip Info, leave the rest of the settings at their default values, then click OK.**
- 4. Drag the Purpose of Trip field from the Information section to the Trip Info section..**
- 5.Drag Trip Start Date and Trip End Date from the top pane into the left-hand column of the Trip Info section.**
- 6.Drag Out-of-State and Destination State from the top pane into the right-hand column of the Trip Info section.**

7. Drag the Department field from the left-hand column of the Trip Info section to the right-hand column.

8. Click Save

Note: You may need to refresh your browser screen for the changes to show up.



Milestone 9-Add Business Logic to Travel App:

From this milestone we are going to create validation rules, rollup summary fields, formula fields, workflows and approval process.

Activity-1:

Create Validation Rule

- 1. Search for the travel approval object from the object manager and open the object.**
- 2. Click on validation rules and give your rule a name and make sure that the rule is set to active.**

3. In the error condition formula enter `Trip_End_Date__c < Trip_Start_Date__c`.

4. For error location select field and pick trip end date as the location for error.

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER
TravelApproval

Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types

Validation Rule Edit

Rule Name: `Trip_end_date_after_start_date`

Active: ☒

Description:

Example: `Discount_Percent__c > 0.30` More Examples...

Display an error if Discount is more than 30%

If this formula expression is true, display the text defined in the Error Message area

Insert Field Insert Operator

Functions

- ABS
- ACOS
- ADDMONTHS
- AND
- ASCII

Quick Tips

- Operators & Functions

! = Required Information

`Trip_End_Date__c < Trip_Start_Date__c`

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER
TravelApproval

Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types

Check Syntax No errors found

Help on this function

Example: `Discount percent cannot exceed 30%`

This message will appear when Error Condition formula is true

Error Message: `Trip end date must be greater than or equal to start date`

This error message can either appear at the top of the page or below a specific field on the page

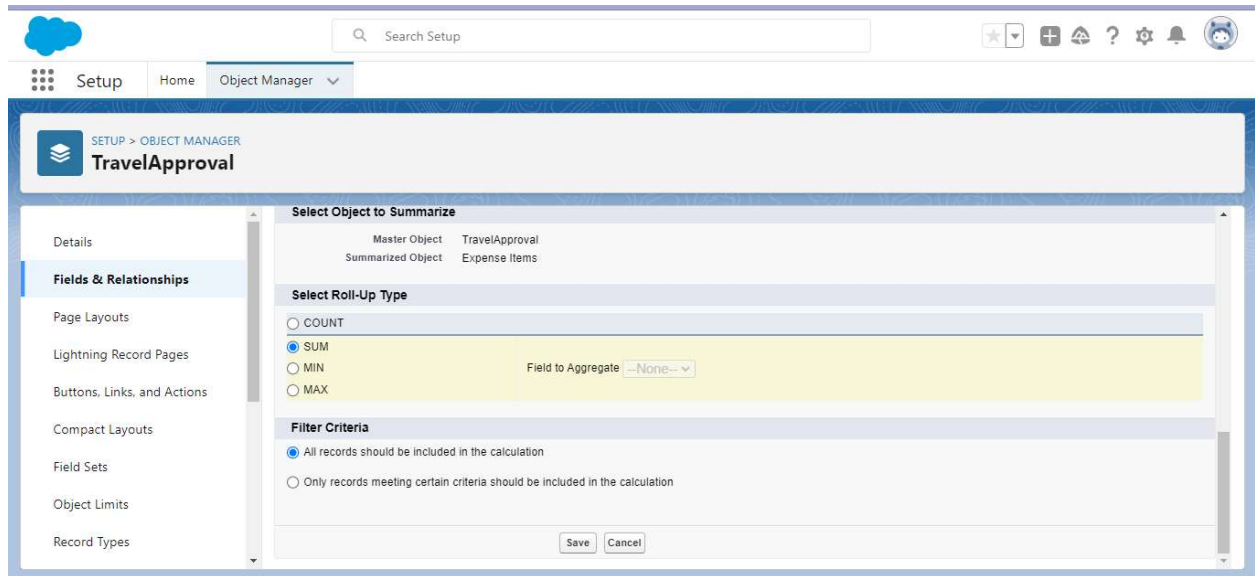
Error Location: ☐ Top of Page ☒ Field `Trip End Date`

