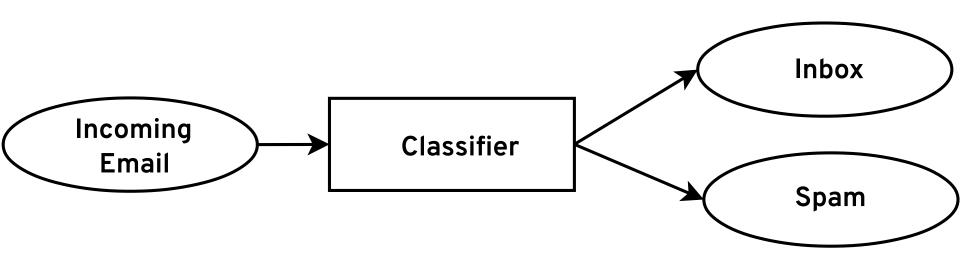
#### Real-World Lessons in Machine Learning Applied to Spam Classification

RJ Nowling May 2, 2017

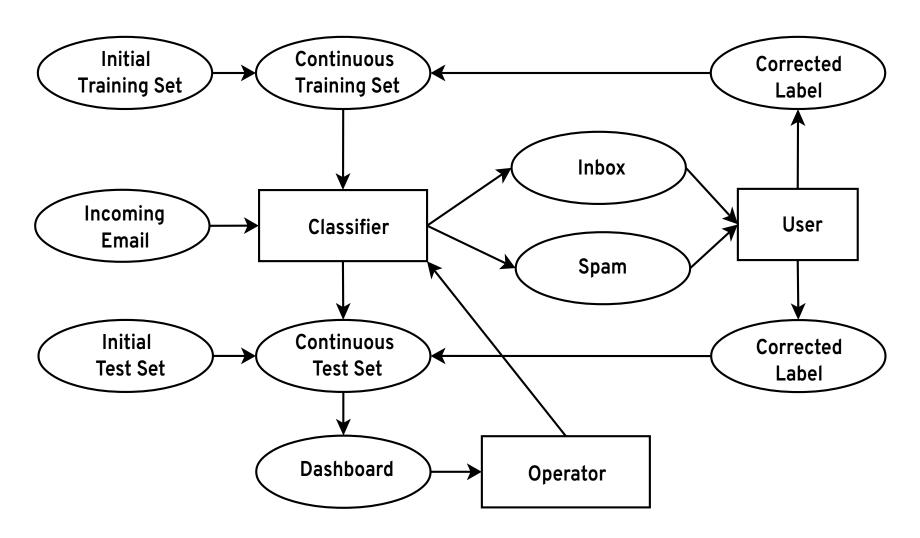
#### About Me

- Data Science Engineer at AdRoll
- Previously at Red Hat
- Apache BigTop Committer and PMC Member
- Ph.D. Computer Science & Engineering from University of Notre Dame
  - Research in machine learning for bioinformatics & differential equations for molecular simulation

