

Robert Calvin

Freelance Web Developer & Customer Service Manager

236 339 1498
robert.calvin.dev@gmail.com
Vancouver, BC

I've managed busy storefronts, trained teams, and built tools that make work simpler—from calorie trackers to custom websites. With a background in both customer service and web development, I'm focused on practical solutions that actually help people.

Experience

Freelance Web Developer, Vancouver - August 2023 - Present

[View Portfolio](#)

Designed and launched glitterqueencreative.ca, a wordpress e-commerce site for fashion jewelry designer Emily Daft

Coded "The Pour Choice" blog, an educational site about Wine varietals featuring dynamic wine knowledge flashcards, downloadable PDF charts, YouTube videos and recommendations

Created Python-powered SEO Auditor: A CLI utility for comprehensive website audits, built with requests, BeautifulSoup, and lxml, analyzing metadata, keyword usage, and crawl health; Dockerized for easy deployment.

Engineered Calorie Tracker, a Python CLI tool using the Nutritionix API to track meals, compute TDEE, color-code deficits, and generate weekly weight-loss projections—designed for minimal interface environments.



Coal Harbour Liquor, Vancouver – Sales Associate, August 2021 - October 2024

Provided exceptional customer service, assisting with product recommendations & responding to inquiries professionally.

Processed cash, debit & credit transactions efficiently, ensuring accuracy & adherence to company policies.

Maintained inventory records, restocked shelves & created visually appealing displays to drive sales.

Ensured compliance with ID verification & liquor sales regulations, maintaining company integrity & legal adherence.

Assisted in basic administrative tasks, such as reporting sales data & updating product listings.

Independent Cannabis, Vancouver – Store Manager, November 2022 - February 2024

Developed & implemented stock rotation, product display & sales tracking systems ensuring optimal in-store performance.

Built strong relationships with suppliers & distributors, ensuring timely product restocks based on client demand.

Managed cash handling procedures, daily reconciliations & transaction logs with a focus on accuracy & accountability.

Created in-store promotional campaigns & educational material to enhance customer experience & drive repeat business.

Ran out of store vendor pop-up shops with a high attentional to branding & creating customer loyalty.

McDonald's Canada, Burnaby – Second Assistant Manager, October 2017 - August 2021

Supervised daily operations in a fast-paced corporate environment, managing scheduling & team coordination.

Trained & mentored new employees, ensuring consistent performance & adherence to company protocols.

Managed inventory control, stock replenishment & order tracking, optimizing efficiency & reducing waste.

Handled cash reconciliation, financial reporting, & sales tracking, ensuring accurate financial records.

Assisted in implementing new digital ordering systems, enhancing workflow & customer satisfaction.

Education & Certificates

References

Douglas College, Computer Programming

Serving It Right

Selling It Right

First-Aid Level1

Food-Safe Level 1



Myra Jane, Supervisor, Coal Harbour Liquor

604 440 7704, mjdjeffreys@gmail.com

Emily Daft, Web Design Client, glitterqueencreative.ca

250 575 1441, emilydaft@hotmail.com

Stephanie Donofrio, Restaurant Manager, McDonalds

604 319 7466, stephaniedonofrio123@gmail.com