

ROBERT Z. EASLEY

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WORK EXPERIENCE

APPLE, INC., FRIENDSWOOD, TX

Technical Specialist, Jul 2015 - Present

- I focused on developing & rebuilding relationships with both new & preexisting customers with Apple & Apple Services. This is primarily done by connecting on a one-to-one basis, or even in a one-to-many environment, by assessing the clients' needs & providing them with options while maintaining empathy for the clients concerns.

TSS PHOTOGRAPHY, HOUSTON, TX

Lead Photographer, Aug 2011 - Dec 2015

- From action to pose, I aimed to produce the highest quality of images by taking photos & preserving them into memories. Leading by example, I would help grow new photographers as well as provide experience & insight on new ways to shoot more efficiently. This involved showing peers how to use the tools & skills provided to do more than take a picture -- but to capture a special moment.

ALLIED BARTON, HOUSTON, TX

Shift Supervisor, Aug 2014 - Jul 2015

- I was personally called upon by a former supervisor and respected prior employer to take a chance and explore my leadership skills after college. Here, I would lead a team to maintain & monitor the daily functions of an executive office building with multiple floors, suites, & guests. From this role, I gained many insightful skills I still use to this day such as: analysis of details and situations, providing thorough, clear, and factual notes & training tools, as well as maintaining strong morale during stressful situations. This also afforded me the opportunity to build better relationships with my peers, as well as interact with professionals from the oil and gas industry.

HOUSTON PRESS, HOUSTON, TX

Freelance Photographer, Jan 2011 - Jan 2012

- Starting as an intern while working towards my degree, I was soon invited to come aboard as a contract photographer. These roles taught me the most as I went from photographing food to covering large shows & events. I learned how to work with a team & be self-motivated while going out on my own to complete tasks. I strengthened my ability to connect with restaurants, event organizers to establish coverage & learned great patience & respect from both my team and the people I would come to work with in the field.

EDUCATION

UNIVERSITY OF HOUSTON, HOUSTON, TX

- Bachelor of Fine Arts: Photography and Digital Media, May 2013

ADDITIONAL SKILLS

- Approachability, Team Building, Leadership, Technical Skills, Good Sense of Humor, Compassion, Exceptional Customer Focus, Action Oriented, Strong Composure, Problem Solving & Conflict Management, Dealing With Ambiguity, Product & Services Sales, Decision Quality, Creativity, & Ingenuity