

English

Background

An Evaluation of the City of Los Angeles' ERAS Program

Thank you for agreeing to be a part of the ERAS evaluation study. Neither your participation nor your response to this survey will affect your odds of receiving support through ERAS or any other form of public assistance. Your information and responses will remain strictly confidential and no one outside of the research team will be able to access any of these individual surveys or be able to link anything that is said here back to you. This means that neither the City of Los Angeles, nor anyone outside of this research team, will have access to the individual information in this survey.

The survey will take no more than 5-10 minutes of your time. We will randomly select 500 people who complete this survey to receive a \$10 Walmart gift card. Only people who complete the survey will be entered into the \$10 Walmart gift card lottery.

By checking the box below, I certify that I have read the information presented to me below regarding the ERAS evaluation study and consent to be a participant in the study. I also consent to allow the City of Los Angeles to share my application information with the team of researchers.

- ☐ I consent to participating in the study
- ☐ I do not consent

You are invited to participate in research being conducted by Vincent Reina, Ph.D., at the University of Pennsylvania

because you are applying for the City of Los Angeles' ERAS program. Your participation in this research is voluntary; even after you click the box at the end of this page, you can stop the survey at any time before submitting. Neither your participation nor your response to this survey will affect your odds of receiving support through ERAS or any other form of public assistance.

You may reach out to Dr. Reina (contact information below) with any questions or to request a copy of this information via email.

PURPOSE OF THE STUDY

This study is intended to improve our understanding of the impact of the ERAS program on recipients and applicants.

This information will also help us better understand housing vulnerability in Philadelphia during this pandemic.

PARTICIPANT INVOLVEMENT

If you volunteer to participate in this study by clicking the signature box below, you will then complete a brief survey.

We will ask you questions about your current and past housing situation, your employment history and finances, childcare, and your general mental health and COVID-19 status. The survey is expected to take approximately 5 to 10 minutes to complete. You do not have to answer any questions you don't want to answer. In addition to the survey, researchers will request access to your application information, and may contact you in the future about additional surveys and research projects. Regardless of whether you decide to participate, researchers may still access your application information with the permission of the City of Los Angeles.

PAYMENT/COMPENSATION FOR PARTICIPATION

We will randomly select 500 people who complete this survey to receive a \$10 Walmart gift card. Only people who complete the survey will be entered into the \$10 Walmart gift card lottery.

CONFIDENTIALITY

We will keep your records for this study confidential as far as permitted by law. However, if we are required to do so by law, we will disclose confidential information about you. The data (your application and survey responses) will be

stored in a password-protected, secure computer at the University of Pennsylvania. Data will be kept indefinitely, but for a minimum of three years after the completion of the study. Confidentiality will be maintained throughout by using a coding scheme to protect your identity. The key, which connects your coded information to your name and identity, will be stored apart from your coded data. This key and information about your identity will be deleted at the end of the study. When the results of the research are published or discussed in conferences, no identifiable information will be used.

INVESTIGATOR CONTACT INFORMATION

If you have any questions or concerns about the research, please feel free to contact: Vincent Reina (Principal Investigator) at (215) 746-3647, vreina@design.upenn.edu, or 127 Meyerson Hall, 210 South 34th Street, Philadelphia, PA 19104. If you wish to speak with someone not associated with the research, you may contact the University of Pennsylvania IRB at (215) 898-2614.

Please confirm your date of birth (MM/DD/YYYY format).

Please confirm your zip code.

Housing

Are you satisfied with your current housing?

- ☐ I am very satisfied
- ☐ I am somewhat satisfied
- ☐ I am not satisfied
- ☐ I am very unsatisfied

How many times have you moved to a different home in the past 3 years (including your current home)?

- ☐ 1 (I have not moved)
- ☐ 2 (my current home plus one more)
- ☐ 3 or more (my current home plus 2 or more)

In your opinion, how many times were you **forced** to move by any property owner in the past 3 years?

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3 or more

Have you met your landlord in person?

- ☐ Yes
- ☐ No - I've tried and they are unavailable
- ☐ No - I only interact through a website or phone app

Do you have internet access at home other than a cell phone or smart phone?

- ☐ Yes
- ☐ No

Health and Anxiety

In general, would you say your health is:

- ☐ 1 - Excellent
- ☐ 2 - Very good
- ☐ 3 - Good
- ☐ 4 - Fair
- ☐ 5 - Poor

Over the last 2 weeks, how often have you been bothered

by the following problems?

	Not at all	Several days	More than half the days	Nearly every day
Feeling nervous, anxious, or on edge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not being able to stop or control worrying	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

In the last month, how often have you:

	Never	Almost Never	Sometimes	Fairly Often	Very Often
Been upset because of something that happened unexpectedly?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Felt that you were unable to control the important things in your life?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Felt nervous and "stressed"?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Felt confident about your ability to handle your personal problems?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Felt that things were
going your way?

☐☐☐☐☐

Found that you could
not cope with all the
things that you had
to do?

☐☐☐☐☐

Been able to control
irritations in your life?

☐☐☐☐☐

Felt that you were on
top of things?

☐☐☐☐☐

Been angered
because of things
that were outside of
your control?

☐☐☐☐☐

Over the last two weeks, how often have you been worried
about the following:

Never Almost
Never Sometimes Fairly Often Very Often

The condition of your
housing

☐☐☐☐☐

The safety of your
neighborhood

☐☐☐☐☐

Being able to stay in
your current housing

☐☐☐☐☐

Being able to find
better housing

☐☐☐☐☐

Household Finances

What is the current financial situation in your household?

