

ROBBY FIRDAUZY ALFENJY

IT Cybersecurity Enthusiast

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An IT professional with 2 years of experience in IT Project Operations and Quality Assurance (QA), with a proven track record of ensuring smooth system operations and product quality. Possesses a deep understanding of the Software Development Life Cycle (SDLC) and has developed a strong interest in cybersecurity. Experienced with practical cybersecurity tools such as OWASP ZAP, Nmap, SQLMap, Burp Suite and Wireshark. Dedicated to enhancing security posture and protecting digital assets by combining operational expertise with the proactive mindset of an ethical hacker. Seeking opportunities to contribute to a team focused on penetration testing and cyber defense.

EDUCATION

B.Inf Degree in Informatics, Ahmad Dahlan University 2019 - 2023

- GPA: 3.41/4.00
- Thesis: Design a Web Page for Monitoring Sales Officer Team Performance in Telkomsel Balikpapan.

Cybersecurity Bootcamp, Dibimbing.id Jul, 2025 – Present

- Avg. Project & Assignment Score: 88.8
- Learned about network security, ethical hacking, penetration testing, and reporting using industry-standard tools.
- Technical Skills: Linux, Wireshark, Burpsuite, Metasploit, Nmap, Airmon-ng

WORKING EXPERIENCES

Quality Assurance, Stamps Mei, 2025 – Present

- Conducted manual testing on web apps, Identifying 50+ major bugs.
- Assists developers in the debugging process. Reduces root cause analysis time by up to 50%.
- Developing test case with the team. Minimizing the possibility of bugs when moving to the production environment.
- Attend daily meetings with the development team to provide immediate feedback, accelerating the bug fixing process by up to 30%.

IT Project Operational, Stamps Sept, 2023 – Mei, 2025

- Quickly resolved client issues with a 5-star average in annual reviews.
- Involved as second-line tester on 5+ products.
- Develop and managed 5+ product documentation manuals, contributing to a 90% improvement in the efficiency and ease of the training process.
- Assist Project Manager in monitoring 5+ projects, ensuring on-time milestone achievement.
- Provide training to 5+ clients. Ensuring that all features can be delivered and understood properly. Handled client: Marugame Udon, Richeese Factory Indonesia & Malaysia, Burger King Indonesia & India, Popeyes.

Freelance Quality Assurance, Tumbuh Financial Technology Jun, 2023 – Des, 2023

- Identified and documented more than 400 bugs.
- Provide feedback on usability and functionality improvements.
- Perform manual and automation testing using selenium IDE.

Intern IT System Analyst, JakLingko Aug, 2022 – Des, 2022

- Support 100% of system-related technical operational activities, ensuring smooth daily operations.
- Create interactive data visualizations using Google Data Studio, generating 5+ easy-to-read reports for decision support.
- Monitored system through continuous using Elastic, Ensure up to 99.9% System uptime.

PROJECTS

Daftrix & Digiscore Pencak Silat Scoring System, Product Manager Jan, 2023 – Present

- Lead the development process and prioritize 20+ features within a development cycle.
- Ensuring that all features are developed in accordance with the established UI and UX.
- Provide training to clients who will be using the system. Ensure that all features are easy to understand.
- Creating a cooperation document when there is a client who wants to use the system.

SKILLS

Language: English: B1 Intermediate, EF SET, Indonesia: Native

Software: Katalon, Burpsuite, OWASP Zap, Microsoft office.

Others:

- Technical: Penetration testing, Web & App automation testing (katalon), Python, Linux, Wordpress.
- Soft Skill: Problem solving, Attention to detail, Public speaking, Teamwork, Analytical thinking.