

# Roberto Agüero

(479) 427-2916 | [rcaguero@outlook.com](mailto:rcaguero@outlook.com) | [linkedin.com/in/robaguero](https://www.linkedin.com/in/robaguero) | [github.com/retrqjs](https://github.com/retrqjs)

## EDUCATION

---

### John Brown University

*Bachelor of Computer Science*

Siloam Springs, AR

*Expected May 2025*

- **WAM/GPA:** 3.86
- **Awards:** President's List (Fall 2021), Dean's list (Spring 2022)
- **Organizations:** Google Student Developer Club, E-Sports Club
- **Relevant Coursework:** Object Oriented Programming, Computer Networking, Computer Architecture, Discrete Mathematics

## EXPERIENCE

---

### Computer Technician Assistant

*John Brown University*

August 2022 – Present

*Siloam Springs, AR*

- Maintained majority of the school's computer **systems** and troubleshooted any errors. Additionally Retired any old devices.
- Completed any tickets made by the help desk regarding **hardware** and **software**. Mostly dealt with Windows but there was some work done on MacOS.
- Assisted with required tasks around the office to increase productivity and mitigate technical issues.

### Software Engineer Intern

*BICSA Panama*

June 2021 – August 2022

*Panama City, Panama*

- Assisted in the update of three of the bank's websites through **WordPress** and the migration of the servers to **Microsoft Azure** that uses the new versions of **Linux**.
- Managed the bank's websites database using **SQL** and learned about the internal architecture of each website.
- Assisted with the implementation of two new **packages** for the e-banking mobile app through test guides and helped carry out changes to the product page.

### Computer Science Teacher

*John Brown University*

January 2022 – May 2022

*Siloam Springs, AR*

- Tutored students from **3** different levels, including elementary, middle school and high school on Python.
- Accommodated to student's educational level by guiding students through the labs and projects; assisted with the thought process and difficult concepts of programming.

## COMMUNITY & LEADERSHIP

---

### Vice President

*Google Developer Student Club*

August 2022 - Present

*Siloam Springs, Arkansas*

### Treasurer

*Crossroads Christian Academy*

August 2020 – June 2021

*Panama City, Panama*

- Managed the Student Council's budget for events/projects and contributed to an increase of around **30%** compared to the previous year.
- Organized and led virtual events with around **150** students total during after-school hours. Additionally created weekly videos for school announcements such as upcoming events or projects.
- Planned concession stands at sporting events and raised around **40%** of the Student Council's budget.

## TECHNICAL SKILLS

---

**Languages:** C++ (Linked-In Certified), Java, HTML, Python, CSS, LaTeX

**Developer Tools:** Visual Studios, Arduino, PyCharm, Visual Studio Code, BlueJ, Android Studios

**Spoken Languages:** English, Spanish

**Certifications:** MATLAB Onramp, Responsive Web Design