StarStruck Ticket **Event** Management System

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Introduction



Background of the Study

In today's dynamic world, where events serve as vibrant hubs for connection, entertainment, and cultural exchange, the ability to seamlessly secure tickets and participate in these experiences is paramount. However, the current ticketing landscape often presents a frustrating and convoluted maze, riddled with obstacles that hinder the enjoyment of these events. StarStruck Ticket: Event Management System (EMS) emerges as a beacon of hope, aiming to revolutionize the event management process, transforming it into a smooth, efficient, and worry-free journey for both event organizers and attendees.



Problem Statement



Limited Availability

Popular events often sell out quickly, leaving many people disappointed.



Unreliable Platforms

Existing ticketing platforms can be unreliable, leading to problems with registration, payment, and ticket delivery.



Fraudulent Activities

Counterfeit tickets and other fraudulent activities can pose risks to ticket buyers.



System Impact



Increasing the availability of tickets

The system will make it easier for people to find and purchase tickets for events that they are interested in.



Reducing the risk of fraud

The system will use security measures to prevent counterfeit tickets and other fraudulent activities.



Improving the user experience

The system will be user-friendly and easy to use.



Providing data insights

The system will provide event organizers with valuable data insights that they can use to improve their events.



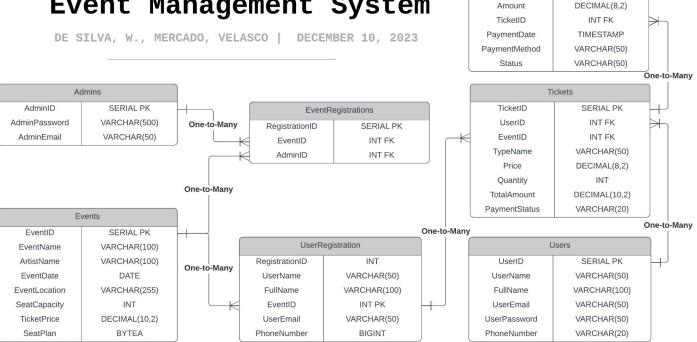




02 **ENTITY** RELATIONSHIP **DIAGRAM**







Payments

PaymentID

SERIAL PK



03 QUERIES



Home Page



Welcome to the StarStruck Tickets home page! Here, you can see the tour schedule, buy tickets, contact the organizers, and sign up for the latest news.

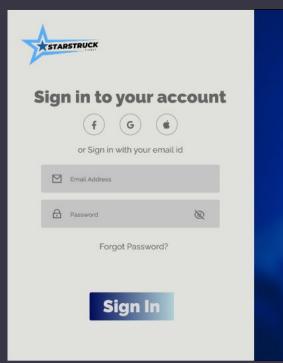
Home Page



Here you can sign up as a user or as an admin.



Sign In as User



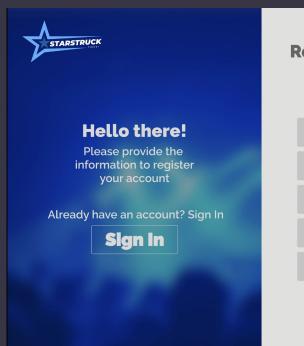


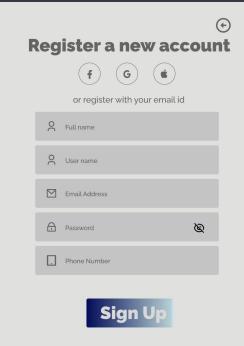
Login Query

SELECT
UserID,
UserName,
FullName,
UserEmail
FROM
Users
WHERE
UserName = 'johnlee' AND
UserPassword = 'john_password';

The "Sign-In as User" interface, existing users can log in using their email and password. Additionally, the platform offers alternative login options, such as signing in with Apple, Facebook, or Google accounts, providing users with convenient and secure access.

