Special Note:

To protect privacy this testimonial has been anonymized.

Date removed.

To Whom It May Concern:

My name is [Name Removed]. I would like to take a moment to tell you about my experience at Marist College during the [date removed] semester as a student in MSIS 647 "Information Analysis." I am a second year MBA student at Western Connecticut State University in Danbury, Connecticut. I chose to take "Information Analysis" at Marist College in order to graduate on time.

"Information Analysis" was the greatest educational experience in my collegiate career to date. This was due to the class professor: Dr. Russ Robbins. Dr. Robbins was the most informative educator I have ever encountered. Information Systems is a field in which I am unfamiliar. When he went over the course outline during the first class meeting, I was nothing short of scared. I was going to quit and graduate later than planned — anything — to avoid his class. However, Dr. Robbins informed me that it would be in my best interest to stay. He assured me that even with no information systems or computer science experience I would be an asset to the class. He indicated that my managerial background would be insightful. And above all, he indicated that if I needed help, he would be there for me. It was clear that Dr. Robbins did something no other professor had: he believed in me!

Well I am glad I stayed. There were times when I struggled. But when the going was tough, Dr. Robbins helped me grasp the concepts at hand. If we did not meet face-to-face, we spoke on the phone, for extended periods. He stopped at nothing to help me succeed. And the end result was astonishing; I now understand how to perform system analysis.

I may never take another course in information systems. And after this course, I say that with regret. However my one experience was worth a lifetime. Dr. Robbins is a magnificent individual who is an asset to his institution. Dr. Robbins helped me re-gain confidence I had lost long ago. He does one thing professors do not do much of any more: he makes sure students learn! If you would like to discuss Dr. Robbins and his teaching please do not hesitate to contact me at [phone number removed.]

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