

# Robert Kirkum

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## Career Summary

Experienced and team oriented professional specializing in web and backend development. Proven supportive and enthusiastic team member with the ability to formulate problems, think creatively about solutions, and express a solution clearly and accurately.

## Professional Experience

### Save-A-Lot 2017–Current

V8 Project Analyst/Systems Engineer:

- Implemented new software to servers and lanes.
- Refactored existing upgrade tools and code to work with updated files and procedures.
- Worked with Technical Analyst to test new software releases and fixes.
- Tracked installation issues and resolution.

### Retail Technology Group 2016–2017

Field Service Technician:

- Resolved customer concerns and issues with a focus towards reducing equipment downtime.
- Repaired/serviced/modified Point-Of-Sale (POS) / networking equipment to the subassembly level.
- Accomplished Preventative Maintenance (PMI) on both software and hardware.
- Successfully functioned as sole Field Service Technician for the entire greater St. Louis area.

### Best Buy Geek Squad 2014–2016

Advanced Repair Agent, Consultation Agent:

- Performed advanced troubleshooting and hardware repair.
- Conducted quality control inspections on store devices.
- Provided customers with various products and upgrade paths in order to solve their technological issues.

### Enterprise Rent-A-Car 2013–2014

Car Share Intern:

- Identified and implemented new ways to improve the Car Share brand .
- Performed data reduction and analysis of the program and advised corporate leaders of results.

## Education

- **Armstrong State University**  
*Bachelor of Liberal Studies*
- **Launch Code St. Louis**  
*Full Stack Development*

## Key Skills

### KEY COMPETENCIES

- **Python and C#**  
*Procedural / object-oriented programming.*
- **Flask and ASP.Net**  
*Building controllers to handle requests.*
- **MySQL, SQLAlchemy, Entity**  
*Building persistent models to represent business logic and store data.*
- **HTML, CSS, Bootstrap**  
*Building views to present an application to a user.*
- **Visual Studio, MVC, Github, Gitbash,**  
*Utilizing common developer styles, version control, and command line tools.*

### PROFESSIONAL SKILLS

- Experienced in assessing and prioritizing the urgency of requests to maximize efficiency and completion.
- Excellent at time management skills Including timely submission of required reports and documentation.
- Demonstrated ability to learn complex skills and concepts quickly and effectively.

## References

- **Brian Hennessy**  
*Project Manager, Save-A-Lot  
(314) 369-0787  
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