

English

County Questions

Learning from Los Angeles County COVID-19 Rent Relief Program Applicants

Thank you for agreeing to take this survey to share your experiences as a Los Angeles County renter and be a part of the Los Angeles County COVID-19 Rent Relief Program evaluation study. The County of Los Angeles is preparing for the next round of rental assistance and is looking to better understand the experience of local renters and what type of assistance you may need.

Your participation in the survey and how you answer the questions will not affect your ability to access current or future rounds of rent relief, or any other form of public assistance. Your information and responses will remain strictly confidential and no one outside of the research team will be able to access any of these individual surveys or be able to link anything shared in the survey back to you. This means that while the County of Los Angeles will use the aggregated data from these surveys to inform future rental assistance programs, they will not have access to the individual surveys or be able to connect the information you share back to you.

The survey will take about **10-15 minutes** of your time. We will randomly select **10 people** who complete this survey to receive a **\$100 pre-paid Visa gift card**. Only those who complete the survey will be entered into the \$100 pre-paid Visa gift card lottery. As part of the evaluation, the County of Los Angeles will be sharing application information with this research team. By proceeding, you are consenting to allow the County to share your application data with the research team. All data shared by the County will be kept confidential. **By checking the box below, I certify that I have read the information presented to me below regarding the Los Angeles County COVID-19 Rent Relief Program evaluation study and consent to be a participant in the study.**

☐ I consent to participating in the study

☐ I do not consent

ADDITIONAL BACKGROUND ON THE SURVEY:

You are invited to participate in research being conducted by Vincent Reina, Ph.D., at the University of Pennsylvania because you applied for the Los Angeles County COVID-19 Rent Relief program. Your participation in this research is voluntary; even after you click the box at the end of this page, you can stop the survey at any time before submitting. Neither your participation nor your response to this survey will affect your odds of receiving support through the Los Angeles County COVID-19 Rent Relief or any other form of public assistance.

You may reach out to Dr. Reina (contact information below) with any questions or to request a copy of this information via email.

PURPOSE OF THE STUDY

This study is intended to improve our understanding of the impact of the Los Angeles County COVID-19 Rent Relief program on recipients and applicants. This information will also help us better understand housing vulnerability in Los Angeles during this pandemic.

PARTICIPANT INVOLVEMENT

If you volunteer to participate in this study by clicking the signature box below, you will then complete a brief survey. We will ask you questions about your current and past housing situation, your employment history and finances, childcare, and your general mental health and COVID-19 status. The survey is expected to take approximately 10-15 minutes to complete. You do not have to answer any questions you don't want to answer. In addition to the survey, researchers will request access to your application information, and may contact you in the future about additional surveys and research projects. Regardless of whether you decide to participate, researchers may still access your application information with the permission of the County of Los Angeles.

PAYMENT/COMPENSATION FOR PARTICIPATION

Ten households who complete the survey will be mailed a \$100 pre-paid Visa gift card.

CONFIDENTIALITY

We will keep your records for this study confidential as far as permitted by law. However, if we are required to do so by law, we will disclose confidential information about you. The data (your application and survey responses) will be stored in a password-protected, secure computer at the University of Pennsylvania. Data will

be kept indefinitely, but for a minimum of three years after the completion of the study. Confidentially will be maintained throughout by using a coding scheme to protect your identity. The key, which connects your coded information to your name and identity, will be stored apart from your coded data. This key and information about your identity will be deleted at the end of the study. When the results of the research are published or discussed in conferences, no identifiable information will be used.

INVESTIGATOR CONTACT INFORMATION

If you have any questions or concerns about the research, please feel free to contact: Vincent Reina (Principal Investigator) at (215) 746-3647, vreina@design.upenn.edu, or 127 Meyerson Hall, 210 South 34th Street, Philadelphia, PA 19104. If you wish to speak with someone not associated with the research, you may contact the University of Pennsylvania IRB at (215) 898-2614.