Sign Up as User

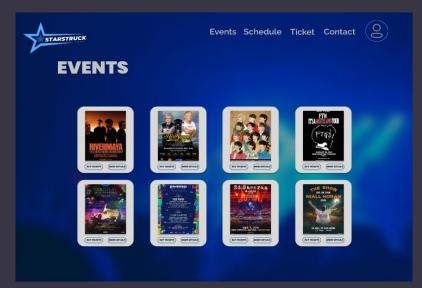




The "Sign-Up as User" interface, new users can input their information, including full name, username, email address, phone number, and password.



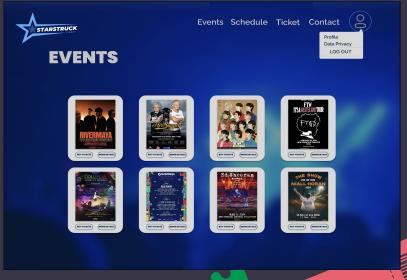
Event Interface



Event Query

SELECT
EventName, -- Event name
EventLocation, -- Event location
EventDate -- Event date
FROM
Events
WHERE
EventDate >= CURRENT_DATE;

The event interface is an online platform showcasing upcoming concerts. It features a poster with essential details like the artist, date, time, and venue. Users can click "Buy Now" for ticket purchase or "More Details" for additional event information.



"More Details" Interface



"More Details" Query

SELECT
EventName,
EventLocation,
EventDate,
SeatPlan
FROM
Events
WHERE
EventName = 'RIVERMAYA
THE REUNION';

The "More Details" interface, users can access comprehensive information and guidelines about the concert. Additionally, a "Buy Now" button is available for a <u>convenient transition</u> to the ticket purchasing process.

"Buy Now" Interface

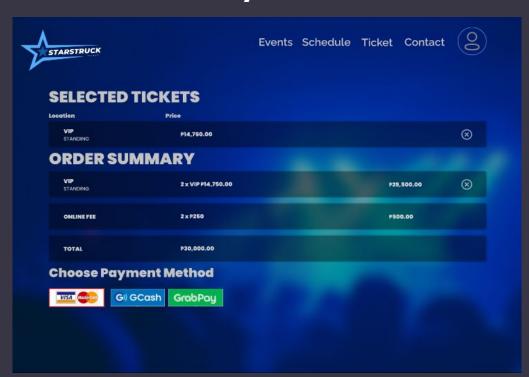


"Buy Now" Query

SELECT E.EventName, E.EventLocation, E.EventDate, E.SeatPlan, T.TypeName, T.Price, T.Quantity **FROM** Events E JOIN Tickets T ON E.EventID = T.EventID **WHERE** E.EventName = 'RIVERMAYA THE **REUNION'**;

The "Buy Now" interface, users can view the seat plan and easily purchase tickets for their desired seats at the upcoming concert.

Order Summary Interface

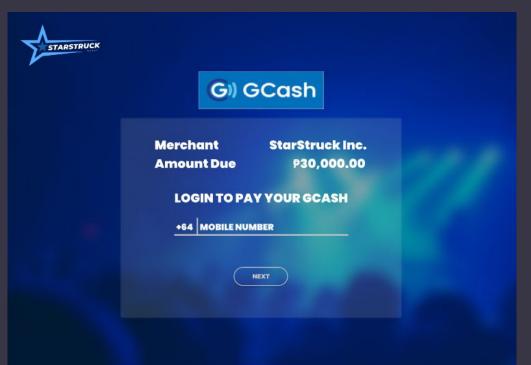


Summary Query

```
SELECT
  T.TypeName,
  T.Quantity,
  SUM(T.Price * T.Quantity) AS
TotalAmount,
  P.PaymentMethod
FROM
  Tickets T
JOIN
  Users U ON T.UserID = U.UserID
JOIN
  Payments P ON T.TicketID = P.TicketID
WHERE
  U.UserName = 'johnlee'
GROUP BY
  T.TypeName, T.Quantity,
P.PaymentMethod;
```

The "Order Summary" interface, users can review their selected tickets and view a detailed breakdown of the order, including the ticket price, online fee, and the total cost. Additionally, the mode of payment is presented, providing a comprehensive overview of the transaction before finalizing the purchase.

