Robert Montgomery Bolden, III

Hampton, Virginia – (443) 680-6088 – robertmbolden@gmail.com - www.linkedin.com/in/robertmbolden

Education

Old Dominion University, Norfolk, VA

Master of Science – Data Science & Analytics

Concentration: Business Intelligence & Analytics

Towson University, Towson, MD

Bachelor of Science – Business Administration

08/2017 – 05/2020

Expected to Graduate: 12/2023

Experience

PNC Bank, Norfolk, VA

Relationship Banker

05/2021 - Present

- Foster meaningful relationships with customers to help uncover their specific financial needs
- Cultivate and manage new and existing client relationships of high net worth and influence
- Assist clients & businesses in opening, managing, and optimizing their financial accounts
- Responsible for financial literacy presentations to educate students on financial wellness
- Produce new business & consumer relationships from referrals & proactive sales efforts

Maryland State Employees Credit Union, Linthicum, MD

Lead Teller

06/2018 - 04/2021

- Trained and developed incoming tellers
- Followed procedures and regulations to minimize fraud
- Worked closely with Branch Manager to ensure teller line operated efficiently
- Reconciled end of day cashbox totals to account for all completed transactions
- Accurately managed monetary transactions (i.e., deposits, withdrawals, payments, check cashing, etc.)

Baltimore Orioles, Baltimore, MD

Marketing Coordinator

01/2020 - 05/2020

- Created Google Analytics & Google Ads reports
- Generated analytics for social media such as Facebook, Instagram, & LinkedIn
- Identified opportunities to increase campaign performance
- Monitored & analyzed digital media & marketing trends
- Created content & set up ads for various social media platforms
- Narrowed target markets within Google Ads campaigns

Loyola University, Baltimore, MD

Marketing Internship

06/2019 - 02/2020

- Utilized Microsoft Excel to organize financials and other pertinent data
- Managed partnership contract agreements to ensure all assets were fulfilled
- Conducted online and database searches to identy prospective sponsors

Skills

- MySQL
- Data visualization
- Tableau

- MS Excel
- MS PowerPoint
- Analytical skills

- Critical thinking
- Public speaking
- Attention to detail