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Robert is a full stack data scientist that brings technical know-how, practicality, and relentless enthusiasm to all of his work.

# Work Experience

Florida Blue Jacksonville, F

SENIOR DATA SCIENTIST Mar 2017 - Current

- Authored and maintained an internal company R package with branded ggplot2 themes and R Markdown templates, utility functions for Kerberos authentication, deep integration with DBI and odbc for effortless data access, and more
- Architected, deployed, administered, and maintained an analytics environment and grew it to over 40 developers and over 250 weekly active
  users in one year
- · Lead analyst and data engineer for a company-wide customer experience initiative that evolved into an entire department

**Data Signals**Jacksonville, FL

CHIEF DATA SCIENTIST Mar 2016 - Feb 2017

- Architected and built an R and SQL-based platform for data exchange and storage, customized predictive model training, individual and batch model-as-a-service predictions, and dashboard visualizations
- Designed a multi-tenant database and built the infrastructure from scratch on AWS

Florida Blue Jacksonville, FL

ASSOCIATE DATA SCIENTIST

May 2015 - Mar 2016

- · Developed a multitenant application for tracking, forecasting, and optimizing Medicare Stars ratings
- · Used web, demographic, and other unconventional data sources to forecast member health and utilization

#### **University of Central Florida**

Orlando. FL

Graduate Teaching Associate Aug 2013 - May 2015

· Taught four semesters of introductory statistics to undergraduate students

RTI International Raleigh, NC

Environmental Scientist May 2012 - May 2015

• Produced research that informed environmental policy legislated by the US Environmental Protection Agency

## **Education**

### **University of Central Florida**

Orlando, FL

MASTER'S DEGREE: STATISTICAL COMPUTING

Aug 2013 - May 2015

## **University of North Carolina at Chapel Hill**

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BACHELOR'S DEGREE: QUANTITATIVE BIOLOGY/MATHEMATICAL DECISION SCIENCES

Aug 2009 - May 2013

## Skills\_\_\_\_\_

## **Data Science Ops**

## EXPERT

- Version Control (git)
- Continuous Integration (Jenkins)
- Amazon Web Services
- Dependency Management
- Linux (RHEL, Debian, containers)

### **Relational Databases**

#### MASTER

- Postgres, SQL Server, DB2, Hive, and SQLite
- Database design
- Query optimization
- · Row/Column level security

#### R

#### MASTER

- tidyverse
- DBI/odbc
- · shiny
- knitr/rmarkdown
- testthat

## **Statistics**

## EXPERT

- · Parametric and nonparametric
- Frequentist and bayesian
- Time series forecasting
- · Predictive modeling

NOVEMBER 2020 ROBERT NORBERG · RESUME