Save Save & New Cancel

Activity-2: Create RollUp Summary Fields

1. From the Travel Approval object, select Fields & Relationships.
2. Click New.
3. Select the Roll-Up Summary data type.
4. Click Next.
5. Enter the following values for the field details
- 6 .Field Label: Total Expenses
- 7.Field Name: Total_Expenses (this automatically gets set when you tab out of the Field Label field
8. Click Next.
9. Configure the roll-up calculation.
10. Summarized Object: Expense Items
- 11.Roll-Up Type: SUM
12. Field to Aggregate: Amount
- 13.Filter Criteria: All records should be included in the calculation
14. Click Next, Next, Save.

The screenshot displays the Salesforce Setup interface. At the top, there is a search bar labeled 'Search Setup' and a navigation bar with tabs for 'Setup', 'Home', and 'Object Manager'. The 'Object Manager' tab is selected, and the 'TravelApproval' object is chosen. On the left sidebar, the 'Fields & Relationships' section is highlighted. The main content area is titled 'Edit TravelApproval Custom Field' and 'Total Expenses'. It contains a 'Custom Field Definition Edit' form with fields for 'Field Label' (Total Expenses), 'Field Name' (Total_Expenses), 'Description', 'Help Text', 'Data Owner' (User), and 'Field Usage' (None--). A 'Save' button is visible at the top right of the form.



Activity-3:

Create Formula Fields:

1. First, we need to upload a zip file to your Salesforce environment that contains all the images we use. You should have a file titled StatusImages.zip .
2. Click the Home tab to navigate back to the main setup page.
3. Click Custom Code | Static Resources (or enter Static in the Quick Find to filter down the options).
4. Click New.
5. Enter the following values for your static resource

Parameter	Value
Name	StatusImages
File	StatusImages.zip
Cache Control	Private

6. Now select the travel approval object.
7. Select Fields & Relationships.
8. Click New
9. Select Formula data type.
10. Click Next.

11. Enter the following values:

Field Label: Status Indicator

Field Name: Status_Indicator (This automatically gets sent when you tab out of the Field Label field)

Formula Return Type: Text

12. Click Next.

13. Copy and paste the following formula into the formula editor.

```
IF( ISPICKVAL( Status__c , 'Approved'),  
IMAGE("/resource/StatusImages/thumbs-up.png", "Accepted", 20,  
20),
```

```
IF ( ISPICKVAL( Status__c , 'Rejected'),  
IMAGE("/resource/StatusImages/thumbs-down.png", "Rejected", 20,  
20),IMAGE("/resource/StatusImages/draft.png", "In-Process", 20,  
20)))
```

14. Click Next, Next, Save.

The screenshot shows the Salesforce Setup interface. The left sidebar contains navigation links for Setup, Home, and Object Manager. The main content area is titled 'Static Resources' and shows the 'Static Resource Edit' form for a resource named 'StatusImages'. The form includes fields for Name, Description, File (with a 'Choose File' button and the filename 'StatusImages.zip'), and Cache Control (set to 'Private'). There are 'Save' and 'Cancel' buttons at the top and bottom of the form. A red exclamation mark icon indicates required information.

Setup

Home

Object Manager

Search Setup

Star

Plus

Cloud

Help

Settings

Notifications

Profile

Setup > OBJECT MANAGER

TravelApproval

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Edit TravelApproval Custom Field

Status Indicator

Help for this Page

Custom Field Definition Edit

Save

Quick Save

Cancel

Field Information

I = Required Information

Field Label

Status Indicator

Field Name

Status_Indicator

Description

Help Text

Data Owner

User

Field Usage

--None--

Data Accessibility Level

Setup

Home

Object Manager

Search Setup

Star

Plus

Cloud

Help

Settings

Notifications

Profile

Setup > OBJECT MANAGER

TravelApproval

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Formula Options

Formula Return Type

Text

Enter your formula and click Check Syntax to check for errors. Click the Advanced Formula subtab to use additional fields, operators, and functions.

Example: Full Name = LastName & ", " & FirstName

More Examples...