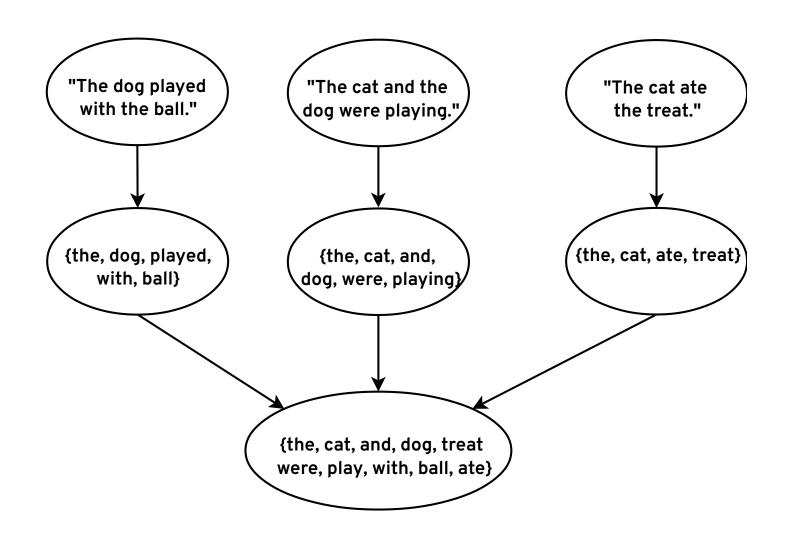
# Separating Spam from Ham



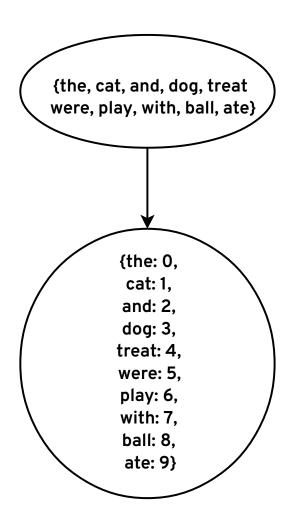
## Spam Filter as a Service



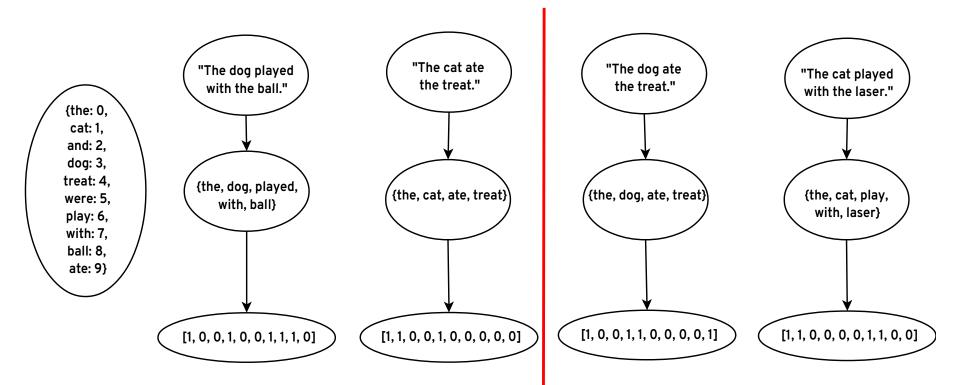
# Extract Vocabulary



## Map Words to Column Indices



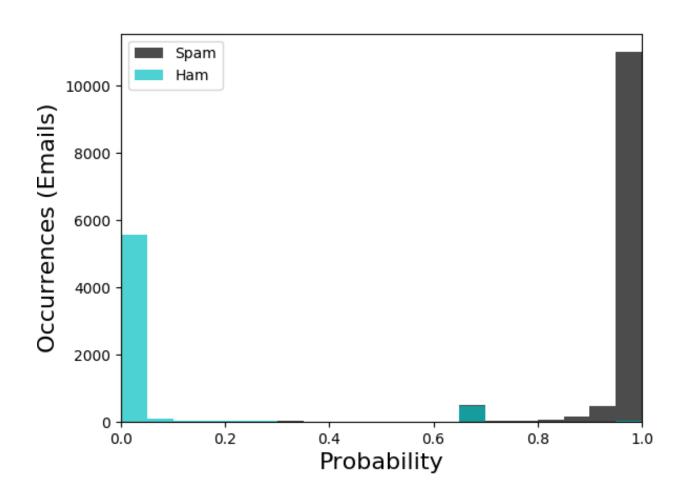
#### **Encode Features**



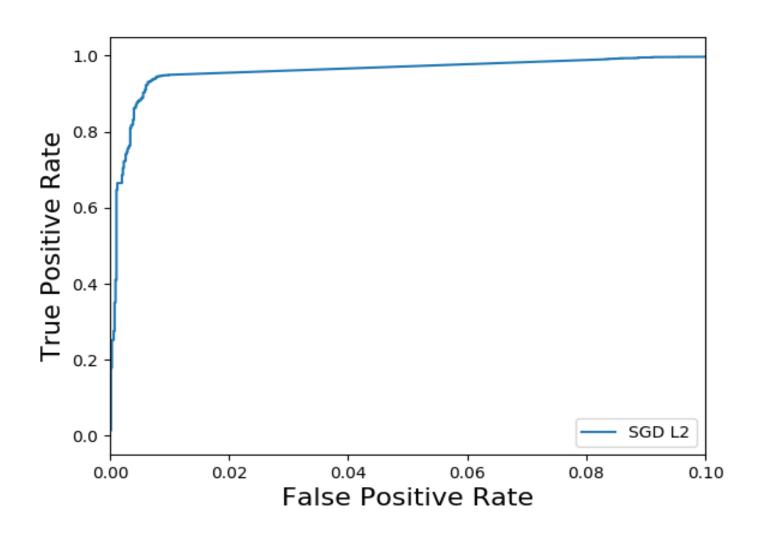
## Logistic Regression

$$Pr(Y = 1|\mathbf{x}) = \frac{1}{1 + e^{-(\beta \cdot \mathbf{x} + \beta_0)}}$$

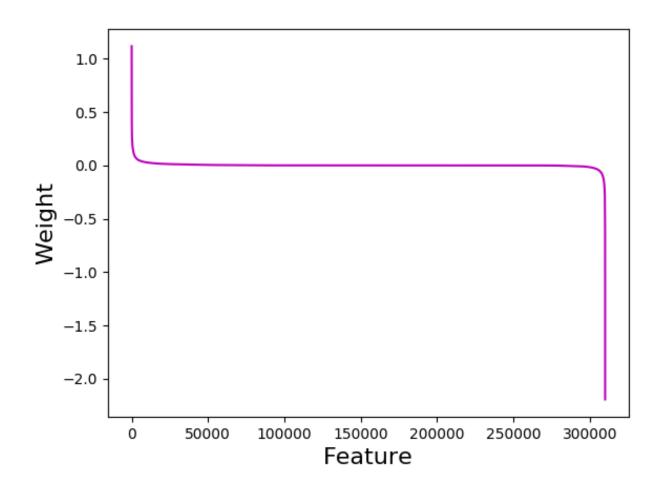
#### Predicted Probabilities



#### Evaluation



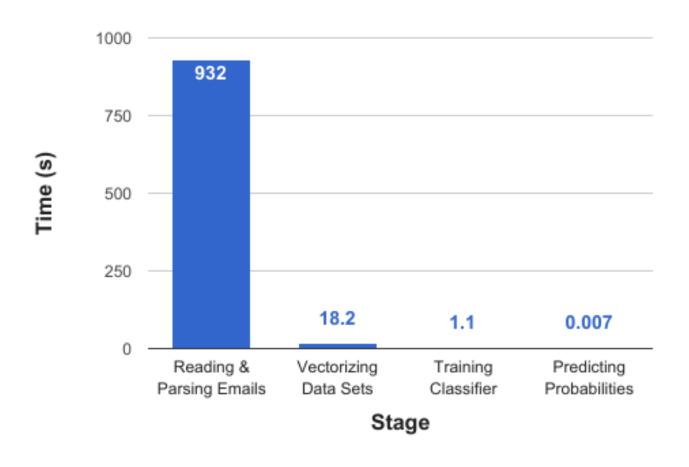