Payment Interface



Payment Query

```
SELECT
U.UserName,
P.Amount AS AmountDue,
P.PaymentMethod AS ModeOfPayment,
U.PhoneNumber
FROM
Users U
JOIN Tickets T ON U.UserID = T.UserID
JOIN Payments P ON T.TicketID =
P.TicketID
WHERE
P.Status = 'Pending';
```

The "Payment" interface, users can input their bank account details based on the chosen payment method.

Information Query

SELECT

Users.UserName,

Users.UserEmail,

Users.PhoneNumber,

Payments.PaymentMethod AS ModeOfPayment,

Events.EventName AS EventTitle,

Events.EventDate AS DateTime,

Events. EventLocation AS Venue,

Payments.PaymentDate AS DateTimeTransacted,

Tickets.Quantity,

Tickets.TypeName AS SeatType,

Tickets.TicketID,

Tickets.Price AS TicketPrice,

Payments.Amount,

'Ticket Purchase' AS Particulars

FROM Users

JOIN Tickets ON Users. UserID = Tickets. UserID

JOIN Events ON Tickets. EventID = Events. EventID

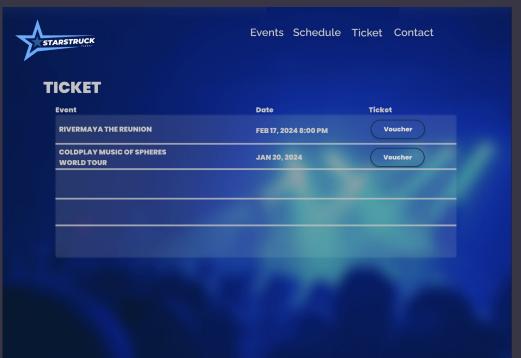
JOIN Payments ON Tickets.TicketID = Payments.TicketID;

Confirmed Interface



The "Confirmed" interface, users can review and confirm all pertinent details, including account information, event specifics, transaction details, and, importantly, their ticket details.

Ticket Interface



Ticket Query

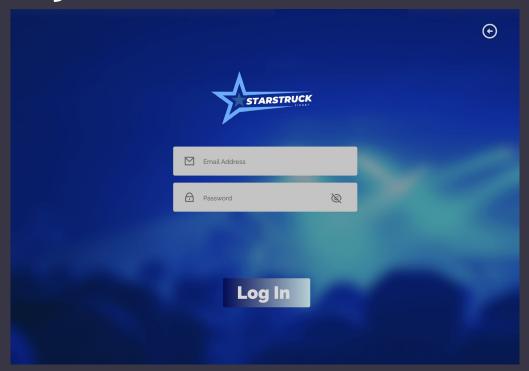
SELECT eventname, eventdate FROM Events;

The "Ticket" interface, users can access a list of the purchased tickets, displaying essential information such as the event name, dates, and a downloadable voucher.





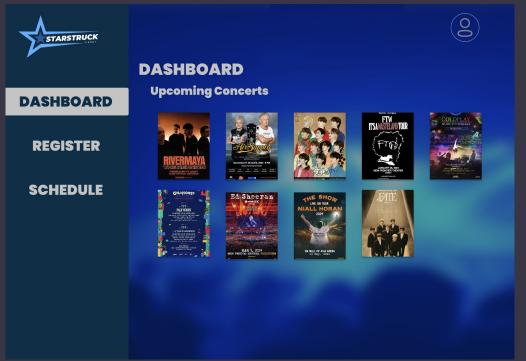
Sign in as Admin



SELECT
AdminID,
AdminEmail
FROM
Admins
WHERE
AdminEmail =
'Julienne@StarTruck.com'
AND AdminPassword =
'Julienne_password';

The "Admin Interface," administrators can log in to their accounts to access privileged functionalities and manage various aspects of the event platform.