Please provide your email or phone number below. We will use the information provided to contact you regarding gift card selection.

Email

Phone number

Are you still in need of financial assistance in order to pay your rent?

- ☐ Yes
- ☐ No

Are you currently **unemployed**?

- ☐ Yes
- ☐ No

Has your household income been reduced due to the pandemic?

- ☐ Yes
- ☐ No

How many months have you been unemployed (please enter a number)?

How much is your household's total monthly rent payment?

\$

Are you behind in your rent?

- ☐ Yes
- ☐ No

How many months' rent do you owe (please enter a number)?

What is the total amount of rent that you owe?

\$

Have you borrowed money to pay rent?

- ☐ Yes

☐ No

How much money have you borrowed to pay rent?

\$

In which of the following ways did you borrow money **for rent**? (check all that apply)

- ☐ I asked a friend or family member
- ☐ I applied for a payday loan or title loan
- ☐ I applied for a new credit card
- ☐ I used an existing credit card
- ☐ I applied for a loan from a bank

Are you behind on utility payments?

- ☐ Yes
- ☐ No

How much do you owe for the following utilities:

Water (\$)

Internet (\$)

Electric (\$)

Gas (\$)

In the past four months, have you paid at least 25% of your rent each month?

- ☐ Yes
- ☐ No

Tenant Movement

Have you moved or relocated since August 2020?

- ☐ Yes
- ☐ No

Did you move in....(please check all that apply)

- ☐ August 2020
- ☐ September 2020
- ☐ October 2020
- ☐ November 2020
- ☐ December 2020
- ☐ January 2021

You said that you moved in August 2020. What is the main reason why you moved?

- ☐ I was evicted through a court process (an eviction order)
- ☐ My building was condemned
- ☐ My landlord made me move, but there was no court proceeding
- ☐ My landlord locked me out of my apartment
- ☐ My landlord threatened to file an eviction court case

- ☐ My landlord paid me to move
- ☐ My lease ended
- ☐ I chose to leave before my lease ended

You said that you were evicted in August 2020. Did the Sheriff's Office come to your home to carry out the eviction order?

- ☐ Yes
- ☐ No

You said that you moved in August 2020 because your lease ended. What is the main reason you did not renew your lease?

- ☐ Landlord didn't want to renew
- ☐ I found a nicer place to live
- ☐ I wanted to live closer to work, family, or friends
- ☐ I couldn't afford the rent
- ☐ I could afford the rent but still wanted to pay less
- ☐ There was a problem such as broken windows, leaks, lead, bugs, or mice
- ☐ I did not want to keep living with the people there
- ☐ Other
- ☐ None of the above

You said that you in August 2020 moved before your lease ended. What is the main reason you moved?

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- ☐ I did not want to keep living with the people there
- ☐ Other
- ☐ None of the above

Since the COVID-19 pandemic began, did you spend any nights....(please check all that are true)

- ☐ "couch surfing" (staying in someone else's home, with family members, or with friends)

- ☐ In a homeless shelter
- ☐ On the street (train, bus stop, airport, or outdoors)
- ☐ In an abandoned building
- ☐ In a car or van
- ☐ In a hotel or motel
- ☐ Other
- ☐ None of these apply to me

In the year prior to the COVID-19 pandemic, did you spend any nights....
(please check all that are true)

- ☐ "couch surfing" (staying in someone else's home, with family members, or with friends)
- ☐ In a homeless shelter
- ☐ On the street (train, bus stop, airport, or outdoors)
- ☐ In an abandoned building
- ☐ In a car or van
- ☐ In a hotel or motel
- ☐ Other
- ☐ None of these apply to me

Are you currently living in overcrowded housing (i.e. living with family or friends) to afford rent?

- ☐ Yes
- ☐ No

Do you have internet access at home other than a cell phone or smart phone?