## Feature Weights



## Strongest Predictors

Weight	Word	Weight	Word
1.117	your	0.699	he
1.033	viagra	0.687	
1.017	productestpanel	0.686	properly
0.966		0.675	here
0.943	click	0.671	buy
0.902	price	0.653	net
0.884	you	0.648	http
0.803	symbol	0.642	viewing
0.774	hk	0.622	page
0.766	below	0.600	wkn

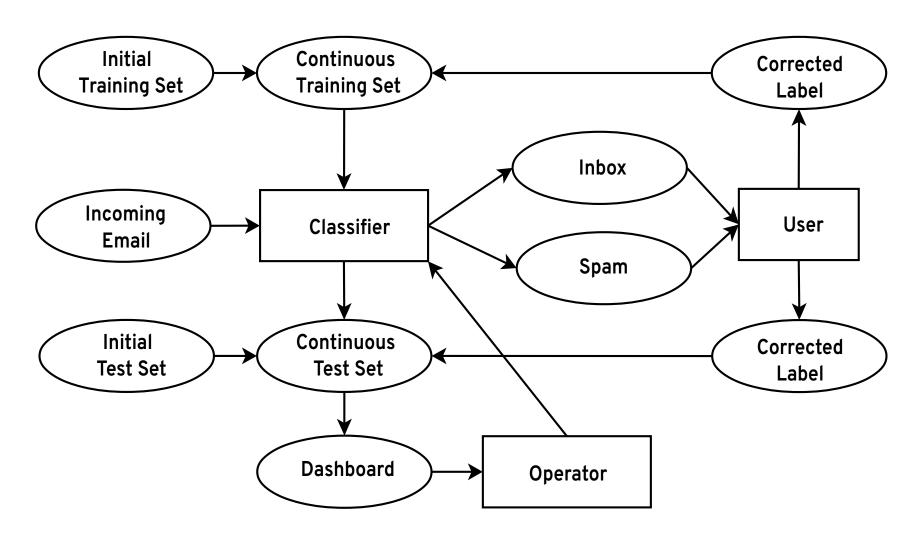
# Timings



#### Story So Far

- Classifying emails as spam or not
- Need to encode document as numerical vectors – bag of words
- Very good accuracy (AUC of 99.5%)
- Interpreting model spam words
- Reading and parsing emails is SLOW

