

Special Note:

To protect privacy this testimonial has been anonymized.

Date removed.

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To Whom It May Concern,

This letter is in regards to the 'IS461 - Systems Design Methods' class conducted by Dr. Russell Robbins, Marist College, Spring Semester, [year removed]. We had an arrangement with Russ that his students would work on a 'real world' project that would address issues we currently have here at IBM. This particular project would address issues with document review tools and would be suitable for Russ' students to use to create a High Level Design and prototype.

Our experience with the students was a positive one. The students' conduct was excellent and respectful. They worked hard to understand the problem presented and to come up with a viable design for a solution. The prototype at the end of the class showed they had thought about our requirements, and they came up with a solution that, if fully implemented to specifications, would benefit IBMers. We enjoyed their energy and enthusiasm as well.

We also think the students benefited by this experience. The students were introduced to working in a professional environment, via the regular meetings held at IBM, the interaction with IBM professionals, e-mail correspondence, and the final presentation. They learned that it can be difficult to nail down requirements, and that working on a team can be challenging. They were given the opportunity to learn time-management skills, project management skills, presentation skills, and listening skills.

Working with Russ was also a positive experience for us. He was committed to making the project beneficial to both IBM and the students and he worked to make sure the students were on the right track, and getting the most out of this experience that they could.

Overall, it was a positive experience for all involved.

Closing, six signatures, and names removed.