- ☐ Yes
- ☐ No

Health & Anxiety

In general would you say your health is:

- ☐ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor

Over the **last 2 weeks**, how often have you been bothered by the following problems?

	Not at all	Several days	More than half the days	Nearly every day
Feeling nervous, anxious, or on edge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not being able to stop or control worrying	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the **last month**, how often have you

Never	Almost Never	Sometimes	Fairly Often	Very often
-------	-----------------	-----------	-----------------	------------

Been upset
because of
something that
happened
unexpectedly?

☐☐☐☐☐

Felt that you were
unable to control
the important
things in your life?

☐☐☐☐☐

Felt nervous and
"stressed"?

☐☐☐☐☐

Felt confident
about your ability
to handle your
personal
problems?

☐☐☐☐☐

Felt that things
were going your
way?

☐☐☐☐☐

Found that you
could not cope
with all the things
that you had to
do?

☐☐☐☐☐

Been able to
control irritations in
your life?

☐☐☐☐☐

Felt that you were
on top of things?

☐☐☐☐☐

Been angered
because of things
that were outside
your control?

☐☐☐☐☐

Household Finances

What is the current financial situation in your household?

- ☐ I am going into debt
- ☐ I am living on my savings
- ☐ I am just managing. Managing means having just enough money to be able to pay the smallest amount of money possible necessary to live.
- ☐ I have a bit of money left over
- ☐ I have enough money left to be able to save
- ☐ I do not know
- ☐ I prefer not to say

Did you/your household pay your full rent in...(check all that apply)

- ☐ August 2020
- ☐ September 2020
- ☐ October 2020
- ☐ November 2020
- ☐ December 2020
- ☐ January 2021

Can you pay your rent for **February 2021**? (If your landlord told you that you do not have to pay the full amount in February , can you pay the amount they asked for?)

- ☐ Definitely cannot
- ☐ Probably cannot
- ☐ Probably can
- ☐ Definitely can

How worried are you about being evicted **in the next two months?**

- ☐ Very worried
- ☐ Somewhat worried
- ☐ Only a little worried
- ☐ Not at all worried

Have you experienced any of the following forms of landlord harassment (select all that apply)

- ☐ Illegal entry of landlord
- ☐ Lock-out by landlord
- ☐ Threats by landlord due to non-payment
- ☐ Rent increases while local emergency protections are in place
- ☐ Fees or fines while local emergency protections are in place
- ☐ Other

Did you have any unexpected expenses in the **past 3 months?**

- ☐ Yes
- ☐ No

How did you pay for this expense? If you used more than one method to cover this expense, please select all that apply.

- ☐ Put it on my credit card and pay it off in full at the next statement
- ☐ Put it on my credit card and pay it off over time
- ☐ With the money currently in my checking/savings account or with cash

- ☐ Using money from a bank loan or a line of credit
- ☐ By borrowing from a friend or family member
- ☐ Using a payday loan, deposit advance, or overdraft
- ☐ By selling something
- ☐ I wouldn't be able to pay for the expense right now
- ☐ Other

Have you made any of the following adjustments **since August** to make life more affordable? (check all that apply)

- ☐ Reduced total food consumption
- ☐ Went without medicine or seeing a doctor
- ☐ Cut back on clothing
- ☐ Cut back on education expenses
- ☐ Cut back on transportation costs
- ☐ Cut back on utilities (such as electricity, water, garbage, etc.)
- ☐ Delayed bill payments
- ☐ Took on more debt (including credit cards, borrowing money, etc.)
- ☐ Other
- ☐ None of the above

Thinking of the most recent time you needed financial help, what did you need the money for? (check all that apply)

- ☐ Housing expenses like rent, mortgage, or security deposit
- ☐ Monthly bills like phone, utilities, etc.
- ☐ Medical expenses
- ☐ Fines and fees associated with the justice system
- ☐ Childcare expenses

- ☐ Transportation expenses like car repair, bus pass, or car payment
- ☐ Education expenses
- ☐ Other

Suppose that you have an emergency expense that costs \$400. Based on your current financial situation, how would you pay for this expense? If you would use more than one method to cover this expense, please select all that apply.