Quick Tips

Getting Started

Operators & Functions

Simple Formula

Advanced Formula

Select Field Type

TravelApproval

Insert Field

-- Insert Merge Field --

Insert Operator

Status Indicator (Text) =

IF (ISPICTVAL(Status__c , 'Approved'), IMAGE("/resource/StatusImages/thumbs-up.png", "Accepted", 20, 20),
IF (ISPICTVAL(Status__c , 'Rejected'), IMAGE("/resource/StatusImages/thumbs-down.png", "Rejected", 20, 20), IMAGE("/resource/StatusImages/draft.png", "In-Process", 20, 20)))

Check Syntax

No syntax errors in merge fields or functions. (Compiled size: 378 characters)

Save

Quick Save

Cancel

Setup

Home

Object Manager

Search Setup

Star

Plus

Cloud

Help

Settings

Notifications

Profile

Setup > OBJECT MANAGER

TravelApproval

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Check Syntax

No syntax errors in merge fields or functions. (Compiled size: 378 characters)

Save

Quick Save

Cancel

Milestone 10-What are Reports?

Activity

Add Report

1. Go to app launcher (9 dots) -> search Travel Approval -> Go to the app -> Search Reports in app launcher -> Click on reports tab.
2. Click New Report.
3. Select Report Type as Travel Approval Report -> Click on Start the Report
4. Customize the Report and Save & Run it.

REPORT ▼
Travel Approvals Report ✎ Departments with TravelApprovals

Travel Approvals Report

Previewing a limited number of records. Run the report to see everything. Update Preview Automatically

Department: Department Name	TravelApproval: Travel Approval #	Department: ID	Department code	TravelApproval: ID	Purpose
Contract Management (1)	TA-00009	a005i00000BIWMC	405-02	a015i00000lBrgH	Ward
Subtotal					
Disability Determination Bureau (2)	TA-00002	a005i00000BIWMC	405-06	a015i00000lBc3q	Runo
	TA-00008	a005i00000BIWMC	405-06	a015i00000lBrgG	Weber
Subtotal					
Division of Aging (1)	TA-00005	a005i00000BIWML	405-11	a015i00000lBc3t	Home
Subtotal					
Division of Disability and Rehabilitative Services (4)	TA-00003	a005i00000BIWMM	405-12	a015i00000lBc3r	Home
	TA-00007	a005i00000BIWMM	405-12	a015i00000lBrgF	Winth

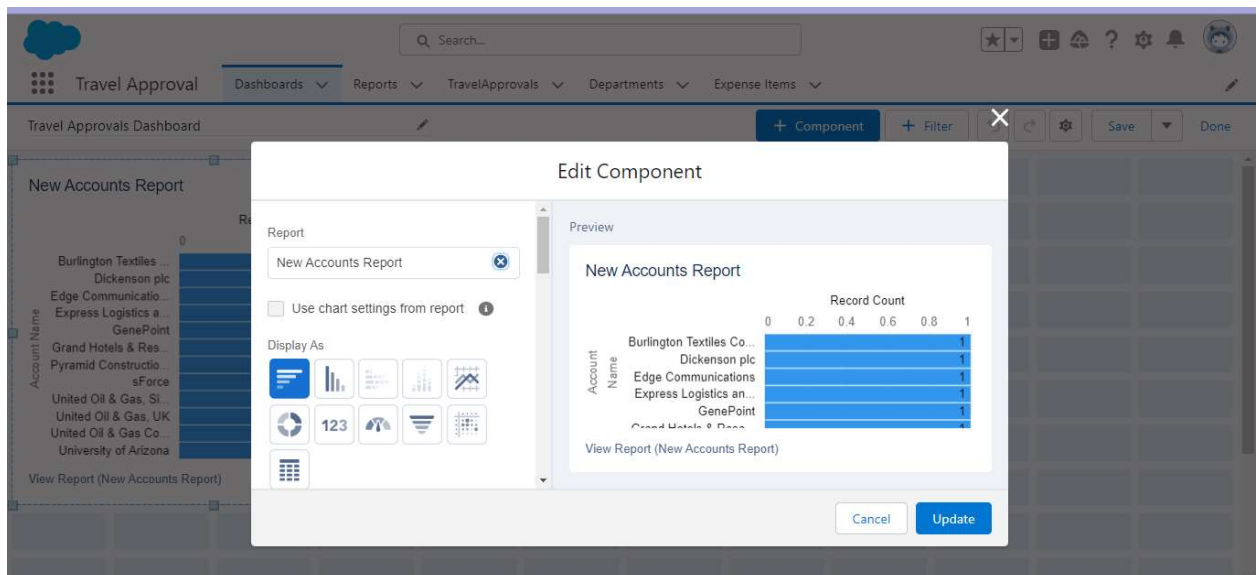
Row Counts Detail Rows Subtotals Grand Total Conditional Formatting