- ☐ I am going into debt
- ☐ I am living on my savings
- ☐ I am just managing. Managing means having just enough money to be able to pay the smallest amount of money possible necessary to live.
- ☐ I have a bit of money left over
- ☐ I have enough to be able to save
- ☐ I do not know
- ☐ I prefer not to say

Suppose that you have any emergency expense that costs \$400. Based on your current financial situation, how would you pay for this expense?

If you would use more than one method to cover this expense, please select all that apply.

- ☐ Put it on my credit card and pay it off in full at the next statement
- ☐ Put it on my credit card and pay it off over time
- ☐ With the money currently in my checking/savings account or with cash

- ☐ Using money from a bank loan or line of credit
- ☐ By borrowing from a friend or family member
- ☐ Using a payday loan, deposit advance, or overdraft
- ☐ By selling something
- ☐ I wouldn't be able to pay for the expense right now
- ☐ Other (please specify)

In the past year, have you received financial help from a family member or friend?

- ☐ Yes
- ☐ No

Have you made any of the following adjustments in the past 2 years to make life more affordable? (Check all that apply; read all options)

- ☐ Reduced total food consumption
- ☐ went without medicine or seeing a doctor
- ☐ Cut back on clothing
- ☐ Cut back on educational expenses
- ☐ Cut back on transportation costs
- ☐ Cut back on utilities (such as electricity, water, garbage, etc.)

- ☐ Delayed bill payments
- ☐ Took on more debt (including credit cards, borrowing money, etc.)
- ☐ Other, please specify
- ☐ None of the above

Thinking of the most recent time you needed financial help, what did you need the money for? (Check all that apply)

- ☐ Housing expenses like rent, mortgage, or security deposit
- ☐ Monthly bills like phone, utilities, etc.
- ☐ Medical expenses
- ☐ Fines and fees associated with the justice system
- ☐ Childcare expenses
- ☐ Transportation expenses like a car repair, bus pass, or car payment
- ☐ Education expenses
- ☐ Other, please specify

Childcare and Education

Do you have children under the age of 18?

- ☐ Yes
- ☐ No

How many children under the age of 18 do you have?

Employment

In what sector were you most recently employed?

When last employed, how often did your take-home pay change?

- ☐ Daily
- ☐ Weekly
- ☐ Monthly
- ☐ Annually

How many different jobs have you had over the last five

years?

- ☐ 1
- ☐ 1 – 2
- ☐ More than 2

Prior to COVID-19, how many different occasions have you been unemployed over the last 3 years?

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3 or more

What was your monthly income in January 2020?

What was your monthly income in January 2019?

Application

Do you believe you had COVID-19?

- ☐ Yes
- ☐ No

If yes, were you formally tested?

- ☐ Yes
- ☐ No
- ☐ Tried to, but couldn't find a site or doctor to get tested

If yes, were you admitted to the hospital?

- ☐ Yes
- ☐ No

Has anyone in your household had COVID-19?

- ☐ Yes
- ☐ No

If yes, were they formally tested?

- ☐ Yes
- ☐ No
- ☐ Tried to, but couldn't find a site or doctor to test them

If yes, were they admitted to the hospital?

- ☐ Yes
- ☐ No

In the past three years have you temporarily stayed at any of the following places in between having your own unit? (Check all that apply)

- ☐ With family members
- ☐ With friends
- ☐ In a shelter
- ☐ In a motel/hotel
- ☐ In an abandoned house
- ☐ In a car
- ☐ On the street
- ☐ In a correctional facility
- ☐ Other

☐ Prefer not to answer

In a typical month, how much does your family pay on average for (each of the utilities listed)?

\$ Gas or heat

\$ Electricity

\$ Water

\$ Internet

How did you learn about the program?

How would you describe your racial/ethnic background?

- ☐ White/Caucasian (Non-Hispanic/Latinx)
- ☐ Black/African American (Non-Hispanic/Latinx)
- ☐ Hispanic/Latinx
- ☐ Asian/Pacific Islander (Non-Hispanic/Latinx)

- ☐ Indigenous (Non-Hispanic/Latinx)
- ☐ Other

How would you describe your gender?

- ☐ Male
- ☐ Female
- ☐ Non-Binary/Gender Non-Conforming
- ☐ Prefer Not to Say
- ☐ Other

What is your age?

Do you have a disability or long-term health concerns?

- ☐ Yes
- ☐ No

How many family members are in your household,

including yourself? (Household is defined as family members living in the same property who are related by blood, marriage/partnership, or adoption.)

How many family members in your household are above 18 years old and earn income, including yourself?

How many family members in your household are above 65 years old, including yourself?

What was your total household income January of 2020?

What is your current total household income (after COVID-19 related income loss)?

Do you owe back rent to your landlord for any of the following periods:

- ☐ June
- ☐ May
- ☐ April
- ☐ Prior to April

Have you received a recent notice to vacate your unit?

- ☐ Yes
- ☐ No

Please confirm your contact information. We will randomly select 500 people who complete this survey to receive a \$10 Walmart gift card. If you are selected, we will use the information you provide below to send you the gift card.

Name

Email address

Phone number

Address line 1

Address line 2
(optional)

Zip code

City

State

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