- ☐ Put it on my credit card and pay it off in full at the next statement
- ☐ Put it on my credit card and pay it off over time
- ☐ With the money currently in my checking/savings account or with cash
- ☐ Using money from a bank loan or a line of credit
- ☐ By borrowing from a friend or family member
- ☐ Using a payday loan, deposit advance, or overdraft
- ☐ By selling something
- ☐ I wouldn't be able to pay for the expense right now
- ☐ Other

Employment

In the last seven days, did you do ANY work for pay?

- ☐ Yes
- ☐ No

What is the main reason you did not work for pay in **the last seven days**?

- ☐ I was laid off or furloughed due to the COVID-19 pandemic

- ☐ I did not want to work at this time
- ☐ I am or was sick or disabled
- ☐ I was taking care of others
- ☐ I am retired
- ☐ Other

Over the next three months, do you expect the number of hours you work every week to increase, decrease, or stay the same?

- ☐ Increase
- ☐ Decrease
- ☐ Stay about the same

Childcare

Do you have children under the age of 18?

- ☐ Yes
- ☐ No

How many children under the age of 18 do you have?

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ More than 3

Do you have any school-aged kids?

- ☐ Yes
- ☐ No

Is your child's school closed due to the COVID-19 pandemic?

- ☐ Yes
- ☐ No

Does your child's school provide any of the following for at-home schooling?
(check all that apply)

- ☐ A computer
- ☐ Print outs of materials
- ☐ Online sessions with the teacher
- ☐ One-on-one tutoring sessions
- ☐ Support for parents
- ☐ Other

Do you have a device other than a cellphone at home that your child can use for their schooling?

- ☐ Yes
- ☐ No

How many hours per day is your child engaged in school-based activities?

- ☐ Less than one hour
- ☐ 1 - 2 hours
- ☐ More than 2 hours

Do you spend more time on educational activities with your children since the COVID-19 pandemic began?

- ☐ Yes
- ☐ No

How many hours per day do you spend on education activities with your child?

- ☐ Less than one hour
- ☐ 1 - 2 hours
- ☐ More than 2 hours

Have you sought out alternative methods of school for your child? (i.e. tutor, education groups, home schooling groups, etc)?

- ☐ Yes
- ☐ No

Do you have any kids age 5 and under?

- ☐ Yes
- ☐ No

Do your children attend in-person daycare?

- ☐ Yes
- ☐ No

Have you hired childcare (nanny, babysitter, etc.) since the COVID-19 pandemic began?

- ☐ Yes
- ☐ No

Can you continue to pay for childcare for the **next three months**?

- ☐ Definitely cannot
- ☐ Probably cannot
- ☐ Probably can
- ☐ Definitely can

Do you spend more time on childcare since the COVID-19 pandemic began?

- ☐ Yes
- ☐ No

How many *additional* hours per day do you spend on childcare since the COVID-19 pandemic began?

- ☐ Less than one hours

- ☐ 1 - 2 hours
- ☐ More than 2 hours

Do childcare responsibilities impact your ability to work?

- ☐ Does not impact
- ☐ Impacts a little
- ☐ Somewhat impacts
- ☐ Impacts a lot

Over the past month, have you noticed any of the following behaviors in your child/children? (check all that apply)

- ☐ Increased irritability
- ☐ Increased feelings of sadness
- ☐ Feelings of anger
- ☐ Increased anxiety or worrying
- ☐ Increased frequency of outbursts or tantrums
- ☐ Other

How worried are you that your child will be exposed to COVID-19 through his/her childcare or school?

- ☐ Very worried
- ☐ Somewhat worried
- ☐ Only a little worried
- ☐ Not at all worried

COVID

Since August, have you suspected that you or someone in your household was infected with COVID-19?

