



# John Waren P. Fernandez

Software Development | IT Support

## Contact

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## About Me

I'm a passionate developer and tech enthusiast eager to apply my skills in software development and problem-solving through hands-on industry experience. With a strong foundation in web development, custom software solutions, and hardware troubleshooting, I'm excited to contribute to challenging projects while expanding my technical knowledge. I'm committed to continuous learning and ready to bring my enthusiasm for innovation and technology to a professional environment.

## Skills

- Computer Troubleshooting
- Web Development
- Programming
- Technical Support
- Microsoft Office Suite
- Problem Solving

## Education

- Bachelor of industrial Technology-  
Major in Computer technology  
*Cebu Technological University-San Francisco Campus* 2022 - 2025 (Present)  
Dean's Lister, Current 4<sup>th</sup> yr student
- TVL-Computer System Servicing  
*Babag Senior High School* 2020 - 2022  
Graduated with Honors
- High School  
*Babag National High School* 2016- 2020  
Graduated
- Elementary  
*Babag 2 Elementary School* 2011- 2016  
Graduated

## Experience

- Work Immersion - Computer Technician Assistant  
*Babag National High School* Jan 2021 - Jun 2022  
Key Experience:
  - Assisted in diagnosing and troubleshooting computer hardware and software issues
  - Performed basic computer maintenance, assembly, and component installation
  - Supported network setup and printer configuration tasks
  - Gained hands-on experience with diagnostic tools and system testing
  - Developed technical documentation and customer service skills  
Skills Gained: Hardware troubleshooting, system maintenance, basic networking, diagnostic software usage.

## Trainings & Seminars

- Office Productivity Training  
*Cebu Technological University-San Francisco Campus* Jan - Jun 2023
- BLS Training  
*Cebu Technological University-San Francisco Campus* May 2023

## References

**Mark John P. Lado**  
MIT Instructor, Chair BIT-CT,  
CTU-San Francisco  
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