Admin Dashboard Interface



The "Admin Dashboard Interface," administrators have an overview of all upcoming concerts.

Admin Dashboard Ouery SELECT

EventID,

EventName,

ArtistName,

EventDate,

EventLocation

FROM

Events

WHERE

EventDate >

CURRENT_DATE

ORDER BY

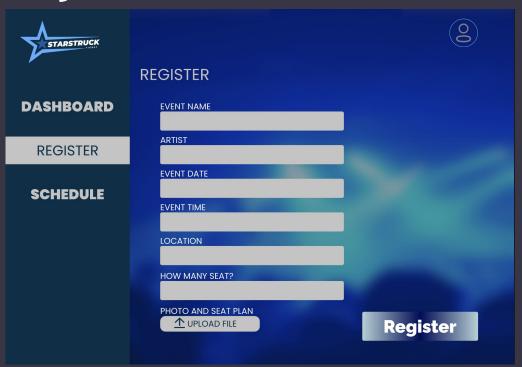
EventDate ASC; --

Optional:





Register Interface

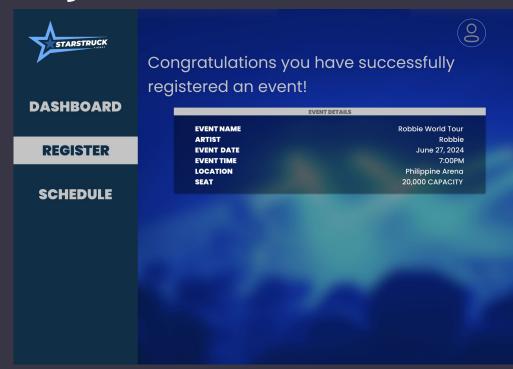


Register Query

INSERT INTO Events (
EventID, EventName, ArtistName,
EventDate, EventLocation,
SeatCapacity,
TicketPrice,
SeatPlan)
VALUES
(11,'New Event Name', 'New Artist Name',
'2023-12-31 18:00:00', 'New Location', 1000, 50.00,
NULL);

The "Register Interface," administrators can input event details for ticket sales. The interface includes fields for the event name, artist, date, time, location, seat capacity, and allows for the upload of event photos and seat plans. Upon completing the details, administrators can confirm and register the event by clicking the designated button.

Registered Interface



The "Registered Interface," administrators are informed that a concert has been successfully registered and all important event details are shown in a simple way.

Registered Query

SELECT

Events.EventID,

Events.EventName,

Events.ArtistName,

Events.EventDate,

Events.EventLocation,

Events.SeatPlan

FROM

Events

JOIN

EventRegistrations ON Events.EventID =

EventRegistrations.EventID

JOIN

Admins ON EventRegistrations.AdminID =

Admins.AdminID

WHERE

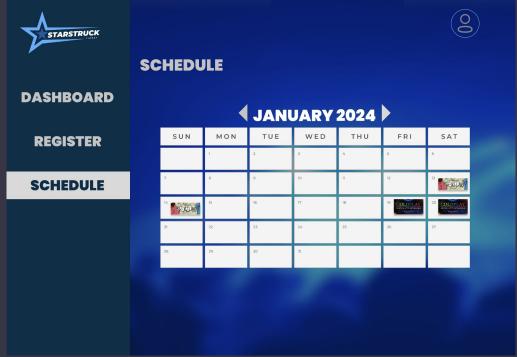
Admins.AdminEmail =

'Robbie@StarTruck.com';





Admin's Schedule Interface



The "Admin's Schedule Interface," administrators can view a calendar displaying upcoming events scheduled for the month.



Thanks!

StarStruck

Event Management System

MEMBERS:

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