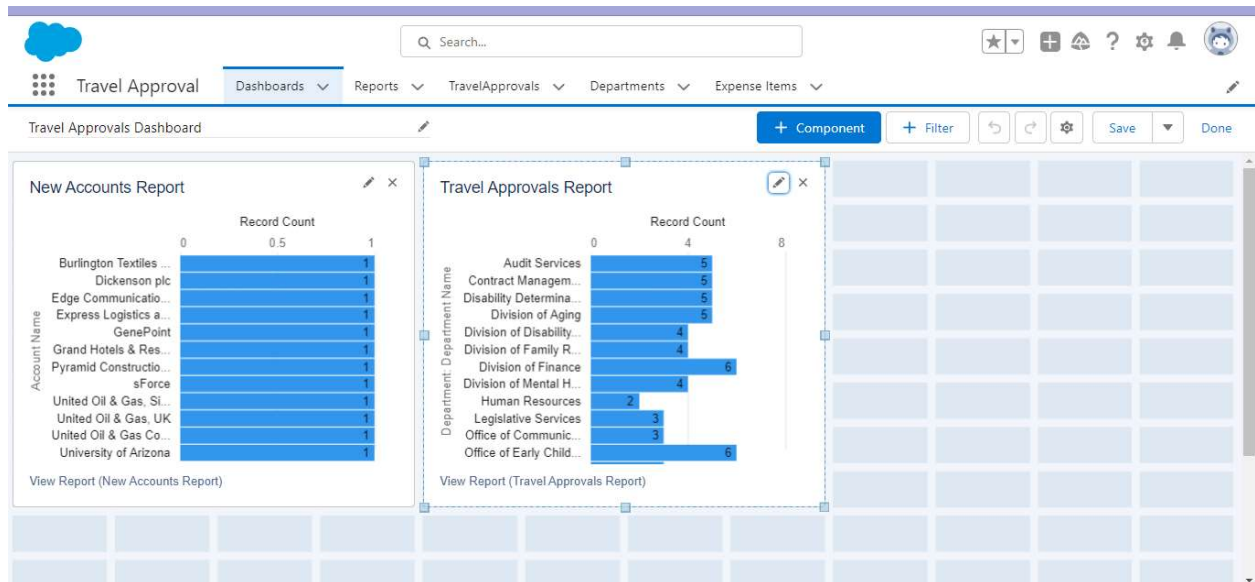
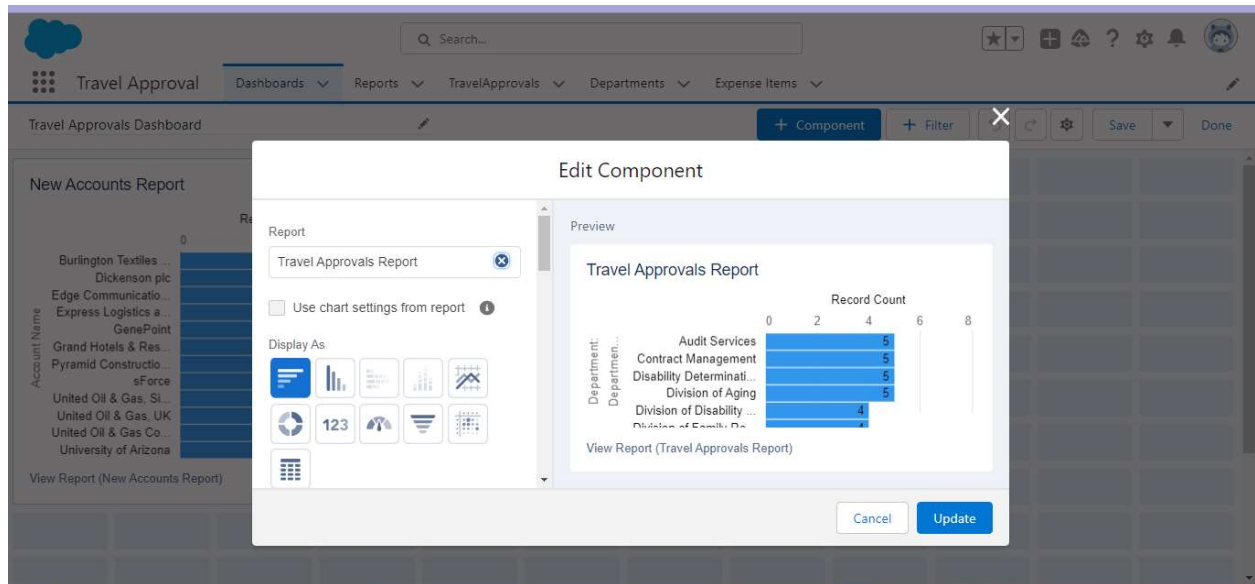
Milestone 11- Dashboards:

