

ISHA RAISA RAHMAN

1 Pavona Street | (613) 857 2772 | ishaarahman@gmail.com

EXPERIENCE

Morning Owl Coffeehouse + Parlour | 229 Armstrong Street

Barista | May 2022 - Present

- Assisted customers in deciding on specialized coffee orders, educated them of new items on the menu, and provided suitable recommendations for those with dietary restrictions
- Memorized orders of most frequently visiting customers on a weekly basis to develop customer relationships and retention
- Managed inventories by replenishing coffee beans, brewing equipment, and ensuring sufficient supplies
- Prepared and served customer orders in a timely manner and in accordance with food safety regulations
- Aided in the development of new drinks, sandwiches, and seasonal specials to attract new clientele
- Aided in marketing through social media, print advertising, and communication skills
- Effectively maintained a clean workplace by sweeping, mopping, wiping tables, and washing dishes
- Performed basic daily cleaning and maintenance of La Marzocco espresso machine

Carleton University | 1125 Colonel By Drive

Teaching Assistant | September 2021 - April 2022

- Attended weekly meetings with lab coordinator to maintain good communication of student success and wellness
- Effectively communicated weekly tutorials of intermediate laboratory techniques
- Marked laboratory reports with attention to detail and consistency of marking across students
- Experience in one-on-one tutoring of students needing clarification of topics discussed in the course

Health Canada | 251 Sir Frederick Banting Driveway

Research Technician | May 2020 - August 2020

- Attended biweekly meetings with research scientist for updates on project progress as well as brainstorm ideas to develop a stronger methods
- Effectively communicated research findings orally and graphically, and presented information to individuals within and outside of the scientific community
- Maintained orderly storage and labelling of large volumes of data in multiple forms to ensure integrity of material
- Experience in self-learning new methods through reading protocols within a short amount of time

EDUCATION

Carleton University | September 2015 - May 2021

Honours Bachelor of Science in Biochemistry and Biotechnology

REFERENCES

Available upon request