- ☐ Yes
- ☐ No

Since August, have you or someone in your household tested positive for COVID-19?

- ☐ Yes
- ☐ No

Were you or someone in your household admitted to the hospital for COVID-19?

- ☐ Yes
- ☐ No

In the last month, did any of the following prevent you from practicing social distancing or from implementing any other COVID-19 preventative measures? (check all that apply)

- ☐ Could not afford masks, gloves, or hand sanitizer
- ☐ Could not afford to miss work
- ☐ Could not stay home because my employer said I had to work
- ☐ Could not stay home because I am an essential worker
- ☐ Did not have space to isolate sick household members

- ☐ Do not know / not sure
- ☐ Other
- ☐ There were no factors preventing me

Additional

In **September 2020**, were you or someone in your household getting any of these types of income or assistance? (check all that apply)

- ☐ Public housing, housing voucher, or another type of government rental or mortgage assistance
- ☐ Unemployment insurance
- ☐ Disability insurance
- ☐ Medicaid
- ☐ Medicare
- ☐ SNAP
- ☐ WIC
- ☐ TANF
- ☐ Social Security
- ☐ Assistance from a union, religious organization, or community organization
- ☐ Assistance from a food bank
- ☐ None

For the past month, which of these statements best describes the food eaten in your household?

- ☐ Enough of the kinds of food we wanted to eat
- ☐ Enough, but not always the kinds of food we wanted to eat
- ☐ Sometimes not enough to eat

☐ Often not enough to eat

In the past four months, have you tried to borrow money?

☐ Yes

☐ No

In which of the following ways did you try to borrow money? (check all that apply)

☐ I asked a friend or family member

☐ I applied for a payday loan or title loan

☐ I applied for a new credit card

☐ I applied for a loan from a bank

You said that you applied for a payday loan or title loan. Was this application approved?

☐ Yes

☐ No

You said that you applied for a loan from a bank. Was this application approved?

☐ Yes

☐ No

You said that you applied for a new credit card. Was this application approved?

- ☐ Yes
- ☐ No

Since the pandemic began, have you had anyone (friends, family members, additional roommates, etc.) move in with you to make the rent more affordable?

- ☐ Yes
- ☐ No

Before August 2020, how often did you or someone in your household speak with (in person, over email or text, or on the phone) your landlord or someone who works for your landlord?

- ☐ Never
- ☐ Once or twice per year
- ☐ More than twice per year, but not every month
- ☐ Once or twice per months
- ☐ Every week

Since August 2020, how often have you or someone in your household spoken with (in person, over email or text, or on the phone) your landlord or someone who works for your landlord?

- ☐ Never
- ☐ Once or twice
- ☐ Between three and six times

☐ More than six times

Did you vote in the 2020 presidential election?

☐ Yes

☐ No

☐ I prefer not to say

Did you vote in the 2016 presidential election?

☐ Yes

☐ No

☐ I prefer not to say

Approximately how much did your household spend **last month** on transportation expenses (bus fares, gas, car repairs, insurance, etc.)?

\$

What kinds of transportation did you use **last week**? (check all that apply)

☐ A household car/van/truck

☐ A ride from friends or neighbors

☐ A public bus or other transit

☐ A taxi, uber, or lyft

☐ A bicycle

☐ Other

How did you hear about the Los Angeles County COVID-19 rent relief program?

Did you face any of these challenges to access the program (check all that apply):

- ☐ Issues with internet access
- ☐ Not having income documents
- ☐ Not having proof of loss of income
- ☐ Was not aware of 211 hotline
- ☐ Could not reach 211 hotline
- ☐ Other

Please provide your contact information. This information will be used to distribute the gift card.

Name	<input type="text"/>
Cell Phone #	<input type="text"/>
Email	<input type="text"/>
Address	<input type="text"/>
Address 2 (optional)	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Zip code	<input type="text"/>

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