Communications Focal Point (CFP)

Proficiency Code: B

The Communications Focal Point (CFP) function is a consolidation of all help/service desks found in a typical communications squadron and includes but is not limited to maintenance control, telephone administration desk, the traditional network help desk, and Personal Wireless Communications Systems (PWCS) help desk. The CFP function is to collect data from the various sources such as the communications squadron itself, depot, Air Force Network Operations (AFNetOps), Defense Information Systems Agency (DISA), and others in the areas of assembly, collation, and assessment of logistics information and sustainment requirements. In addition, the CFP function monitors and coordinates production and execution of scheduled and unscheduled maintenance while maintaining visibility of equipment/systems metrics and indicators. The CFP functions in direct support of the unit's operational mission, to include support of voice/data network systems (routers, switches, servers, key systems, and desktop systems), radio systems, video, and all other communications/cyber equipment/systems, while maintaining visibility of performance indicators.

Reference TO 00–33A–1001