

RYO NISHIKAWA

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Christchurch



Currently working as a Cloud Support Engineer (DevOps) at Amazon Web Services, specializing in Code Delivery analysis and Infrastructure as Code solutions. Supporting enterprise customers from best practice implementation to business-critical production issues across AWS DevOps services including CloudFormation, CDK, CodePipeline, and Amazon Q Developer. Also developing MCP Servers to automate troubleshooting processes and enhance customer experience with AWS services.

WORK EXPERIENCES

TECH STACK

EDUCATION

BSc in Computer Science
University of Canterbury
2018 - 2022

AWARDS

Most Valuable Player Award
AWS Support Engineering
For exceptional engineering performance, helped
customers and the team's satisfaction with
the product and quality.

Rising Star Award
AWS Support Engineering
For exceptional engineering performance, helped
customers and the team's satisfaction with
the product.

CloudFormation Summit Master
Expert
AWS Support Engineering
Helped the team's satisfaction with the product
and quality.

Came 2nd in HackChix - 48 Hour
Smart City Hackathon