

**MELISA
GELCER**

Document: DNI 33901635



Voucher: T000032904

Validity Period: 11/24/2021 at 11/30/2021

Product: Europa

Destiny: America del norte

Amount: ARS 7000

Reseller Agent: CARNIVAL

Passengers: 3

Companions:

**Sofia Beliera Pasaporte 93944521
Lorena Berthet DNI 26851456**

To Access our services

01»

Download
our App

Access to



App Store



Google Play



Find us as:
**Universal
Assistance**

02»

Sing In



Activate your
location



Enter your
ID Number

03»

Enter
VIP Delay*



Register your flight
6hs before
departure



In the event of a
flight delay access
to VIP lounges

04»

Request
online
assistance



Access to
medical triage or
chat with Uni



Manage your
medical
consultation

*Service depends on the plan purchased, please check the details of your coverage. Applies for flights with delays longer than 60min. The same must be registered up to 6hs before departure.

Other contact channels



Acces to www.universal-assistance.com/asistencia
to see the Emergency Lines.



Find Uni, our virtual assistant,
on all our digital platforms.

Now at [www.universa l-assistance.com/icovid](http://www.universa-l-assistance.com/icovid)
you can find useful information to plan your next trip
in this new normal.

Important:

- Contact with us before taking any initiative or undertaking any expenses.
- The period of coverage can only be modified prior to the starting date of the voucher.
- You can see the details of your assistance by loggin into "My Coverage" section on our website with your ID number.

Your benefits - TU N° DE VOUCHER ES: T000032904



Medical
assistance



Telemedicine



Assistance for
lost luggage



Mobile medical
self-assistance



Dental
assistance

Coverage

Europa

01 - Asistencia médica en caso de enfermedad o accidente/Tratado Schengen	EUR	30000
02 - Asistencia médica en caso de enfermedad o accidente/Resto del Mundo	USD	25000
03 - Asistencia médica en caso de pre-existencia*	USD	300
04 - Medicamentos Internación o Ambulatorio*	USD	400
05 - Odontología*	USD	250
06 - Días complementarios por internación*		5
07 - Compensación por pérdida de equipaje complementaria		1000
08 - Rotura de equipaje marítimo		100
09 - Garantía gastos cancelación/interrupción c/restricción de causas (h/75 años)		2000
10 - Traslado y Repatriación de Restos*	EUR	30000
11 - Traslado y repatriación sanitaria*		Incluido
12 - Gastos de hotel por convalecencia*	EUR	500
13 - Gastos de hotel familiar acompañante*	EUR	500
14 - Anticipo de fondos para fianza	EUR	12000
15 - Transferencia de fondos	EUR	2000
16 - Asistencia legal en caso de accidente	EUR	1200
17 - Localización de equipaje		Incluido
18 - Traslado de familiar en caso de hospitalización*		Incluido
19 - Asistencia en caso de extravío de documentos		Incluido
20 - Transmisión de mensajes urgentes		Incluido
21 - Línea de consultas 24 hs		Incluido
22 - Cúmulo por evento, accidente con múltiples Titulares, a prorrata	EUR	150000
23 - Límite de edad	Años	75
24 - Ámbito de cobertura		Internacional
25 - *Incluido dentro del límite de asistencia médica		

Personal data provided by you shall be used for the purposes of coordinating and providing the required assistance services during your trip, and shall be stored in a data base under the responsibility of Universal Assistance. It is made known that UA adopts and implements the administrative, physical and technical measures it deems necessary and sufficient to strictly comply with the treatment and maintenance of your personal data in line with applicable safety and confidentiality measures. The holder of the personal data may enforce all his/her rights as per legal regulations.

The holder may cancel a purchased voucher within ten consecutive days from the date of issue provided the voucher has not come into force and no services subject to this contract have been used.

The following coverage is provided by Metlife through Universal Assistance and distributed by BBVA Distribuidora de Seguros SRL. The general conditions to which MetLife Seguros S.A. is limited, are available to the public and can be consulted at any time at its offices, by telephone or at <https://www.metlife.com.uy/accidentes-personales-pasajeros/>.

Needing Assistance?

Remember that you can request assistance in our App by selecting the option "Request assistance". You can also contact our Operations Center. To do this, dial the number of the country where you are or, from anywhere in the world, ask the operator for a collect call reverted to (+) 5411-4323-7777; If you call directly, the amount paid will be reimbursed upon your return. You can also contact him by mail: asistencias@ua.com.ar. NOTE: The + sign in front of the telephone number is equivalent to the code for calls international destinations of the country where you are.

Specific lines

From USA, Canada and Puerto Rico (+) *877-278-3062

From anywhere in the world 809-338-3434 Reverse charge call

Germany 0800-182-6422	Israel 1809-455-511
Argentina 0800-999-6400	Italia 800-874-447
Argentina (*) 011-4323-7777	Japan 0053-153-0002
Australia 1800-339-364	México 01800-123-3363
Bolivia 800-100-717	New Zeland 0800-450-376
Brasil 0800-761-9154	Panama 00800-0540-510
Brasil (*) 11-4040-4337	Paraguay 009800-542-0051
Chile 1888-0020-0668	Peru 0800-54-248
Chile (*) 2-2495-6050	Portugal 800-854-006
China 4001-202-317	Puerto Rico 1877-274-9383
Colombia 01800-954-0511	United Kingdom 0808-101-2747
Costa Rica 0800-054-2044	Dominican Republic 1800-751-3457
Cuba (*) 07-866-8527	Sudáfrica 0800-983-638
Ecuador 1800-102-028	Sweden 020-790-995

El Salvador 800-6757	Switzerland 0800-563-806
Spain 900-995-476	Thailand 001800-1562-050-547
Spain (*) 91593-4227	Uruguay 000-405-4085
United States 1866-994-6851	Uruguay 02-903-0576
United States (*) 1-305-590-8016	Venezuela 0800-100-5640
Francia 0800-912-831	

*Ask the local operator to place a collect call or call directly and yours expenses will be reimbursed at your return. Please notice that medical assistance is provided through our network of healthcare professionals, hospitals and health institutions according to the local healthcare infrastructure available; our Alarm Centers will coordinate your assistance and will instruct you how to proceed. The use of healthcare providers at your discretion is not authorised, unless in extreme emergencies implying the risk of life. Otherwise, reimbursement requests without prior authorization from the Alarm Centers shall be discarded. In case of such an emergency that requires medical assistance without previous consent from us, expenses shall be reimbursed at Universal Assistance's regular rates (customary market rates) for the services received. In case you are travelling in a cruise and need assistance on-board, please refer to the ship's medical service and call the corresponding Alarm Center within 24 hours of disembarking. Preserve the invoices and tickets, as they will be required for the reimbursement of your expenses. If your assistance need occurs while ashore, please contact the corresponding Alarm Center first.

The request or inquiry for refunds can be sent to reintegros@ua.com.ar, visiting the refunds section at www.universal-assistance.com

Note: please read carefully the General Terms and Conditions where you will find the applicable procedures in detail. Travel date changes: date changes will only be allowed before the original beginning date of the trip.

The purchase of the assistance voucher implies the acceptance of the general contracting conditions, which you have read and accepted prior to its acquisition and which you will be able to read again being at your disposal in the commercial and local offices of Universal Assistance, where they can be requested at in person or by e-mail.

CONDICIONES GENERALES:

https://www.universal-assistance.com/uploads/ccggs/ccggs_retail_la_v25_espaniol_12mar2020.pdf

CONDICIONES PARTICULARES:

https://www.universal-assistance.com/uploads/ccggs/ccggs_retail_la_v25_espaniol_12mar2020.pdf