Activity 1:

Create Dashboards

1. Go to app launcher (9 dots) -> search Travel Approval -> Go to the app -> Search Dashboard in app launcher -> Click on Dashboard tab.
2. Select New Dashboards give the name Travel Approval Dashboard and Select Folder is Private-> Create.
3. Select the Report New Travel Approvals Report -> Select
4. Click on +component -> Select the display chart -> Add.
5. For the data visualization select any of the chart, table etc as your wish.





TRAILHEAD PROFILE PUBLIC URL:

Team lead - <https://trailblazer.me/id/ssuriya17>

Team Member 1 - <https://trailblazer.me/id/rgokul8>

Team Member 2 - <https://trailblazer.me/id/sashokkumar8>

Team Member 3 – <https://trailblazer.me/id/rramaraj10>

ADVANTAGES AND DISADVANTAGES:

ADVANTAGES-

- * Good food at no cost to you (provided you get reimbursed).**
- *Nice hotel rooms.**
- *Reliable rental cars.**
- *Seeing different cities.**
- *Seeing different cultures and customs.**
- *If you're single, you can have a lot of fun in the short-term dating scene .**
- *You don't have to make your own bed.**
- *You have time to read if you're in the airport a lot, or listen to audiobooks if you drive a lot.**

DISADVANTAGES-

- *It can strain personal relationships if you're gone a lot.**
- *It can get lonely.**
- *Constant travel drains you physically, so you tend to get sick more often.**
- *Doctor's appointments are a pain to coordinate, especially if you don't get much travel notice.**
- *If you get sick while traveling you have to go to an urgent care center or an emergency room.**
- *It's hard to get a routine.**
- *It's easy to get fat - restaurant food isn't always the healthiest and there's not always time to work out.**

APPLICATIONS

***The Travel Support System (this is the name that you can see on the screen when executing the application) is a small sample application for NaturalONE. As a sample application, its focus is to show NaturalONE functionality rather than being a full-fledged travel support application.**

*** The Travel Support System (TSS) allows you to request and approve business trips. Flights, hotels and even more external information such as cell phone expenses or car rentals can be entered with the trip request.**

*** A manager can do both, request own trips as well as approve trips that have been requested by employees.**

CONCLUSION:

***TCI, Thomas Cook, SOTC, Cox & Kings, Jet tours, etc are specialists in ground operations for large movements of tourists and make all arrangements to handle the tour with much care and attention**

***TCI conducts several and regular Familiarization trips for cruise companies and leisure trips for tourists on air charters and cruise liners.**

***It is difficult to identify an individual operator with is single category of operations They act as retail agents, wholesalers, tur operators, specialty channels and also as the GSA.**

***Thus the scope of modern travel agency activities is difficult to limit and confine to one unit of classification.**

FUTURE SCOPE:

***As per various studies, the industry is expected to create over 45 million jobs in India by 2025. Students have endless career opportunities in this fast-growing industry of travel and tourism.**

***Global tourism arrivals will increase by 30% in 2023, following growth of 60% in 2022, but will remain below pre-pandemic levels.**

***By 2029, it is expected to account for about 53 million jobs.
International Tourists arrival is expected to reach 30.5 billion by 2028.**