## Spam Filter as a Service



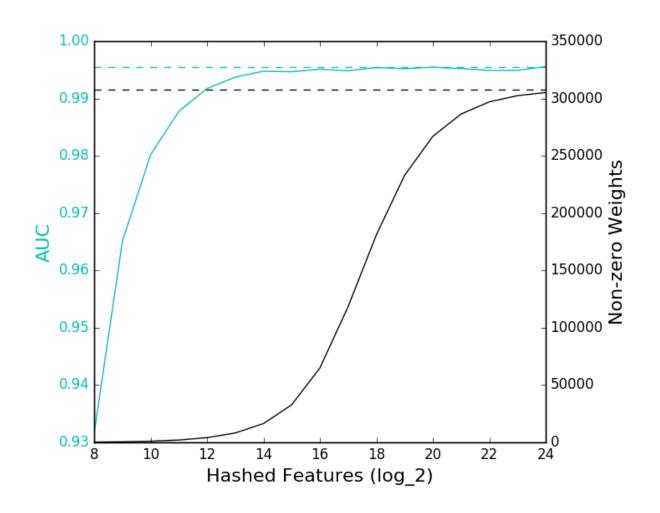
#### Hashing

- Hash(string) -> [0, 2^32 1]
- Hash("dog") -> 5
- Hash("fog") -> 8976234
- Hash("cat") -> 757676
- Uniformly distributed
- Avalanche effect: small change in input causes large change in output

#### Feature Hashing

```
features = np.zeros(n_features)
for word in document:
   idx = hash(word) % n_features
   features[idx] = 1
```

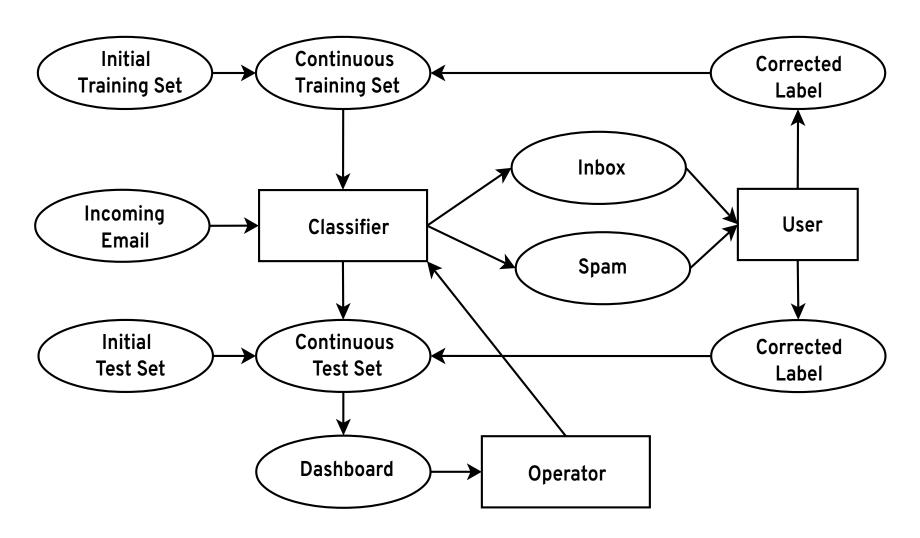
## Accuracy and Collisions



#### Feature Hashing

- Fixed number of features (parameter)
  - Trade off between memory usage and accuracy
- Maps strings to indices based on the content of the string using hashing
- "Stateless" nothing to update
- Include new vocabulary without revectorizing old training emails

## Spam Filter as a Service



## Online Learning

- For datasets too large to fit into memory, retraining models can be expensive (run-time, cost)
- Want to update models more frequently than permitted due to model training time
- Online learning: Update model only using new data points
- w/ Feature Hashing: New vocabulary is incorporated



https://github.com/JohnLangford/vowpal\_wabbit

#### Personalization

- Bob: Pharmaceutical representative
- Alice: Romance novel writer
- General model may predict incorrectly for these unique cases
- Want to personalize models per user

#### Per-User Model Challenges

- Many users = many models
  - Training time
  - Memory / storage requirements
- Very little feedback per user, no feedback from most users
- Solution: multi-task learning

#### Multi-task Learning

- We train a single model with userspecific features
- Accomplished via feature engineering
- Need feature hashing:
  - N users
  - M words
  - (N+1) M features vs fixed number of features

## Feature Engineering

```
for user in users:
    for document in documents[user]:
        for word in document:
            general idx = hash(word) % n features
            features[general idx] = 1
            user idx = hash(user + " " + word) \
                       % n features
            features[user idx] = 1
```

Modeling and algorithm choices impact system design and operation.

And, system requirements guide our modeling and algorithm choices.

These are not independent.

Models improve through new features, new algorithms, and more data.

Model performance can also deteriorate over time if new trends appear in data, but the model was trained on older, stale data.

Feature engineering and algorithm design / implementation are (human) resource intensive and high variance.

But data collection and model updates can be automated and done continuously.

System continuously improves (freshens) itself for "free."

So, don't just think about building a model.

Think about designing systems that build models and your modeling / algorithm choices as part of the designing those systems.

#### Thanks!