

University Hospitals of Leicester NHS Trust

A 2e2 Case Study

University Hospitals of Leicester NHS Trust (UHL) is one of the largest and busiest teaching trusts in England, employing over 12,000 staff and providing services to nearly a million people across Leicester, Leicestershire and Rutland and beyond.

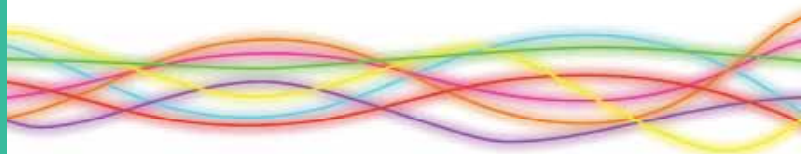
The Challenge

The Trust needed to source new Finance & Procurement systems as part of a Business Transformation program. Some of the main primary requirements identified as part of the program were:

- Availability of high quality and timely financial management information, which meet management and audit requirements, including a suite of standard reports and a flexible report writing facility.
- A useable solution that was easily understandable for both finance and non-finance staff.
- E-enabled financial and procurement processes, with particular focus on self-service for managers, to simplify ordering, receipts and payments.

The business case projected a substantial net monetary benefit over 5 years from benefits associated with process redesign.

The Trust also wanted an IT Services partner to provide a managed service for the system. This would involve management of the hardware and software and the necessary program and project management to work with the Trusts Project team and deliver a successful implementation for the summer of 2007.





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The Solution

2e2 was introduced by COA, as its preferred supplier, to provide a fully managed service for their new Finance & Procurement systems - the COA (CedarOpenAccounts) Health Business Suite.

The project included all core COA, Version One and Business Objects Software, Support and Maintenance, COA Implementation services and 2e2 Managed Services for the five-year period.

Also the OB10 Invoicing service was used through the 2e2 managed service to gain further benefits from COA eProcurement by allowing for full automation of the purchase to pay process.

The Trust has also implemented the COA Collaborative Planning tool to deliver the radical changes to budgeting, forecasting and reporting proposed by the Audit Commission and the Monitor, the independent regulator for Foundation Trusts.

Most important to the Trust was 2e2's ability to stage the funding for the project that enabled the Trust to commence deployment without the usual upfront capital costs associated with a project of this size.

The Benefits

The Trust now has a new Finance & Procurement system that is delivering significant cost and efficiency and resource benefits - leading to reinvestment into patient services.

Neil Callow, Assistant Director of Finance and Transformation Project Manager of University Hospitals of Leicester NHS Trust said, “We recognised that 2e2 has a strong understanding of COA Applications and from a Managed Service perspective, were reassured that 2e2 provide services to more COA customers than any other provider - both in the Public and Private sectors.”

Callow added, “2e2's managed service is critical to the success of the transformation project. This allows the Trust to concentrate totally on gaining the benefits of the COA solution whilst being reassured that the system will be totally reliable and available through 2e2's high quality managed service.”

