Special Note: To protect privacy this testimonial has been anonymized. Name removed. Address removed. Address removed.

Date removed.

To Whom It May Concern,

I am a student working toward a Masters Degree in Information Systems Management at Marist College. This semester I had the privilege of taking my sixth course, Information Analysis (MSIS 647) as independent study with Dr. Russ Robbins. I am writing this to thank Dr. Robbins for providing me with an exceptional learning experience. I originally chose Marist College because the on-line course content is the same high quality as courses offered on campus. Because I take courses exclusively on-line, I would not have been able to take a course this semester if Dr. Robbins had not been available. There were no other required IS courses being offered on-line for which I met the prerequisites.

Dr. Robbins made this course a valuable learning experience in many ways. First, he selected a textbook that would challenge me (I have over ten years experience working in IS). Next, I was concerned because I study at home and don't have access to case tools or UML drawing tools. Dr. Robbins arranged for me to use IBM's Rational software. I had never before used case tools so this was a great introduction that I would not have had otherwise. In addition, he arranged for me to use Visio for UML drawings, which allowed me to efficiently create and deliver my project assignments. Dr. Robbins initiated telephone calls to give assignments and homework feedback and actually took time to teach some of the concepts. I had more interaction and feedback from Dr. Robbins in this one course than I've had with all my other instructors combined. I also appreciated Dr. Robbins' overall approach which emphasized learning by doing, which is especially valuable to me with prospective employers. In summary, Dr. Robbins' generous time and effort greatly enhanced learning in this course. I would definitely recommend his course to other students.

Sincerely,

Name and signature removed.